



## Fan First Guarantee Ticket Policy

The Maui Jim Maui Invitational is excited to introduce the Fan First Guarantee Ticket Policy as an additional reassurance when planning your trip for November 2021. Our top priority remains the health and safety of our players, staff and dedicated fans. The Fan First Guarantee is valid for all Tournament travel packages and events purchased from the Tournament's official travel partner, MCI USA.

In the event that the Tournament is canceled, held without fans in attendance, or relocated to the mainland, fans who purchased travel packages from the official Maui Jim Maui Invitational travel partner (MCI USA) may choose from the following two options:

- **Refund:** Receive a 100% refund for the value of the travel package
- **Credit:** Receive an account credit applied to a future Tournament travel package purchase

Should the Tournament be relocated to the mainland fans may have the option to transfer ticket purchases to the new event site in the instance games are played at full or partial capacity. Requests will be honored on based on initial deposit date.

If the Tournament is held at a limited capacity ticket requests will be honored on based on initial deposit date.

*NOTE: The Tournament is not for responsible refunds for airline tickets, car reservations, or accommodations booked through travel partners other than MCI USA.*

Maui Jim Maui Invitational