

COVID-19

Ohio COVID-19 Hotline (1-833-427-5634)

CLERMONT COUNTY RESOURCES

Clermont County Crisis Hotline 528-SAVE (7283)

Food

All County

- Clermont Family YMCA
 - Free breakfast and lunch (3/16) - (4/3) for youth 18 and under, M- F
 - Breakfast: 8:30am - 9:30am
 - Lunch: 12:00pm - 1:00pm
- [Clermont Chamber of Commerce](#)
 - Area restaurant and local retail options amid COVID-19
 - Address: 4355 Ferguson Dr. Suite 150

Amelia

- Amelia UMC / (513) 753- 6770
- [Amelia Interparish Ministry](#) / (513) 561-3932
 - Drive through. Thursdays and Fridays, 10:00am - 2:00pm
 - Clients are welcome to visit every two weeks and receive a pre-packaged selection of groceries.
 - Food pantry, home delivery of meal program and clothing closet. Vegetables, canned goods, milk and dairy.
- [First Presbyterian Church Pantry](#) / Same contact info as Amelia IPM

Batavia

- Batavia Local Schools
 - Grab and go pickup breakfast and lunch service is available from 9:30am to 11:00am at the following locations:
 - Batavia Elementary School
 - Batavia Middle School

- If you lack transportation or have other significant issues that are preventing you from picking up food at these locations, please email your building principals.
- Clermont Northeastern Schools
 - Grab and go style breakfast and lunch on Friday March 20th. Future dates will be communicated by the Sunday of each week by 5:00pm. CNE food service will be accepting calls for any students that need direct delivery at (513) 623-8484 or (513) 625-1544.
 - Look for the big yellow bus.
 - Food drop off will be from 9:30am - 11:00am at the following locations:
 - CNE Middle School, Zebulon Park, Wayne Township POLICE Department in Newtonsville, Owensville Commons, Stonelick Park (right after the dam), Marathon United Methodist Church, Jackson Township Building, Libbey's Landscaping, Old IGA parking lot, Stonelick Township Building, The Old Tollgate, New Beginnings Church, Harvest Church on 132, and Teen Challenge.
- [Batavia First Presbyterian](#) / (513) 561-3932, ext. 10
 - Clothing closet and food pantry (work and school uniforms included). Fresh meals, fruits, and food boxes for Clermont residents.
- [Salvation Army Batavia](#) / (513) 732-0450
 - Call this number for the thrift store, food pantry, and case management.
 - LIHEAP and homelessness prevention services.
 - Can help people apply for food stamps.
- [Christian Help Center](#) / (513) 735-9400
- YWCA of Greater Cincinnati / (513) 732-0450
 - Batavia food pantry is at 55 S. Fourth St., Batavia, OH
- [Cornerstone Baptist](#) / (513) 732-1971
 - Occasionally has canned food and goods. Is very limited and not always available.
- [Vineyard Eastgate Community Church](#) / (513) 843-7778
 - *No specific page for food assistance - please call for further details.*
- Local food donation drop boxes:
 - Holly Hill Elementary
 - Amelia Elementary
 - "After school" food supplies at some YMCAs and Cincinnati recreation facilities.
- Poked Yolk / (513) 843-5748
 - K-8 Grilled Cheese or Pancake and Drink for free (3/16) - (4/3) 11am-2pm
- Batavia Police Dept / (513) 732-5692

- Elderly villagers that need assistance getting groceries or items from stores, please, feel free to call us and we will help you.
- [Summerside UMC Food Pantry](#) (Drive up pantry)
 - Thursdays: 2:30pm - 4:30pm
 - Saturdays: 10:00am - 11:30am
 - Service will be a drive-up choice pantry. You will have the opportunity to choose items as usual; however, we ask that you allow a servant to package/box everything to limit the number of people touching items.
- [Pierce Point Community Church](#) / (513) 943-7722
 - Their congregation picks up and delivers groceries to seniors.
- Grammas Pizza Batavia/ (513)732-6644
 - Steak Hoagie and Fries for Batavia students K-8, M-F 11am-9pm, Pick Up Only

Bethel

- Bethel-Tate Local Schools
 - Grab and go meal bags will be distributed two times per week on Mondays and Wednesdays. Each day, there will be two distribution times: 10:30am to 11:30am and 5:30pm to 6:30pm.
 - Pick up location is the Middle School Red Building next to the tennis courts.
 - Please note that during spring break - March 23rd and 27th - this service will **not** be available. It will resume Monday March 30th.
- [Bethel Ministerial Association](#) / (513) 734-4357
 - Food, energy bill assistance, financial aid, crisis resources, child care, and prescription assistance
- [Mount Nebo UMC](#) / (937) 379-1225
 - Technically over the Brown county line, but would likely be able to assist any of our Bethel callers

Goshen

- See [school website](#) for information.

Felicity

- Franklin-Felicity Local School District
 - Franklin-Felicity Schools have partnered with the United Methodist Church and the Church of Christ to provide any child 1 - 18 years of age with lunch and breakfast.

- Beginning March 17th on Tuesdays and Thursdays, pickup is located outside the United Methodist Church from 2:00pm - 3:00pm.
- Beginning March 18th on Wednesdays, pickup will be available at South Park from 11:00am - 1:00pm.
- [Felicity UMC](#) / (513) 876-2147
 - Food and clothing
- [Felicity Schools](#)
 - Pantry open T & R at 2:00pm, Sat (11am - 1pm)

Loveland

- Life (Loveland Interfaith Effort) Food Pantry / (513) 583-8222
 - Gov't commodities, perishable items, breads, rice, and other food items

Milford/Miami Township

- Milford Exempted Village Schools / (513) 576-2290, (513) 576-4160, (513) 576-2291, or (513) 576-2292
 - Will provide meals to students who need them through April 3rd. Families will pick up meals at Mulberry Elementary.
 - To order a meal, families are asked to call by 10:00am the day they plan to pick it up. Families will be assigned a pickup time. Pick up times will be staggered.
 - Families can indicate when they call if they intend to order meals for the week, or just for that day. To order a meal - or to ask a question - utilize the contact numbers provided above. Leave a message with your first and last name if your call is not answered and indicate if there are any food allergies in the household.
 - Limited delivery is available - when you call to order, please indicate if you need delivery.
- [First Baptist Church](#) / (513) 575-1705
- [House of Restoration Worship Center](#) / (513) 575-2011
- [Milford Miami Ministry](#) / (513) 248-1114
 - Emergency food boxes, meals, and free or low cost groceries or vouchers.
- [Mt. Repose Baptist Church](#) / (513) 575-1121
- St. Andrew SVDP / (513) 831-7837
 - Can deliver meals to seniors. Groceries, additional soup kitchen referrals.
- [Life Change Church](#) / (513) 735-2555
- [St. Elizabeth Seton SVDP](#) / (513) 575-0957
- Seipelt, McCormick, Meadowview, Mulberry, and Milford HS/ Temporary Food Nests - Feed Our Flock

- Food nests are located in front of the schools under awnings except for Mulberry which is located behind the school, also located at Miami Township Police Department
- Pickles and Bones (Miami Township) / (513) 317-2214
 - They are offering kids meals for any family impacted by the school closure.
- Fuego (Miami Township) / *No phone number provided*
 - Offering kids meals for any family impacted by school closure. Also, will offer an adult meal if loss of employment, must speak with a manager for this. Available for Carry Out or Delivery.
- [Pop's Donut Shop](#)
 - Free donut to any K-12 student. Tuesday-Friday (closed Monday).

New Richmond

- New Richmond Exempted Village Schools
 - Beginning Monday March 16th, members of our food service department will prepare both breakfast and lunch packets for students. These packets will be delivered to multiple designated locations by members of our transportation department around 11:30am five days a week. These locations are as follows:
 - Richmond Estates (2755 St. Rt. 132)
 - Forest Creek (118 Shady Lane, Amelia)
 - Hi View Estates (2730 St. Rt. 222, Bethel)
 - Lakeside Estates (1560 Bethel-New Richmond Rd.)
 - New Richmond Christian Childcare (1126 Bethel-New Richmond Rd.)
 - Moscow Community Center (30 Wells St., Moscow)
 - Bandstand Canopy (116 Susanna Way, New Richmond)
 - Plum Street Park (George McMurchy Park)
 - Chestnut Lane / Sugar Tree Rd. mobile home park
 - Central Office (212 Market Street)
 - Connection Point Church (215 Columbia Street, New Richmond)
 - Birney Lane and Jacob Light Court, both near IGA
- [New Richmond Food Pantry](#) / (513) 553-3800
- [New Richmond Village Food Pantry](#) / (513) 553-3800
 - Emergency bag of groceries and applications for UCDA assistance.

Williamsburg

- Williamsburg Emergency Mission / (513) 724-6305
- [Williamsburg Schools](#)

- Meals provided to students (3/16 - 3/20), (3/30 - 4/3). Pickup times assigned. NO pickups March 23rd - March 27th. May be picked up from the Williamsburg Middle School/High School Auditorium.
- Lunch and breakfast for the next school day will be provided, and families will be packaged together. Families will be assigned pick up times between 11:00am and 1:00pm.
- Please contact Nutrition Services at one of the following numbers to order meals for all or any days:
 - Kathy King - (513) 576-2290
 - Peggy Parsons - (513) 576-2291
 - Gerry Levy - (513) 576-2292
- During spring break week, the Clermont YMCA will be offering a free breakfast from 8:30am - 9:30am and lunch from 12:00pm - 1:00pm.

For Formula

- Clermont County WIC / (513) 732-7329 or text “ccwappt” to 85511, then send a text asking for an appointment time. WIC will guarantee a specific allotment of free formula every month.
 - If they do not qualify for WIC, they indicated that both Bethel Ministries (see above for contact info) and Interparish Ministries (see above for contact info) try to keep formula available.
- [A Caring Place - Pregnancy Help Center](#) / (513) 753-HELP (4537)
 - Offers diapers, wipes, formula, baby food, clothing, and more

Child Care

- [Clermont Family YMCA](#)
 - Will shut down for normal business on Sunday nights (6:00pm) to convert into a childcare facility for hospital works and first responders.
 - \$35/day and \$165/week
- [A Caring Place - Pregnancy Help Center](#) / (513) 753-HELP (4537)
 - Offers diapers, wipes, formula, baby food, clothing, and more

Fitness/Wellness

- [Clermont Family YMCA](#)
 - Online fitness sessions (Yoga ONLY at this time).
 - Password: YMCA

Mental Health

- [Child Focus Inc](#) / (513) 752-1555
 - Child Focus Behavioral Health services will continue to serve children, adolescents and families through office visits, telephone and secure video telehealth services. If utilizing telehealth services, please complete the *Telehealth Informed Consent form* available on our website home page. Please email this form to: CFI_CMHForms@child-focus.org
- [Greater Cincinnati Behavioral Health](#) / (513) 345-8555
 - Serving transitional aged youth (16-21) and adults.
 - Therapy, Case Management, Psychiatric
 - Services to help the homeless connect with resources
 - Alcohol and Drug Treatment
- [Pressley Ridge](#) / (513) 559-1402
 - Offers counseling and medication management to children, adolescents and families.
 -

Miscellaneous Community Resources

- James Sauls Homeless Shelter
 - Will **not** be accepting any new clients at this time.
- Pediatric Medical
 - Reducing patient flow to only **emergency** visits and other appointments deemed necessary by our physician. Have set up telemedicine appointments and have notified patients to please utilize this method, and the doctor will assess each patient as to how to proceed in providing care.
- Pediatric Dental
 - Only seeing emergency patients at this time and will be providing minimal care at the direction of dentists.
- HEAP
 - All HEAP applications will be completed through the internet or phone. At this time, we are waving the face-to-face requirement and will continue to process applications remotely.
- Weatherization
 - All in-home weatherization services have been suspended. Emergency cases will be monitored for necessity, and health and safety measures will be implemented.
- Youth Services
 - All programs are currently suspended.

- TANF
 - Clients may still apply for TANF funds through phone, email, and internet options.

HAMILTON COUNTY RESOURCES

Food

- [Cincinnati Public Schools](#)
 - The Cincinnati Public Schools Student Dining Service program will provide an opportunity for families to drive thru or walk up and pick up meals for the children in their family between the ages of 1 and 18 at a number of school sites.
 - Meals will be served (3/17 – 4/3) on MWF each week. Please follow the link for the locations available.
 - Distribution time: 11:00am - 1:00pm..
 - Distribution location: The parking lot of each school. CPS officials say the food *cannot* be consumed on-site.
- [Open Door Food Pantry](#)
 - Located at 800 South Front St., Hamilton, OH 45011. Our building is at the intersection of Front and Walnut Streets in Hamilton's second ward.
 - Hours:
 - Monday 9am - 3pm
 - Tuesday 9am - 3pm
 - Wednesday 9am - 3pm
 - Thursday Closed
 - Friday 12pm - 2pm
 - Saturday & Sunday closed
- [Freestore Food Bank](#)
 - Located at 1141 Central Parkway Cincinnati, OH 45202
 - Phone number: 513-482-4500
 - Hours: 8am-4pm M-F
- [IPM Food Pantry](#)
 - Located in Newtown, OH.
 - Mondays and Tuesdays: 10:00am - 2:00pm
- [Red Rose Jems Pizzeria](#)
 - Pizza, fruit, and juice.

- Tuesdays - Fridays: 4:00pm - 6:00pm
- [Sem Food pantry](#) / IHM Basement (513) 231-1412

BROWN COUNTY RESOURCES

Food

- All County
 - WIC / (937) 378-6030
 - ODJFS / (937) 378-6104
 - Income-based programs for food assistance, emergency food assistance, cash assistance, and medicaid.
 - Helping Hands / (937) 378-6942
 - Food and clothing
 - Adventist Outreach Ministry / (513) 223-7601
 - ABCAP Meals on Wheels / (937) 378-6041, ext. 236
 - Food assistance for persons 60 years old and up.
- Aberdeen
 - Aberdeen Baptist Church / (937) 795-2334
- Bethel
 - Bethel Ministerial Association / (513) 734-4357
 - Requests a call to ensure the pantry is open.
- Fayetteville
 - Fayetteville United Methodist Church / (513) 724-8959
 - Serves residents of Fayetteville and Perry township.
 - Service hours: Fridays from 1:00pm - 3:00pm.
 - Encourages clients to call first to ensure the pantry has supplies and will be open.
- Georgetown
 - West Fork Baptist Church / (937) 378-3335

- Main distributions occur on the third Saturday of every month between the hours of 9:00am and 12:00pm. There is also an emergency food pantry. If the main distribution is cancelled due to inclement weather, it will be the following Saturday.
- Participants are limited to one distribution per month and must meet ODJFS income guidelines.
- Helping Hands in Christian Service / (937) 378-6942
 - Provides food, clothing, and household items for residents of Brown county.
- Georgetown Church of the Nazarene / (937) 378-3189
 - Provides assistance once a month
- St. Vincent DePaul / (937) 378-6829

- Hamersville
 - Hamersville Pentecostal Food Pantry / (937) 379-2086
 - Provides food, clothing, and furniture by appointment.
 - Feesburg Worship / (513) 724-2447 or (937) 379-2851

- Hillsboro
 - Pricetown Church of Christ / (937) 288-2418
 - Call first to confirm availability of supplies and hours.

- Lynchburg
 - Hope Emergency Program / (937) 364-1055
 - Provides food, clothing, rent/utility assistance, medication assistance, furniture. Serves residents of both Brown and Adams counties.

- Mount Orab
 - Mount Orab United Methodist Church / (937) 444-1046
 - No reported service hours or residency restrictions.
- Requests a call to ensure the pantry is open and has supplies.

- Ripley
 - Riple First Presbyterian Church / (937) 392-4478
 - Ripley Food Pantry / (937) 392-4478

- Russellville
 - Decatur Methodist Church / (937) 446-2364
 - Russellville Church of Christ / (937) 377-3505
 - Provides assistance on the 3rd Saturday of each month.
 - God's kitchen for food, God's closet for clothing

- Sardinia
 - Agape / (937) 446-3355

- Fincastle Baptist Church / (937) 378-3189
- Sardinia Food Pantry / (937) 661-5884

Child Care

- Child Protective Services (Daycare assistance) / (937) 378-6104
 - Financial assistance for publicly funded childcare. Can provide a list of certified type B child care providers.
- Gingerbread House / (937) 444-9990
 - Childcare from ages 6 weeks to 12 years old
- New Steps Childcare / (937) 795-2311
 - A
- Wee Care Learning Center / (937) 378-6692
 - Childcare 18 months to 12 years old.
- [The Mustard Seed Montessori](#) / *No number provided*

Mental Health

- [Child Focus Inc](#) / (937) 444-1613
 - Child Focus Behavioral Health services will continue to serve children, adolescents and families through office visits, telephone and secure video telehealth services. If utilizing telehealth services, please complete the *Telehealth Informed Consent form* available on our website home page. Please email this form to: CFI_CMHForms@child-focus.org
- Counseling and Addiction Rehab Centers / (937) 779-3030
 - Outpatient mental health services for adults, adolescents, and children (5 years and older) and outpatient substance use services for adults and adolescents (12 years and older).
- Shawnee Mental Health / (937) 544-5581
 - 24 hour crisis hotline can be reached by using the above number.
- Talbert House / (937) 378-4811 or (937) 444-6127
 - Provides individual and group case management, medication management, assertive community treatment for those who meet criteria.
- TRAVCO Behavioral Health Group / (330) 286-0050 or (937) 544-1200
 - Individual and family therapy, medication management for children and adolescents, case management, and telepsychiatry
- Mental Health Emergency Assistance / Call 211

Miscellaneous

- American Red Cross / (513) 579-3000
 - Assistance with basic emergency needs 24/7

These resources were compiled by [The Clermont County Crisis Hotline](#) (513-528-7283). If you have updates to current information or additional resources to add, please e-mail mobilecrisis@child-focus.org.

Transportation

- ABCAP / (937) 378-6041
 - Medicare and Medicaid eligible residents can be transported to and from medical appointments and home.
- Brown County Senior Services Council / (937) 378-6603
 - May be free or sliding scale fee based on eligibility and ability to pay (60 years or older). Also assists with homemaker and personal care.
 - Also provides transportation services for veterans facilitated by the VA
- Catholic Charities of Southwest Ohio / (513) 875-2317
- Everyday Homecare, LLC / (937) 444-1672 or 1-866-333-1672
 - Transportation to and from appointments for those 60 years or older. Also provides personal care, housekeeping, and assists with errands.

Utilities

- Home Energy Assistance Program (HEAP) / (937) 378-6041 or (800) 553-7393
 - Assists with home heating and cooling expenses, utilities, rent, mortgage, and fuel. Income-based program.
- Housing Assistance Programs / (937) 378-6041, ext. 285
 - Voucher program and public housing. 1st and last months' rent.

Non-County Specific Resources

Food

- FoodPantries.org
 - This link will take you to a page for all Ohio food pantries broken down by city.
- United Way - Call 211, option 1 to speak to a referral specialist. Some referrals from them are included below:

Other miscellaneous resources:

- Freestore Foodbank / (513) 482-4500

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- [Grace and mercy outreach Inc.](#) / (513) 753-1555
- Holy Trinity SVDP / (513) 732-2024
 - Sometimes offers meals and financial assistance
- USDA food assistance / 1 (888) 3-HUNGRY (1-888-348-6479)

Resource Databases

- [Aunt Bertha](#) - This is a resource database where you - or a client - can input a Zip code and find a variety of resources in their area. Has details including hours of operation, an address and contact number, can guide users through next steps to follow through on a referral, AND - if you are using it to give referrals to clients - you can track what referrals you have already marked and create an account to log that information.
 - Clients (or providers) can also click on the bottom left corner of the page before entering a zip code and navigate the whole website in whatever language they need.
- Cincinnati Southwest Ohio Mutual Aid [Facebook Group](#) (private but can request to join). Also has a [Google Doc](#) listing resources.
 - Group can be used to:
 - Post about material things you need or someone else needs (ex. food, medicine, water, toilet paper, etc.
 - Post about help you or someone else needs (ex. Transportation help, check-ins, etc.)
 - Post about material goods or other help you can provide to others
 - Post about known resources in the Cincinnati area

Free Internet (for 2 months)

- [Comcast](#)
- [Spectrum](#)

Social/Educational Resources

- **ABC Mouse:** Offering free membership now. Access Code: SCHOOL7771
<https://www.abcmouse.com/gift-path/redeem?giftCode=>
- **McHarper Manor:** free online arts & crafts tutorials for children at home beginning March 16.
https://www.facebook.com/McHarperManor/posts/851117565358032?hc_location=ufi&comment_id=Y29tbWVudDoxMDcxMzI2NDc2NTY2MDQ0XzEwNzEzMzIzODk4OTg3ODY%3D
- **Various online educational resources/activities:** many of these are offering free promos for students during the coronavirus.
https://docs.google.com/spreadsheets/d/1NUKLZN7hGSu1Hzm70kfzBKs-lsSELaEMggS60Bi202I/htmlview?usp=sharing&usp=embed_facebook&sle=true&pru=AAABcPR83qY*vKTRRdQX4LSJ_2p0T5qYLA

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- Scholastic Learn at Home- daily activities to keep kids reading, learning, and growing at home. Cross curricular
<https://classroommagazines.scholastic.com/support/learnathome.html>
- **Cincinnati Zoo Online:** Home Safari Facebook Live where they will highlight one of their amazing animals and include an activity that can be done at home each weekday at 3 PM.
https://www.facebook.com/cincinnati_zoo/

AOD Support/Treatment:

- <http://aaphonemeetings.org/>
- **Pause a While, Inc.:** Hosting free conference calls for AA meetings 2 PM every day. Phone number: (425) 436-6360 Access Code: 422932# <https://pauseawhile.org/>

Financial

- **Duke Energy**
 - “Covid-19 update: As a part of your community and a provider of essential services, we are here to support you during this uncertain time. Since many of our customers may be facing unusual financial hardship, ***we are suspending disconnection for nonpayment effective immediately.*** This applies to all home and business accounts in Florida, Indiana, Kentucky, North Carolina, Ohio, South Carolina, and Tennessee. We will continue to look for ways to support customer needs during the pandemic. Thank you.”
- **Unemployment Online Application:**
 - (Restaurant and bar employees are eligible, along with any other employee whose job has been directly impacted by the pandemic)
- **United Way COVID-19 Economic Relief Fund / 1-866-211-9966**
 - This resource can help with rent, food and other bills. When you call you will be asked for your zip code and then provided with local agencies providing assistance.

COVID-19 Specific Mental Wellness Resources:

- Anxiety and Depression Association of America developed a list of resources to manage anxiety related to the Coronavirus:
<https://adaa.org/finding-help/coronavirus-anxiety-helpful-resources>
- **Ohio Department of Health Online Resources for Anxiety**
 - Tips for dealing with the emotional stress of a disaster or a traumatic event.

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- How to deal with the mental toll of social distancing, quarantine, or isolation. Tips for social distancing, quarantine, and isolation.
- Tips for dealing with the stress that comes with an outbreak of infection disease.
- Shine - [Online mental health resources to manage Coronavirus fears](#)

Understanding COVID-19 for Children + People with Disabilities:

- [Ohio Department of Developmental Disabilities Resources and Guides](#) that will advise people with disabilities, their families, service providers, direct support professionals, county boards of developmental disabilities, and the community at large.
- [Autism Society of America's](#) Online Resources
 - Situations like the one we are experiencing with COVID-19 can be especially challenging for those with disabilities, such as ASD. Patients and families may have questions about how best to help their child during this public health crisis. Here are some helpful resources:
 - [How to talk to your child with ASD about frightening situations](#)
 - [Flu picture story](#)
 - [Visual supports: Social Story about not sharing germs](#)
 - [Visual supports: Hand-washing steps](#)
 - Individuals with ASD might not be able to describe their internal states and symptoms, such as a sore throat. This should be kept in mind during the COVID-19 screening process.
 - [Downloadable Coronavirus Social Narrative](#) by the Autism Educator
 - [NPR Online Resource to Teach Kids about the Coronavirus](#) (Comic + written description)
 - [List of online videos, songs, and show segments from PBS](#) (Daniel Tiger to Sesame Street) helping to explain ways to keep kids safe and healthy.
 - [Online article](#) from Child Mind for adults to aid in talking to kids about Coronavirus
 - Police Autism Community Training (PACT) Covid-19 [resources including social stories](#)

Miscellaneous Resources

- [U-Haul](#)
 - Free storage for displaced students
- [Cincinnati Parent Empowerment Network](#)
 - Various resources throughout the Cincinnati area.

