



Call 855.475.9330 to see a physician or
for customer service support

NEW HEALTH SERVICE FOR CAREGUARD MEMBERS



Telemedicine services are now provided as part of your CareGuard membership! Your telemedicine account is active. You now have unlimited access to a doctor for consultations related to your injury.

CareGuard Telemedicine Service Powered by Kura MD

Physicians are now accepting all your emergency and non-emergency medical calls anytime from anywhere.

Why Is It Useful?

- You can speak with a doctor 24/7, 365 days a year
- Saves time and hassle from going to the doctor's office

When Should You Call?

When you think you need to see a physician related to your injury, a physician is just a click away.

For a TRUE EMERGENCY, please dial 911

- Immediate access to a doctor
- No appointment needed
- Electronic prescriptions
- The consultation fee will be billed to CareGuard and paid from your medical funds

How Does it Work?

Simply call 855.475.9330 to schedule an appointment or talk with a healthcare coordinator who will connect you to a doctor within minutes. The doctor can advise and prescribe medications on your call.

**CALL FOR ANY MEDICAL
REASON, CONSULTATION OR
EMERGENCY**

To Speak to a Doctor

- Call 855.475.9330 to speak with a healthcare coordinator who can connect you to a doctor or schedule an appointment





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CareGuard Telemedicine Information Sheet

Call 855.475.9330 to see a physician or for customer service support

1. To Talk to a Doctor:

- Call 855.475.9330 to speak to a healthcare coordinator who can connect you to a doctor or to make an appointment

2. When to use CareGuard's Telemedicine Services:

- Telemedicine is designed to provide access to a physician 24/7:
 - Anytime you have an immediate need to be seen by a physician
 - Are unable to see your primary care physician
 - After hours or on weekends
 - Are traveling or on vacation and need a physician consultation

Telemedicine is NOT intended to replace your primary care physician or general health calls. **Only consultations related to your initial injury are eligible.**

For a TRUE EMERGENCY, please dial 911.

3. Prescribing Medication:

- Medication can be prescribed for non-controlled medications via an electronic prescription to the pharmacy of your choice

As always, if you have any questions about your CareGuard account or how to access telehealth services, please call us at 877.905.7322.