

Lock and Unlock Your Debit Mastercard®



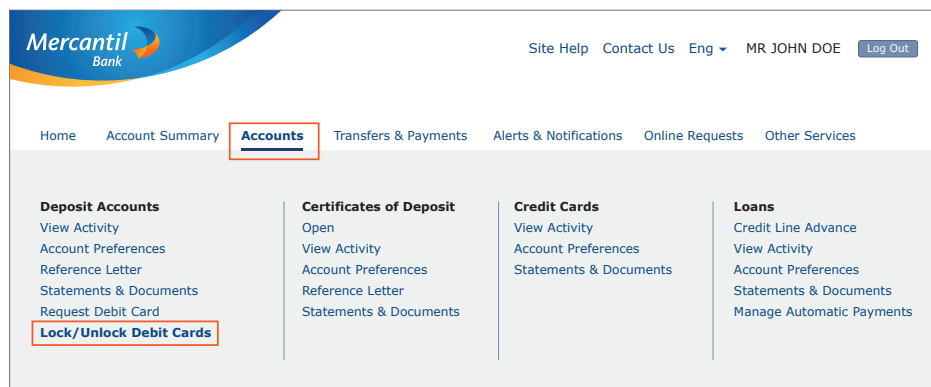
Prevent Unauthorized Transactions. Protect Your Account.

If you misplace or simply want to temporarily disable the use of your Mercantil Bank Debit Mastercard®, it's easy to lock* it to prevent unauthorized transactions and protect your account. Then, when you locate your card or want to use it again, it's just as easy to unlock it. Lock or unlock your Debit Mastercard, and receive immediate confirmation when you make a change.

This feature is only available through the Personal Online Banking service.

Here's How:

- Sign in to Personal Online Banking
- Select the **Accounts** tab
- Select **Lock/Unlock Debit Cards** option from the Deposit Accounts menu



- Follow the onscreen prompts and in a few simple steps you can lock or unlock your debit cards

* When a debit card is locked, new and recurring transactions will not be processed until the debit card is unlocked.