

2025 Fall

E-Marketing Tools

MKTG 4620.001 (1131)

Mon, Wed 12:30 PM - 1:50 PM / BLB 170

Syllabus Version 1.0 (08-14-2025) — The most updated syllabus version will be on *Canvas*.

Important Notice:

The instructor reserves the right to change any aspect of the course, syllabus, schedule, and evaluation criteria at his sole discretion. Enrolling in this course constitutes understanding and accepting the policies listed in this document.

Course Description

From the course catalog: Explores the evolution of the Internet and the Internet's ensuing role in marketing — introduction to web design, web authoring, and web-based marketing applications.

Instructor Contact

Dr. Jhinuk Chowdhury Name:

he/him/his Pronouns:

Office Location: BLB 358-L

Office Hours: via Zoom or in person, by appointment. If you prefer a Zoom meeting, please send me a Canvas Inbox message to

schedule it. I will then reply with the Zoom link.

Office Phone: 940.565.2135

Email: Please contact me only via Canvas Inbox. If you must email me using my

unt.edu account, please see the next section for the necessary directions.

Communication Expectations

I will primarily communicate with you via *announcements* on Canvas.

Please ensure that you have set up Canvas to automatically email/notify you (at your most frequently used email address) whenever I post an announcement. If you need help, here are links to resources that may be helpful:

- Android devices (https://bit.ly/3DE8F7K)
- <u>iOS devices</u> (https://bit.ly/4h4gt0Z)

You can also receive Canvas notifications via text message (SMS). Please follow these directions to set it up. (https://j.mp/3iExhjV)

The preceding paragraph contains critical advice.

It would be best to seek answers to the most general questions through the General Q&A Forum in the Discussions section of Canvas. Either my TA or I will answer it, or one of your classmates will. That way, we can all benefit from the questions asked, and the answers will be available in a place that the whole class can see.

If you have a private question, please contact me via Canvas Inbox, and I will endeavor to respond as soon as possible, within 48 hours on weekdays.

While my strong preference is that you contact me only via Canvas Inbox, if you need to email me directly for any reason (for instance, if Canvas is down), you can reach me at my UNT email address — jhinuk.chowdhury@unt.edu. If you must email me, please ensure you begin the subject line with "[MKTG 4620]" — including the square brackets. Doing so will ensure the message goes into a designated folder in my Inbox and does not get lost in the deluge. Here is an example of a subject line of an email message:

"[MKTG 4620] – May I schedule a time to chat with you over Zoom, please?"

Course Prerequisites or Other Restrictions

The prerequisite for this course is MKTG 3650.

Course Objectives

After completing this course, students should be able to:

- 1. Explain, in broad terms, how the Internet works.
- 2. Elucidate the differences between the many terms used in the discipline.
- 3. Develop simple, multipage websites that incorporate HTML, CSS, and JavaScript.
- 4. Acquire the necessary services for setting up a commercially viable website.
- 5. Install and administer a Content Management System that is extensible for e-commerce transactions.
- 6. Interact with individual or corporate clients and set up a website for general marketing functions.

Course Structure

This course will include face-to-face and online classes (via Zoom). Up to 49% of instruction could be delivered online. There will be an announcement at least 24 hours in advance (in most cases) when I schedule Zoom meetings. Most (but not all) Zoom meetings will be recorded and made available for viewing later.

The Canvas modules will be opened sequentially, one at a time.

Course Materials

This course offers a unique approach by not requiring a traditional paper-based textbook. Instead, students are encouraged to subscribe to the "virtual book" (also known as an online course) available on the World Class Courses website (https://worldclasscourses.org/).

The relevant course on that website is **E-Marketing Tools and Applications [4620]** (https://worldclasscourses.org/courses-archive-2/e-marketing-tools/).

Notwithstanding the price of the course on that website, I will give you a discount code in class, which will significantly reduce its cost. Please note that the code will only be valid through 11:59 PM, Friday, August 29, 2025. I will make the discount code available to you via an announcement on Canvas. Please subscribe to this online course only if you are sure you will continue your enrollment in this course. As an e-commerce purchase, all sales are final and non-refundable.

Disclaimer: I — your instructor — am the author of this digital resource. I have used the virtual textbook format to teach students in educational institutions in the US and overseas. The subscription is not mandatory. However, it is highly recommended as it will provide valuable insights and materials that align closely with the course curriculum.

After the first two weeks of class, you will require —

1. At least one domain name registration. Depending on your choices, you might need two for the semester project. Depending on factors, domain names are available for anywhere between \$3 and \$20 annually. You will need no more than four months of usage for this class. However, the minimum registration period is typically one year.

2. A commercial web hosting service (on an Apache server with PHP and MySQL capabilities and offering the cPanel utility) for about four months. Web hosting services cost about \$5 -20 per month, depending on the length of the contract (and many other factors).

I will explain all these matters clearly in due course. You are not required to know how to acquire these at this time. I am letting you know this in advance to give you an idea of the costs involved with the resources required for this course.

Course Technology & Skills

Minimum Technology Requirements

The minimum technology requirements for students are:

- Computer
- Reliable internet access
- Speakers
- Microphone
- Webcam
- Plug-ins
- Microsoft Office Suite
- Computer Skills & Digital Literacy

The course-specific technical skills learners must have to succeed in the course are:

- Using Canvas
- Using email with attachments
- Downloading and installing software
- Using spreadsheet programs
- Using presentation and graphics programs
- Making and publishing (i.e., uploading to YouTube or an equivalent service) a homemade-quality video recorded on smartphones or digital cameras
- A moderately high level of comfort with the usual challenges associated with coding and debugging when working with software applications
- Understanding how folders and subfolders (and their hierarchies) work in Windows and Mac operating systems
- Being familiar with terminology (such as drag and drop) associated with copying or moving files and folders

Technical Assistance

Online work involves dealing with the inconveniences and frustrations of technology breaking down or performing unexpectedly. It is critical to avoid waiting till the last moment to submit assignments. For Canvas issues or other technical problems, contact the Student Help Desk.

UNT Help Desk: <u>UNT Help Desk site</u> (https://aits.unt.edu/support)

Email: helpdesk@unt.edu Phone: 940-565-2324

In-Person: Sage Hall, Room 330 Walk-In Availability: 8 AM - 5 PM

Standard Hours:

Monday-Thursday: 8 AM − 9 PM

• Friday: 8 AM – 5 PM

Saturday – Sunday: 11 AM – 3 PM

For additional support, visit Canvas Technical Help (https://www.instructure.com/support/canvas-support-faq)

Teaching Philosophy

My teaching philosophy involves providing students with resources that inspire them to learn independently. Students motivated to acquire knowledge continue to thrive even after college. I work hard to promote student self-motivation by allowing them to explore areas of interest within the curriculum.

Instructor Responsibilities and Feedback

My responsibilities as an instructor include the following:

- helping you grow and learn
- providing clear instructions for projects and assessments
- answering questions about assigned materials
- identifying additional resources as necessary
- providing grading rubrics
- reviewing and updating course content

Rules of Engagement

Rules of engagement refer to how students are expected to interact with each other and their instructors. Here are some general guidelines:

- The freedom to express yourself is a fundamental human right. However, we will not tolerate any communication that utilizes abusive and derogatory language based on race, color, national origin, religion, sex, sexual orientation, gender identity, gender expression, age, disability, genetic information, veteran status, or any other characteristic protected under applicable federal or
- Treat your instructor and classmates respectfully in any communication, even when their opinions differ.
- Ask for and use the correct name and pronouns for your instructor and classmates.

- Speak from personal experiences. Use "I" statements to share thoughts and feelings. Try not to speak on behalf of groups or other individuals' experiences.
- Use your critical thinking skills to challenge other people's ideas instead of attacking individuals.
- Avoid using all caps while communicating digitally. Most people interpret that as "YELLING!"
- Be cautious when using humor or sarcasm in emails or discussion posts, as tone can be challenging to interpret digitally.
- Avoid using "text-talk" unless explicitly permitted by your instructor.
- Proofread and fact-check your sources.
- Remember that online posts can be permanent, so think before typing.

For more information, see these **Engagement Guidelines** (https://clear.unt.edu/online-communication-tips).

Course Grading

Your overall semester grade will include evaluations of your performance in the following three areas:

- **Exams** (delivered through Canvas/Respondus LockDown browser) 55% of the overall grade
- **Assignments** (may include short quizzes, essays, and discussions) 15% of the overall grade
- **Projects** (one individual and one individual/group project; details to be announced separately) 30% of the overall grade

The final course grade will be determined using the following formula:

```
OVERALL = [EXAMS * 0.55] + [ASSIGN * 0.15] + [PROJECTS * 0.30]
```

Legend:

EXAMS refer to the average score on all exams, each scaled to 100 points.

ASSIGN refers to the cumulative score obtained on all assignments, scaled to 100 points.

PROJECTS refer to the overall score obtained in the projects, scaled to 100 points.

Letter Grades

The LETTER GRADE assignment, based on the OVERALL score, will be as per the following scheme:

90% and above A 80% - 89.99% B 70% - 79.99% C 60% - 69.99% D Less than 60% F

Scaled points will **NOT be rounded up**; the grades will be determined precisely by the above ranges.

If you withdraw from the class, you must remove your name from the class rolls. If you withdraw and do NOT remove your name from the class rolls, you will receive a failing grade (F) for this course at the end of the semester.

Course Policies

Classroom Behavior

Each course participant is responsible for classroom behavior conducive to the teaching-learning process. Therefore, each participant should know the policies and guidelines for academic honesty and classroom behavior in the University of North Texas Student Guidebook and UNT's website.

The Student Code of Conduct (https://policy.unt.edu/policy/07-012) and an abbreviated list of other rules, regulations, and policies are available from the Dean of Students. Anyone compromising the integrity of the learning process will receive a failing grade in this course and be referred to the Dean of Student Affairs for disciplinary action.

Cellular telephones, laptop computers, and other devices: You cannot have a device that makes any sound or noise audible to others in the classroom. If you have a particular need, you must obtain express written consent from the instructor to use such a device in class. If it is considered a nuisance, the instructor reserves the right to remove you from the classroom.

During class sessions, do not engage in activities such as browsing websites, reading personal email messages, using the phone to send/receive text messages, sleeping, or reading material irrelevant to the class. Such practices disrupt the instructor's and other students' concentration and detract from a proper learning environment. Please be considerate of others by refraining from excessive talking when the instructor is speaking. Even a small amount of unnecessary conversation can inhibit the hearing/participation of other students and be detrimental to the learning environment. I will expect you to pay close attention to the class proceedings.

Attendance Policy

In this course, attendance is critically important! Lectures, videos, and class discussions will contain vital information needed not only to do well on the exams, but it will be prohibitively difficult to understand what is being discussed in class if you miss the preceding class meetings. Tardiness: If you arrive late, please enter quietly and sit down. Do not walk in front of speakers or disrupt the class in any other way. You must reach the classroom before the instructor or the teaching assistant has collected attendance to receive attendance credit for that day. No exceptions! If you need to leave early, please inform your instructor in advance. Visit the <u>University of North Texas' Attendance Policy</u> (https://policy.unt.edu/policy/06-039) to learn more.

I do not penalize absences. However, years of grade data from my classes show that performance strongly correlates with attendance. Second, while I do not deduct points for absences, I use an incentive scheme for class attendance (which could contribute up to 2% of the total points at the end of the semester). I will elaborate on this matter in class.

Class Materials for Remote Instruction

You should read this valuable information on how to succeed in a remote learning environment as soon as possible (https://online.unt.edu/learn).

Class Participation

I encourage you to participate enthusiastically in the Discussions section of Canvas. The peers you meet in class are a subset of students with similar ideas and interests. There is much to be learned from each other's perspectives, and you should not waste that opportunity.

Late Work

UNT instructors have the prerogative to accept or not accept late work. Please see the policy for late submissions under the Examination Policy and the Assignment Policy sections below.

Examination Policy

Exams will cover recorded class lectures, lessons, handouts, readings, class exercises, videos, discussions, and guest lectures (if there are any) that we cover in the course till the day of the exam.

I will deliver the exams via Canvas and LockDown browser. [At this time, I do not intend to use the LockDown Monitor (webcam). However, departmental stipulations might require me to revise this policy. I will let you know if this changes.]

You will be required to take the exams in the classroom on DELL laptops (Windows OS) provided by the Ryan College of Business, NOT on your personal computer.

If you cannot take the test in the classroom for any reason (including illness and isolation) and have been approved by the instructor to take it online, you will have a different set of test parameters than those administered in class. Those parameters include a reduced time limit and no backtracking opportunities in tests with multiple-choice questions. You may be given a different test than the one administered in class. Also, you will be required to take the test during a time slot different from the one set up for the students in the classroom.

Missed Exams:

You cannot miss a test because of travel, social commitments, pre-planned vacations, etc. Your enrollment in this course implies your consent to adhere firmly to the course's requirements, including the testing schedule.

The consequence of a missed test is a score of zero for that exam.

You can make up a missed exam provided you have a documented university-excused absence (https://policy.unt.edu/policy/06-039). If you know you will miss an exam in advance, you MUST contact your instructor before the scheduled exam. A student can take a make-up exam in extremely rare cases, with a penalty of 15% of the grade in the exam. The administration of such make-up exams is solely at the instructor's discretion. Make-up exams may not contain the same questions as the regular exam; they may have a completely different format. Your instructor will schedule a make-up exam within three days of the original exam date. No more than one alternative timeslot will be offered (depending on what is convenient for the instructor and the teaching assistant). There will be no backtracking opportunities for exams containing multiple-choice questions, the total time available will be reduced, and a LockDown Monitor requirement (webcam proctoring) will be enforced.

There will be no additional opportunities if the student does not take the exam within the alternative time slot offered. Finally, without a documented university-excused absence or a waiver from the Office of the Dean of Students, there will be a 15% deduction for taking an exam late.

Assignment Policy

Assignments may include quizzes, short essays, and discussion items that will be distributed throughout the semester. Please endeavor to complete and submit each task well before the deadline.

Please note:

- Under no circumstances will an assignment be considered for a grade if you do not submit it through Canvas (or whatever medium I designate in the detailed description of the assignment). Attempted submissions via email, an attachment to an email message, a Canvas Inbox message, or a hard copy will NOT be entertained.
- Some (but not all) assignments may be open for submission after the original deadline. However, for submissions after the expiration of the deadline (where it is allowed), Canvas will automatically deduct 10% of the grade for each day you are late. This policy is immutable. All assignments will close at 11:59 PM, November 21, 2025. There will be no opportunities for late submission after that deadline.
- Please be advised that all written (essay-format) submissions will be scanned by (or will need to be submitted via) *TurnItIn* or other plagiarism and AI detection utilities.

The University is committed to providing all users with a reliable online course system. If an unexpected server outage or unusual technical difficulty prevents students from completing a time-sensitive assessment activity, the instructor will extend the time windows and provide

appropriate accommodation. Students should immediately report any problems to the instructor and contact the *UNT Student Help Desk* at helpdesk@unt.edu or 940.565.2324. *Please remember to obtain a ticket number.*

Extra Help

PLEASE DO NOT WAIT UNTIL THE LAST MINUTE — contact me as soon as possible if you need help with this class. If you did not do as well as expected *in your first exam*, please discuss this with me ASAP. Turning your performance around as the semester progresses will become progressively more difficult and likely impossible after the semester's midpoint.

Extra Credit

There is none.

Syllabus Change Policy

While I strongly desire to adhere to the syllabus, exigent circumstances may require me to change its contents and timelines. In such cases, I reserve the right to make any changes I deem fit. Whenever I make a change, I will communicate it to you via announcements on Canvas.

ADA Policy

The College of Business Administration complies with the Americans with Disabilities Act in making reasonable accommodations for qualified students with disabilities. Students seeking accommodation must register with the Office of Disability Accommodation (ODA) to verify their eligibility. If a disability is verified, the ODA will provide a student with an accommodation letter to be delivered to the faculty to begin a private discussion regarding the student's specific course needs. If you have an established disability as defined in the Act and would like to request an accommodation, please see me as soon as possible. Please note: University policy requires that students notify their instructor within the first week of class that an accommodation will be needed. Please do not hesitate to contact me now or in the future if you have questions or if I can help. For additional information, see the ODA website (https://disability.unt.edu/).

Academic Integrity Policy

The G. Brint Ryan College of Business takes academic honesty seriously. Ethics and integrity are important business values, essential to building trust and adhering to professional and legal standards. Academic dishonesty destroys trust, damages the degree's reputation and value, and is unacceptable.

According to UNT Policy 06.003, Student Academic Integrity, academic dishonesty occurs when students engage in behaviors including, but not limited to, cheating, fabrication, facilitating academic dishonesty, forgery, plagiarism, and sabotage. A finding of academic dishonesty may result in academic penalties or sanctions ranging from a warning to expulsion from the University.

Some specific examples of academic integrity violations include cheating, plagiarism, or inappropriate assistance on examinations, homework, research papers, and case analyses. Your work must be entirely your own. When working on assignments, you should not discuss your work with others unless approved by the course professor. Group assignments should only be discussed with members assigned to your group, and all group members may be held accountable for known academic integrity violations in a group assignment.

Another example of academic dishonesty is improper attribution. You must quote or footnote all outside sources used when preparing your assignments. Copying or using material from any source prepared or previously submitted by others at UNT or other institutions or downloaded from the Internet is plagiarism. Unless directed otherwise in an assignment, large-scale "cutting and pasting" from different sources, even if adequately footnoted, is also considered plagiarism. You should synthesize this material in your own words and provide a footnote.

Your professor will specify what materials, if any, may be used on the tests and exams. Using materials other than those permitted, talking with other individuals during the exam, individuals exchanging information about an exam when one has taken the exam and the other has not, or copying or using material from another individual's exam is academic dishonesty. It will result in an academic referral or penalty. The use of online assistance, group chat, cell phones, smartwatches, and similar tools during exams is not allowed for any reason unless expressly permitted. No portion of an exam may be copied or photographed without permission.

Students are expected to conduct themselves in a manner consistent with the University's status as an institution of higher education. They are responsible for responding to an instructor's or other University official's report of academic dishonesty. If a student fails to respond after a proper notification attempt, the University may take appropriate academic action in the student's absence.

UNT Policies

The university requires me to pass along a litany of contractual information, some of which you may find necessary and others not. I have placed this information on a <u>Google Doc</u> (https://bit.ly/3WGLLni). I suggest you refer to it as required.

Finally . . .

I work hard to make this course both enjoyable and valuable. I know that students face many different pressures, so I aim to keep the course straightforward, easy to follow, clear, and engaging. If you have any constructive suggestions about the course or my teaching style, please share them with me in person or anonymously. Your feedback is always appreciated.

~ Welcome to E-Marketing Tools ~