



## Tips on Calling LegalLine

- **You don't have to be nervous.** Attorneys are people too. They just have some knowledge that you might not have.
- **There is no need to rehearse or have a set script.** During the call, the attorney may ask clarifying questions that didn't come to mind before.
- **LegalLine attorneys cannot make direct referrals or take cases.** LegalLine calls must remain free and anonymous in order to comply with HBA rules. These calls are for advice purposes only.
- **Boil down your call to a few key questions.** All the attorney needs is enough information to guide you in the right direction.
- **Keep it brief.** There are other callers waiting for this opportunity. Please be considerate of their time and the attorney's time.
- If you can remember, tell the attorney how you heard about the HBA's LegalLine, so we know how to advertise in the future.