

NANCY J. GLIDDEN
Attorney/Mediator/Arbitrator

Narrative

With thirty years of civil litigation experience I am very much aware that there are many disputes for which alternate dispute resolution is a more appropriate path than traditional litigation. Because of my extensive legal experience and training in alternative dispute resolution I am frequently retained to serve as a mediator or arbitrator. My subject area expertise includes, all manner of general civil litigation, commercial litigation, construction disputes, insurance disputes, and real estate disputes involving real estate seller's disclosure issues.

With regard to mediation, I mediate disputes pre-suit, or at the appropriate time in the life of a litigated case. As a mediator my goal is to analyze and help streamline complex issues to assist parties with achieving appropriate and cost-effective solutions to their dispute. I am sensitive to the business interests, people challenges, and emotional components that can sometimes infuse many disputes, and I engage in active listening and productive communication to work constructively with parties and their counsel to achieve successful outcomes. With regard to arbitration, I bring my years of practice as a litigator combined with subject matter expertise to my role as an arbitrator.

Education

Pepperdine University School of Law

Straus Institute for Dispute Resolution
(Professional Skills Program Certificate, Advanced Mediation)

University of Illinois College of Law

Champaign/Urbana, Illinois (J.D.)

Columbia University

New York, New York (M.A.)

Keene State College

Keene, New Hampshire (B.A. History)

Alternative Dispute Resolution

Pennsylvania Council of Mediators ("PCM"). President. (2017 to present)

Association for Conflict Resolution, Philadelphia Chapter ("ACR"). Member. (Past Member Board of Directors).

American Bar Association. Alternative Dispute Resolution Section Member. (Past Co-Chair Mid-Atlantic Region - Women in Dispute Resolution (“WIDR”) Group).

Pennsylvania Bar Association. Appointed member of the Alternative Dispute Resolution Committee; Chair ADR Legislative Subcommittee which works on legislative initiatives for expanding ADR processes in the Commonwealth of Pennsylvania.

Chester County Bar Association. Chair, Alternative Dispute Resolution Section. Member of Construction & Surety Law Section and Real Estate Section.

Mediator. Chester County Bar Association Mediation Panel.

Mediator. Suburban West Realtor’s Association Panel. (Chester, Delaware and Montgomery Counties).

Court-Appointed Arbitration Chair. Court of Common Pleas, Chester County, Pennsylvania.

Privately retained Mediator & Arbitrator.

Publications & Presentations

“*Mediation in Pennsylvania*” Pennsylvania Bar Association Quarterly, April 2019.

Collaborative article providing an overview of the current state of mediation in Pennsylvania, reviewing the key benefits and characteristics of mediation, the major mediation styles, and the various contexts in which mediation is used.

“*Five Elements for Effective Mediating*” CLE Presentation for the Chester County Bar Association. (2019)

“*Real Estate Seller’s Disclosure Law*” CLE Presentation for the Chester County Bar Association (2019)

“*Overview of Mediation in Pennsylvania*” Moderator & Presenter at the Pennsylvania Council of Mediators Annual Conference (2019)

“*Mediate This: Experienced Mediators Role Play a Real Life Dispute*” CLE Presentation for the Chester County Bar Association (2018)

“*Real Estate Tax Exemptions for Religious Organizations*” CLE Presentation for the Chester County Bar Association (2018).

“*Impasse in Mediation*” CLE presentation for the Chester County Bar Association (2018).

"The Real Estate Seller's Disclosure Law – Case Studies" Presentation to the Suburban West Realtors' Association (2017).

"Implicit Bias and Mediation" CLE presentation for the Chester County Bar Association (2017).

"Will Your ADR Neutral Disclosures Meet Party Expectations?" Presentation at the American Bar Association Alternative Dispute Resolution Section Annual Spring Conference, San Francisco (2017).

"Mediator Conflict Disclosures: Ethical Conundrums" CLE program for the Chester County Bar Association (2017).

"ADR Neutral Disclosures: Do They Meet Party Expectations and Are They Effective to Ensure Against Actual and Apparent Conflicts?" Panel participant for CLE program sponsored by the Women's Bar Association of Western Pennsylvania (2017).

"Employment Landmines" Presentation for the Chester County Chamber of Business & Industry involving issues of workplace conflict and non-litigation methods for conflict resolution (2016). Co-Presented with Brian Boreman, Esquire.

"Preparing Parties for Better Mediation Outcomes" Moderator and Panelist for a CLE program sponsored by the Pennsylvania Council of Mediators (2015).

"Mediation Models – What's Your Style?" CLE program for the Chester County Bar Association (2015).

"Stewards of the Profession – Are We Mentoring the Next Generation?" Panel participant for CLE program of the Honorable John E. Stively, Jr. Inn of Court (2015).

"The Real Estate Seller's Disclosure Law," CLE program for the Chester County Bar Association (2013)

"Mediation and Arbitration," CLE program for the Chester County Bar Association (2013) (presented on mediation component).

"Compulsory Arbitration," CLE program for the Chester County Bar Association (2012)

Legal Employment

Unruh Turner Burke & Frees. West Chester, Pennsylvania.

Of Counsel 2007 – Present. Arbitrations and mediations; conflict resolution; civil litigation in areas of general commercial and insurance matters in state and federal court, construction, real estate. Civil appeals. Litigation representation includes working on behalf of plaintiffs and defendants.

Sole Practitioner. West Chester, Pennsylvania.

Commercial arbitrations and general civil litigation primarily in federal court. (2001 – 2007).

Phebus Tummelson Bryan & Knox. Urbana, Illinois.

Partner 1995 – 2001. *Associate* 1990 – 1994. Civil litigation and appeals in state and federal courts involving personal injury, medical malpractice, products liability, consumer class actions, and complex multi-district panel litigation.

Admissions

Supreme Court of Illinois (1990); Supreme Court of Pennsylvania (1997); United States Supreme Court (1997); United States Court of Claims (1993); United States District Court, Eastern District of Pennsylvania (1997); United States District, Court Western District of Pennsylvania (2016); United States Court of Appeals, Third Circuit (1997); United States District Court, Central District of Illinois (1990); United States Court of Appeals, Seventh Circuit (1991).

Honors & Awards

Main Line Today, “Top Lawyer – ADR” (2018), (2019)

American Jurisprudence Award Recipient– Alternative Dispute Resolution

Contact

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