

VOLUNTEER FAQs

Q: Is there an age requirement for volunteers?

A: Yes, all volunteers must be the official minimum age of 14 years old. We do recommend and encourage children ages 14-17 be accompanied by an adult chaperone, parent, or guardian.

Q: Can I volunteer alongside my friend?

*A: Yes, we encourage you to invite your friends to join in on the fun and suggest signing up for the same volunteer job to ensure that you receive the same placement. All volunteers **MUST** register online, please do not bring a friend along to the shift without going thru the official registration process. This allows us to ensure their spot!*

Q: Where can I find the details my volunteer duties?

A: The Volunteer Assignment Email will be sent 10 days before the race and will include all logistical specifics (parking, description of position, etc.). A reminder email that includes all of the same information will be sent again 3-4 days before the race.

Q: What do I need to bring with me for my volunteer shift?

A: Volunteers will be checked in electronically. It is helpful to have the QR code available via cell phone or printed. QR codes can be found in the original confirmation email received after registering or in the assignment emails sent prior to the event weekend. We also ask that you please limit personal belongings – no large backpacks, bags, or purses will be allowed. RAM Racing staff cannot be responsible for storing and monitoring personal items.

Q: Do volunteers receive a free or discounted race registration?

A: Unfortunately RAM Racing does not offer free or discounted race entry in exchange for volunteer time.

Q: Will meals be provided for the volunteers?

A: Please, make sure to eat a hearty meal – breakfast, lunch, or dinner – prior to your shift. We will be providing only water and very light snacks - granola bars, chips, fruit snacks, etc.

Q: How should I dress for my volunteer assignment?

A: Volunteers will be asked to wear the Hot Chocolate volunteer gear received upon check-in as the outer layer.

EXPO VOLUNTEERS should typically anticipate being indoors and will receive a long sleeved t-shirt to wear during their shift. We encourage you to dress comfortably and wear supportive shoes since most roles are standing positions.

RACE DAY VOLUNTEERS will be outdoors and recommended to be dressed for anticipated weather conditions. Hats, gloves, jackets, and appropriate shoes (rain boots/snow boots) are strongly encouraged. Please check the weather forecast and wear necessary clothing to stay comfortable for an extended period of time outside.

Q: What if I cannot volunteer for the entire timeframe?

A: We need Volunteers to commit to the entire shift - please make sure you are available from the start to finish of desired positions (typically 4-6 hours)! We aren't able to make replacements throughout the day to deliver full support to our participants.