



CONSUMER ATTORNEYS OF CALIFORNIA

Seeking Justice for All

California Wildfire Assistance

A list of resources for victims of the Wine Country wildfires



Insurance Claim Help – The nonprofit United Policy Holders has an excellent help page set up for wildfire victims: <http://www.uphelp.org/blog/north-bay-fires-insurance-claim-help>

State Department of Insurance Help Centers - <https://www.insurance.ca.gov/Help-from-the-Department-of-Insurance.cfm>

A Resource Handbook – Created by the law firm of Morrison & Foerster, this online booklet has helpful information on every step for the recovery process, from applying for grants, working with federal disaster assistance agencies, getting loans, finding temporary housing and . <https://media2.mofo.com/documents/171024-northern-ca-fires-helping-handbook.pdf>

Federal Assistance--Funds from Federal Emergency Management Agency (FEMA) may be available to help individuals rebuild, repair and replace housing and other personal property not covered by insurance. Individuals who were impacted by the fires should apply for FEMA assistance. You can apply in the following ways:

- Online at <https://www.DisasterAssistance.gov>.
- You may call the registration phone number at 1-800-621-3362; those who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

County and City Information

- Sonoma County: [Facebook Page](#) | [Twitter Feed](#)
- Mendocino County: [Facebook Page](#) | [Twitter Feed](#)
- County of Napa: [Facebook Page](#) | [Twitter Feed](#)
- City of Napa: [Facebook Page](#) | [Twitter Feed](#)
- City of Santa Rosa: [Facebook Page](#) | [Twitter Feed](#)
- City of Ukiah: [Facebook Page](#) | [Twitter Feed](#)

Lost Documents Replacement--If you've lost important documents or identification in the fires, many can be replaced. You can learn more about how to replace these common documents by contacting them directly:

- California Driver's License: 800-777-0133; Visit a California DMV office to complete an application. Replacement license forms must be delivered in person.
- Green cards: 800-375-5283; <https://www.uscis.gov>
- Medicare cards: 800-772-1213; (TTY) 800-325-0778; <https://www.ssa.gov/medicare>
- Military records: 866-272-6272; <https://www.archives.gov/contact/>
- Passport: 877-487-2778; 888-874-7793 (TTY); <https://www.travel.state.gov>
- Social Security card: 800-772-1213; (TTY) 800-325-0778; <https://www.ssa.gov>
- U.S. Savings Bonds: 844-284-2676; <https://www.treasurydirect.gov>
- U.S. tax returns: 800-829-1040; <https://www.irs.gov>

Pet Relocation--Petaluma Animal Services, Wine Country Animal Lovers, the Sonoma Humane Society, Compassion Without Borders and the Jameson Rescue Ranch and a host of other nonprofits, businesses and animal-loving individuals, are working day and night to keep displaced pets fed, hydrated, housed and comfortable.

Property Tax Relief--the Board of Equalization provides information on when and how you can obtain property tax relief when your home is affected by a disaster. [Property Tax Relief](#)

Road Conditions--California Department of Transportation is providing current highway and road conditions. [DOT Road Information](#). CHP also recommends using this site for [Sonoma Road Conditions](#).

Search for Family & Friends--Red Cross has a site where you can let family and friends know that you are safe and you can also look for loved ones who you have lost communication with. It's called Safe & Well. [Safe & Well Registration Site](#)

Temporary Housing--SHARE Sonoma County has created temporary home sharing for those who have lost their housing due to the recent fires. They have received many calls from those

offering rooms. Most are temporary placements, but some can be more long term. They currently have over 40 home providers offering housing. Please contact them if you can provide temporary housing or volunteer. Contact info: SHAREFire@petalumapeople.org or (707) 765.8488, ext. 126.

Here is a source for hotels and other housing options from the [Sonoma County Lodging Association](#)

For 30 days after a disaster emergency is declared, it is unlawful for a person to sell or offer a hotel room for a price more than 10 percent above the price charged immediately prior to the declaration. (California Penal Code 396)

Unemployment Assistance--Employment Development Department has information on how to apply for unemployment during a disaster. [Disaster Unemployment Assistance Information](#)