



*Your Partner in Resolution*

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# VIRTUAL DISPUTE RESOLUTION

As we continue to adapt to changes caused by COVID-19, ADR Services, Inc. remains committed to providing excellent service to our clients by offering Virtual Dispute Resolution through Zoom, a secure video platform, with proven results achieving successful resolution.

Our neutrals have been trained on the Zoom platform and are ready to guide you through the virtual process. In addition, we have a team of efficient, professional, and client-friendly staff who are available to provide support should you encounter any issues.

We look forward to assisting you in resolving your disputes safely and remotely.

## CONTACT US

For Southern California matters,  
contact Chelsea Mangel at  
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or [\(805\) 660-6100](tel:(805)660-6100)

For Northern California matters,  
contact Kathleen Emma at  
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REMOTE SERVICES OFFERED:

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## Mediations

Mediations conducted remotely afford the same confidentiality protections as in-person hearings, while providing additional ease of use and comfort for you and your clients.

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## Arbitrations

Arbitration hearings can be conducted securely on the Zoom platform if all parties are in agreement. Built-in screen sharing capabilities make it easy for counsel to share exhibits, presentations, and more.

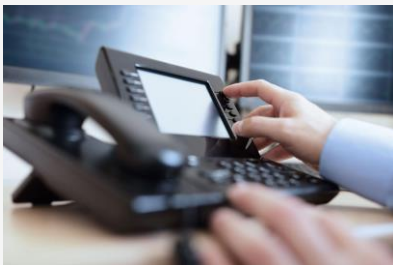
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## Discovery Reference

Our neutrals are adept at handling discovery motions and hearings telephonically or on Zoom in accordance with applicable procedures. Depositions can also be taken remotely.

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## Telephonic Hearings

If telephonic hearings are preferred, we are happy to assist. Our conference call lines have recently been upgraded and each can accommodate up to 50 participants.

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