

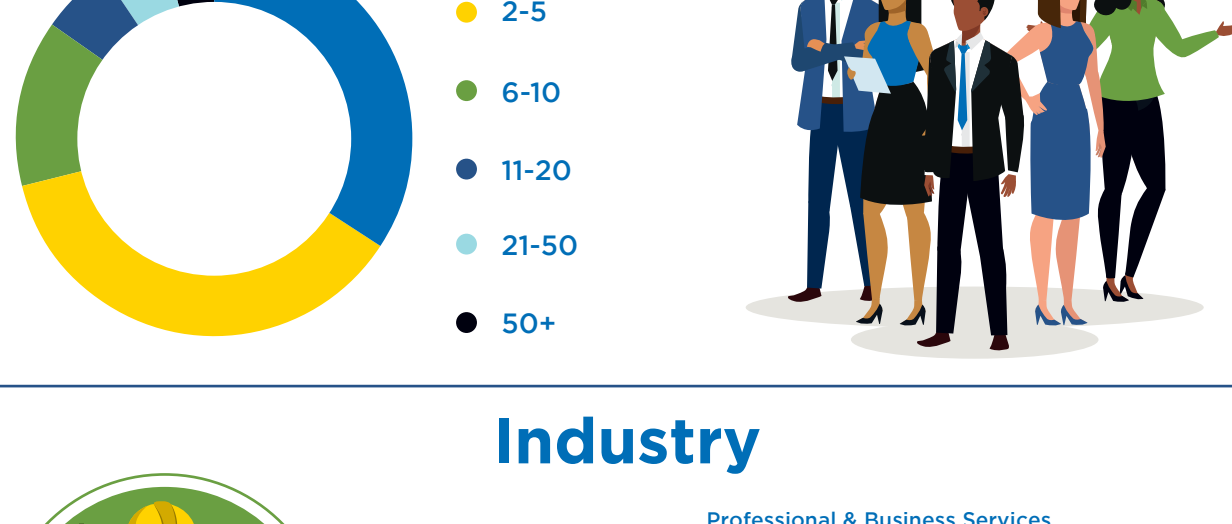
The Impact of COVID-19 on Established Small Businesses: June 2020



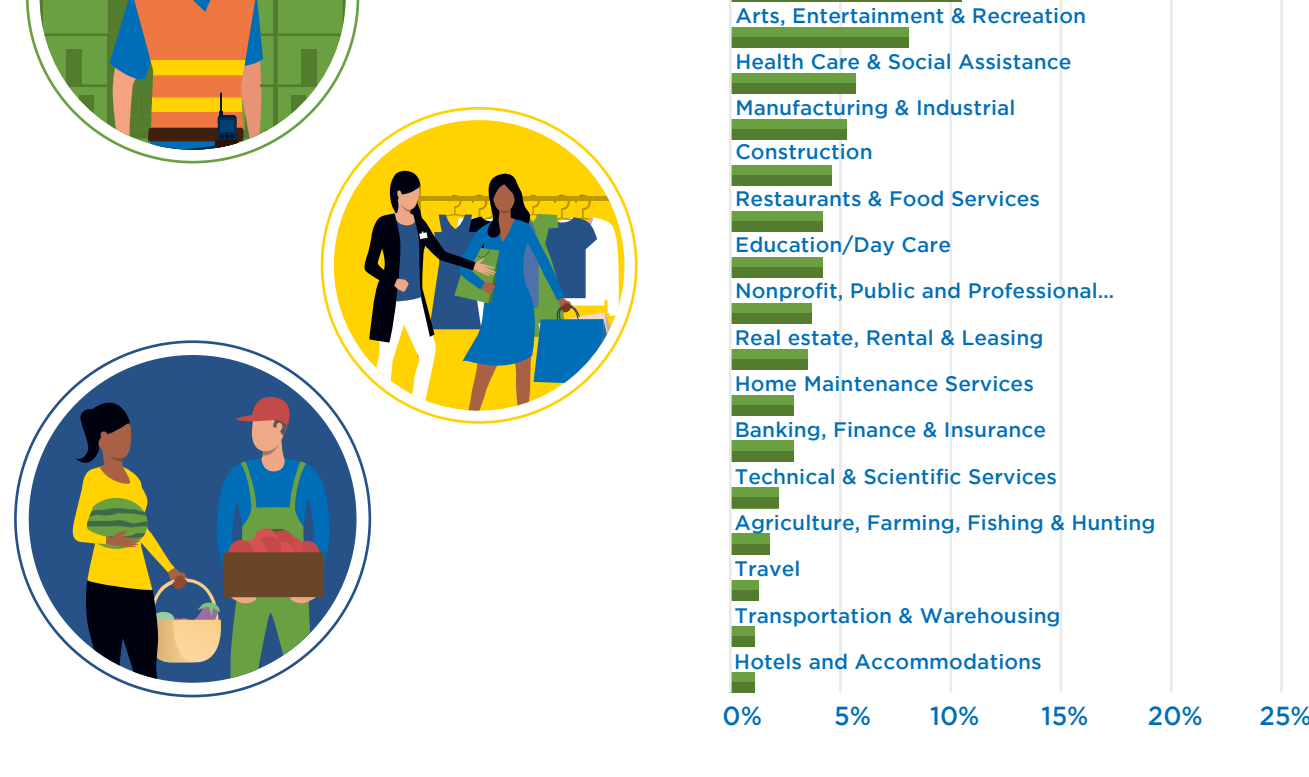
*In early June 2020, SCORE surveyed business owners who have been in operation for at least a year.

**We also surveyed them in April 2020.

Number of employees



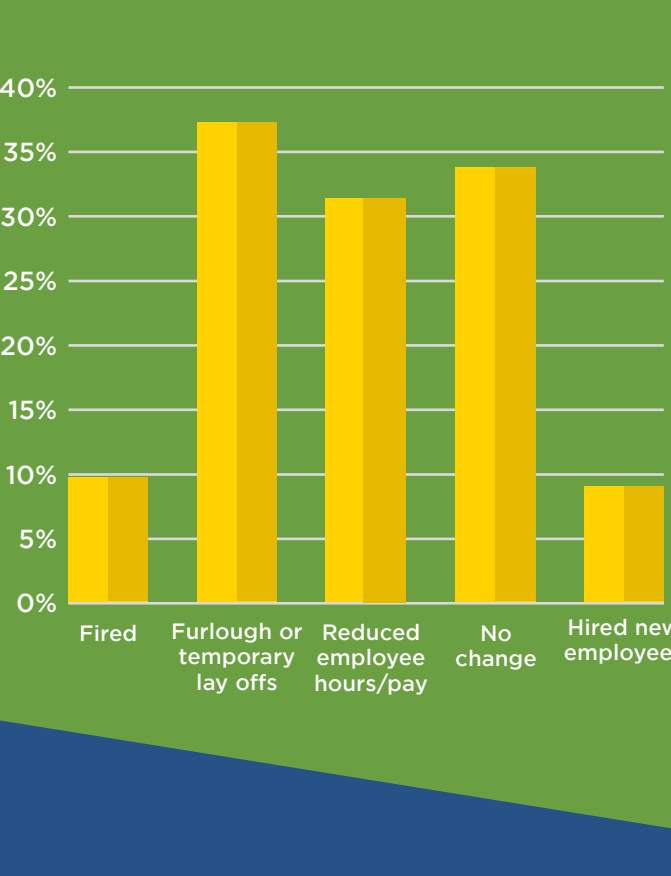
Industry



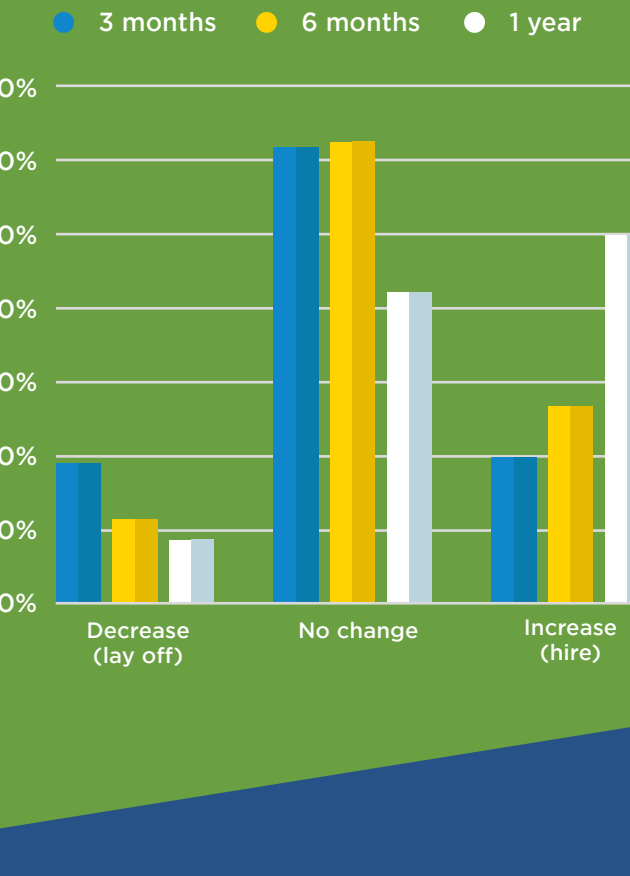
Most employers have had to reduce the number of workers or worker pay, but 50% hope to hire in a year.



Since March 15, 2020, my business has done the following with respect to employees (check all that apply):

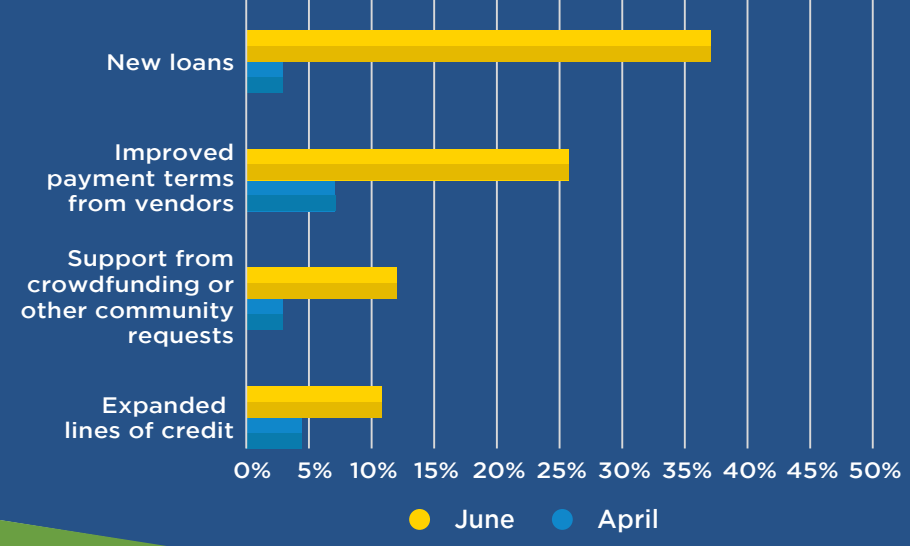


What are your expectations for your business employment in the next?



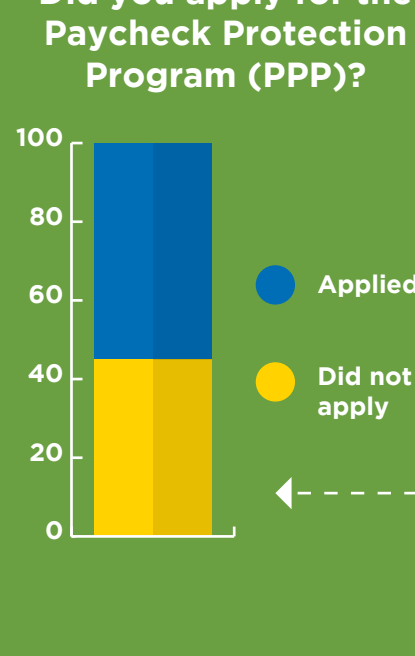
More established businesses have received outside financial help than government aid in the past three months.

Since March 15, 2020 have you received any of the following non-government help (check all that apply):

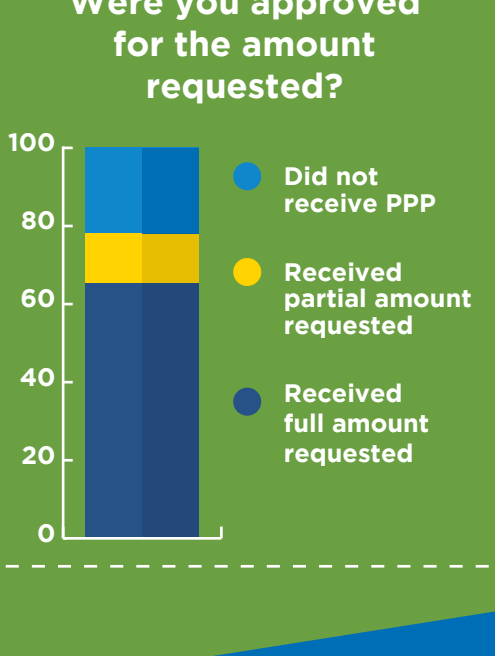


55% of businesses applied for the PPP, and 78% received some portion.

Did you apply for the Paycheck Protection Program (PPP)?

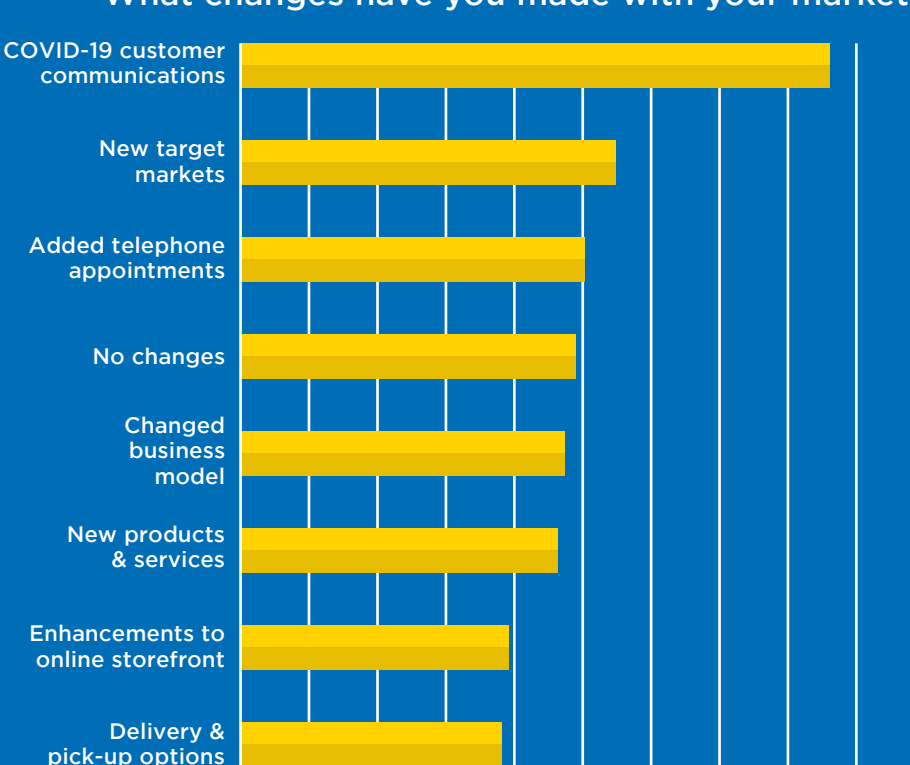


Were you approved for the amount requested?



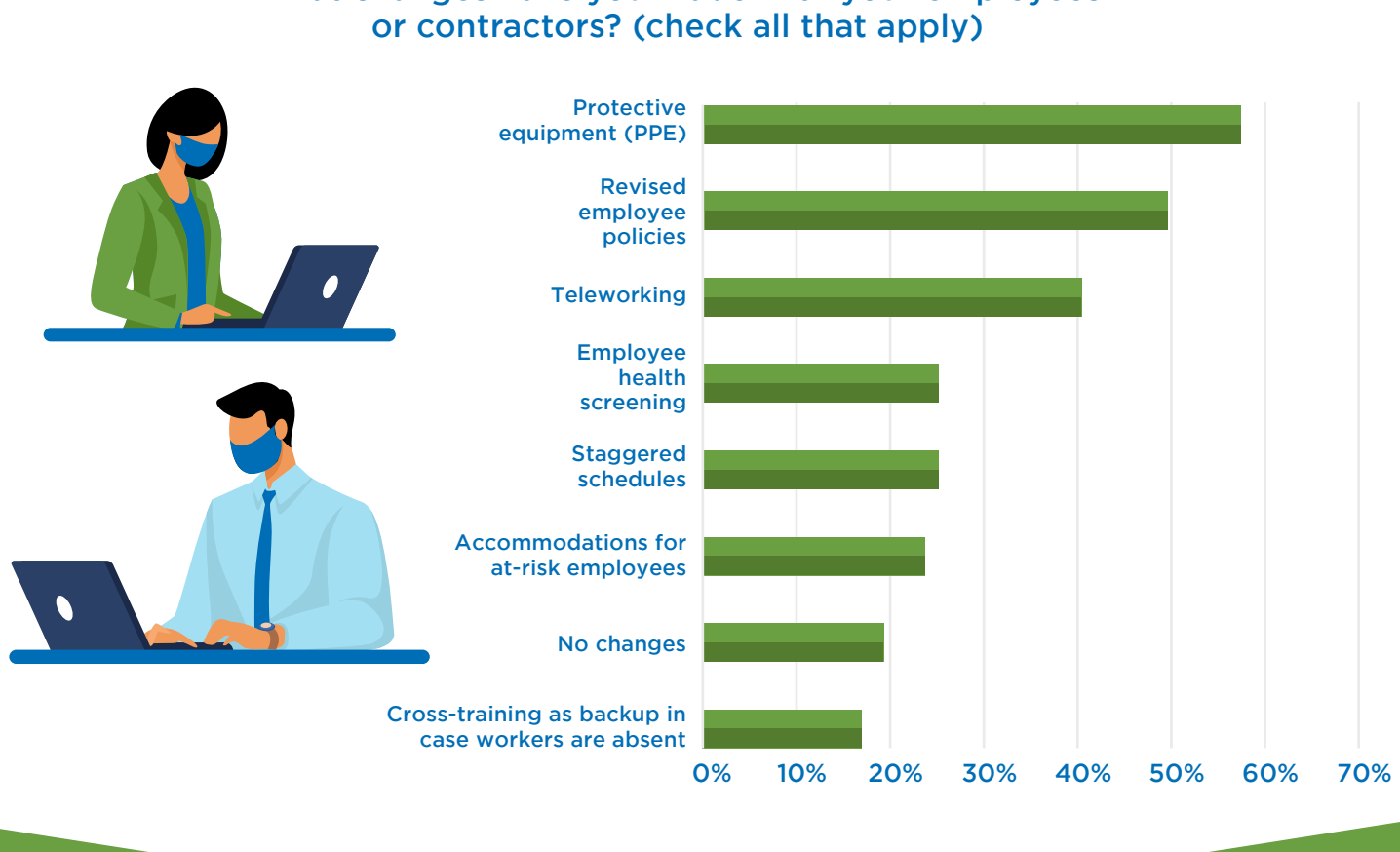
Businesses are adapting in a variety of ways.

What changes have you made with your marketing? (check all that apply)



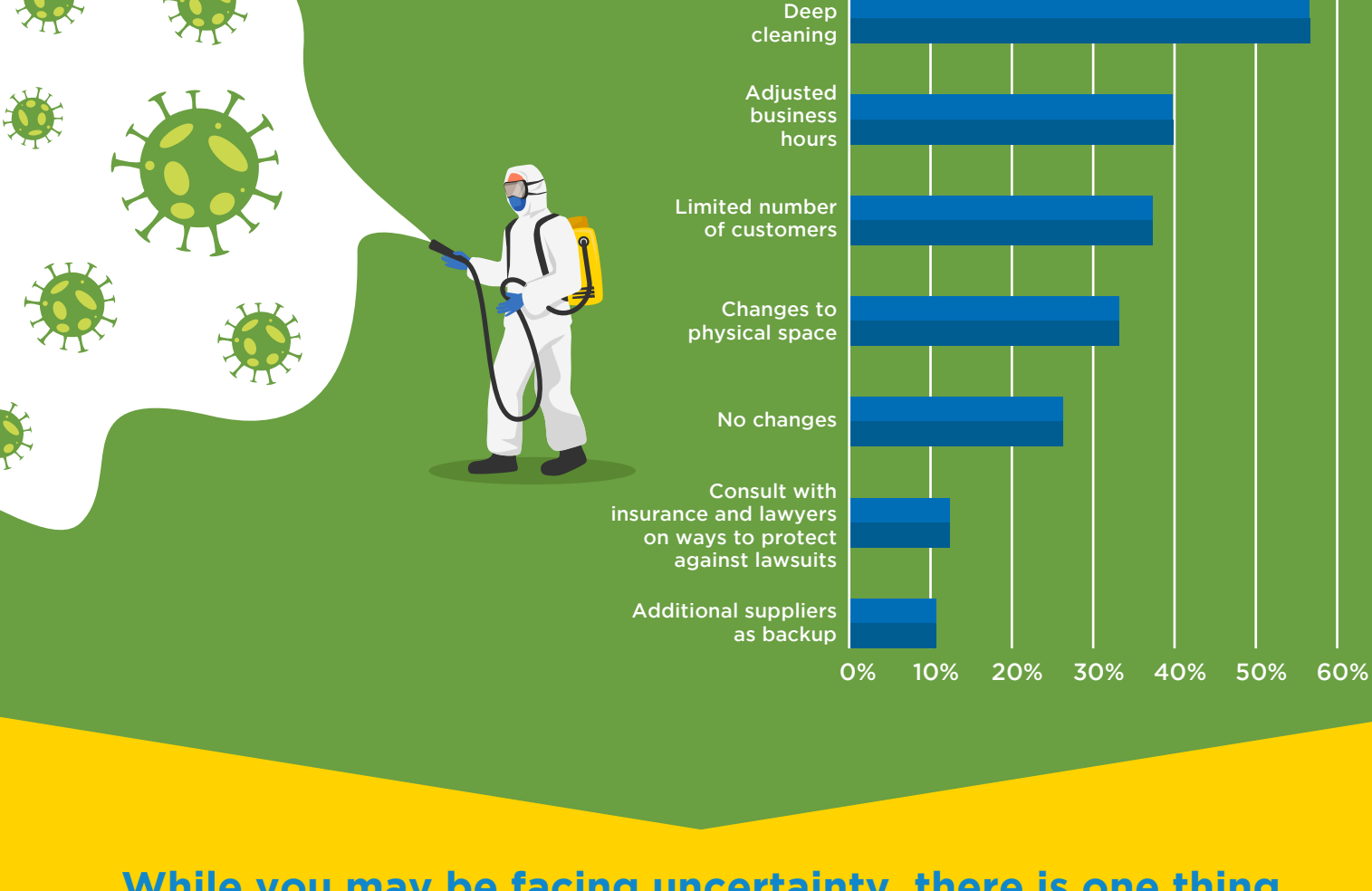
Most are providing employees with PPE and flexible work schedules.

What changes have you made with your employees or contractors? (check all that apply)



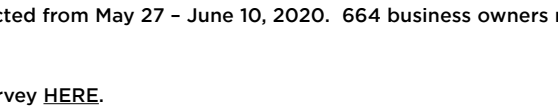
They are cleaning more, and adjusting spaces and hours.

What changes have you made with your operations? (check all that apply)



While you may be facing uncertainty, there is one thing you can be certain of: SCORE is here for you.

Work with a [SCORE mentor](#), and visit our [Small Business Resilience Hub](#).



www.score.org

*Data from a SCORE survey conducted from May 27 - June 10, 2020. 664 business owners responded with 468 respondents in business for one year or more.

**View results of our April 2020 survey [HERE](#).