OPSM 3830.007/777 - OPERATIONS MANAGEMENT Online – Spring 2018

INSTRUCTOR INFORMATION:

Instructor: Mohammad Baitalmal

Office: BLB 379F Office Hours: By appointment

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OVERVIEW:

OPSM 3830 is a junior level survey course designed to provide you with an overview of the field of operations management. Operations management is defined as the management of systems or processes that create goods and or provide services. Operations is the core of what all organizations do and operations management is responsible for managing that core.

COURSE DESCRIPTION:

OPSM 3830 Operations Management is the management of production emphasizing industrial enterprises; production objectives; design and improvement of processes, work methods, and physical facilities; use of measurements and standards; production planning and control; quality control; budgetary and cost control; materials management. *Prerequisite(s): DSCI 2710*.

TEXT:

Stevenson, W.J., Operations Management, 13th ed., 2017, McGraw-Hill/Irwin, New York, NY. Additional readings/videos may be assigned to various topics throughout the semester. For this Course the student will be required to purchase McGraw-Hill Education Connect Access for Operations Management, 13th edition by Stevenson (Link). You are not required to have a print text and Please be aware if you purchase a used textbook you will still need to purchase Connect Access. The Connect Access Code comes with an eBook. There is no longer an option to purchase Connect Access without an eBook.

Class's Direct Link to Connect Page: Click Here

A print-upgrade option is also available via Connect if you find yourself wanting a print companion at some point during the semester. This will be a full color binder-ready version of the text.

Students can purchase either or both of these options as described above at the UNT bookstore. The Connect Access Code and eBook can also be purchased through Blackboard Learn in this course (see "Connect Access Link".)

OTHER STUDY MATERIALS:

In addition to the materials posted here on Blackboard Learn, the student has access study which are available McGraw-Hill's Connect website. This McGraw-Hill website includes detailed Excel solutions to text examples, interactive operations, practice chapter quizzes, etc.

OVERALL COURSE OBJECTIVES:

Although specific objectives are associated with each of the chapters, the general learning objectives of the course are as follows:

- 1. To introduce students to terminology associated Operations Management (OM).
- 2. To develop the student's understanding of the scope of OM.
- 3. To develop the student's understanding of the different functional activities associated with OM.
- 4. Explain why understanding productivity is important for managers of organizations.
- 5. Explain the strategic importance of product and process design.
- 6. To develop the student's understanding of the different types of production processes.
- 7. Explain the importance of capacity planning.
- 8. Discuss the advantages and disadvantages of specialization.
- 9. To develop the student's ability to use quantitative techniques for decision-making.
- 10. To develop the student's understanding of basic concepts associated with managing OM activities.
- 11. To introduce students to new OM techniques and practices.
- 12. Describe the main characteristics of lean systems.
- 13. To provide students with the foundation necessary to pursue advanced work in OM.

Some important issues:

- If you have a question you need to contact the course instructor immediately.
- Please remember that it is your responsibility to use a reliable Internet connection/computer for the quizzes, homework assignments, and exams. Moreover, you have to complete these items yourself and cannot seek assistance from other people.
- My response time to your e-mails during weekdays is within 24 hours. But during weekend I am
 generally not available (except during my office hours). So, please try to resolve your queries
 before weekend.
- You have to strictly adhere to the due dates. No late submissions will be accepted, nor will make-up tests be given unless there is documented evidence of an extreme circumstance causing the delay or absence. Because of policy we are unable to provide extensions on exam, quizzes or assignments. Only in case of medical issues, family emergency during exam, and disability accommodation we can provide some accommodations.

COMPONENTS FOR EVALUATION AND GRADING (ASSESSMENT):

Components	% of total grade
Zip Code Survey (bonus)	
Module ZERO	2
MS Excel Certification	10
Chapter Assignments – 10 Assignments @ 2% each	20
Chapter Quizzes – 16 Quizzes # 1% each	16
Module Exam #1	13
Module Exam #2	13
Module Exam #3	13
Module Exam #4	13
Total	100

Note: Chapters 3, 18, and 19 are not assigned. However, an optional bonus for Chapter 3 would be announced later.

At the end of this course the grades will be awarded on the total as below:

- 90% and above = A;
- 80% to below 90% = B;
- 70% to below 80% = C;
- 60% to below 70% = D;
- And below 60% = F.

ON-LINE COURSE:

This is an on-line course which means you must be prepared to schedule your own time! The Scheduling of your time for this course begins at the start of the semester. Bonus points are only available in the first two weeks of the course. You can receive bonus points by completing the Zip Code Survey & Ethics Statement (see more detail below). The course has been designed to have two chapters of materials released every two weeks approximately (see more detail in syllabus below). For your convenience, a one page (On-line Course Schedule) schedule of assignments, quizzes and exams is also posted with the syllabus. This course is designed so that access to all course materials goes through "COURSE CONTENT" in Blackboard Learn. The course is set up to have five modules, an administrative module and four modules of course materials. This is discussed in more detail below.

Important about Blackboard Issues or Connect Issues:

If you have computer problems or connection problems during a quiz or an exam, please contact the Blackboard Learn Helpdesk (940-565-2324) immediately and get a ticket #.

The help desk can detail the problem and help you correct the issue for future quizzes or tests. The computer techs can determine what has taken place and will advise me of the outcome (your ISP, our ISP, Blackboard, student unplugged phone line, etc.). Subsequently, once I have the detailed information and the ticket# from you, I will make a determination to allow you to continue or not based on that advice, University policy, applicable law, and previous experience. You must modify pop-up blocker software for quizzes and exams. I recommend that you DO NOT use mobile communication devices when taking quizzes or tests.

Connect Technical Requirements and Support

Please review the following information from McGraw-Hill Higher Education before you begin any assignments in Connect.

- Run a system check: To have a successful experience in Connect, you will need to ensure that your computer's system meets the requirements needed to access and run your assignments (e.g.: operating system, browsers, plug-ins). It is strongly recommended that you troubleshoot your computer at least once a week, and before every test, to be sure that you will be able to complete the required exercises. Click on the following link to learn how to troubleshoot Connect and what the computer requirements are: http://connect.mheducation.com/connect/troubleshoot.do
- Get support: Connect has a Customer Experience Group (CXG) Support Center where you can connect with a tech specialist via chat, phone, or email. Click on this link to access the online support center: https://mhedu.force.com/CXG/s/ContactUs

If you have problems with registration or technical difficulties while completing assignments, contact CXG. I am not tech support! Every time you speak with a representative, you will receive a case/ticket number for reference. Be sure to keep this number so that you can easily check up on the status of any unresolved problems and also to share with me if required. 800-331-5094 (toll-free)

Sun: 12pm - 12am Mon-Thurs: 24 hours Fri: 12 am - 9pm Sat: 10am - 8pm

(All in US Eastern Time)

Technical Problem Resolution Procedure

If you experience technical difficulties while completing an online assignment, follow the procedures as outlined below.

- 1. Take a screen shot: Take a screen shot/Print Screen of the monitor when the problem occurs. Save as a .pdf or .jpg file.
- 2. Contact technical support: Make sure you give a complete description of your problem so the Help Desk staff will have the pertinent information in order to assist you properly. This may include:
 - Course name/reference number and/or instructor name
 - Operating system, Internet browser, and/or Internet service provider (ISP) information
 - Print Screen file
 - Your contact information
- 3. Send a message to your instructor to notify him/her of the problem: Include all pertinent information of the incident (as listed above). You must provide the ticket/case number that you receive from technical support. This ticket provides proof of the time and date you tried to submit an online assignment. Any notifications that do not include this ticket/case number will be invalid.
- 4. Follow up: If you do not hear back from the technical support within a timely manner (less than 48 hours), it is your responsibility to follow up with the appropriate person until a resolution is obtained.

MODULE ZERO (2% of final grade):

Module Zero has a Zip Code Survey and Syllabus Quiz, Connect Access Link Quiz, and Term paper.

Zip code Survey (Bonus) (Due Date: Sunday Jan 28th 08:20AM):

There are certain statistics needed when administering on-line courses and some of these statistics can only be obtained through a posted survey. This information is needed within the first few weeks of the start of the semester. Completion of the Zip Code Survey adds 5 bonus points to a student's overall point total for the course.

Syllabus Quiz (.5% of Final Grade) (Due Date: Sunday Jan 28th 08:30AM):

The syllabus quiz is a test that covers the syllabus of this course and consists of 10 multiple choice questions about the syllabus. It has a time limit of 15 minutes and you can receive up to a maximum of 5 points for completing the quiz. You can take the quiz only once. Complete the quiz without the help of anyone else. You will receive zero if you do not complete the quiz by its deadline (Lock/Close time). Since it is a test of the course syllabus and the points count toward the course grade, it is important that you prepare accordingly.

NOTE: You should complete the syllabus quiz before moving on to the course materials in Module 1.

Operations Management and Supply Chain Management Paper (1% of Final Grade):

The paper should cover topics related to Operations Management or Supply Chain Management. The paper should discuss recent\future trends in one/or both fields. Provide the trend and your opinion on how would the trend impact the industry. These are the guidelines:

- 1. Maximum 2 pages (including references).
- 2. Use double space, 12 size font, Times New Roman, and Standard Margins by Word.
- 3. Include references. (Reliable sources only).
- 4. Clarity, grammar, and appropriate citations is required.
- 5. Content quality and analysis depth would be considered.

<u>Connect Access Link and McGraw-Hill "Connect" tutorial Quiz (.5% of Final Grade)</u> (Due Date: Sunday Jan 28th 08:30AM):

McGraw-Hill "Connect" is required to do the assignments for this course. You can purchase a McGraw-Hill Connect Access Code with eBook through the a) UNT Bookstore (described earlier), or b) you may want to purchase the McGraw-Hill Connect Access Code with eBook through the Connect Access Link added to the administrative module in this course. Each semester, a few students have compatibility issues with "Connect"; consequently, I recommend that you make the connection with McGraw-Hill "Connect" as early as possible to resolve any potential compatibility issues.

Given the importance of Connect for the class, a quiz is required over the basics (Connect Orientation Videos).

Direct link to the class:

http://connect.mheducation.com/class/m-baitalmal-spring-2018---section-7

MS-EXCEL CERTIFICATION (10.0% of Final Grade):

Our industry partners have emphasized the need for our students to have spreadsheet skills and we have listened. COB has a new initiative to certify all COB students in MS-Excel at no cost to the student. In this semester of this initiative all DSCI 3870, ECON 4140, LSCM 3960, and OPSM 3830 courses are incorporating certification as part of the course grade. Fine-tune your Excel skills using Gmetrix software and after you have completed the training you will be able reserve a time slot to complete your certification testing at the Sage Testing Center during the week of 2-April. Details will be provided in a further announcement.

MODULES OF COURSE MATERIALS:

The material in the course has been designed to be delivered in four separate modules and each module has four chapters (chapter supplements 4S and 7S have been combined with their relevant chapters – 4 and 7 respectively). These two combined chapters (4 & 4S and 7 & 7S), along with the other fourteen assigned chapters in this course, will be referred to as chapters throughout this course. The scheduled time for completing the materials varies across module components (see below). The material will be delivered two chapters (a component) at a time. Each component is set up to take approximately two weeks to complete. See this syllabus and the "On-line Course Schedule" for component Availability/Lock times.

Under each chapter, the following items have been posted:

- Chapter PowerPoint Slides.
- Problem solving videos (for help with the assignments) and material related videos.

Component Availability/Lock times are indicated in this syllabus and the posted". The assignments and quizzes are designed to help you prepare for the module exam at the end of each module. To achieve the level of success desired and since the module quizzes and exams are timed, it is important to fully prepare for each quiz and each module exam by studying the assigned material. Previous courses prove that student grades are maximized if students prepare for each content area as described in this syllabus. You should schedule your time to complete the materials presented in each module.

CHAPTER ASSIGNMENTS (20% of final grade):

Some content areas are more quantitatively oriented; therefore, additional work has been selected that involves an assignment in that area. For one assignment only, Chapters 11 & 16 are combined; consequently, there are eleven assignments (problem sets are assigned through McGraw-Hill

"Connect") in the course. The chapter assignments are primarily quantitative and you are responsible for solving the assignment and submitting your answers through Blackboard Learn (each chapter is linked to "Connect" and the associated McGraw-Hill assignment for course credit).

The answers to each chapter assignment can be submitted three times (3 attempts). Assignment Availability/Lock (close) dates/times are specified in the "Components of Chapter Assignments" (next page) and in the posted "On-line Course Schedule". It is your responsibility to be aware of, complete, and submit assignments as required. Late assignment submissions will not be given credit. A zero (0) will be given for the assignment grade if no correct answers are submitted prior to assignment lock (close). Since these assignments typically require some time to complete and given the university refreshes its systems every (30) minutes, students should not wait until the last minute to perform an assignment. In other words, plan accordingly. I have set up the feedback on assignments to be provided 1 hour after the assignment lock (close) time.

Assignment Make-up: There will be NO MAKE-UPS for assignments unless the absence complies with University policy (see - deanofstudents.unt.edu/resources).

Components of Chapter Assignments:

Chapter N0.	Chapters	Assign No.	Assign. Topic	Chapters - Assignment Availability		Chapters - Assignment Lock/Close		
MODULE 1 – Exam Date for Module One is Sunday February 11								
Chapter - 1	#1		Noassignment	Tuesday, January 16, 2018	8:30 AM	Sunday, January 28, 2018	8:30 AM	
Chapter - 2	#2	1	Productivity	Tuesday, January 16, 2018	8:30 AM	Sunday, January 28, 2018	8:30 AM	
Chapter - 4/4S	#4/4S	2	Reliability	Sunday, January 28, 2018	8:30 AM	Sunday, February 11, 2018	8:30 AM	
Chapter 5	#5	3	Capacity Planning	Sunday, January 28, 2018	8:30 AM	Sunday, February 11, 2018	8:30 AM	
MODULE 2 – Exam Date for Module Two is Sunday March 11								
Chapter - 6	#6	4	Process Design	Sunday, February 11, 2018	8:30 AM	Sunday, February 25, 2018	8:30 AM	
Chapter - 7/7S	#7/7S	5	Work Design	Sunday, February 11, 2018	8:30 AM	Sunday, February 25, 2018	8:30 AM	
Chapter - 8	#8	6	Location Planning	Sunday, February 25, 2018	8:30 AM	Sunday, March 11, 2018	8:30 AM	
Chapter - 15	#15		Noassignment	Sunday, February 25, 2018	8:30 AM	Sunday, March 11, 2018	8:30 AM	
		MODU	JLE 3 – Exam D	ate for Module Thre	e is Sun	day April 8		
Chapter - 9	#9		Noassignment	Sunday, March 11, 2018	8:30 AM	Sunday, March 25, 2018	8:30 AM	
Chapter - 10	#10	7	Quality Control	Sunday, March 11, 2018	8:30 AM	Sunday, March 25, 2018	8:30 AM	
Chapter - 11	#44.0.46		Diamaina & Cabadulina	Sunday, March 25, 2018	8:30 AM	Sunday, April 8, 2018	8:30 AM	
Chapter - 16	#11 & 16	8	Planning & Scheduling	Sunday, March 25, 2018	8:30 AM	Sunday, April 8, 2018	8:30 AM	
MODULE 4- Exam Date for Module Four is Sunday May 6								
Chapter - 12	#12	1	MRP	Sunday, April 8, 2018	8:30 AM	Sunday, April 22, 2018	8:30 AM	
Chapter - 13	#13	2	Inventory	Sunday, April 8, 2018	8:30 AM	Sunday, April 22, 2018	8:30 AM	
Chapter - 14	#14		Noassignment	Sunday, April 22, 2018	8:30 AM	Sunday, May 6, 2018	8:30 AM	
Chapter - 17	#17	11	Project Management	Sunday, April 22, 2018	8:30 AM	Sunday, May 6, 2018	8:30 AM	

NOTE: If you need any assistance with Connect, please contact McGraw-Hill Customer Experience Team at Tel# 800-331-5094 and/or http://mpss.mhhe.com/products.php

CHAPTER QUIZZES (16% of final grade):

The course is designed to cover 16 Chapter Quizzes during the course. No chapter quiz grade will be dropped. Please read the assigned chapters before you attempt to complete the related assignments and quizzes. By studying each of the items in the chapter and developing your understanding of the terminology, qualitative and quantitative material for that chapter and then, by working the assignment, you should be ready for the chapter quiz. The quiz questions may consist of both qualitative and quantitative questions and are representative of the material presented in the chapter. All quizzes are open book/open notes, but there is a time limit of 20 Minutes (ODA certified students -at least 23 minutes). Each quiz contains 10 multiple choice. You can take a chapter quiz twice. Complete the quizzes without the help of anyone else. You will receive zero (0) if you do not complete a quiz before its lock (close) time. No quiz will be available at a time different than described below. Quiz grades will be posted to your record in "My Grades". Quiz Availability/Lock (close) dates/times are specified in the "Components of Chapter Quizzes" (next page) and in the posted "On-line Course Schedule". The university refreshes its system every thirty (30) minutes. Please plan accordingly.

Quiz Make-up: There will be NO MAKE-UPS for quizzes unless the absence complies with University policy (see - deanofstudents.unt.edu/resources).

Components of Chapter Quizzes:

Module No.	Chapter NO.	Quiz	Quiz Topic	Chapters - Quizzes Availability		Chapters - Quizzes Lock/Close	
		No.					
MODULE 1							
	Chapter - 1	1	Introduction	Tuesday, January 16, 2018	8:30 AM	Sunday, January 28, 2018	8:30 AM
	Chapter - 2	2	Productivity	Tuesday, January 16, 2018	8:30 AM	Sunday, January 28, 2018	8:30 AM
	Chapter - 4/4S	3	Reliability	Sunday, January 28, 2018	8:30 AM	Sunday, February 11, 2018	8:30 AM
	Chapter 5	4	Capacity Planning	Sunday, January 28, 2018	8:30 AM	Sunday, February 11, 2018	8:30 AM
MODULE 2							
	Chapter - 6	5	Process Design	Sunday, February 11, 2018	8:30 AM	Sunday, February 25, 2018	8:30 AM
	Chapter 7/7S	6	Work Design	Sunday, February 11, 2018	8:30 AM	Sunday, February 25, 2018	8:30 AM
	Chapter - 8	7	Location Planning	Sunday, February 25, 2018	8:30 AM	Sunday, March 11, 2018	8:30 AM
	Chapter - 15	8	JIT	Sunday, February 25, 2018	8:30 AM	Sunday, March 11, 2018	8:30 AM
MODULE 3							
	Chapter - 9	9	Quality Management	Sunday, March 11, 2018	8:30 AM	Sunday, March 25, 2018	8:30 AM
	Chapter - 10	10	Quality Control	Sunday, March 11, 2018	8:30 AM	Sunday, March 25, 2018	8:30 AM
	Chapter - 11	11	Aggregate Planning	Sunday, March 25, 2018	8:30 AM	Sunday, April 8, 2018	8:30 AM
	Chapter - 16	12	Planning & Scheduling	Sunday, March 25, 2018	8:30 AM	Sunday, April 8, 2018	8:30 AM

MODULE 4								
	Chapter - 12	13	MRP	Sunday, April 8, 2018	8:30 AM	Sunday, April 22, 2018	8:30 AM	
	Chapter - 13	14	Inventory	Sunday, April 8, 2018	8:30 AM	Sunday, April 22, 2018	8:30 AM	
	Chapter - 14	15		Sunday, April 22, 2018	8:30 AM	Sunday, May 6, 2018	8:30 AM	
	Chapter - 17	16	Project Management	Sunday, April 22, 2018	8:30 AM	Sunday, May 6, 2018	8:30 AM	

Time Zone Question:

The UNT Server Clock rules on all Blackboard Learn time issues. The server clock is currently set to CST or CDT (Central Standard Time or Central Daylight Time) depending on time of year. Wherever you are in the world, you can get into this course, click on quizzes, and find out what time it is on the UNT Server Clock. The server clock keeps running even though you do not reload/submit/etc. The quiz and/or exam will automatically be submitted at the end of the time limit.

MODULE EXAMS (52% of final grade):

There will be four (4) timed module exams. Each module exam covers four chapters. The module exams will be administered using the University's Blackboard Learn online procedures on the dates, at the times, and having the coverage and format indicated in the following schedule. All module exams are open book/open notes. Each exam consists of 50 multiple choice questions with a time limit of 100 minutes (ODA certified students - at least 135 minutes). The questions will consist of both qualitative and quantitative questions and are representative of the material covered in the relevant chapters (book, assigned readings, glossary, PowerPoint slides, assignments, videos, quizzes, etc.) within the module. You can take a module exam only once. Complete the exams without the help of anyone else. You will receive zero (0) if you do not complete an exam by its deadline. Module Exams are scheduled according to the time indicated below in the "Components of Module Exams" and the posted "On- Line Course Schedule". You will have a window of 15 Hours to complete a Module Exam. Each Module Exam will be displayed 8:30 AM until 11:30 PM on the date of availability. Once you have started the test, it will automatically be submitted at the end of 90 minutes. If you leave the test the timer does not stop. If you leave the test without submitting you can log back into the test if time is still left and it is not past 11:30 PM. This means if you start the test at 11:25 PM and for one reason or another you get kicked out of the test, at 11:30 PM you will not be able to re-enter.

Module Exam Make-up: There will be NO MAKE-UPS for module exams unless the absence complies with University policy (see - deanofstudents.unt.edu/resources).

Components of Module Exams:

Exam No.	Exam Open		Exam Lock/Close		Chapters	Type of Questions
					Covered	
MODULE 1 - EXAM	Sunday, February 4, 2018 8:	30 AM	Sunday, February 4, 2018	11:30 PM	Chapters 1, 2, 4/4s	50 Multiple Choice,
					& 5	100 minutes
MODULE 2 - EXAM	Sunday, March 11, 2018 8:	MA 08:8	Sunday, March 11, 2018	11:30 PM	Chapters 6, 7/7S, 8	50 Multiple Choice,
					& 15	100 minutes
MODULE 3 - EXAM	Sunday, April 8, 2018 8:	MA 08:8	Sunday, April 8, 2018	11:30 PM	Chapters 9, 10, 11	50 Multiple Choice,
					& 16	100 minutes
MODULE 4 - EXAM	Sunday, May 6, 2018 8:	MA 08:8	Sunday, May 6, 2018	11:30 PM	Chapters 12, 13, 14	50 Multiple Choice,
					& 17	100 minutes

Module exam questions, answers missed questions, correct answers, etc. will NOT be returned in Blackboard Learn or any other form other than in person.

Please contact me (Mohammad.baitalmal@unt.edu) and I will arrange a conference time for you to review your exam.

CLEAR (Center for Learning Enhancement, Assessment, and Redesign):

CLEAR makes the following suggestions concerning assignments, quizzes and exams on Blackboard Learn: 1) Be mindful of CLEAR's regular weekly maintenance schedule (11PM Saturdays - 2AM Sundays) when planning to begin work on Blackboard Learn, 2) Avoid using a wireless connection for exams unless you are certain of its reliability, 3) Take quizzes/exams using a supported web browser on a computer or laptop rather than using an iPad. If using an iPad, CLEAR recommends using the Chrome browser. Contact the UIT Helpdesk at 940-565-2324 for assistance should you encounter technical problems affecting your ability to access or complete a test. The UIT Helpdesk is open the following hours:

- Monday-Thursday 8am midnight
- Friday 8am 8pm
- Saturday 9am 5pm
- Sunday noon midnight

STUDENTS WITH DISABILITIES:

The College of Business complies with the Americans with Disabilities Act in making a reasonable accommodation for qualified students with disabilities. If you have (1) an established disability as defined in the Americans with Disabilities Act 1990 and amended, (2) have registered with the Office of Disability Accommodation, and (3) would like to request an accommodation, please contact the course professor as soon as possible. Office hours, locations, phone, etc., are presented herein.

Note: University Policy requires that students notify their instructor(s) within the first week of class that an accommodation will be needed.

SCHOLASTIC DISHONESTY POLICY:

The UNT Code of Student Conduct and Discipline provides penalties for misconduct by students,

including academic dishonesty. Academic dishonesty includes cheating and plagiarism.

The term cheating includes, but is not limited to, (1) use of any unauthorized assistance in taking quizzes, tests or examinations; (2) dependence upon the aid of sources beyond those authorized by the instructor in writing papers, preparing reports, solving problems, or carrying out other assignments; or (3) The acquisition, without permission, of tests or other academic material belonging to a faculty member or staff of the university.

The term plagiarism includes, but is not limited to, the use, by paragraph or direct quotation, of the published or unpublished work of another person without full and clear acknowledgment. It also includes the unacknowledged use of materials prepared by another person or agency engaged in the selling of term papers or other academic materials. (Source: Code of Conduct and Discipline at the University of North Texas.)

If you engage in academic dishonesty related to this class, you will receive a failing grade on the test or assignment, and a failing grade in the course. In addition, the incident will be reported to the UNT Office of the Provost and the investigation will follow the outlined "Academic Integrity Process" as referenced at http://www.vpaa.unt.edu/academic-integrity.htm. This policy is intended to protect the honest student from unfair competition with unscrupulous individuals who might attempt to gain an advantage through cheating.