### Top Five Procedure Codes by Utilization, 2019 vs. 2020

<table>
<thead>
<tr>
<th>CPT®/HCPCS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>99441</td>
<td>PHYSICIAN TELEPHONE PATIENT SERVICE, 5-10 MINUTES OF MEDICAL DISCUSSION</td>
</tr>
<tr>
<td>99213</td>
<td>ESTABLISHED PATIENT OFFICE OR OTHER OUTPATIENT VISIT, TYPICALLY 15 MINUTES</td>
</tr>
<tr>
<td>99201</td>
<td>NEW PATIENT OFFICE OR OTHER OUTPATIENT VISIT, TYPICALLY 10 MINUTES</td>
</tr>
<tr>
<td>99442</td>
<td>PHYSICIAN TELEPHONE PATIENT SERVICE, 11-20 MINUTES OF MEDICAL DISCUSSION</td>
</tr>
<tr>
<td>99201*</td>
<td>PHYSICIAN OR HEALTHCARE PROFESSIONAL EVALUATION AND MANAGEMENT OF PATIENT CARE BY INTERNET (EMAIL) RELATED TO VISIT WITHIN PREVIOUS 7 DAYS</td>
</tr>
</tbody>
</table>

* Code deleted at the end of 2019.

Source: FH NPIC® database of more than 31 billion privately billed medical and dental claim records from more than 60 contributors nationwide. Copyright 2020, FAIR Health, Inc. All rights reserved. CPT © 2019 American Medical Association (AMA). All rights reserved.

### Top Five Diagnoses, 2019 vs. 2020

#### Feb. 2019

- Mental Health Conditions: 40.68%
- Acute Respiratory Diseases and Infections: 21.62%
- Influenza and Pneumonia: 4.03%
- Urinary Tract Infections: 3.79%
- Eye Infections and Issues: 2.60%

#### Feb. 2020

- Mental Health Conditions: 32.80%
- Acute Respiratory Diseases and Infections: 24.40%
- Influenza and Pneumonia: 4.24%
- Urinary Tract Infections: 3.83%
- Eye Infections and Issues: 2.71%

### Urban vs. Rural Usage, 2019 vs. 2020

#### Feb. 2019

- Percent of Medical Claim Lines: Urban - 0.17%, Rural - 0.00%

#### Feb. 2020

- Percent of Medical Claim Lines: Urban - 0.18%, Rural - 0.11%

### Volume of Claim Lines, 2019 vs. 2020

- Percent Change (2019-2020): 121.33%
- Feb. 2019: 0.17%, Feb. 2020: 0.38%