

NOTICE:

In Re: Chancery Court for Blount, Cocke, Grainger, Jefferson, and Sevier Counties, Tennessee, for April 2020

Chancery Court for the above Counties will be available for hearings in accordance with the Order of the Tennessee Supreme Court dated March 25, 2020 during the month of April and until that Court's Order is changed.

The Chancery Court schedule is as shown on its previously published calendar (available at the Office of the Clerks and Masters). Its docket will likewise remain as previously set. **Note however, that only emergency matters as set forth in the Supreme Court's Order may be heard in person. And, these hearings must be pre-arranged with the Court. All other matters must be heard remotely, via computer or conference call. Trials/hearings involving testimony will not be heard remotely.**

The Court has set up a "Zoom" account for remote hearings by computer. Instructions for use of the account are attached. The Court will also hear matters by conference call on the phone lines of the Clerks and Masters. But, that capability may be limited. Parties who wish to be heard by conference call must arrange a time for the call with the appropriate Clerk and Master. Matters which cannot be heard remotely will be continued to be reset.

Video Conferencing Instructions:

All hearings held by video conference will use the free Zoom application.

The Zoom app is available as a free download for all platforms, and will be installed automatically the first time a participant joins a Zoom meeting.

No paid account account is required to use Zoom.

To join a court session directly, go to the following link:

<https://zoom.us/j/8654534654>.

If you already use Zoom, you can simply enter Meeting ID 865-453-4654 and click "Join."

All participants are encouraged to join by video whenever possible, as this provides the best possible experience for everyone involved. However, it is also possible to join by telephone. Please note, however, that there are no local telephone numbers available, so it may be advisable to use a mobile telephone with a "free long distance" plan to avoid toll charges. *All long distance and other charges incurred are the sole responsibility of the caller, and will not be paid by the Court.*

The long distance (toll) number to join by telephone is (312) 626-6799. After dialing-in, participants must enter the same Meeting ID used to join the video conference: 865-453-4654 followed by the pound sign #.

Support:

Zoom has an extensive YouTube channel with excellent videos to help you set up the application and join your first Zoom meeting. To watch these videos, browse to www.youtube.com and search for Zoom. Look for the blue and white camera icon, which marks the Zoom channel.

You can also review free training webinars and materials at <https://zoom.us/livetraining>.

Please note that the Clerks and Masters' offices are not able to provide support for Zoom.