

# Agenda - Regional Service Councils

## Quarterly Meet and Confer – Virtual Meeting

Tuesday, August 6, 2024  
4:00 p.m.

Metro Headquarters Building  
1 Gateway Plaza  
3<sup>rd</sup> Floor Gateway Conference Room  
Los Angeles, CA 90012

### Participate online or by phone:

Online: <https://us02web.zoom.us/j/81238278002>

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*Interpretation in Spanish will be provided. Se proporcionará interpretación en español.*

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### Officers:

Sharon Gookin, Deputy Chief Executive Officer

Conan Cheung, Chief Operations Officer

Jennifer Vides Hirsch, Chief Customer Experience Officer

Robert Gummer, Deputy Chief System Security and Law Enforcement Officer (Interim)

Joe Forgiarini, Senior Executive Officer

Dolores Ramos, Service Councils Senior Manager

### Regional Service Council Members:

#### Gateway Cities

Juan Muñoz Guevara, Chair

Raul Añorve, Vice Chair

Maria Davila,

Jesse Flores

Danny Hom

Karina Macias

Priscila Papias

Samuel Peña

Mary Zendejas

#### San Fernando Valley

Louis Herrera, Chair

Antoinette Scully, Vice Chair

Erin N. Nash

David Perry

Perri Sloane Goodman

Jess Talamantes

Rudy Trujillo

Dennis Washburn

#### San Gabriel Valley

Salvador Melendez, Chair

Robert Álvarez, Vice Chair

Gabriela Eddy

Gary Floyd

Alex Gonzalez

John Harrington

Diane Velez

Ben Wong

#### South Bay

Don Szerlip, Chair

David Mach, Vice Chair

Ernie Crespo

Roye Love

Rochelle Mackabee

Melissa Molina

Bob Wolfe

#### Westside/Central

Dan Wentzel, Chair

Thomas Praderio, Vice Chair

Martha Eros

David Feinberg

Ernesto Hidalgo

Pamela Sparrow



Los Angeles County  
Metropolitan Transportation Authority

**Metro**

1. Roll Call and Introductions
2. [Meet and Confer with Deputy Chief Executive Officer Sharon Gookin](#)  
[Comment](#)
3. [Station Experience Program Update](#), Blanca Buenrostro, Facilities Maintenance Supervisor, Jorge Martinez, Senior Administrative Analyst  
[Comment](#)
4. Public Comments for Items not on the Agenda [Comment](#)
5. Councilmember and Staff Comments

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**323.466.3876**

**x2** Español (Spanish) **x5** Tiếng Việt (Vietnamese)

**x3** 中文 (Chinese) **x6** 日本語 (Japanese)

**x4** 한국어 (Korean) **x7** русский (Russian)

**x8** Հայերէն (Armenian)