



# MICHAEL TODD®

WHERE SCIENCE MEETS NATURE



hair eraser™

MICHAEL TODD™

## hair eraser

SATIN SMOOTH SYSTEM

### INSTRUCTIONS FOR USE



# CONGRATULATIONS

Congratulations on purchasing the HAIR ERASER | Satin Smooth System. The HAIR ERASER is a safe and gentle epilation system for addressing unwanted face and body hair that features two unique solutions in one device. Clipping and epilation address unwanted body hair without the negative effects that traditional hair removal treatments can have on the surrounding skin. Enjoy longer lasting smooth hair-free skin with the HAIR ERASER.

1. Epilation removes multiple hairs from the root at once for longer lasting silky smooth skin. Unlike traditional shaving, epilation targets hair removal from the source of growth instead of cutting the hair at the surface. The result is long lasting smoothness and an extension in the time between hair removal treatments. Epilation is a superior alternative to waxing, since it doesn't pull the surrounding skin which overtime can cause elasticity issues.
2. Clipping is an ideal way to prep uneven hair for epilation and is an alternative to epilation for treating unwanted face and body hair on the more sensitive parts of the body like the bikini area and under arms.

Now you can harness these two safe and effective unwanted hair treatment techniques in one device. Enjoy silky smooth skin for longer with the HAIR ERASER!

For important information about safety and how to use this Unit, please read the full Instructions for Use booklet before you use your HAIR ERASER for the first time. If you have any questions or problems with the Unit, please contact MICHAEL TODD Customer Service at: 1-(772)-800-7654 or [customerservice@michaeltoddusa.com](mailto:customerservice@michaeltoddusa.com)

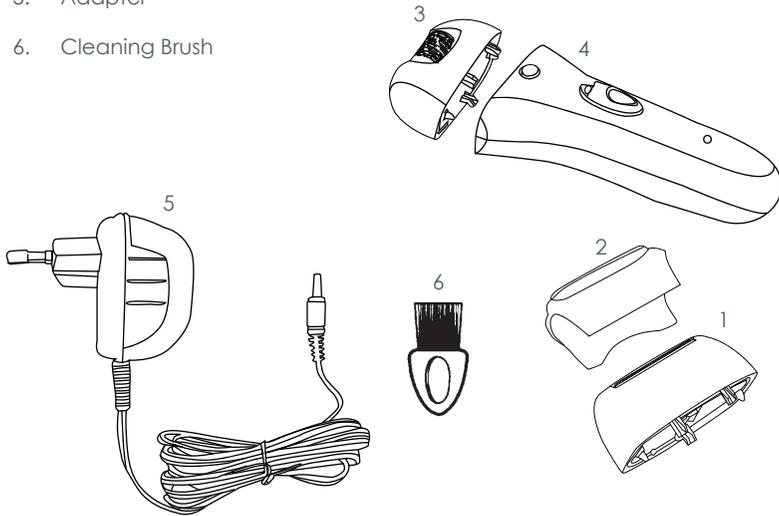
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The HAIR ERASER comes with the following components:

1. Clipper Head
2. Clipper Head Protective Cap
3. Epilator Head
4. HAIR ERASER Device
5. Adapter
6. Cleaning Brush



# BEFORE YOU START

## WHAT IS THE HAIR ERASER SATIN SMOOTH SYSTEM USED FOR?

The HAIR ERASER is intended to treat unwanted hair on the face and body. Using the HAIR ERASER is an alternative to traditional hair removal practices like shaving or waxing which can pull at or irritate the surrounding skin. Now you can treat unwanted hair in the comfort of your home and you no longer have to make expensive waxing appointments or purchase costly razors. Treating unwanted hair with HAIR ERASER leaves skin feeling silky smooth and hair-free for weeks.

## HOW DOES THE HAIR ERASER SATIN SMOOTH SYSTEM WORK?

With the Clipper Head attached, you are able to cut unwanted face and body hair to the skin's surface. This is the ideal attachment for the more sensitive parts of the body like the bikini area and underarms. If you have hair that is over 10mm long, it is recommended that you use the Clipper Head to cut the hair to the skin's surface and then allow for it to grow in evenly. When the hair has grown in between 5mm and 10mm, then you are at the optimum length to utilize the Epilator Head.

With the Epilator Head attached, multiple hairs are removed at the root simultaneously. Because these hairs are removed at the source, they take much longer to grow in then if they were cut at the surface. The Epilator Head allows you to extend the time between hair removal treatments. The Epilator Head works best on hair that is between 5mm -10mm long. This is approximately the length of an eyelash.

# IMPORTANT SAFETY INFORMATION

The HAIR ERASER Satin Smooth System is suitable for use by all healthy adults but care is needed when using it so always follow these instructions for Use including the Contraindications, Warnings and Precautions below.



## CONTRAINDICATIONS

DO NOT use the HAIR ERASER

- On irritated skin or skin with varicose veins, rashes, spots, moles (with hairs) or wounds without consulting your doctor first. People with a reduced immune response or people who suffer from diabetes mellitus, Raynaud's disease or immunodeficiency should contact their doctor first.
- On persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the device by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.



## WARNINGS

- DO NOT use the device if the adapter has been damaged, if the device is not working properly, if it has been dropped damaged, or dropped into water. Contact MICHAEL TODD customer service for assistance.
- DO NOT attempt to disassemble or fix the adapter. Contact MICHAEL TODD customer service for assistance.
- DO NOT reach for the device if it has fallen into water. Unplug immediately.
- DO NOT use while bathing.

- DO NOT place or store the device where it can fall or be pulled into a tub or sink. DO NOT place in or drop into water or other liquid.
- DO NOT immerse the device and the adapter in water or any other liquid.
- DO NOT expose the device to temperatures lower than 5°C or higher than 35°C.
- DO NOT operate, charge or plug in the device outdoors or where aerosol (spray) products are being used or where oxygen is being administered.
- Any false connection cancels the guarantee. DO NOT make any modifications to the device or its' connection cord. Repairs must only be carried out by MICHAEL TODD customer service. Improper repair may result in a considerable risk of injury to the user.
- To prevent the event of injury, DO NOT use this device with a damaged or broken cutter, cutting unit, or shaving foil.
- To prevent possible damage to the cord, DO NOT wrap cord around the device.
- This device is intended for use on human hair only. DO NOT use this device for any other purpose.

## PRECAUTIONS

- Keep the device and the adapter dry.
- Always unplug the adapter from the electrical outlet immediately after using, except when device is (re)charging.
- Unplug the adapter before cleaning.
- When discarding the device, unplug the adapter to remove the rechargeable batteries.
- This device is intended for domestic use only and according to this instructions manual.
- Keep the device and its' packaging out of the reach of children.
- To prevent damage and injuries, keep the running device away from your scalp hair, eyebrows, eyelashes, clothes, threads, cords, brushes etc.
- This device contains two NiMH rechargeable batteries that may harm the environment if not disposed of properly.
- Before connecting the device to the power supply, check that the voltage indicated on the data plate at the back of the device corresponds to that of the voltage mains in your house. If this is not the case, contact MICHAEL TODD customer service and do not use the device.
- Only use the device in combination with the adapter supplied.
- Keep the device, power cord and any attachments away from heated surfaces.
- Never drop or insert any object into any opening.
- Always attach the adapter to the device first and then to the outlet.
- Never place the device, in direct sunlight.
- Always store your device, attachments and power plug in a moisture-free area. Make sure the cord is disconnected from the device.

- Always remove the main plug from the wall socket outlet:
  - If a disturbance occurs
  - After use and if no recharge is needed
  - If the device is out of use for a prolonged period of time
  - Before cleaning
  - Before removing and inserting the accessories
- No liability is accepted for any damage resulting from use for other purposes than those indicated in the instructions for use, faulty operation and repairs made from unauthorized technicians. Guarantee services are excluded in such cases.
- Any repairs made by any party other than MICHAEL TODD cancels the guarantee.
- The battery must be removed from the device before it is scrapped.
- The battery is to be disposed of safely.
- For your safety, this device conforms to the applicable standards, regulations and directives (Low Voltage, Electromagnetic Compatibility, Environmental etc Directives).

If you should encounter problems with your Unit, do not attempt any repairs or replacements. Please call MICHAEL TODD customer service at (772) 800-7654 or [customerservice@michaeltoddusa.com](mailto:customerservice@michaeltoddusa.com).

## CHARGING THE BATTERY

- This device is both cord and cordless.
- You can use it without the cord when the batteries have been charged.
- Charge the batteries at least 10 hours before you use the device for cordless operating time of up to 35 minutes.
- Do not charge the device for more than 24 hours.
- Make sure the device is switched off while charging.
- Insert the device plug into the bottom of the device and put the adapter in the wall socket. The charging light goes on and stays on to indicate that the device is charging.
- The charging light does not go out or change color when the device is fully charged.
- After you have charged the device for the first time, do not recharge it between epilating or clipping sessions. Continue to use it and only recharge it when the battery is (almost) empty.
- Discharge the battery completely twice a year by letting the motor run until it stops.
- Do not keep the device plugged into a wall socket all the time.
- If the device has not been used for a long time it must be recharged 10 hours.

# CONTROLS

The HAIR ERASER is simple to use.

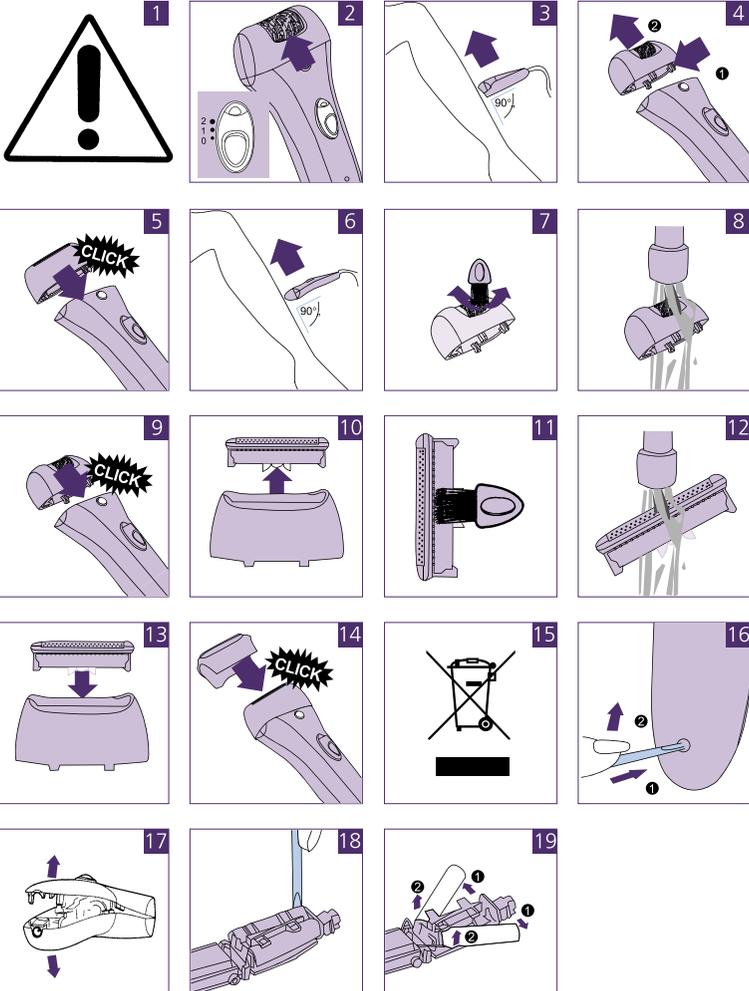
## Tips and Usage information for Epilation:

- Epilation is easier just after a bath or shower. Make sure your skin is completely dry when you start to epilate. When you use the device for the first time, we advise you to try it out on an area with only light hair growth. This helps get accustomed to the epilation process.
- For optimal epilating results, the hairs should not be longer than 10 millimeters.
- To epilate longer hairs;
  - Shorten the hairs to a maximum length of 10 mm with a trimmer. In this case you can start to epilate right away.
  - Shave the hairs completely. In this case you can start to epilate after a few days (the hairs must be at least 0.5 mm long).
- Your skin may become a little red and irritated the first few times you use the Epilator Head. This reaction is absolutely normal and quickly disappears. As you use the device more often, your skin gets used to epilation, skin irritation decreases and re-growth becomes thinner and softer.
- If the irritation has not disappeared within three days, we advise you to consult a doctor. We advise you to epilate before you go to bed at night, as this allows any skin irritation that may develop to diminish overnight.
- Make sure your skin is clean, entirely dry and free from grease.
- Do not use any cream before you start to epilate.
- Select the desired speed to switch on the device. Return to OFF position when finished treatment.

- Select speed "I" for areas with little hair growth and for areas where bones are located directly beneath the skin, such as knees and ankles.
- Select speed "II" for larger areas with stronger hair growth. Stretch your skin with your free hand to make the hairs stand upright.
- Place the device perpendicularly onto the skin with the Epilator Head pointing forward. Move the device against the direction of hair growth at a moderate speed.
- Make sure the Epilator discs maintain proper contact with the skin.
- Press the device lightly onto the skin.
- If you are not completely satisfied with the epilation result, try moving the HAIR ERASER more slowly over your skin.

Tips and Usage information for Clipping:

- You can use the Clipping Head to clip hair on sensitive body parts, such as your underarms and bikini line. With the Clipping Head, you obtain a smooth result in a comfortable and gentle way.
- Make sure the device is switched off.
- Remove the Epilator Head. Press the release button (I) and move the Epilator Head in the direction of the arrow (2) (Pg 12, Fig. 4).
- Place the Clipping head on the device and press it onto the device until it snaps home ('click').
- Switch on the device by selecting speed "II".
- Place the Clipping Head onto your skin and move the device slowly and smoothly against the direction of hair growth.



# CLEANING AND MAINTENANCE



**CAUTION:** Never rinse the adapter or the device itself with water or any other liquid.

- Do not use any corrosive detergents, scouring pads or cloths, petrol, acetone, etc, to clean the device.
- Make sure the device is switched off and unplugged before cleansing.
- Clean the device with the brush supplied or with a moist cloth after each use.

## Cleaning the Epilator Head

- Clean the Epilator Head after each use.
- Make sure the device is switched off and unplugged
- Remove the Epilator Head. Press the release button (1) and move the Epilator head in the direction of the arrow (2) (Pg 12, Fig 4).
- Clean all accessible parts, including the bottom of the Epilator Head and the Epilator discs, with the brush (Pg 12, Fig. 7).
- You can also rinse the Epilator Head (not the device!) under the tap to clean it more thoroughly (Pg 12, Fig. 8).
- Never try to detach the Epilator discs from the Epilator Head.
- Place the Epilator Head on the device and press it until it snaps ('click') (Pg 12, Fig. 9).
- The Epilator Head only fits onto the device in one way.

## Cleaning the Clipping Head

- Clean the Clipping Head after every use.
- Make sure the device is switched off and unplugged.
- Remove the Clipping Head.
- Pull the cutter unit out of the Clipping Head (Pg 12, Fig. 10).

- Brush the hair off the cutter unit and the Clipping Head. Make sure that you also brush away any hairs that have collected under the trimmers (Pg 12, Fig. 11).
- You can also rinse the cutter unit and the rest of the Clipping Head (not the device!) under the tap (Pg 12, Fig. 12).
- Put the cutter unit back into the Clipping Head and snap the Clipping Head back onto the device ('click') (Pg 12, Fig. 13).
- If you use the Clipping Head several times a week, replace the cutter after one or two years of use or if it has been worn out or damaged.
- Standard clipper oil should be rubbed on the Clipping Head twice per year.

## Storage

- Put the protective cap on the Clipping Head. The indicating sound 'click' will be heard to indicate that the cap is securely locked into place. (Pg 12, Fig. 14).
- Store the device and the accessories in the pouch.
- Store the device out of the reach of children.
- Store the device in a dry place.

<b>Problem</b>	<b>Potential Cause</b>	<b>Solution</b>
Skin irritation occurs	You used the epilator for the first time or it's been a long time since your last use.	Some skin irritation may occur the first few times you use the device. This is absolutely normal and usually disappears quickly.
	You have applied too much pressure with the device.	Do not use any pressure when moving the device over the skin.
It's impossible to remove the Epilating Head.	You did not move the Epilator Head in the right direction.	Press the release button and move the Epilating Head in the direction of the arrow (Pg 12, Fig. 14) to remove it.
It's impossible to remove the Clipping Head.	You did not move the Clipping Head in the right direction	Press the release button and move the Clipping Head in the direction of the arrow (Pg 12, Fig. 14) to remove it.
Reduced clipping performance	The Clipping Head may not be clean.	Switch off the device, unplug it and remove the Clipping Head. Then clean the cutter unit and the Clipping Head with the cleaning brush supplied. Remove any hairs that are stuck under the trimmers.
Stronger skin irritation than usual after clipping	The cutter unit is damaged or worn.	Replace the cutter unit.

## Remove Batteries Before Discarding

- Do not throw away the device with the normal household waste at the end of its' life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.
- The built-in rechargeable batteries contain substances that may pollute the environment. Always remove the batteries before you discard and hand in the device at an official collection point. Dispose of the batteries at an official collection point for batteries.
- Remove the adapter from the wall socket and let the device run until the batteries are empty.
- Remove the Epilator Head (Pg 12, fig. 4).
- Hold the device in your hand and open it with a screwdriver (Pg 12, Fig. 16).
- Pull the two housings halves apart with your thumbs until the snap connections break (Pg 12, Fig. 17).
- Remove all components (motor unit and the printed circuit board unit) from the housing halves.
- Insert a screwdriver between the plastic battery holder and the batteries (Pg 12, Fig. 18).
- Remove the batteries from the plastic battery holder and the printed circuit board (Pg 12, Fig. 19).



**CAUTION** Do not try to reassemble the device in order to run it from the mains. This is dangerous!

## Safe Device Disposal

This product should not be disposed with other household wastes at the end of its' working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate it from other types of waste and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either MICHAEL TODD customer service, or their local government office, for details of where and how they can take this item for environmental safe recycling. This product should not be mixed with other commercial wastes for disposal.

## GUARANTEE & CUSTOMER SERVICE

Before delivery our devices are subjected to rigorous quality control. Moreover your device is guaranteed for a period of three (3) years from the date of purchase. If you purchased this device directly from the Michael Todd website, please contact Michael Todd customer service at 1-(772)-800-7654 or [customerservice@michaeltoddusa.com](mailto:customerservice@michaeltoddusa.com) during this period MICHAEL TODD will repair or replace the product or any defective parts free of charge for a period of one year from the purchase date. In year two or three from the date of purchase, Michael Todd will repair or replace the unit free of charge, less a \$30 postage charge.

If you purchased this device from another retailer, please contact the retailer for their return and exchange policy.

We are under no liability in respect of any defect arising from willful or accidental damage, fair wear or tear, faulty installation, handling or maintenance of the product, connection to an unsuitable electric supply, negligence, abnormal conditions, failure to follow our instructions, misuse or alteration or repair of the product without the approval of MICHAEL TODD.

If you have any questions or problems with the Unit, please contact MICHAEL TODD Customer Service at: 1-(772)-800-7654 or [customerservice@michaeltoddusa.com](mailto:customerservice@michaeltoddusa.com)

For more information, updates, reviews  
frequently asked questions and more  
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