



INSURANCE FRAUD BUREAU OF MASSACHUSETTS

IFB FACT SHEET

- NAME:** Insurance Fraud Bureau of Massachusetts
- MISSION:** Created by Insurance Industry and authorized by state statute to conduct criminal investigations of all lines of insurance fraud which result in fraudulent insurance transactions for criminal prosecution.
- LOCATION:** 101 Arch Street, 7th Floor
Boston, MA 02110
(617) 439-0439
FAX: (617) 439-0404
- COMMUNITY INSURANCE FRAUD INITIATIVE TASK FORCES:** The IFB has joined with area police departments and district attorneys to assist in the prevention, detection and prosecution of insurance fraud by forming Community Insurance Fraud Initiatives (CIFI) to eliminate staged auto rings in several targeted Massachusetts cities. CIFI Task Forces are currently located in Boston, Brockton, Chelsea/Revere, Lawrence, Lowell, Lynn, New Bedford/Fall River, Randolph, Western Massachusetts and Worcester.
- NUMBER STAFF:** 57 (40 member Investigative Division in addition to Legal, Administration and System Divisions)
- BUDGET:** \$9.3 million privately funded by the insurance industry.

Additional \$719,000 assessed by State Insurance Commissioner to fund insurance fraud prosecution unit within Office of the Attorney General.
- COURT ACTIVITY:** As of September 30, 2015, 611 indictments and 2,816 District Court complaints issued against individuals on insurance fraud and related charges. Additionally, 925 convictions have resulted with 1,016 other cases continued without a finding.
- REFERRALS:** Over 66,500 referrals in-house from insurers, law enforcement, regulators, professionals and the public utilizing a 24 hour hotline 1-800-32-FRAUD. Referrals are also received by email at referrals@ifb.org and through the IFB website at www.ifb.org. Information on submitting referrals can be found on the IFB website under the referral process.
- CASES:** Authorized to investigate all lines of insurance fraud, but concentrate in automobile bodily injury and workers' compensation fraud.
- DATABASES:** Statutory mandated access to Criminal Offender Record Information, and records of Departments of Revenue, Unemployment Assistance, Transitional Assistance, Industrial Accidents and Registry of Motor Vehicles. IFB also maintains 30 additional databases including: ISO database which includes automobile, workers' compensation, property and general liability claims in addition to other databases.
- IMMUNITY:** Absent malice or bad faith immunity applies to insurers, IFB employees and agents, IFB Governing Board members and persons subject to enabling statute for statements, reports or investigations made.
- RESTITUTION:** Persons convicted of insurance fraud after the IFB investigation, shall be ordered to make restitution for financial losses suffered.