

NANCY J. GLIDDEN
Attorney/Mediator/Arbitrator

Narrative

With twenty-eight years of civil litigation experience I am very much aware that there are many disputes which should be arbitrated, or for which a mediated resolution is superior for all concerned. My extensive legal experience and knowledge of the law gained from my years of practice in general civil litigation, is a recognized asset and reason why I am called upon to serve as an arbitrator. My extensive legal experience and training in alternative dispute resolution is why I am retained to mediate disputes either pre-suit, or at an appropriate time in the life of a litigated case. My approach in mediation is to analyze and help streamline complex issues to help parties achieve cost-effective solutions. I am sensitive to the people challenges and emotional components that infuse many disputes. Active listening and productive communication are key to working constructively with disputing parties and their counsel to achieve successful mediated outcomes. My subject area expertise includes real estate, construction defects, and all manner of commercial disputes.

Education

Pepperdine University School of Law

Straus Institute for Dispute Resolution
(Professional Skills Program Certificate, Advanced Mediation)

University of Illinois College of Law

Champaign/Urbana, Illinois (J.D.)

Columbia University

New York, New York (M.A. History)

Keene State College

Keene, New Hampshire (B.A. History)

Alternative Dispute Resolution

Pennsylvania Council of Mediators ("PCM"). President.

Association for Conflict Resolution, Philadelphia Chapter ("ACR"). Board of Directors.

American Bar Association. Alternative Dispute Resolution Section Member. Co-Chair Mid-Atlantic Region - Women in Dispute Resolution ("WIDR") Group (2016-2018).

Pennsylvania Bar Association. Appointed member of the Alternative Dispute Resolution Committee. Also serve as a member of an ADR Subcommittee working on legislative initiatives for expanding ADR processes in the Commonwealth.

Chester County Bar Association. Alternative Dispute Resolution Section Co-Chair.

Mediator. Chester County Bar Association Mediation Panel.

Mediator. Suburban West Realtor's Association. (Chester, Delaware and Montgomery Counties).

Mediator/Facilitator/Conflict Resolution Training. "The Center for Resolutions," Media, Pennsylvania. Pro Bono Volunteer Mediator.

Court-Appointed Arbitration Chair. Court of Common Pleas, Chester County, Pennsylvania.

Presentations

"Real Estate Tax Exemptions for Religious Organizations" CLE Presentation for the Chester County Bar Association Real Estate Section (2018).

"Impasse in Mediation" CLE presentation for the Chester County Bar Association ADR Section (2018).

"The Real Estate Seller's Disclosure Law – Case Studies" Presentation to the Suburban West Realtors' Association (2017).

"Implicit Bias and Mediation" CLE presentation for the Chester County Bar Association (2017).

"Will Your ADR Neutral Disclosures Meet Party Expectations?" Presentation at the American Bar Association Alternative Dispute Resolution Section Annual Spring Conference (2017).

"Mediator Conflict Disclosures: Ethical Conundrums" CLE program for the Chester County Bar Association ADR Section (2017).

"ADR Neutral Disclosures: Do They Meet Party Expectations and Are They Effective to Ensure Against Actual and Apparent Conflicts?" Panel participant for CLE program sponsored by the Women's Bar Association of Western Pennsylvania (2017).

"Employment Landmines" Presentation for the Chester County Chamber of Business & Industry involving issues of workplace conflict and non-litigation methods for conflict resolution (2016). Co-Presented with Brian Boreman, Esquire.

“Preparing Parties for Better Mediation Outcomes” Moderator and Panelist for a CLE program sponsored by the Pennsylvania Council of Mediators (2015).

“Mediation Models – What’s Your Style?” CLE program for the Chester County Bar Association (2015).

“Stewards of the Profession – Are We Mentoring the Next Generation?” Panel participant for CLE program of the Honorable John E. Stively, Jr. Inn of Court (2015).

“The Real Estate Seller’s Disclosure Law,” CLE program for the Chester County Bar Association (2013)

“Mediation and Arbitration,” CLE program for the Chester County Bar Association (2013) (mediation component).

“Compulsory Arbitration,” CLE program for the Chester County Bar Association (2012)

Legal Employment

Unruh Turner Burke & Frees. West Chester, Pennsylvania.

Of Counsel 2007 – Present. Arbitrations and mediations; conflict resolution; commercial litigation in areas of real estate, construction defects, contracts, insurance, commercial landlord/tenant, banking. Civil appeals. Litigation representation includes working on behalf of plaintiffs and defendants.

Sole Practitioner. West Chester, Pennsylvania.

Commercial arbitrations and general civil litigation. (2001 – 2007).

Phebus Tummelson Bryan & Knox. Urbana, Illinois.

Partner 1995 – 2001. *Associate* 1990 – 1994. Civil litigation and appeals in state and federal courts involving personal injury, medical malpractice, products liability, consumer class actions, and complex multi-district panel litigation.

Admissions

Supreme Court of Illinois (1990); Supreme Court of Pennsylvania (1997); United States Supreme Court (1997); United States Court of Claims (1993); United States District Court, Eastern District of Pennsylvania (1997); United States District, Court Western District of Pennsylvania (2016); United States Court of Appeals, Third Circuit (1997); United States District Court, Central District of Illinois (1990); United States Court of Appeals, Seventh Circuit (1991).

Honors & Awards

Main Line Today, “Top Lawyer – ADR” (2018)

*American Jurisprudence Award Recipient– Alternative Dispute Resolution, University of Illinois
College of Law*

Contact

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