Monthly Telehealth Regional Tracker, April 2023

United States

Top Five Diagnoses

- Mental Health Conditions: 68.4%
- Acute Respiratory Diseases and Infections: 2.7%
- Developmental Disorders: 1.5%
- Joint/Soft Tissue Diseases and Issues: 1.4%
- Endocrine and Metabolic Disorders: 1.3%

Audio-Only Telehealth Usage, Urban vs. Rural

- Urban: Mar. 2023: 5.3%, Apr. 2023: 5.4%
- Rural: Mar. 2023: 4.7%, Apr. 2023: 5.0%

Percent Change (Mar.-Apr.): -5.36%

Percent of Medical Claim Lines

- Mental Health Conditions: 5.6%
- Acute Respiratory Diseases and Infections: 5.3%
- Developmental Disorders: 5.0%
- Joint/Soft Tissue Diseases and Issues: 4.7%
- Endocrine and Metabolic Disorders: 4.0%

Top Five Diagnoses via Asynchronous Telehealth

- Acute Respiratory Diseases and Infections: 21.6%
- Hypertension: 5.7%
- Mental Health Conditions: 5.4%
- Urinary Tract Infections: 6.6%
- Eye Infections and Issues: 12.5%

Asynchronous Telehealth

Data stored and forwarded to provider

Telehealth Cost Corner

<table>
<thead>
<tr>
<th>CPT®/HCPCS</th>
<th>DESCRIPTION</th>
<th>MEDIAN CHARGE AMOUNT</th>
<th>MEDIAN ALLOWED AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>99213</td>
<td>ESTABLISHED PATIENT OFFICE OR OTHER OUTPATIENT VISIT, 20-29 MINUTES</td>
<td>$167.77</td>
<td>$89.70</td>
</tr>
</tbody>
</table>

Source: FH NPIC® database of more than 41 billion privately billed medical and dental claim records from more than 70 contributors nationwide. Copyright 2023, FAIR Health, Inc. All rights reserved. CPT © 2022 American Medical Association (AMA). All rights reserved.