



LIFESTYLE REWARDS 2019

ASIA PACIFIC & AFRICA

# SALES INCENTIVE TRIP FAQs

## QUALIFICATION & RSVP

### HOW DO I KNOW WHETHER I QUALIFY FOR A SALES INCENTIVE TRIP IN 2019?

Please see the policy document found in Jcloud™/[Region]/[Language] for details about how to qualify. If you've qualified, you will also see an RSVP button next to the trip in Reports/Distributor Reports/[Trip Name].

### ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP AND REGISTER?

For Distributors in Asia-Pacific & Africa, please click the RSVP button next to the trip in Reports/Distributor Reports/[Trip Name], and follow the prompts in your email invitation to register via the online RSVP form. If you have not received an email invitation, please reach out to your Country Manager or General Manager for access to this form. We ask that you answer as many of the registration questions as possible. The information will help us provide a wonderful experience for you – and your guest, should you bring one.

### WHAT IS MY DEADLINE TO RSVP?

Friday, 15 March 2019

### WHAT HAPPENS IF I CANNOT ATTEND?

Jeunesse must receive notification of any cancellations for Asia-Pacific & Africa no later than 31 March 2019.

Any trip earners who cancel after this date may still have portions of accommodations, amenities, gifts prizes and activities reported to the proper tax authority, where required.

### WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

Jeunesse must receive notification of any cancellations for Asia-Pacific & Africa no later than 31 March 2019.

Any trip earners who cancel after this date may still have portions of accommodations, amenities, gifts prizes and activities reported to the proper tax authority, where required.

### WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our Jeunesse Family to work toward joining us on our Sales Incentive Trips, we can only grant you the specified trip(s) you earned through the promotion. We do welcome additional guests within certain guidelines outlined in our policy document found in Jcloud/[Region]/[Language]. If you'd like to bring an additional guest within these guidelines, please let us know before Friday, 15 March 2019, and according to the details outlined in the policy document.

## TRAVEL & FLIGHT DETAILS

### DO I NEED A VISA OR PASSPORT?

It is highly recommended that you check with your local embassy or your trip destination embassy to determine whether a visa is needed and whether there is a cost associated.

If you need to request a visa letter, please email your country manager or General Manager.

### HOW ARE FLIGHTS BOOKED?

Once you've submitted your RSVP through the online registration system, you are responsible for booking your own flights. We recommend booking as early as possible to get the best rates, so you'll have more to spend on souvenirs!

### HOW AND WHEN WILL I RECEIVE MY TRAVEL VOUCHER FOR MY FLIGHTS?

Once you have booked your flight, please upload the receipt in Joffice™, under Members Only/Uploads. Reimbursements can take up to 30 days after the close of the trip and are only issued to Distributors who attended the trip.

### HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?

We will reimburse you the value of the earned airfare voucher, up to but not exceeding the amount of your purchased airfare receipt. Reimbursements will be issued 30 days after the close of the trip after you have uploaded the receipt(s) to the Uploads section of Joffice. While we know business class can be tempting, should you choose to purchase a ticket priced higher than the value of your voucher, you will be responsible for the difference.

### ARE AIRPORT TRANSFERS PROVIDED?

Round-trip ground transportation for trip earners between the airport and hotel will be provided. Transfers will only be provided on the main arrival and departure dates. Should you choose to come in earlier or stay later, transfers will not be provided. For more information, trip earners should refer to the FAQ document found in Joffice for the trip associated with their region, or the trip website found in the Events Calendar at JeunesseGlobal.com.

## HOTEL ACCOMMODATIONS

### WHERE WILL I BE STAYING?

You will be staying at either the Hilton Athens, or the InterContinental Athenaeum Athens. Hotels will be assigned based on number of qualifiers.

### ARE ALL MEALS INCLUDED?

Breakfast will be included at the hotel every day, so be sure not to skip the most important meal of the day! For at least one lunch and one dinner, you will be on your own to explore the city and eat where you'd like, so we recommend you bring at least \$100 USD for these meals.

### WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?

We recommend casual attire for most of the trip, as you may be doing a lot of walking; cocktail attire for the Welcome Reception, and formal attire for the Farewell Gala. You may want to pack:

- Clothing appropriate for a moderate average temperature of 21 C
- Lightweight layers for cooler evenings
- Umbrella, in case of rain
- Comfortable walking shoes
- Sunhat, sunscreen
- Selfie stick

### WILL THERE BE GUIDES THAT SPEAK MY LANGUAGE?

We will provide in-language guides based on country attendance, depending upon the availability of the guides. We will also have plenty of Jeunesse staff on hand to help you with your questions.

*Complete itinerary details will be provided at a later date.*

### DAY 1 | 1 MAY

**All Day:** Scattered arrivals

AHN Airport

*Transfer from AHN to InterContinental Athenaeum Athens & Hilton Athens to be provided by Jeunesse, pending receipt of flight information by deadline.*

**6:30-9:30 p.m.:** Welcome Reception

*Intercontinental Hotel – Room TBD*

### DAY 2 | 2 MAY

**Morning/Afternoon:** Various Activities or Day at Leisure depending on Group

*Transportation to be provided by Jeunesse.*

**Evening:** Offsite Group Dinner

*Transportation to be provided by Jeunesse.*

### DAY 3 | 3 MAY

**Morning/Afternoon:** Various Activities or Day at Leisure depending on Group

*Transportation to be provided by Jeunesse.*

**Evening:** Dinner on own

### DAY 4 | 4 MAY

**Morning/Afternoon:** Various Activities or Day at Leisure depending on Group

*Transportation to be provided by Jeunesse.*

**Evening:** Dinner on own

### DAY 5 | 5 MAY

**Morning/Afternoon:** Various Activities or Day at Leisure depending on Group

*Transportation to be provided by Jeunesse.*

**Evening:** Farewell Gala

*Intercontinental Hotel – Room TBD*

*Transportation to be provided by Jeunesse.*

### DAY 6 | 6 MAY

**All-day:** Scattered Departures

*Transfer from InterContinental Athenaeum Athens & Hilton Athens to AHN to be provided by Jeunesse pending receipt of flight information by deadline.*

### WHEN WILL I KNOW WHICH ACTIVITIES WE WILL BE DOING DURING THE WEEK?

Make sure to check the event website often, as we will continue to add details about your getaway. Once you arrive at your hotel, you can pick up a printed itinerary and some fun swag from the hospitality desk, where a Jeunesse representative will be present.

### WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?

There will be a hospitality desk at both hotels with someone who is assigned to our group and can answer your questions.