



# LIFESTYLE REWARDS 2019

## JAPAN SALES INCENTIVE TRIP FAQs

### QUALIFICATION & RSVP

#### HOW DO I KNOW WHETHER I QUALIFY FOR A SALES INCENTIVE TRIP IN 2019?

Distributors are given the opportunity to earn a trip for one, in a shared room with another trip earner for one, or a trip for two, with various levels of airfare vouchers offered within those trips, to the destination chosen for their region. Please see the policy document found in Jcloud™/[Region]/[Language] for details about how to qualify. If you've qualified, you will also see an RSVP button next to the trip in Reports/Distributor Reports/[Trip Name].

#### ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP AND REGISTER?

For Distributors in Japan, please click the RSVP button next to the trip in Reports/Distributor Reports/[Trip Name], and follow the prompts in your email invitation to register via the online RSVP form. If you have not received an email invitation, please reach out to your Country Manager or General Manager for access to this form. We ask that you answer as many of the registration questions as possible. The information will help us provide a wonderful experience for you – and your guest, should you bring one.

#### WHAT IS MY DEADLINE TO RSVP?

Friday, 15 March 2019

#### WHAT HAPPENS IF I CANNOT ATTEND?

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip is nontransferable and has no cash value.

#### WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

Jeunesse must receive notification of any cancellations for Japan by 31 March 2019.

Any trip earners who cancel after this date may still have portions of accommodations, amenities, gifts prizes and activities reported to the proper tax authority, where required.

#### WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?

We want to give you the pampering you deserve! In order to do that, we must know in advance that you are coming, so we can arrange the proper accommodations for you. Unfortunately, we cannot guarantee accommodations for those who choose to attend without providing an RSVP by the dates listed above.

#### WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our Jeunesse Family to work toward joining us on our Sales Incentive Trips, we can only grant you the specified trip(s) you earned through the promotion. We do welcome additional guests within certain guidelines outlined in our policy document found in Jcloud/[Region]/[Language]. If you'd like to bring an additional guest within these guidelines, please let us know before Friday, 15 March 2019, and according to the details outlined in the policy document.

### TRAVEL & FLIGHT DETAILS

#### DO I NEED A VISA OR PASSPORT?

It is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a visa is needed and whether a cost is associated.

If you need to request a visa letter, please reach out to your Country Manager or General Manager.

#### HOW ARE FLIGHTS BOOKED?

Once you've submitted your RSVP through the online registration system, you are responsible for booking your own flights. We recommend booking as early as possible to get the best rates, so you'll have more to spend on souvenirs!

#### HOW AND WHEN WILL I RECEIVE MY TRAVEL VOUCHER FOR MY FLIGHTS?

Once you have booked your flight, please upload the receipt in Joffice™, under Members Only/Uploads. Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

#### HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?

We will reimburse you the value of the earned airfare voucher, up to but not exceeding the amount of your purchased airfare receipt. Reimbursements will be issued 30 days after the close of the trip after you have uploaded the receipt(s) to the Uploads section of Joffice.

While we know business class can be tempting, should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

### **ARE AIRPORT TRANSFERS PROVIDED?**

Round-trip ground transportation for trip earners between the airport and hotel will be provided. For more information, trip earners should refer to the FAQ document in Joffice for the trip associated with their region, or the trip website found in the Events Calendar at JeunesseGlobal.com.

## **ACCOMMODATIONS**

### **WHERE WILL I BE STAYING?**

You will be staying at the Waikiki Beach Marriott Resort & Spa.

### **WILL THERE BE GUIDES WHO SPEAK MY LANGUAGE?**

We will provide in-language guides based on country attendance, depending upon the availability of guides. We will also have plenty of Jeunesse staff on hand to help you with your questions.

### **WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?**

We recommend resort casual attire for most of the trip. For opening and closing gatherings, smart casual attire should be worn. You may want to pack clothing appropriate for an average high of 17 C and low of 7 C.

- Lightweight layers for cooler evenings
- Umbrella, in case of rain
- Sunhat, sunscreen
- Selfie stick
- Sunglasses

### **WHERE WILL I BE STAYING?**

You will be staying at the Waikiki Beach Marriott Resort & Spa. The hotel check-in time is 3 p.m., and check-out is 11 a.m.

### **ARE ALL MEALS INCLUDED?**

Some meals are included — we want you to enjoy the best cuisine the region has to offer. Your trip itinerary will specify which meals are included during your adventure.

## **ITINERARY**

### **WHEN WILL I KNOW WHAT WE WILL BE DOING DURING THE WEEK?**

As we finish planning your getaway, make sure to regularly check the website pertaining to your trip for a full itinerary! Once you arrive at your hotel, you can pick up a printed itinerary and some fun swag for the week from the hospitality desk, where a Jeunesse representative will be present.

### **WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?**

Someone assigned to our group will be at the hospitality desk at your hotel to answer your questions.