



Allstate **HOT** Chocolate 15k/5k[®]

What is The Allstate Hot Chocolate Virtual Race?

- We want to give everyone the opportunity to experience America's Sweetest Race! Our virtual run consists of a 5k and 15k option, just like with our race series. Run (or walk) the distance you pick wherever you want. We will ship the goodie bag, medal, and personalized bib right to you, along with your very own sweet Chocolate Finishers Kit, complete with our proprietary hot chocolate packets and samples of our delicious chocolate squares.

What is included in the Virtual Run Goodie bag?

- We're so excited about this year's goodie bag! Your package will include a comfy charcoal grey full zip jacket with a removable hood, a keepsake 15K or 5K medal with locket including a sweet and tasty chocolate surprise in the inside that will surely fulfill your chocolate craving, a personalized bib, hot chocolate packets, chocolate squares, and some awesome sponsor goodies.

Where can I run/walk?

- Anywhere and everywhere. This is your virtual run, and your time to shine. You can run on sidewalks, parks paths, treadmill- make this race your own! Want to run with a stroller or Fido? Do it! We just ask that you tag us **@hc15k** to show off your sweet well-deserved swag.

Do I still get to experience the CHOCOLATE?

- Yes! Each Virtual Run shipment includes a sample of our delicious chocolate, giving you a taste of what the Allstate Hot Chocolate 15k/5k is all about!

What kind of chocolate will I get in my packet?

- It will still be the same, dreamy deliciousness you have come to know and love! We serve delicious dark chocolate that is gluten free and has no compounds. Have a nut allergy? No problem! Our chocolate is nut free.

What is the deadline to complete the Allstate Hot Chocolate 15K/5K Phoenix?

- While there's no deadline to complete your run, we encourage you to run virtually with us on race day, December 13th. We'll be celebrating on social all weekend long! In order to download a finishers certificate, we ask that you upload your results by January 1st, 2021.

Do I need to submit results to get a medal?

- Your finisher medal will be included in your packet, so you can wear it with pride when you're ready! You'll be able to upload your results starting September 1st, 2020. Stay tuned for more information on how to upload, check out the leaderboard, download a finishers certificate, and upload photos to add overlays and stickers to share on your social pages!

How do I track my distance and time?

- For the Virtual Run, we accept results on the honor system, but the most accurate tracking is typically via a device with GPS tracking.

When will my packet ship?

- In order to ensure, to the best of our ability, that you receive your packet in time for race day, we ask that you register by November 22nd. Packets will begin shipping the week of November 23rd. After November 22nd, packets will be shipped within 14-21 business days. Our events are currently only open to US addresses within the contiguous United States. At this time, we cannot ship to Alaska, Canada, Hawaii, or anywhere internationally.

Do you ship internationally?

- The Allstate Hot Chocolate Virtual Run is currently available only for addresses within the United States. We cannot ship outside the contiguous United States at this time.

Is the Virtual Run part of Legacy?

- Absolutely! Legacy will be applied nationwide. Those that are participating in their 3rd, 5th, or 10th consecutive years will receive a legacy medal and legacy water bottle with their goodie bag. And for those of you who are celebrating legacy this year, CONGRATULATIONS!

What do I do if my goodie bag does not fit? Can I swap it?

- We do not offer any size exchanges post packet mailing. All changes need to be made prior to confirming registration. We highly recommend participants review the ***sizing chart** at the end of this document prior to registering.

Do you work with a Charity?

- Yes!! We are thrilled to have St Jude Children's Research Hospital as the official charity of the Allstate Hot Chocolate series. Together we are determined to help put an end to childhood cancer.

When does registration close for the Allstate Hot Chocolate 15K/5K Phoenix close?

- Registrations closes at 11:59pm CST on race day, December 13th, 2020

When do I need to be registered by to receive my swag in time for the Allstate Hot Chocolate 15K/5K Phoenix run?

- In order to ensure, to the best of our ability, that you receive your goodie bag in time for race day, we ask that you register by November 22nd, 2020. Registration will stay open through race day, but shipments will be sent 14-21 business days after registering.

Will you be mailing out awards?

- Since this is a virtual run, we will not be mailing out any awards.

I registered for this event a long time ago, what do I do now?

- Check your email for more information regarding your options to either convert to the virtual city event or defer your registration to another city event in 2021.
 - In order to defer your registration, you can follow these steps below:
 - Login to your [EnMotive account](#)
 - Find your event registration, click the blue Action button for the drop down, and select Defer Your Registration
 - Follow the prompts to choose your city and update your registration
 - Make sure you click the green Submit button to confirm your registration
- **IMPORTANT:** If you registered other participants under your email address, you will need to follow these steps for each registration
- **The deadline to defer from a 2020 Allstate Hot Chocolate 15k/5k event into a 2021 Allstate Hot Chocolate 15k/5k event is August 23rd, 2020.** After this, all previously registered participants will be moved into the virtual option.

***Please see the Sizing Chart below**

2020/2021 Hot Chocolate jacket

| MEN'S SIZING | | | | | | | | |
|--------------|---------------|----|------|------|------|------|------|------|
| | | | S | M | L | XL | XXL | XXXL |
| A | FRONT LENGTH | cm | 72.5 | 74.5 | 76.5 | 78.5 | 80.5 | 82.5 |
| | | in | 28.5 | 29.3 | 30.1 | 30.9 | 31.7 | 32.5 |
| B | HALF CHEST | cm | 50 | 53 | 57 | 63 | 69 | 75 |
| | | in | 19.7 | 20.9 | 22.4 | 24.8 | 27.2 | 29.5 |
| C | SLEEVE LENGTH | cm | 65 | 66 | 67 | 68 | 69 | 70 |
| | | in | 25.6 | 26 | 26.4 | 26.8 | 27.2 | 27.6 |
| D | ZIPPER LENGTH | cm | 70 | 71.5 | 73 | 74.5 | 76 | 77.5 |
| | | in | 27.6 | 28.1 | 28.7 | 29.3 | 29.9 | 30.5 |



| WOMAN'S SIZING | | | | | | | | |
|----------------|---------------|----|------|------|------|------|------|------|
| | | | XS | S | M | L | XL | XXL |
| A | FRONT LENGTH | cm | 61.5 | 64 | 66.5 | 69 | 71.5 | 74 |
| | | in | 24.2 | 25.2 | 26.2 | 27.2 | 28.1 | 29.1 |
| B | HALF CHEST | cm | 46 | 49 | 51 | 56 | 59 | 64 |
| | | in | 18.1 | 19.3 | 20 | 22 | 23.2 | 25.2 |
| C | SLEEVE LENGTH | cm | 58 | 59 | 60 | 61 | 62 | 63 |
| | | in | 22.8 | 23.2 | 23.6 | 24 | 24.4 | 24.8 |
| D | ZIPPER LENGTH | cm | 60 | 62 | 64 | 66 | 68 | 70 |
| | | in | 23.6 | 24.4 | 25.2 | 26 | 26.8 | 27.6 |



| YOUTH SIZING | | | | |
|--------------|---------------|----|------|------|
| | | | L | XL |
| A | FRONT LENGTH | cm | 59.6 | 61 |
| | | in | 23.5 | 24 |
| B | HALF CHEST | cm | 44.5 | 47.2 |
| | | in | 17.5 | 18.5 |
| C | SLEEVE LENGTH | cm | 61 | 64 |
| | | in | 24 | 25 |