

# Personal Injury for Paralegals

December 12, 2018

ISTA Conference Center

Program Chair: Mark Ladendorf

- 8:30 a.m. – 8:55 a.m.           **Registration**
- 8:55 a.m. - 9:00 a.m.           **Welcome, Introductions & Announcements –**  
*Program Chair: Mark Ladendorf, Ladendorf Law*
- 9:00a.m. - 9:30 a.m.           **Utilizing High-Tech to Save Money on Medical Records**  
*Katherine Brown-Henry, Cline Farrell Christie & Lee*
- 9:30 a.m. – 10:00 a.m.       **Paralegals' Role in Mediation**  
*Richard C. Kraege, The Mediation Group*
- 10:00 a.m. - 10:25 a.m.       **Client Management**  
*Dustin F. Fregiato, Ladendorf Law*
- 10:25 a.m. - 10:40 p.m.       **Break**
- 10:40 a.m. – 11:00 a.m.       **Medicare in Personal Injury Cases**  
*Krysten M. LeFavour, LeFavour Law*
- 11:00 a.m. - 11:30 a.m.       **Making Your Work Pay Off – The Defense Perspective**  
*Kimberly E. Howard, Smith Fisher Maas Howard & Lloyd*
- 11:30 a.m. – 12:00 p.m.       **Help me Kiss Less Frogs – A Practice Guide for Medical Malpractice Paralegals**  
*Tina Bell, Cline Farrell Christie Lee PC*
- 12:00p.m. - 12:30 p.m.       **Working with Cross-Cultural Clients in Personal Injury Cases**  
*Alexander J. Limontes, The Law Office of Bill Hurst*
- 12:30 p.m.                       **Adjourn**

