

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

Professor: Andre R Bryant, D.M, Business Leadership Building

Classroom: Online

Office Hours: By appointment or schedule time before or after our class

Cell: 256-457-6065

Email: Andre.Bryant@unt.edu

Office hours: I am available to meet with you by appointment. Contacting me via my UNT email address Andre.Bryant@unt.edu is the quickest way to reach me and request an appointment.

Class flow: As this is an online class it is important that you stay up on all of the assignments. Attachment one shows the class schedule and due dates. You will notice there is a quiz every week. You will have 10 minutes to finish the quiz so you will need to be up on the material before you open the quiz. All assignment due dates are also listed on attachment 1. Please let me know by the second week of class if you have an issue with test dates or other assignments.

Philosophy: I have worked in Supply Chain and Operations Management for 30+ years. Having an opportunity to teach is a dream come true for me. I enjoy interacting with students, getting to know you and helping you achieve your goals. If you put in the work you will learn a great deal in this class. One of the things I really enjoy about UNT is that many of the students tend to have outstanding work experience. You will benefit from this as you work on your team assignments together. Real examples, real stories, from fellow students often have a lasting message. I believe you will find the material “eye-opening”. You will learn things about supply chain management that will change the way you look at your business activities and your experiences as a consumer. I am very excited to have you in my class.

Communication: Please contact me via my UNT email account (Andre.Bryant@unt.edu). This email account is synced to my cell phone allowing me to be more responsive to your questions.

Catalogue Description: The distribution and logistics imperative is to achieve cost containment while delivering customer satisfaction. This course examines how channel integration fosters the coordination, systemization needed to maximize efficiency and produces the greatest net value for the customer. Students explore how resource allocation and channel relationship decisions impact inventory, transportation, warehousing, purchasing, and packaging systems.

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

University Code of Conduct: The UNT of conduct covers this class. That code can be found at: http://deanofstudents.unt.edu/sites/default/files/images/code_of_student_conduct.pdf.

The examinations, the quizzes and the non-team assignments are to be your work alone. Please do not receive any assistance on these items. Additionally do not be tempted to use a previous student assignment or ones you find on the web. Copying or using material from assignments previously submitted by other students (at UNT or other learning institutions) or downloaded from the Internet is plagiarism. I have a pretty good memory for patterns and there is a decent chance I will recognize the work.

Please footnote any outside sources used when preparing your assignments.

The on-line examinations are to be your work alone. Please do not seek any help, and do not allow yourself to receive any copies of exams from outside sources. These exams are open book and open notes.

In accordance with University policy, if you become aware of any misconduct related to academic integrity, you should inform me or another proper authority such as the department chair or associate dean.

This is an academic learning environment. Hopefully at some point you will have to push yourself further than you are comfortable. However, if for some reason you find yourself in a difficult situation and are tempted to violate the code of conduct, don't. If you are working on an exam and things are coming apart, just do your best, finish up, and then call me. We can work through things and find a solution instead. This is an approach you should use in business with your boss, your customers, and your subordinates. If you do violate the academic code of conduct the repercussions, as outlined in the student handbook, may include failing an assignment or the class.

Americans with Disabilities Act: The College of Business complies with the Americans with Disabilities Act in making accommodations for qualified students with a disability. If you have a disability as defined in the Act and would like to request accommodation, please contact me. The University policy is that students should notify their instructor (in writing) within the first week of class if an accommodation will be needed. Please do not hesitate to contact me now or in the future if you have any questions or if I can be of assistance.

Grade appeals, withdrawals, and incompletes: Please refer to the UNT Graduate Catalog for policies on these items. If you have any questions, please contact me for clarification. Please note: I only use an incomplete for extraordinary circumstances.

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

Course materials

Required text: Operations Management, 13th edition, William J. Stevenson, McGraw-Hill Irwin: **Digital Connect Version (Not the Hard or Paperback version)** ISBN: 9781259948190

Required book: The Goal: A Process of Ongoing Improvement, North River Press; 2 Revised edition, ISBN-10: 0884270610; ISBN-13: 978-0884270614

Canvass LMS: On Canvass LMS you will find the PowerPoint presentations, class learning objectives, and other course-related materials. You can access Canvass LMS at <http://learn.unt.edu>. The site is password protected. You can learn more about Canvass LMS by reviewing the on-line student manuals.

Internet Software: You will need Internet access and a web browser such as Firefox or Internet Explorer. Course materials and assignments will be distributed via the Internet using Canvass LMS. You will be responsible for routinely accessing Canvass LMS to obtain all course materials. Adobe Acrobat Reader will be required to read some of these materials. Acrobat Reader is available free from the Adobe web site: www.adobe.com. Many of the printed materials required for this course will be in stored in PDF.

Class PowerPoint Presentations: Copies of the PowerPoint slides can be downloaded from Canvass LMS. Many of the PowerPoints also have notes from me. Please make sure that you look at the PowerPoints in the notes page view. **These PowerPoint lectures support the course text but do not replace the text reading. You will not be able to perform well on the exams by going through the PowerPoints alone.**

It will be assumed that you have a working knowledge of the topics covered in the prerequisites for this class. The prerequisite material includes statistics, forecasting and regression. Effort will be made to not address material already covered in those courses.

Course Overview

MGMT 3830 Operations Management is the management of production emphasizing industrial enterprises; production objectives; design and improvement of processes, work methods, and physical facilities; use of measurements and standards; production planning and control; quality control; budgetary and cost control; materials management. Class Objectives: There are objectives for each class session. Please review prior to each class.

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

Assignments: Please see Canvas for Assignments and due dates. You will need your log on and password to view the assignments. You may view this information in either the Assignment or the Syllabus tabs.

Scheduling and Disclaimer: The schedule, policies, and assignments contained in this course syllabus are subject to change in the event of extenuating circumstances, class progress, or by mutual agreement between the instructor and the students. All changes will be announced in class prior to the change with a posted change to the syllabus via the announcement tab in Canvas.

Course Grading: The grading scale is guaranteed. You will receive no less than the grade listed within the appropriate interval. I reserve the right to adjust the grading scale in favor of the class if warranted. The points assigned to each grade comply with the points identified in the UNT Graduate Catalog.

Numeric grades are not rounded up to the next high letter grade. I frequently curve the grades for many of the assessments in the course. Rounding would result in an additional curve for a limited number of students near grade “breaks.”

“Guaranteed Grades”		
Grade	Points	Grade points
A	1485 to 1650	4.0
B	1320 to 1484	3.0
C	1155 to 1319	2.0
D	990 to 1154	1.0
F	Below 989	0.0

Course Breakdown: See Canvas for a breakdown of grades per assignments. Please note that the total points at the end of the course may not add up to exactly 1450. This could happen if an assignment is dropped, not all the quizzes are given, or I decide to change the value of an assignment.

Assignment Formats and Due Dates: You are expected to approach each assignment with the professionalism required in the “business” world by fulfilling completed staff work. Complete your assignments within due dates and contact me immediately if you have questions or other concerns that limit your ability to meet the course expectations.

Class Attendance: I hold you responsible for all material covered during class, including changes to the syllabus, course schedule, and course materials. I will not supplement missed lecture material. If you must miss a class, you need to make the necessary arrangements to

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

obtain any missed material or lecture notes from other students in the class. I recommend you establish a “backup” or study group to supplement your notes or to obtain missed material.

Class attendance is mandatory; and I will call on students by name to answer questions, discuss assignments, and to comment on key concepts. Missing these opportunities may result in a reduction in your final grade (see class participation under Grading). Class participation and attendance cannot be made up without a valid medical excuse, an absence approved by the Dean of Students, or bona fide family emergency.

Students are expected to fully prepare for the in-class discussions. Class discussion requires significant effort and should not be taken lightly. I will call on students by name to provide an overview of chapters, cases, define problems, identify key issues and themes, suggest alternatives, discuss the analysis, critique inputs, provide recommendations, and summarize the in-class discussion. The points assigned will be based on degree of participation as well as the quality of participation. Failure to be prepared will result in 0 points.

Extra credit: There is no extra credit for this class.

Exams: The exam will cover material from the entire course, such as the book chapters, the PowerPoint’s, the assignments, quizzes and the lecture.

Final exam: There will be a comprehensive final exam. That exam will be online. The final is comprehensive.

The dates and location for exams and the final are notated in Canvas. **Please read the class schedule in Canvas very closely, take note of the schedule and let me know by the second week of class if there is an issue with the exam dates.**

If something critical (e.g., getting married, e.g., not going to the bar with buds) comes up and you cannot take a scheduled exam please let me know as soon as you know. If you do that, we can likely work something out. **I will not give a make-up exam that is not pre-approved.**

Final Grades: I will not post final grades beyond what is available on Canvas. I cannot respond to grade requests except if you appear in-person.

Emergency Evacuation Procedures for Business Leadership Building:

Severe Weather: In the event of severe weather, all building occupants should immediately seek shelter in the designated shelter-in-place area in the building. If unable to safely move to the designated shelter-in-place area, seek shelter in a windowless interior room or hallway on the

OPERATIONS AND SUPPLY CHAIN MANAGEMENT PROGRAM

MGMT 3830-501 OPERATIONS MANAGEMENT

2019 FALL

COURSE SYLLABUS

lowest floor of the building. All building occupants should take shelter in the center corridor, restrooms, or rooms 145 and 146.

Bomb Threat/Fire: In the event of a bomb threat or fire in the building, all building occupants should immediately evacuate the building using the nearest exit. Once outside, proceed to the designated assembly area. If unable to safely move to the designated assembly area, contact one or more members of your department or unit to let them know you are safe and inform them of your whereabouts. Persons with mobility impairments who are unable to safely exit the building should move to a designated area of refuge and await assistance from emergency responders. All building occupants should immediately evacuate the building and proceed across the street to the parking garage, lower level.