

24/7 TowBoatUS On Water Help for Boaters

Comes to Douglas Lake

Third TowBoatUS port for Capt. Shaun Curtis is part of nationwide network

SEVIERVILLE, Tenn., April 7, 2025 – Douglas Lake boaters with unexpected troubles such as engine issues, running aground, in need of a battery jump or overtrusting their boat's fuel gauge leading to an empty gas tank now have professional, 24/7 on-water assistance with the opening of [TowBoatUS Douglas Lake](#). The recreational boat towing port is the third for owner Capt. Shaun Curtis, who has TowBoatUS operations on nearby Fort Loudoun/Tellico Lake and in Mobile, Alabama. Curtis' three ports are part of a nationwide network of more than 300 locations and 600 red TowBoatUS response vessels providing assistance to recreational boaters and anglers.

Curtis says he made the decision to open a full-time TowBoatUS Douglas Lake port after starting to get more frequent requests for assistance and recognizing that local boaters, instead of staying at one lake, often boated among several local lakes. Douglas Lake, however, had no 24/7 towing service for boaters.

"A lot of my friends who surf and fish there would say to me, 'Man, I wish you guys were on Douglas,'" said Curtis. "We would respond to dispatches by trailer from Fort Loudoun/Tellico. It now greatly shortens our response for members being here full-time."

Nationwide, the 600-plus vessel TowBoatUS response fleet responds to more than 110,000 requests from boaters and anglers each year.

Curtis homeports a 21-foot towboat with white stripes and "TowBoatUS" letters on her sides at Mountain Cove Marina. All of the company's captains are U.S. Coast Guard-licensed.

Much like an auto club for recreational boat owners, Boat Owners Association of The United States (BoatUS) offers on-water [Unlimited Towing Memberships](#) for freshwater boaters and anglers for just \$109 per year. Membership comes with more than [25 valuable BoatUS benefits](#), as well as a subscription to *BoatUS Magazine*, free [DSC-VHF radio registration](#) and more.

Separate from BoatUS on-water towing, the company also offers boat salvage, vehicle recovery, environmental remediation, and dive and services.

To request on-water assistance, boaters can call the BoatUS toll-free 24/7 Dispatch Center at 800-391-4869, download the free [BoatUS App](#), which connects boaters to the closest local towing captain, call the ports directly at 865-453-3506, or hail on VHF radio Ch. 16.

###