

VIRTUAL DEPOSITIONS

TIPS FOR INTERNET OPTIMIZATION

Improving Wi-Fi Connectivity

Check your Internet bandwidth using an online speed test such as [speedtest.net](https://www.speedtest.net); Zoom platform recommends 1.5 megabytes (upload and download speed). The closer you are to your router, the better the connection is. Resetting your router can also improve the connection.

Joining a Zoom Meeting

Download the Zoom app on your laptop, desktop or tablet. Once downloaded, select *Join Meeting* and enter the meeting ID provided by DALCO.

Audio options when joining

When logging on to Zoom, you are prompted to join using *Internet audio* through your computer's Wi-F or you may join using your landline or cell phone. Our experience has proven that connecting through the computer is much better audio quality. [Learn more about connecting your audio.](#)



Audio echo in the meeting

This is often caused by an external microphone being too close to the speakers. If connecting using two computers, mute the audio before connecting the second device. [Learn about common causes of audio echo.](#)

Joining without a webcam

While a webcam is not required to join a Zoom meeting, you will not be able to transmit video of yourself without one. You will continue to be able to listen and speak during the meeting, share your screen, and view the webcam video of other participants.

How do I share my screen?

Click Share on the meetings control bar and choose from the screen option that you would like to share. [Learn more about sharing your screen](#)

Video camera is not working

On the meeting controls bar, hover your mouse to the camera icon and click down arrow key and check camera option is on. Read tips on troubleshooting a camera that won't start or show video.