

# COVID-19 UPDATES

For the safety of our guests and team members face coverings are required in all indoor public areas

The health, safety, and happiness of our loyal guests and team members is our top priority – and we've been working hard to establish increased health and safety practices across our hotel. Our standards include extensive sanitizing measures, frequent cleaning of public spaces, social distancing in all areas of the hotel, and much more. No detail has been left unturned and we can't wait to welcome you back to Manhattan.

These safety measures also mean that some of our services and amenities may differ from your last experience or maybe currently operating in a limited capacity.

Ahead of your stay, if you have any questions or concerns please call us at 646-609-5122. Introducing REST ASSURED™, our program committed to your health and safety.

## INTRODUCING REST ASSURED

Essentials for a healthy and safe  
stay

TRUSTED APPROACH TO



# REST ASSURED

HEALTH • WELL-BEING • SAFETY

With health and well-being top of mind, we have developed Rest Assured™, a 5-point program designed to ensure guests and staff may be put at ease while on property.

Following the various organizations such as the Centers for Disease Control (CDC), Environmental Protection Agency (EPA), American Hotel and Lodging Association (AHLA) and others. We have implemented innovative cleaning technologies and open, transparent communication to create mutual accountability and responsibility to keep you safe. All property associates are trained and certified on the REST ASSURED program.

Front desk agents will practice physical distancing including utilizing every other workstation to ensure separation between employees whenever applicable and possible. All property indoor spaces and common areas have been reconfigured, and floor clings and signage have been placed throughout properties to support physical distancing with ease.

**SAFETY IS OUR PRIORITY:**

Our advanced cleaning protocols are supported by evidence-based science and are designed to keep guests and associates safe

**SERVICE REIMAGINED:**

We are transforming our operational processes and establishing new service offerings which are quickly becoming an industry standard for health and wellness

**INNOVATIVE ACCOMMODATION:**

We are leveraging innovative technologies to focus on the details, so guests don't have to

**PROACTIVE COMMUNICATION:**

We pride ourselves on our clear communication and transparent accountability -- If you have questions, we're here to help and inform

**TOGETHER WE THRIVE:**

Together, we create a brighter, healthier future for our guests, employees, and communities

For more information on the Rest Assured program please visit [www.traveltrestassured.com](http://www.traveltrestassured.com).