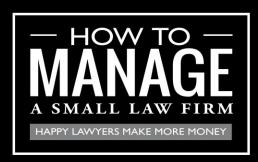


WORKBOOK



AGENDA

SATURDAY

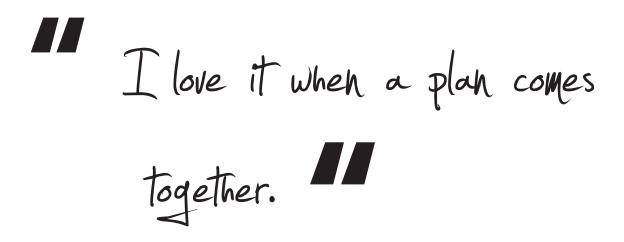
SESSION 1: INTRO (60 MIN) + 90 DAY LOOK BACK (30 MIN)	9:00 AM - 10:30 AM
BREAK	10:30 AM – 10:50 AM
SESSION 2: RECRUIT (80 MIN)	10:50 AM - 12:10 PM
LUNCH	12:10 PM – 1:20 PM
SESSION 3: BUILD (80 MIN)	1:20 PM - 2:40 PM
BREAK	2:40 PM - 3:00 PM
SESSION 4: PANEL (60 MIN)	3:00 PM - 4:00 PM
BREAK	4:00 PM - 4:30 PM
SESSION 5: LEAD (80 MIN)	4:30 PM - 5:50 PM
BREAK	5:50 PM - 6:10 PM
SESSION 6: Q&A (50 MIN)	6:10 - 7:00 PM
DINNER ON YOUR OWN	7:00 PM – 9:00 PM
UNPLUGGED SESSION	9:00 PM - 11:00 PM

SUNDAY

SESSION 7: MINDSET (90 MIN)	9:00 AM - 10:30 AM
BREAK	10:30 AM - 10:50 AM

SESSION 8: 90 DAY ACCELERATOR PLAN (50 MIN) & WRAP UP (20 MIN) 10:50 AM - 12:00 PM

SESSION 1



- John "Hannibal" Smith



MAXIMIZE YOUR ROI

1	You	
2	People	
3	Marketing	
4	Physical Plant	
5	Factory	
	Financial	
6	Controls	
	Sales	

The Hidden Cost of Your B-Team



POSITION

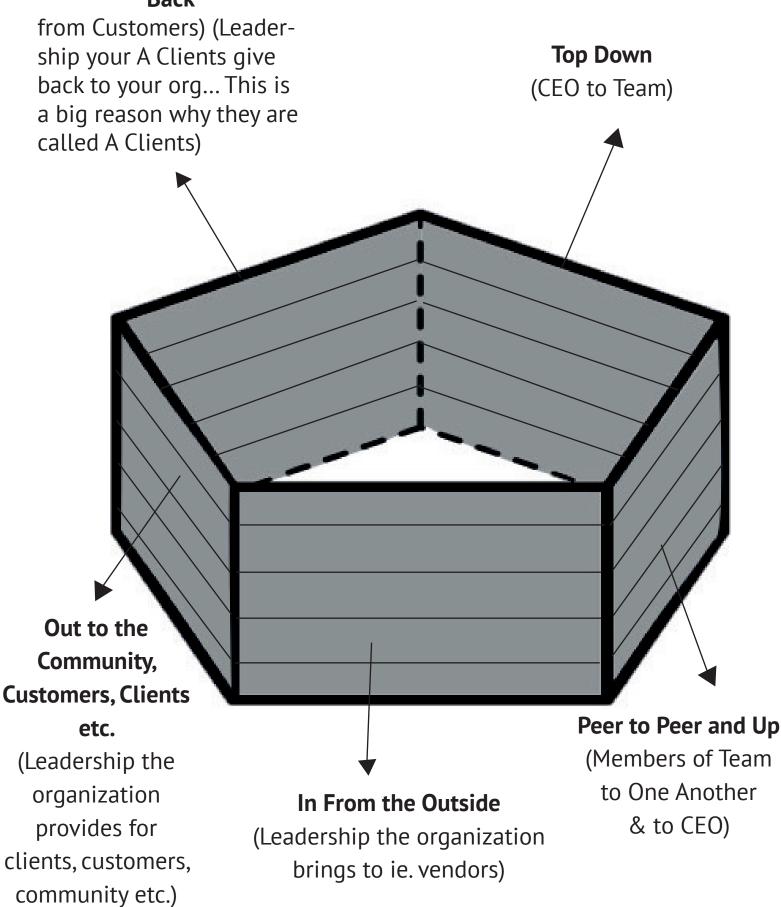
PERSONAL

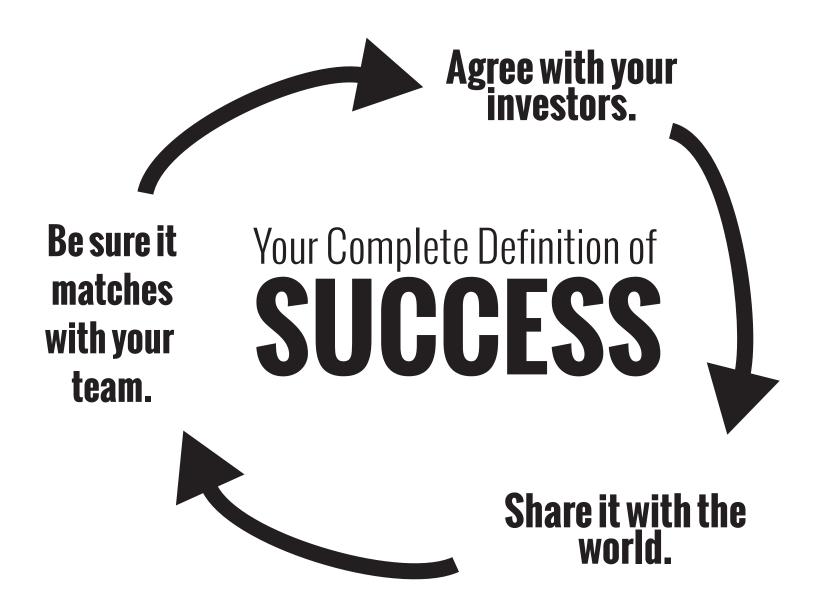
PRODUCTION

PEOPLE DEVELOPMENT

PURPOSE

Back





LEADERSHIP = COACHING YOUR A-TEAM

BEST OF SESSION 1



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?



NOTES

SESSION 2



- Rabindranath Tagore

THE 90 DAY LOOK BACK

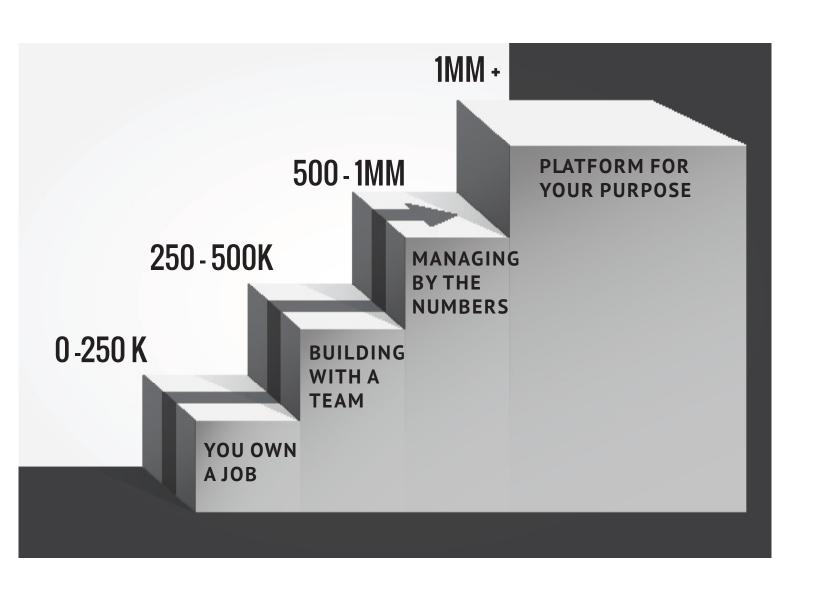


What are your most important achievements from the last 90 days?

ACHIEVEMENT	HOW DOES THIS MOVE YOU [MEASURABLY] CLOSER TO YOUR GOALS?	FURTHER PROGRESS
FINANCIAL		
PERSONAL		
PROFESSIONAL		

REGRUIT

4 STAGES OF GROWTH



WHAT STAGE IS YOUR BUSINESS IN

GRADING

0 -7 -> Probably your environment is ruling YOU. Your life is mostly REACTIVE. Few choices. Little control. You may not even believe you can have a million dollar solo law firm. You may still think the only way to double your current revenues is to double your workload. And you're already working enough! There may be more evidence in your life and business right now that you cannot reach the next level of growth than there is evidence that you CAN. And it's very likely too, that the only company you have are others who are similarly-situated people who like to make alot of excuses.

Revenues are probably \$0-250K

8 - 10 -> Very likely you feel very frustrated. Because you KNOW you have alot of untapped POTENTIAL. But you feel like you can't get ahead. Some days you probably feel like you want to burn your office down and hide under the covers. Other days, you get a glimpse of the possibilities and feel inspired. If only you could get your business more under control and have more "good" days.

Revenues are probably \$250-500k

11 -15 -> Most days you probably feel somewhat inspired. Depending on the velocity of growth in your business you may still wonder at how fast it can all happen and wonder if it's just a fluke. Ordering from the "left" side of the menu (the side without the prices) is beginning to feel natural. And it should! Because you're beginning to figure out that you can grow your business simply by using it as a vehicle to help more people. Even if you can't prove or explain or defend it to anyone else you know in your gut you could break the 7 figure barrier if only you could get some clarity around some key points about your business. And having a group of like-minded entrepreneurial peers to collaborate with, hold you accountable, and keep you motivated would certainly help too.

Revenues are probably \$500k-1MM

16-21 -> Now you know why highly-sucessful people the world-over say it's lonely at the top. You want to know what you're truly capable of. But most of the people around you cannot fathom why you still get up & go to work every day. They call you a workaholic. But that's only because they have no idea to love what you do. They don't understand. They think you're just being greedy to want to grow your business. You don't dare try to explain that your business only grows because it helps more people, and what's wrong with that? You can't talk about your favorite subect with your clients. Most of your friends & family have no real idea what it means to be CEO of a successful & growing business that grows by helping more people. And you dare not share your feeling with your staff.

Revenues likey over \$1MM

I CAN EXPLAIN TO MY STAKEHOLDERS HOW EACH OF "THE 7 MAIN PARTS" OF MY BUSINESS ARE SUPPOSED TO WORK.

	CIRCLE ONE				SCORE
Marketing	0	1	2	3	
Sales	0	1	2	3	
Factory	0	1	2	3	
People	0	1	2	3	
Physical Plant	0	1	2	3	
Money & Meterics	0	1	2	3	
You	0	1	2	3	

÷ BY 7:

TOTAL SCORE:

KEY

- **0** Never really thought about it before
- **1** I could explain but it would have to be verbal because it's not in writing.
- **2** I could show them something in writing but it's more than 24 months out of date.
- **3** I have this part of my business plan in writing and relevant to how my business currently operates.

STAFF MATRIX

STEP 1: IDENTIFY:

Who in your law firm is doing each of the jobs below (Hint: each of these jobs had better get at least one name under it. None of these jobs should have everyone's name under it!) (Note: If most of these jobs have your name under it and you've been running your own law firm for more than about 18 months, it is probably time you discovered second gear.)

STEP 2: SCORING:

Mark points as follows:

1 point: For every position that has at least one other name besides yours.2 points: For every position that has someone else's name is under it and not

yours.

STEP 3: MULTIPLIER:

x 1: If you have no written job description.

x 2: If you have documented written job description that an "A" player

could

use to reasonably determine that they've done their job well.

x 3: If you could lay your hands on a written job description within 10

minutes of entering your office.

x 4: If, as you sit here, within 10 minutes (assuming internet access) you

could get access to those written job descriptions.

Now multiply your score as follows:

STEP 4: CATEGORIZE HOW EACH PERSON HELPS THE FIRM:

Everyone on your team should be

- A) helping you make more money,
- B) saving you money,
- C) saving you time,
- D) making you more effective, and/or
- E) giving you cause to have peace-of-mind.

Jobs in Firm	Name of (All) People Doing Job	Points	Mulitplier	Total
Receptionist				
Secretary				
Paralegal				
Associate				
Rainmaker				
Manager/ Administrator				
C00				
CFO				
Owner				
CEO/Founder/ You				
Investor/ Stakeholder				

BONUS: Ask everyone on your team to give you, in writing, a list of what they do, how they would write their own job description and explain how that position helps your firm as outlined in A-E above.



Gap Analysis

Front office: everyone sees - reception

Mid-office logistics; execution; business; program delivery

Back office: no one sees: financial;

0 = zero importance.5= must be done10 = absolutely important

Colors: gaps of 5+ in red; gap of 3-4 in orange; gap of 0-2 in green.

				How well are we			
			How important is it?	doing it?	Who is doing it now?	Who should be doing it?	Gap
Receptionist			6				
Secretary			9				
Marketing Ass	st		8				
Office Manage	er/ Admin As	st	6				
Administrator			9				
Designer			7				
web develope	er		7				
IT			7				
Sales Persons			9				
CFO			8				
COO (PSPs)			8				
Rainmaker			9				

The HIDDEN Cost of your B Team

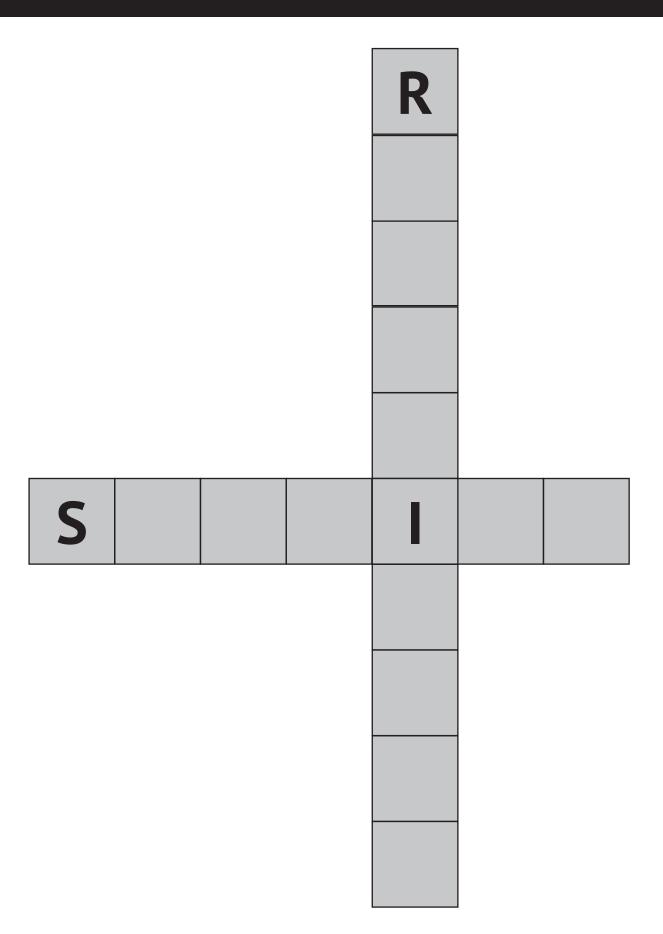
VALUE OF YOUR MOST PRODUCTIVE HOUR

COST OF GIVING THIS TO AN A PLAYER

OF HOURS YOU ENGAGE IN THIS ACTIVITY EVERY MONTH

COST OF NOT DELEGATING

THE HIDDEN COST OF YOUR B TEAM



RECRUITING PROCESS

STEP 1:

Post a short "teaser" job description

STEP 2:

From the short job description, the applicant should be forwarded to another website with a longer job description.

STEP 3:

If the applicant is interested in job after reading longer description, they should be instructed to read a short passage, then send an email with a brief response about the menaing of the passage, attach their resume, and send the email with their name spelled backwards in the subject line.

STEP 4:

Upon reviewing the resume & response, they are invited to take a longer quiz.

STEP 5:

After receiving and reviewing the quiz result, applicant is either invited for an interview or their resume will be archived.

Legal Secretary / Office Manager

ABOUT US & THE JOB

Fast paced Coconut Grove Based professional services firm (we service the legal industry) has an immediate opening for an experienced legal secretary to provide support for one or more busy professionals including: opening and maintaining business, project and event-based files; project management with heavy emphasis on planning, scheduling and juggling priorities; drafting correspondence and memoranda; scheduling appointments and meetings; calendaring and tracking deadlines, coordinating meetings and logistics, extensive travel arrangements, submitting expense reports, calendar maintenance and handling of daily mail. Also responsible for maintaining various information lists including client/matter identification numbers, contact lists and marketing mailing list.

Must possess strong administrative, organizational and interpersonal skills; be highly detailed; able to multi-task; prioritize and manage technology for a very non-tech-savvy executive. Ideal candidate for this position will have at least 5 years of experience in a support role handling personal and confidential matters for busy executives.

Qualifications:

The ideal candidate will have a minimum of 5 years of legal secretarial, executive secretarial or secretarial administrative assistant experience. Also requires skilled proofreading, spelling, grammar punctuation and math with proficiency in Outlook, Excel and PowerPoint. Must be tech-friendly. Ability to organize and prioritize workload and use own judgment in decision making to adequately and efficiently meet all deadlines. Ability to take the initiative in handling projects and anticipating what needs to be done. Ability to understand and follow specific and detailed instructions in oral and written form. Must possess flexibility and good humor.

We seek exceptional people who want to become a part of our team. To us the word "team" means we win together and we lose together so your contributions to our overall profitability and reaching our goals including stepping-up to anticipate problems, propose solutions and just generally demonstrate that you have your head in the game will be recognized, appreciated and rewarded. If you are motivated by job challenges and personal growth, then this could be the right place for you.

Legal Secretary

JOB DESCRIPTION

The job of the legal secretary is to provide full administrative support and personal assistance to a team of professionals, consisting of CEO, COO, Marketing and Business Manager. The appropriate individual should be able to assist in driving all projects from conception to completion, manage multiple calendars, take charge of office operations, and provide excellent customer service to all members. You should be able to work proactively and re-actively as an extension of the company, and bring a results-oriented approach and streamlined execution to every project.

Principal Responsibilities:

• Docket control to include managing and maintaining the company calendar and executives' calendars:

All calendars need to be treated as a continuous project, having no deadline, and always needing change and adjustment. There needs to be extreme attention to detail when scheduling appointments and maintaining the calendar. The entire business is based on calendared events.

- Assist in servicing members and clients: Answering general inquiries customers may have, monitoring a private members-only site to keep up with the business, sending flowers and care packages, etc.
- Creating, maintaining, archiving, scanning and retrieving departmental files, and maintaining cloud drive.
- Creating and updating contacts via database system as necessary
- Organizing, coordinating and completing all phases of multi-leg national travel arrangements; including booking of flights, accommodations, transportation, reservations, creation of itineraries, providing directions, and coordinating meetings:

The executives of this company travel for weeks at a time. You will be responsible for all of the things listed above and anything else that they may need while they are away, including some personal errands.

- Document production letters, emails, memos, presentations and reports
- Processing & filing mail
- Office management:

Ordering supplies, keeping groceries in stock, maintaining project board, keeping an updated list of passwords and sensitive information, paying bills, etc...

- Assisting with projects and other duties as needed
- Some availability during non-working hours to assist on travel changes and other misc. urgent requests.
- Multi-line telephone support
- Managing technology for a non-tech savvy executive.
- Light personal assistant duties will also need to be performed such as making doctor appointments, arranging for pet sitter, running errands, etc...

JOB DESCRIPTION

• Be prepared to figure out how to get things done.

Skills Required

- Minimum 5 years in an administrative assistant role, preferable in corporate or law office setting; interaction with executive level professionals a plus
- Organized self-starter who can work independently with little direct supervision
- High attention to detail, very strong organizational skills, and ability to think outside the box
- Ability, flexibility and adaptability to manage multiple and ever-changing priorities, personalities and deadlines
- Strong customer service and people skills are required.
- Sound understanding of corporate office policies and procedures
- Ability to interact with employees and guests at all levels with confidence and professionalism
- Excellent written, oral and comprehension experience and associated skill sets
- Able to maintain a high level of tact, diplomacy and confidentiality
- Computer skills must include advanced level proficiency in Microsoft Office products; Microsoft Word, Excel and Outlook and PowerPoint.
- Positive attitude extremely important...

Qualities/Attributes of Preferred Candidate:

- Self Starter/Responsible/Work Independently
- Diplomatic/Tactful
- Inquisitive
- Assertive
- Non-judgmental
- Flexible
- Problem Solving and Analytical Ability
- Communication Skills

- Sociable
- Willing to hold employer accountable to their goals
- Tolerance for ambiguity
- Comfortable working in a growth environment

Experience

We are less concerned with how many years of Legal Secretary/Executive Personal Assistant experience you have, than we are with how many experiences you have gained and mastered during those years.

Miscellaneous

Problem solving, listening skills, alignment with core philosophy, detail oriented, systematic, creative, good-natured, emotionally-secure, patient, optimistic, flexible, knows when to lead and when to follow. These are all adjectives and terms that describe our ideal candidate.

If you're interested in applying, please send your resume to secretary@smalllawfirmmanagement.com with your name spelled backwards in the subject line. Also, take the time to read "A Message to Garcia" by Elbert Hubbard, and include in the body of your email a few sentences (no more than 1 paragraph) explaining why you think we asked you to read this upon applying for this position.

All resumes submitted which follow these instructions will be reviewed.

Sample Quiz Questions For a Legal Secretary –

Instructions: You may take as much or as little time as you like to complete this ten-question-quiz. You may organize your answers in any way that makes the most sense to you. When you are finished with the quiz, please email your answers and your resume to secretary@smalllaw-firmmanagement.com.

Please be sure to write your first name spelled backwards in the subject line so we know you're really paying attention. You might be surprised to know that every time we do this almost half of the applicants still ignore these instructions. Hopefully you won't. Hickory Dickory dock, The mouse ran up the clock, The clock struck one, The mouse ran down, Hickory Dickory dock. You see, we can write anything here and half the applicants won't even see it because they don't read instructions. Oh, well.

When you are finished with the quiz, please email your answers as a Power Point Presentation and your resume to secretary@smalllawfirmmanagement.com. We will notify you by email to schedule an interview or when the position is filled.

Question 1:

Rather than telling us "how" for this exercise please set-up a free Blog for (your name spelled backwards) and link it to your Facebook account and Twitter. If you like you can make up a Facebook & Twitter account just for this purpose using your name spelled backwards as the ID. Please note we are not overly concerned with the design of the blog, etc. so don't knock yourself out on that aspect of this exercise.

Question 2:

Please re-arrange the frames of this comic book page into order so the story makes sense:



Question 3:

Please make up a short story about an ambitious entrepreneur who has to travel to twelve different cities in the span of three days to conduct ten different speeches while wearing a tu-tu.

Question 4:

Create a sample project plan, budget and checklist for hosting a trade show booth.

Question 5:

Document our company's procedure for booking travel & making all necessary arrangements for one of our executives to conduct a training meeting for a client, in the client's office, in a city one thousand miles away where we have never done business before. The training meeting will be 8:30am-5:30pm local time.

Question 6:

Background: Our company tends to offer similar advice to different clients experiencing similar fact patterns on a regular basis. Some of this advice is delivered in writing, by conference call, webinar or by making video recordings of live events. Our founder is disorganized and tends to have to recreate the same information over & over again. Furthermore, we have a million ideas & plans for projects to help the company and its clients grow. Some of these projects/plans/ hopes/dreams are developed on the back of napkin and arrive in the office in exactly that state. Others are handwritten notes and sketches. And yet other projects are developed as far as being nearly ready to be implemented when and if the time is ever right. We also get a lot of email correspondence from vendors, potential joint venture partners, team members and clients too. We also draw a lot of ideas and inspiration from apparently random bits of this & that such as newspaper articles, advertisements in magazines and digital videos. In addition to all of this there is the usual array of personal and household paperwork plus expense reports, etc. that must be managed.

Propose a filing system will you use to manage all of the above and be sure it's all accessible anywhere you and/or the founder are working from.

Note: We have a professional grade copier/scanner in the office you will be able to use.

Question 7:

What are the three most interesting new things you have educated yourself about recently, outside of work? Why are these things so interesting to you? How did you educate yourself about these three subjects?

Question 8:

You have been asked to obtain a copy of a government document for the founder. You have been told by the person who answered the phone that the only possible way to obtain the needed document is for the founder to personally visit the government office in question. Your response is:

Report the facts, honestly and accurately to the founder and suggest a good book to read while waiting on line;

Report the facts to the founder and suggest a good magazine to read while waiting on line because you have at least taken the initiative to schedule an appointment;

Think to yourself "This is BULLSHIT!" and then proceed to work your way creatively up, over, around and through the chain of command until you figure out how to get the document without wasting the founder's time.

BEST OF SESSION 2



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	

#

Which idea on this page, *if implemented*, would have the biggest positive impact on your business and/or life?

NOTES

A leader is one who knows the way, goes the way, and shows the way.

- John C. Maxwell

DELEGATE:

"Entrust (a task or responsibility) to another person, typically one who is less senior than oneself."

(Google Search)

"To commit (powers, functions, etc.) to another as agent or deputy."

(Dictionary.com)

"To give (control, responsibility, authority, etc.) to someone: to trust someone with (a job, duty, etc.)" "To choose (someone) to do something"

(Websters Dictionary)

"The entrusting another with a general power to act for the good of those who depute him. At common law. The transfer of authority by one person to another"

(Black's Law Dictionary)

Delegation isn't shoving a task down to someone, it's building the person up to the task at hand.

- RJON ROBINS

DELEGATION WORKSHEET

Make a list of everything you cannot delegate to another (Personal hygiene, eating, sleeping.)	Make a list of everything you don't want to delegate to another (Parenting, recreation, romance.)	Make a list of everything else that you do.
		

Part of the strategy in delegation is delegating low-risk tasks first, so that people can earn your trust, and then you can gradually promote them to high-risk task.

GETBETTER OR GETTER OLIVER GETTER OLIVER OLI

A rolling stone gathers no moss.



Photo credit: Washington State Dept of Transportation on flickr.com/

Jobs in Firm	How have I gotten better in the last quarter?
Receptionist	
Secretary	
Paralegal	
Associate	
Rainmaker	
Manager/ Administrator	
COO	
CFO	
Owner	
CEO/Founder/ You	
Investor/ Stakeholder	

RESOURCES FOR BUILDING YOUR TEAM

Adult Education Online classes home study exercises books audio programs mock work assignments seminars workshops

peer to peer training

SKILLS REVIEW

I. The Quarter in Review.

- A. Attendance.
- B. Policies and Procedures (contribution and compliance).
- C. Skills and Training Goals
- D. Billable/Productive Time Review

II. The Next 90 Days.

- A. Attendance/ Vacation.
- B. Policies and Procedure Goals.
- C. Skills and Training Goals.
- D. Billable Time Goals.

III. Other Discussions.

LIST YOUR PEOPLE

Next to each person, how did this person get closer to achieving his/her goals as a result of working with your organization?

	NAME	HOW?	
_			
_			
10			
11			
12			
13			
14			
15			
25			

INDIVIDUAL CURRICULUM (1)

Name		Age	
Relationship Status			
Ages of Children:			
Significant Other Occup	ation:Signific	ant-other's Income:	
Current Income:	Home:	Car:	
Education:	Profession	al Credentials:	
Insurance:	Dome	estic Help:	
Vacations:	Philan	thropic:	
Special needs:	Sa	vings:	
Entertainment:	Other		
Other:	Other	·	
1	GOAL	ACT	ΓΙΟΝ ITEMS
2			
3	3	3	
4	4		
5	5	5	
6	6	6	
7	7	7	
8	8	8	
9	9	9	
10	10	10	

INDIVIDUAL CURRICULUM (2)

Name		Age	
Relationship Status			
Ages of Children:			_
Significant Other Occupa	ation:Significa	ant-other's Income:	
Current Income:	Home:	Car:	
Education:	Professiona	ol Credentials:	
Insurance:	Domes	stic Help:	
Vacations:	Philant	thropic:	
Special needs:	Sav	vings:	
Entertainment:	Other:_		
Other:	Other:_		
NOW 1	GOAL	ACTION ITEMS 1	
		2	
3	3	3	
4	4		
5	5	5	
6	6	6	
7	7	7	
8	8	8	
9	9	9	
10	10	10	,

INDIVIDUAL CURRICULUM (3)

Name		Age
Relationship Status		
Ages of Children:		
Significant Other Occupa	ation:Signific	ant-other's Income:
Current Income:	Home:	Car:
Education:	Professiona	al Credentials:
Insurance:	Dome	stic Help:
Vacations:	Philan	thropic:
Special needs:	Sa	vings:
Entertainment:	Other:	
Other:	Other:	
NOW	1	ACTION ITEMS 1
2		
3	3	
4	4	4
5	5	
ó	6	6
7	7	7
3	8	8
Э	9	9
10	10	10

BEST OF SESSION 3



	IDEA TO IMPLEMEN T	BEST FIRST ACTIO N(S)
1	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	
2	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	
3	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	
4	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	
5	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	
6	□ PERSONAL □ PROFESSIONAL □ FINANCIAL	

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?

#

NOTES

The best teamwork comes from men who are working independently toward one goal in unison.

- James Cash Penney

BEST OF SESSION 4



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?



NOTES

Be a yard stick of quality. Some people aren't used to an environment where excellence is expected.

- Steve Jobs

October 2014

	3	30	29	28	27	26
25	24	23	22	21	20	19
2	17	1 6	15	14	13	12
<u></u>	10	9	∞	7	တ	5
4	ω	2				
Saturday	Friday	Thursday	Wednesday	Tuesday	Monday	Sunday

New York Times Bestselling Author

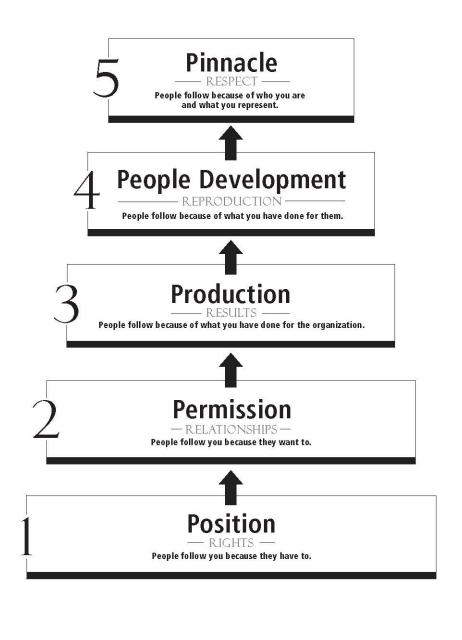
JOHNC. MAXWELL

THE

LEXELS LEADERSHIP

PROVEN STEPS TO MAXIMIZE YOUR POTENTIAL

Overview of the 5 Levels of Leadership



Leadership Assessment

How to Gauge Your Current Level of Leadership

This is a four-part questionnaire to help you understand where you are in the leadership journey related to the 5 Levels. I want to encourage you to stop moving forward in the book and immediately spend the time required to assess your current level. Completing parts 1 and 2 should not require a large investment of your time. Part 3 may take a bit longer, since it involves other people, but please get that started, too. Its main purpose is to verify whether your instincts and self-perception are correct in Part 2. Part 4 will give you insight into where you stand overall with your team and should be done after you've completed parts 1, 2, and 3.

If you do this groundwork, you will be in a much better position to grow in your leadership as you read and work through the remainder of the book.

Part 1—Leadership Level Characteristics

This first section applies to your leadership in general. Please read the following ten statements. Place a check mark next to each one that you agree is true for you. Answer using your first instinct. Please do not skip any questions, and do not go back and change any of your responses.

Level 1

	I don't have to remind the people who work for me that I am the
	leader.
	I think of each person who works for me as an individual per-
	son, not just in terms of his or her function or role.
	Most days I look forward to going to work.
	I recognize that the position I've been given is an opportunity
	to learn, not turf to be guarded.
	The people who work for me are willing to do work above and
	beyond their job descriptions.
	I know that dealing with people problems is a part of leading
	and have accepted that as part of the job.
	I possess the desire to learn more about leadership and become
	a better leader.
П	I think of my job in terms of work to be accomplished and give
	very little focus to career path and the positions I desire to
	achieve along the way.
	One of my primary objectives is to assist the people who work
	for me.
	Most people find it easy to work with me.

LEADERSHIP ASSESSMENT

If you marked eight or more of the previous statements as true for you, then you have probably already established yourself as a leader on Level 1 and have begun to move to the higher levels. Move on to the next section of the test. However, if you checked fewer than eight, then you have probably not yet mastered Level 1, and this is where you will probably begin your work in personal leadership development. Why? Because you are only as good as the lowest level you've mastered.

Level 2

People outside of my department or area of responsibility
respect my opinions and frequently seek me out for advice.
I know my strengths and weaknesses and rarely get blindsided
in my work.
I genuinely like most people and want to help them.
I am very consistent and even-tempered in my interaction with
the people who work for me.
When I say something to the people on my team, they always
know they can count on it because I am trustworthy.
I have developed solid relationships with all of the people who
work for me.
The people who work with me find me likable and pleasant
nearly 100 percent of the time.
When I need to have a candid conversation with team members
to correct errors or take care of problems, I follow through and
don't allow too much time to go by.
I believe that employees desire more than just a fair day's pay for a
fair day's work; most desire encouragement and I give it to them.
I have developed relationships with everyone who works for me.

If you marked eight or more of the above statements as true for you, then move on to the next section. If not, you may want to save the

THE 5 LEVELS OF LEADERSHIP

rest of Part 1 of the test for later because your answers indicate that you've not yet mastered Level 2 and you don't yet think like a Level 2 leader. If you do decide to complete Part 1 at this time, please be aware that even if you mark eight or more statements true in subsequent sections, you cannot be on the higher levels of leadership because you have not yet won Level 2. This also applies as you answer the questions in subsequent levels.

Level 3

I consistently hit targets and goals in my work.
Good people always want to work with me and my team.
People see me as an expert in my field and seek me out to learn
from me.
I am constantly setting and achieving higher goals for myself,
even when my superiors don't set them for me.
My performance in my work often carries the team to a higher
level.
I give my best to whatever I do.
I am comfortable with the idea that others are watching how I
perform and follow my example.
I am known as a problem solver, and I often get difficult tasks
done.
My work is very consistent on a daily basis.
I have systems and routines that help me perform at a very high
level.

If you marked eight or more of the above statements as true for you, then move on to the next section. If not, your answers indicate that you've not yet mastered Level 3 and you don't yet think like a Level 3 leader.

LEADERSHIP ASSESSMENT

Level 4

☐ I schedule and follow through with training and development							
for all the members of my team on a regular, consistent ba							
	When deadlines loom or work becomes urgent, we never can-						
	cel our training and development sessions.						
	I consistently take risks by giving people responsibilities and						
	authority that will stretch them.						
	I spend a significant amount of time every month mentoring						
	up-and-coming leaders.						
	I know very thoroughly the strengths and weaknesses of all the						
people I lead.							
	I individualize the way I train, develop, and mentor my people.						
	I spend the most strategic and significant mentoring time with						
	the people who have the highest capacity, talent, and potential.						
	I have a history of moving people from position to position to						
	help find their fit.						
	I am continually giving people feedback, not just during formal						
	reviews.						
	My team or department is considered by others to be the best						
	trained (or one of the best) in the organization.						
	you marked eight or more of the above statements as true for						
120	hen move on to the next section. If not, your answers indicate						
31.25	ou've not yet mastered Level 4 and you don't yet think like a						
Level	4 leader.						
Level 5							
	I can name several specific people whom I have encouraged to						
	speak hard truths to me, and they do so regularly.						
	I am using my influence to instill values in my organization.						

The 5 Levels of Leadership

The course of my organization is set by me or by a team of
which I am a part.
I have developed many leaders who are developers of leaders.
I enjoy the interaction and friendship of a small circle of leaders
with whom I am taking the leadership journey.
I am still at the top of my game, and the positive impact I am
making is strong.
I can name at least one person who would be ready to step in
and take my place should I decide to leave my current position.
I have influence outside of my organization.
People from outside of my specific industry seek me out for
leadership advice.
I am using my influence and resources for causes greater than
myself or my organization.

In leadership, you are only as good as the lowest level you've mastered. So I just want to remind you that even if you scored highly in one of the higher levels, if you scored poorly on a lower level, your leadership is actually on that lower level. That is where you will need to give your attention when working with people to improve your leadership ability.

Part 2—Individual Team Member Assessment—Leader's Point of View

or each person you oversee directly (direct reports), please answer yes or no to the questions on the following worksheet. (Be sure to complete Part 2 before moving on to Part 3.)

INDIVIDUAL TEAM MEMBER ASSESSMENT

Name of Team Member: Date:

Level 1

- Yes No This person acknowledges you as his or her leader.
- Yes No This person would agree that you are suited for the leadership position you hold.
- Yes No This person would acknowledge that you see your position as an opportunity to earn your place at the leadership table, not as a privilege to be used for personal advancement.

Level 2

- Yes No You know things about this person's family and personal life outside of his or her work.
- Yes No You know this person's strengths and weaknesses.
- Yes No You know this person's hopes and dreams.
- Yes No You are committed to helping this person succeed in his or her work.
- Yes No This person trusts you and you trust him or her.

Level 3

- Yes No This person respects your professional ability and qualities.
- Yes No This person asks for your advice and expertise.
- Yes No This person has become more productive because of your influence.
- Yes No This person would acknowledge that the team is more productive because of your leadership.
- Yes No This person would agree that your team contributes to the vision and purpose of the organization.

INDIVIDUAL TEAM MEMBER ASSESSMENT (continued)

Level 4

- Yes No You have given this person specific training that has helped him or her to perform better.
- Yes No You have mentored this person or put him or her in a development process that has helped him or her to become a better leader.
- Yes No This person is now leading others because you have given opportunities and training for him or her to lead.
- Yes No This person is consistently loyal and supportive, and always gives you the benefit of the doubt.

Level 5

- Yes No This person is not only leading others but has trained those he or she leads to develop leaders thanks to your input.
- Yes No This person could step into your role with a very high probability of success if you were to step down.
- Yes No This person is your advocate and champions you with other leaders so that you gain others' respect even before you meet them.

THE 5 LEVELS OF LEADERSHIP

EVALUATION

You can learn two things from this assessment: First, you can understand where you are with each person on the 5 Levels of Leadership based on your answers. If you answered *no* more times than *yes* in a section, then you have not gotten to that level with that person. (Instead, you would be on the level below that one.)

The second thing you can learn is where you need to work to improve. A *no* answer to any statement indicates where you need to do some work.

Part 3—Leadership Assessment— Team Member's Point of View

Ask each of the people who report directly to you to fill out the following worksheet for you. They may do so anonymously if they wish. Use the same criteria for evaluating this assessment as you used to evaluate the Part 2 assessment you completed.

Note that even if you are a very good leader, you may have an employee or volunteer who refuses to put you anywhere but Level 1. You can try to win over that person on Level 2 and then progress, but there are no guarantees that the person will allow him- or herself to be won over.

LEADERSHIP ASSESSMENT

Name of Leader:	Date:

Please read each statement and respond with yes or no in reference to the leader whose name is listed above. There are no right or wrong answers. This assessment is designed only to describe your interaction with the person. (If you wish, you may answer this assessment anonymously.)

Level 1

Yes No You acknowledge this person as your leader.

Yes No This person is well-suited for the leadership position he or she holds.

Yes No This person treats the leadership position as an opportunity to earn a place at the leadership table, not as a privilege to be used for personal advancement.

Level 2

- Yes No This leader cares about your family and personal life outside of work and regularly asks you questions about them.
- Yes No This leader knows your strengths and weaknesses.
- Yes No This leader knows and respects your hopes and dreams.
- Yes No This leader is committed to helping you succeed in your work.
- Yes No You trust this leader and he or she trusts you.

Level 3

- Yes No You respect this leader's professional ability and qualities.
- Yes No You rely on his or her advice and expertise.

LEADERSHIP ASSESSMENT (continued)

- Yes No You have become more productive because of this leader's influence.
- Yes No The team you are part of is more productive because of his or her leadership.
- Yes No You and the team you are part of contribute to the vision and purpose of the organization.

Level 4

- Yes No You have received specific training from this leader that has helped you to perform better.
- Yes No This leader has mentored or developed you to help you become a better leader.
- Yes No You are currently leading others as a result of opportunities and training given to you by this leader.
- Yes No You believe in this leader and automatically give him or her the benefit of the doubt.

Level 5

- Yes No You are training and developing other leaders thanks to the input from and influence of this leader.
- Yes No You could step into your leader's role with a very high probability of success because he or she has helped to prepare you for it.
- Yes No This leader has changed your life, and you are an advocate who champions him or her with other leaders.

Once you have completed the assessment, please return this document to the leader listed at the top of the page.

Part 4—Current Leadership Level Assessment

	Part 1 # True	Part 2 # On Each Level	Part 3 # On Each Level	Predominant Level
Level 1				
Level 2				
Level 3				
Level 4				
Level 5				

You can gain a "snapshot" of your leadership by doing the following:

- 1. In the column labeled Part 1, record the number of statements you agreed with as true in each section of the assessment.
- 2. In the column labeled Part 2, record the number of your team members who are on each level with you based on your assessment of them.
- 3. In the column labeled Part 3, record the number of people who put you on each level according to their answers to the statements.
- 4. Now add the lines across. Which level of leadership has the highest number? More than likely, the one with the highest number indicates your current level of leadership with the majority of

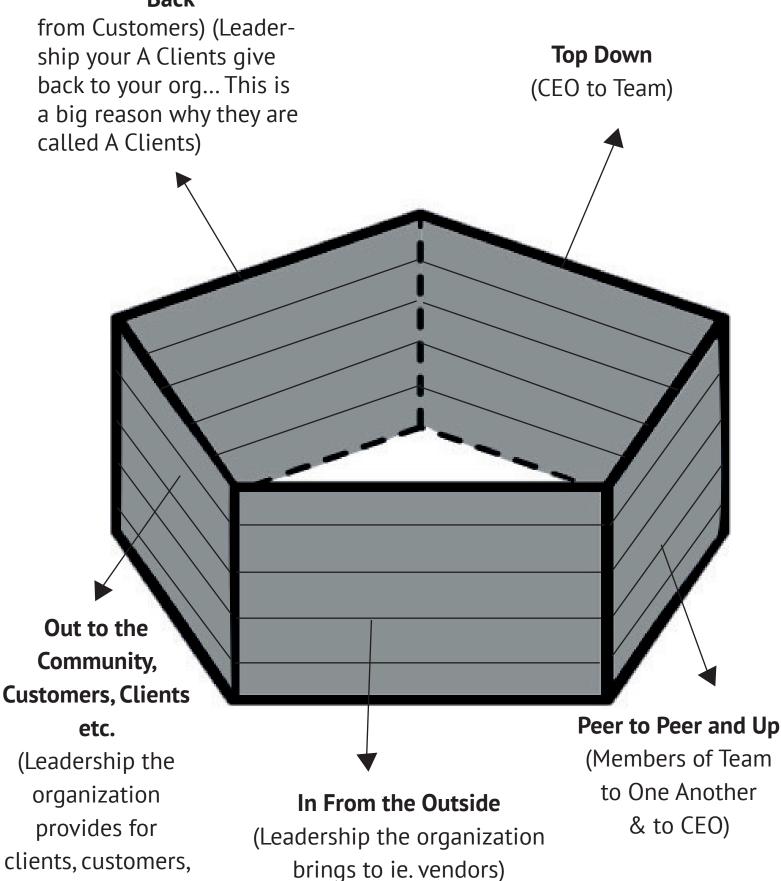
LEADERSHIP ASSESSMENT

people on your team. (This isn't meant to be scientifically valid. It's simply a tool to give you insight into yourself.)

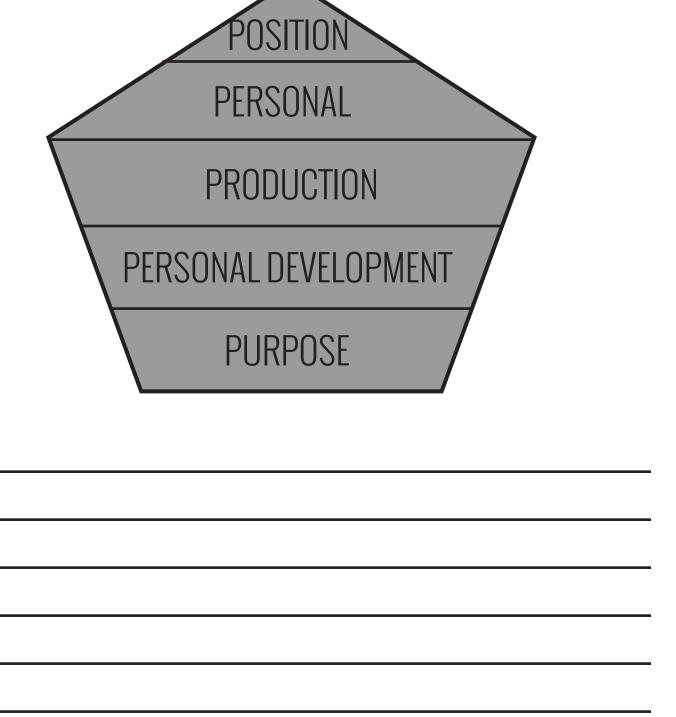
Keep this assessment in mind as you move through the book. The Guide for Growth at the end of each section of the book will help you to improve your leadership skills and move up to the higher levels of leadership with your people.

Back

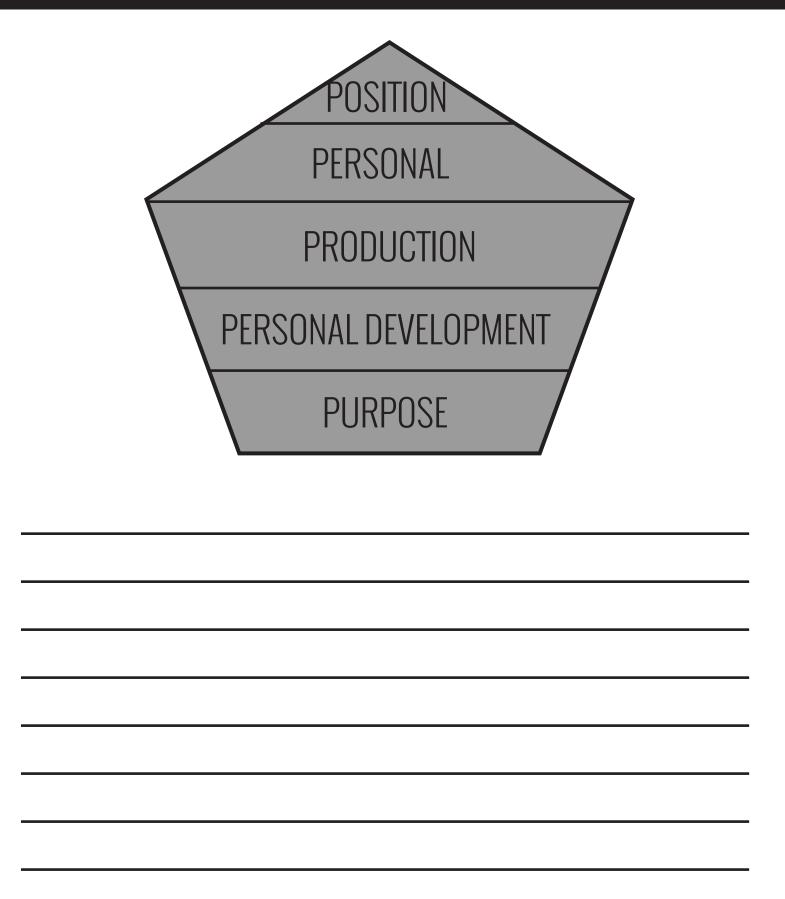
community etc.)



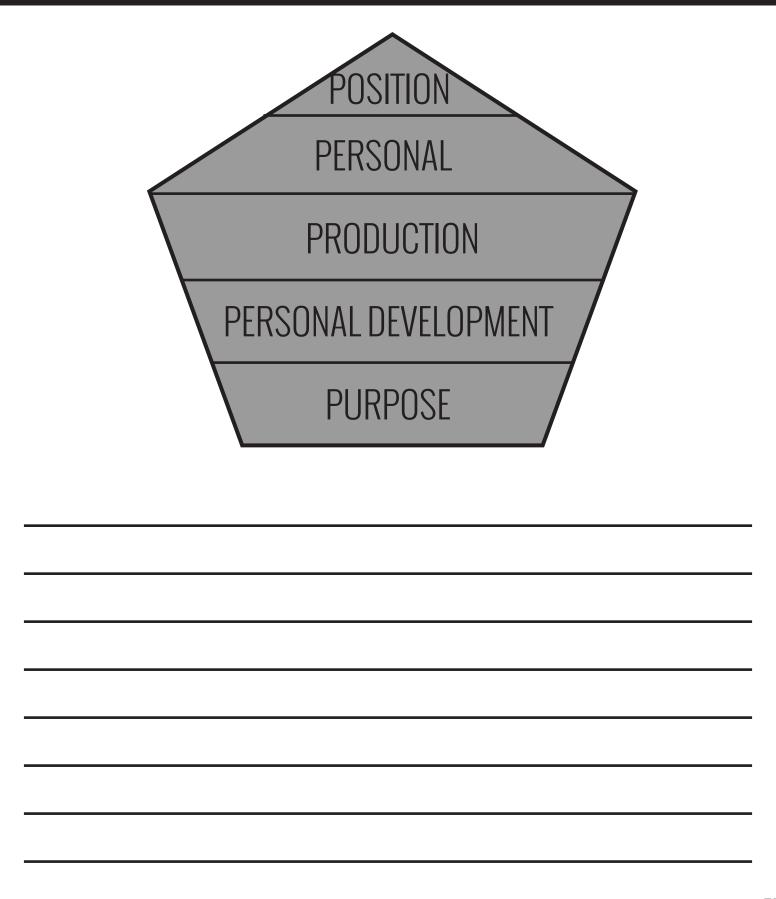
TOP DOWN



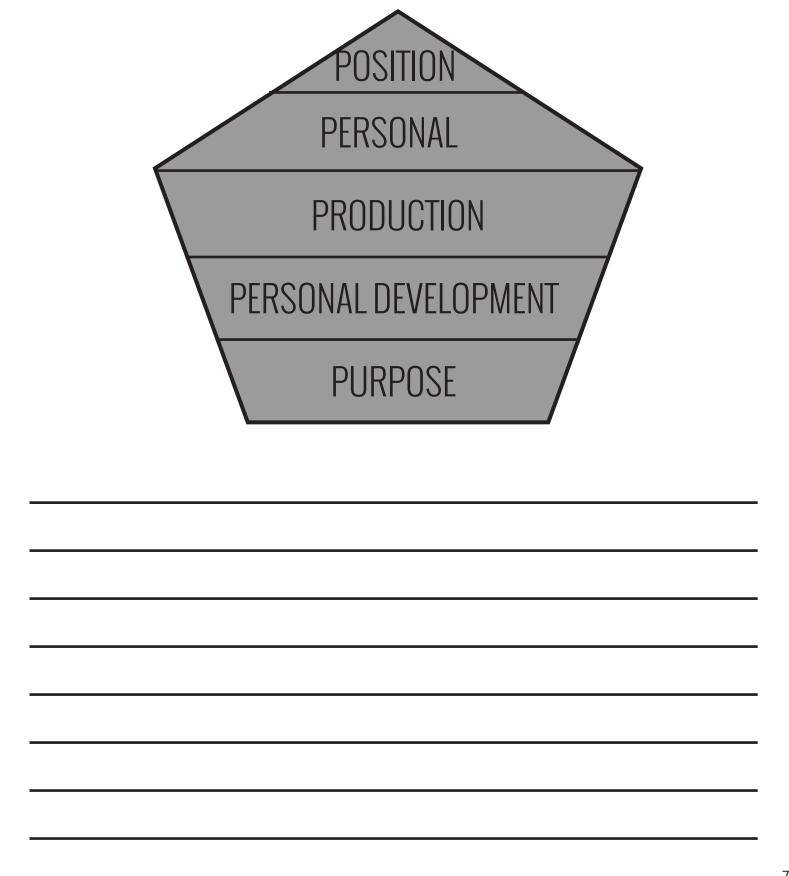
PEER TO PEER AND UP



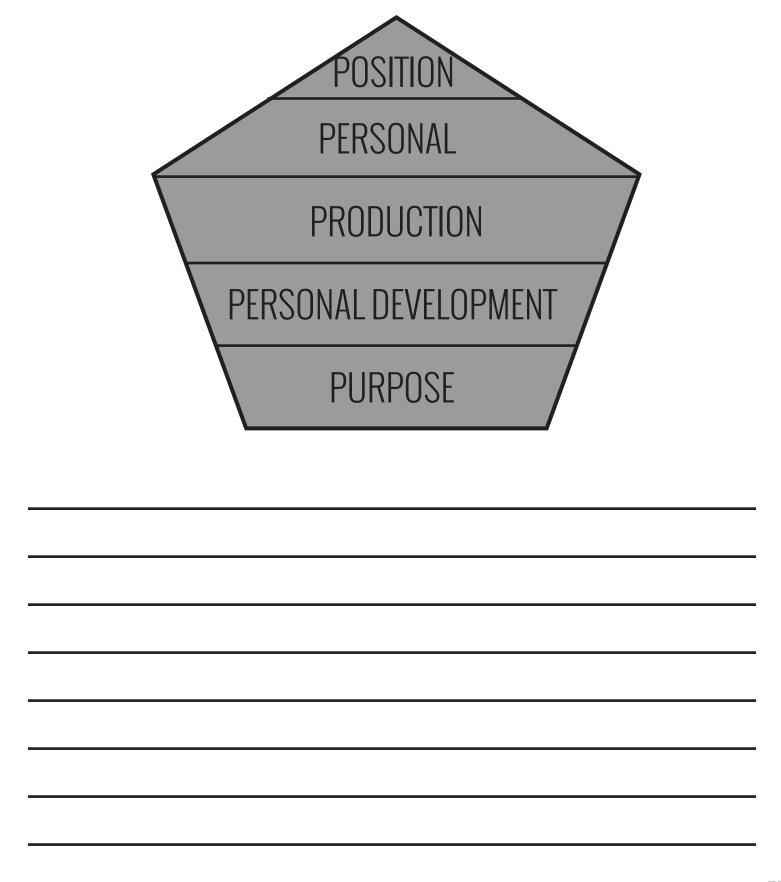
IN FROM THE OUTSIDE



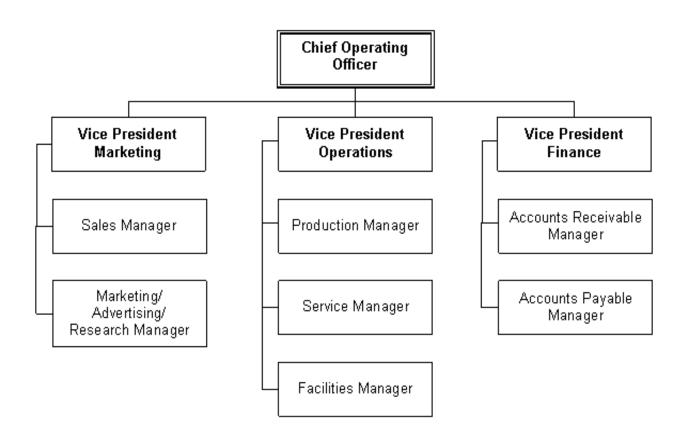
OUT TO YOUR COMMUNITY, CLIENTS & CUSTOMERS



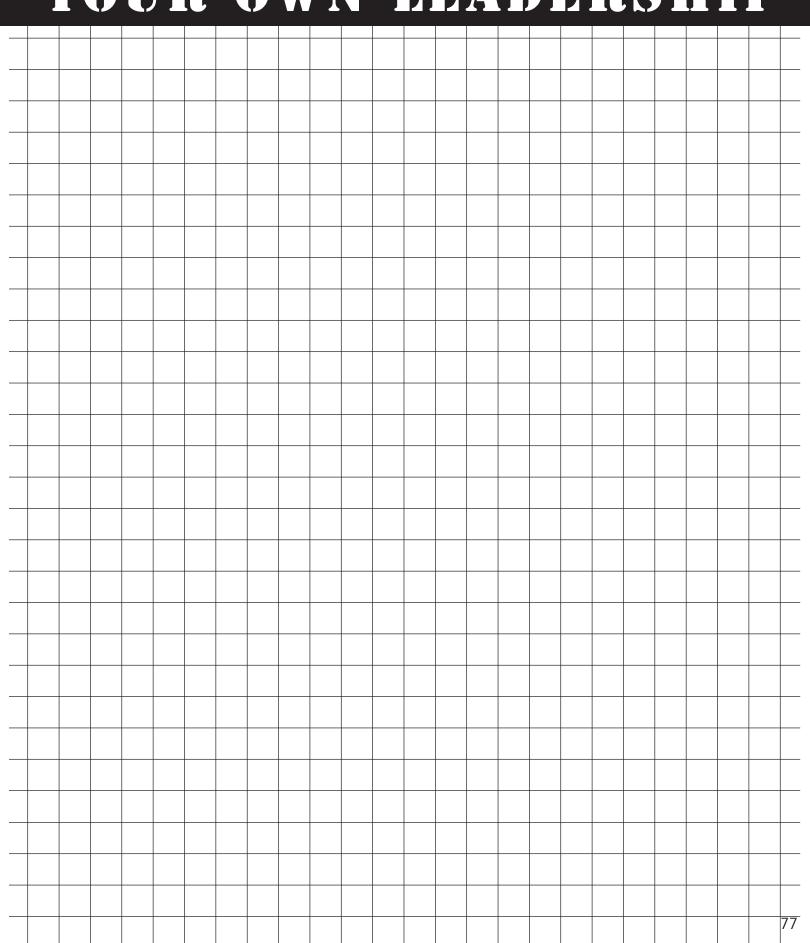
BACK



SCOPE OF LEADERSHIP



DESIGN THE SCOPE OF YOUR OWN LEADERSHIP



Outstanding leaders go out of their way to boost the self-esteem if their personnel. If people believe in themselves, it's amazing what they can accomplish.

- Sam Walton

BEST OF SESSION 6



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	

#

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?

NOTES

SESSION 7 9:00-10:30AM

When your values are clear to you, making decisions becomes easier.

- Roy E. Disney

BEST OF SESSION 7



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□ PROFESSIONAL	☐ FINANCIAL	

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?

NOTES

SESSION 8 10:50AM-12:000PM

Management is doing things right; leadership is doing the right things.

- Peter Drucker

THE 90-DAY RESULTS ACCELERATION

MY BEST R.O.I. 90 DAY	PROJECT:	
How is accomplishing this going to make your life better? Personally, Professionally or Financially	A B C	
STEP 3 What are the first 3 things that MUST get done order to accomplish your objective?	in	2 3

STEP 4

What TOOLS, RESOURCES or other ASSISTANCE do you need to get these done?

TOOLS	
RESOURCES (PEOPLE, MONEY, TIME)	
OTHER	

STEP 2 How are you going to feel about yourself if you let something, someone, some fear or [enter excuse here] stop you from getting this done?

STEP 5

In what way(s) do you have to change your ENVIRONMENT in order to get this done?

PEOPLE	
PLACE	
THINGS	
READ/WATCH/LISTEN	
OTHER	

BEST OF THE BEST



	IDEA TO IMPLEMEN	T		BEST FIRST ACTIO N(S)
1		□ PROFESSIONAL	□ FINANCIAL	
2	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
3	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
4	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
5	□ PERSONAL	□ PROFESSIONAL	□ FINANCIAL	
6	□ PERSONAL	□PROFESSIONAL	□ FINANCIAL	_

Which idea on this page, *if implemented,* would have the biggest positive impact on your business and/or life?



NOTES

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THE 90-DAY RESULTS ACCELERATOR TM



NAME: ADVISOR:

MY 90 DAY CALENDAR

Identify and commit to 2 types of activities

- **1. FREE TIME** away form the office and work.
- 2. Strategic Growth Time away from the office

MY BEST FREE TIME ACTIVITIES

MV DECT	
MY BEST STRATEGIC	
GROWTH ACTIVITIES	

2014 NOVEMBER							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

2015 JANUARY							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
				1	2	3	
4	5	6	7	8	9	10	
1	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29 (30	(31)	

2014 DECEMBER							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30	31				

2015 FEBRUARY							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	