FINANCIAL REWARDS PLAN

EUROPEAN UNION (excluding Italy)

IT IS ILLEGAL FOR A PROMOTER OR A PARTICIPANT IN A TRADING SCHEME TO PERSUADE ANYONE TO MAKE A PAYMENT BY PROMISING BENEFITS FROM GETTING OTHERS TO JOIN A SCHEME. DO NOT BE MISLED BY CLAIMS THAT HIGH EARNINGS ARE EASILY ACHIEVED.

JEUNESSEGLOBAL.COM
WELCOME TO JEUNESSE

We are delighted that you have chosen to partner with us as you look to build a Jeunesse business of your own. Just like you, thousands of independent Distributors have joined our community, shared our incredible products with people they know and enjoyed the benefits of financial rewards. With one of the most competitive compensations plans in the industry, Jeunesse is changing lives around the world.

YOU CONTROL YOUR DESTINY
The Financial Rewards Plan offers you three umbrellas of earning opportunities: customer sales, commissions from team building, and rewards for your leadership.

CUSTOMER SALES
Retail Profits
Jeunesse Preferred Retail Sales Bonus

TEAM BUILDING
Team Commissions
Matching Bonus
Distributor Retention Incentive

LEADERSHIP
Emerald Experience
Diamond Discovery
Diamond Bonus Pool

You can participate in the Jeunesse Financial Rewards Plan at whichever level you wish. You decide whether you want to create a part-time income through retail sales or build a full-time business with dedicated teams all over the world.

OUR UNIQUE EARNING MODEL
We’re a company that invests in people just like you every day. Jeunesse is not just a business, it’s family. And because we put family first, we want to help you every step of the way.

Randy Ray
Founder & CEO

Wendy Lewis
Founder & COO

Scott A. Lewis
Chief Visionary Officer

The maximum payout in the Jeunesse Global Financial Rewards Plan is capped at 60% of global CV. Commissions, bonuses, and other income may be subject to this cap and adjusted from time to time.

*Please see our Glossary of Terms on page 13. For your convenience, all defined terms used herein or in the Jeunesse Policies and Procedures are capitalised.
SELL JEUNESSE QUALITY PRODUCTS TO YOUR CUSTOMERS

Actively selling Jeunesse products to Customers should be the core of your activity as a Distributor and the foundation for building your future sales organisation and income.

CUSTOMER SALES
Retail Profits
Jeunesse Preferred
Retail Sales Bonus

YOUR FIRST STEP FOR SELLING TO CUSTOMERS:
Become an Associate
As an Associate, you can purchase Jeunesse products at wholesale prices as well as earn commissions from sales to your Customers,* including Retail Profits, commissions from sales to your Jeunesse Preferred Customers, and Retail Sales Bonuses. You may also enrol other Distributors, but you cannot earn commissions from their sales until you become an Executive. To become an Associate, you must enrol and purchase a Starter Kit.

*Please see our Glossary of Terms on page 13.
WAY TO EARN: RETAIL PROFITS

RETAIL SALES: SELLING PRODUCT = HAPPY WALLET
The fastest way to earn upon enrolling is to purchase products at wholesale and sell them at retail. You keep the difference. Whether you’re sharing your story face-to-face at a soccer match, or by directing friends and family members to your personal Jeunesse website, you can earn between 15–40% on each sale! Retail sales are your go-to source of income while you build customer loyalty. Retail Profits from sales you make online are paid weekly.

JEUNESSE PREFERRED: RETURNING CUSTOMERS = HAPPIER WALLET
For your Retail Customers, Jeunesse Preferred is a great programme for those who want to receive a discount on their products. They must also agree to automatic monthly delivery through Jeunesse SmartDelivery (previously known as “Autoship”). Have them visit your replicated website, select their products, and then register for Jeunesse Preferred prices. As Jeunesse Preferred Customers they will enjoy up to 25% off the retail price on every item they order.*

The benefits of having Jeunesse Preferred Customers are that you build a team of customers who buy from you month after month while you are paid a Retail Profit weekly on every purchase. The commission you earn is the difference between the Jeunesse Preferred price and the wholesale price. Also, each product you sell as a Distributor has full Commissionable Volume (CV) and all the CV rolls up for Personal Group Volume (PGV) and Group Volume (GV) calculations.

*Excludes bulk and package orders
EVERYONE LIKES A BONUS.
You can offer discounted product packages that include various quantities of our top-selling products. Earn a Retail Sales Bonus on the first product package you sell to each Customer you register as a Retail or Preferred Customer and to each Distributor you personally enrol.

The Retail Sales Bonus (RSB) on standard packages ranges from $25-$300. The amount of your bonus depends on the product package.* Help your new Customers understand the product components of each package to select the right one for them.

CREATE-A-PACKAGE
The Create-A-Package option is a great alternative to the standard product packages for your Customers who want to customise their initial order. The Retail Sales Bonus percentages for this option are based on the total price of the package (before taxes and shipping):

- 100 – 199 CV = 10%
- 200 – 299 CV = 12%
- 300 CV+ = 15%

For example, if you sell product with 150 CV to your Customer, you will earn $15.** A $250 sale with 200 CV will produce a bonus of $30.

*See the price list in your Joffice for available packages and their CV and Retail Sales Bonuses
**U.S. Dollars are used when calculating all commissions and bonuses. Conversion to local currency occurs at the current exchange rate on the day you withdraw your earnings from your pay card.
BUILD A TEAM TO HELP YOU SELL JEUNESSE PRODUCTS

Selling products and earning commissions are the foundation of your business. You can benefit even more by building a network of like-minded people who also share the products and opportunity. As you provide training, your opportunities will grow and you may earn Team Commissions, Matching Bonuses, and Distributor Retention Incentives. Additionally, if you advance to the rank of Emerald Director or Diamond Director, you may participate in Jeunesse’s Lifestyle Rewards; advance to Diamond Director and you may be eligible to participate in the Diamond Bonus Pool.

YOUR FIRST STEPS TO BUILDING A TEAM

Advance from Associate to Distributor
To advance in rank from an Associate to a Distributor, you must accrue 100 CV within a single SmartDelivery Month* within your first year. As a Distributor, you will accrue volume on sales to your Customers and Distributors.

Advance from Distributor to Executive
To enjoy all the benefits of the Financial Rewards Plan you must advance to the rank of Executive. The Executive Rank is achieved upon (i) becoming Active* and (ii) being Qualified (have at least one Active personally enrolled Distributor on your right Team and one on your left Team). As an Executive, you start qualifying for additional commissions.

*See our Glossary of Terms on page 13.
WAY TO EARN: 
TEAM COMMISSIONS

EARN COMMISSIONS FROM YOUR TEAMS’ SALES

As you build a network of distributors, they are placed into your distributorship’s Team Tree on the right or left Team. Every time a member of your Team sells a product, those sales generate Group Volume (GV) for you. Remember that GV includes your PV, PGV, and Spillover Volume (see the Glossary of Terms). The GV is used to calculate Team Commissions.

As your teams grow, you earn GV for the product sales they make.

When one of your Teams (the left or right) reaches 600 GV and the other reaches 300 GV (it doesn’t matter which one), you earn a $35 Team Commission, also called a “cycle bonus.” Team Commissions are paid weekly and are recurring -- you continue to earn a $35 cycle bonus every time your Teams accumulate the 600/300 GV.*

You must be Qualified and Paid As an Executive to earn Team Commissions.

*You may not have more than 750 cycles per week
WAY TO EARN:
MATCHING BONUS

IT PAYS TO GROW YOUR TEAM

Jeunesse believes you should be rewarded for building your sales team. As you build, you train those you personally enrol on how to sell products and build an organisation. You also teach them how to duplicate what you are doing. The more successful you are in training your personally enrolled group (Lines of Sponsorship) on how to sell Jeunesse products, the more successful they will be, and the more you can earn.

As you advance in rank, Jeunesse rewards you with a matching bonus for training and growing your Lines of Sponsorship. The Matching Bonus pays a percentage of Team Commissions earned on levels 1 – 7 of your Lines of Sponsorship,* based on your Paid As Rank.

The first rank at which you may earn the Matching Bonus is Jade Executive. At this rank, you may earn 20% on Team Commissions from the sales in your first level of Distributors within your Lines of Sponsorship (your Enroller Tree). For example, if you enrol Natalie, Stacey and Adam on your first level, you may earn a matching bonus of 20% of their Team Commissions. At the next rank of Pearl Executive, you may earn 20% on the first level of Distributors within your Lines of Sponsorship (your Enroller Tree) and 15% on the second level. In addition, as you advance in rank, you may earn the Matching Bonuses through Level Seven of your Lines of Sponsorship (your Enroller Tree).

To earn the weekly Matching Bonuses at the levels indicated in the chart, you must be Active and Paid At the respective rank.

*See our Glossary of Terms on page 13.
WAY TO EARN:
DISTRIBUTOR RETENTION INCENTIVE

MORE DISTRIBUTORS = MORE REWARDS
When you sell products to five personally enrolled Distributors who are on SmartDelivery in a calendar month, your first-level Matching Bonus increases from 20% to 25%.

When you sell products to ten personally enrolled Distributors who are on SmartDelivery in a calendar month, your first-level Matching Bonus increases to 30%.

The Distributor Retention Incentive is paid when you are Active and Paid At the Rank of Jade Executive or higher.

*A newly enrolled distributor is treated as one of the 5/10 in the month of enrollment, regardless of registering in SmartDelivery or completing a SmartDelivery order. However, that distributor will not be considered if they also enroll a new Distributor in the same month.
Jeunesse generously rewards its top sellers who demonstrate leadership. They are rewarded with trips to exotic places and commissions from global sales.

**LIFESTYLE REWARDS**

Jeunesse wants to reward you and recognise your success as you build your business. Our Lifestyle Rewards Programme will enable you to enjoy the luxury lifestyle that your efforts deserve.

**EMERALD EXPERIENCE**

The best just got better! You and your spouse are invited to join us at the luxurious Grand Wailea Resort in Hawaii for five days of fun in the sun. Wine and dine with other leaders and the Company Founders, and learn from experts and leaders at our exclusive Leadership Development Event. To participate in the Emerald Experience,* you must be Paid As an Emerald Director for a minimum of three of months during the year** and be Active each month after achieving the Emerald Director rank.

**DIAMOND DISCOVERY**

This is it—the Diamond lifestyle is yours! You’ve earned it and we want to reward you not just once, but year after year! As a Diamond Director, you and your spouse will join us on our annual Diamond Discovery. We’ll be heading to some of the world’s most exclusive five-star resorts and experiencing some incredible adventures together. This is the ultimate dream lifestyle—life as a Diamond Director with Jeunesse.

To participate in the Diamond Discovery as a first-time qualifier, you must (i) remain Active each month from the first month you are Paid As a Diamond Director, and (ii) be Paid As a Diamond Director for a minimum of three calendar months during the year.**

In subsequent years,** you must (i) remain Active each month from the first month you are awarded the Diamond rank, and (ii) be Paid As a Diamond Director or higher for a minimum of six months during the year.**

*You may participate in the Emerald Experience only once.

**A "year" begins the first month of the trip’s qualification period. In other words, the qualification year starts November 1st for Emerald Experience and May 1st for Diamond Discovery. To be eligible for either trip, you must meet the qualifications at least 60 days prior to the departure date. You will be notified in writing if you are eligible. Should you not attend after committing, Jeunesse will require you to reimburse expenses already incurred. All trips are non-refundable, non-transferable and may be taxable to you as personal income if required by applicable laws and regulations. No cash substitutes are allowed. These trips are designed to promote learning experiences, team building and leadership bonding.
WAY TO EARN:

DIAMOND BONUS POOL

THE BENEFITS OF GLOBAL LEADERSHIP
You may earn shares of the company’s global sales by qualifying for our Diamond Bonus Pool. The Diamond Pool includes 3% of the company’s global Commissionable Volume from product sales made each quarter. This pool is divided among qualifying Diamonds according to the shares accumulated during the quarter.

The bonus pool is calculated quarterly and the bonus is paid according to the shares you earned during the bonus period. To participate in the Diamond Bonus Pool, you must (i) sell products to ten (10) personally enrolled Distributors who are on SmartDelivery in each month of the quarter, and (ii) your Highest Achieved Rank must be Diamond Director on or before the first day of the quarter.

You may accumulate shares as follows:

- One share is awarded for being Paid As a Diamond Director for the first time on or before the first day of the quarter.
- One share is awarded per month in the quarter that you are Paid As a Diamond.
- One share is awarded for every 1,000 Team Commission cycles you achieve during the quarter.
- Up to one share is awarded per quarter for each personally enrolled distributor who is Paid As a Diamond Director in any one month of the quarter.
- One share is awarded each month you are Paid As a Double Diamond Director or higher.
## ADVANCE IN RANK AS YOUR PRODUCT SALES GROW

<table>
<thead>
<tr>
<th>RANKS</th>
<th>QUALIFICATION REQUIREMENTS</th>
<th>BENEFITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSOCIATE</td>
<td>• Sign and submit the Distributor Agreement</td>
<td>• Purchase at wholesale price</td>
</tr>
<tr>
<td></td>
<td>• Purchase a Starter Kit Associates do not accumulate volume</td>
<td>• Retail Profits</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Jeunesse Preferred Profits</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Retail Sales Bonuses</td>
</tr>
<tr>
<td>DISTRIBUTOR</td>
<td>• Be an Associate</td>
<td>• Same as Associate</td>
</tr>
<tr>
<td></td>
<td>• Accumulate 100 PV within a SmartDelivery Month within one year of purchasing your Starter Kit</td>
<td>• Begin to accumulate volume</td>
</tr>
<tr>
<td>EXECUTIVE</td>
<td>• Be a Distributor</td>
<td>• Same as Distributor</td>
</tr>
<tr>
<td></td>
<td>• Be Active</td>
<td>• Team Commissions</td>
</tr>
<tr>
<td></td>
<td>• Be fully Qualified (have one 1 personally enrolled Distributor in each Team)</td>
<td></td>
</tr>
<tr>
<td>JADE EXECUTIVE</td>
<td>• Be Paid As an Executive</td>
<td>• Same as Executive</td>
</tr>
<tr>
<td></td>
<td>• EITHER have</td>
<td>• One Level of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td>○ 4 personally enrolled Executives with at least one in each Team</td>
<td></td>
</tr>
<tr>
<td></td>
<td>○ 8 personally enrolled Distributors with at least 3 in each Team</td>
<td></td>
</tr>
<tr>
<td>PEARL EXECUTIVE</td>
<td>• Be Paid As an Executive</td>
<td>• Same as Executive</td>
</tr>
<tr>
<td></td>
<td>• EITHER have</td>
<td>• Two Levels of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td>○ 8 personally enrolled Executives with at least 2 in each Team</td>
<td></td>
</tr>
<tr>
<td></td>
<td>○ 12 personally enrolled Distributors with at least 3 in each Team</td>
<td></td>
</tr>
<tr>
<td>SAPPHIRE EXECUTIVE</td>
<td>• Be Paid As an Executive</td>
<td>• Same as Executive</td>
</tr>
<tr>
<td></td>
<td>• Have 12 personally enrolled Executives with at least 3 in each Team</td>
<td>• Three Levels of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Gateway to Director ranks</td>
</tr>
<tr>
<td>SAPPHIRE 25</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Accumulate 25 Team Commission cycles in the preceding calendar month</td>
<td>• Leadership Retreat</td>
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<tr>
<td></td>
<td></td>
<td>• Exclusive Events</td>
</tr>
<tr>
<td>SAPPHIRE 50</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Accumulate 50 Team Commission cycles in the preceding calendar month</td>
<td>• Leadership Retreat</td>
</tr>
<tr>
<td>SAPPHIRE ELITE</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Accumulate 100 Team Commission cycles in the preceding calendar month</td>
<td>• Exclusive Events</td>
</tr>
<tr>
<td>RUBY DIRECTOR</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Have 2 Lines of Sponsorship with a Paid As Sapphire** in each line</td>
<td>• Four Levels of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td>• Have 200 Team Commission cycles in the preceding calendar month</td>
<td></td>
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<tr>
<td>EMERALD DIRECTOR</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Have 4 Lines of Sponsorship with a Paid As Sapphire** in each line</td>
<td>• Five Levels of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td>• Have 500 Team Commission cycles in the preceding calendar month</td>
<td>• Emerald Experience</td>
</tr>
<tr>
<td>DIAMOND DIRECTOR</td>
<td>• Be Paid As a Sapphire Executive</td>
<td>• Same as Sapphire</td>
</tr>
<tr>
<td></td>
<td>• Have 6 Lines of Sponsorship with a Paid As Sapphire** in each line***</td>
<td>• Six Levels of Matching Bonuses</td>
</tr>
<tr>
<td></td>
<td>• Have 1,000 Team Commission cycles in any preceding calendar month</td>
<td>• Diamond Bonus Pool</td>
</tr>
<tr>
<td></td>
<td>• Have 1,000 Team Commission cycles in the current calendar month****</td>
<td>• Diamond Discovery</td>
</tr>
</tbody>
</table>

*Executive and Director ranks are awarded on the day all qualifications are met.

**The required Paid As ranks in the Lines of Sponsorship must be “real” ranks, meaning that such ranks were earned by building an organization and accruing the required volume and not achieved by purchasing a product package.

***If all cycle requirements are met, but the required Sapphire/Diamonds are not in the Lines of Sponsorship at the close of the qualifying month, you will be Paid As the new rank if this requirement is met prior to the last day of the following month.

****If only 500 - 999 cycles are completed in the current month and all other requirements are met, then you will be recognised as having achieved the rank of Diamond Director (and qualify to receive 1 share in the Diamond Bonus Pool) but not be Paid As a Diamond Director. In this circumstance, the next calendar month in which you do 1,000 cycles, you qualify as a Diamond and will be Paid As that rank the next month.
<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>DOUBLE DIAMOND DIRECTOR</td>
<td>• Be Paid As a Diamond Director&lt;br&gt;• Have 2 Lines of Sponsorship, each with a Diamond within 7 levels*&lt;br&gt;• Have 1,500 Team Commission cycles in the preceding calendar month**</td>
<td>• Same as Diamond Director&lt;br&gt;• Seven Levels of Matching Bonuses&lt;br&gt;• $100,000 One-Time Bonus***</td>
</tr>
<tr>
<td>TRIPLE DIAMOND DIRECTOR</td>
<td>• Be Paid As a Diamond Director&lt;br&gt;• Have 4 Lines of Sponsorship, each with a Diamond* within 7 levels&lt;br&gt;• Accumulate 2,000,000 PGV in 1 calendar month with no more than 500,000 PGV coming from any single Line of Sponsorship&lt;br&gt;• Have 10,000 Active Distributors in all your Lines of Sponsorship in the SmartDelivery Month</td>
<td>• Same as Double Diamond Director&lt;br&gt;• $250,000 One-Time Bonus****</td>
</tr>
<tr>
<td>PRESIDENTIAL DIAMOND DIRECTOR</td>
<td>• Be Paid As a Diamond Director&lt;br&gt;• Have 6 Lines of Sponsorship, each with a Diamond* within 7 levels&lt;br&gt;• Accumulate 3,000,000 PGV in 1 calendar month with no more than 500,000 PGV coming from any single Line of Sponsorship&lt;br&gt;• Have 15,000 Active Distributors in all your Lines of Sponsorship in the SmartDelivery Month</td>
<td>• Same as Double Diamond Director&lt;br&gt;• $500,000 One-Time Bonus*****</td>
</tr>
<tr>
<td>IMPERIAL DIAMOND DIRECTOR</td>
<td>• Be Paid As a Diamond Director&lt;br&gt;• Have 8 Lines of Sponsorship, each with a Diamond* within 7 levels&lt;br&gt;• Accumulate 4,000,000 PGV in 1 calendar month with no more than 500,000 PGV coming from any single Line of Sponsorship&lt;br&gt;• Have 20,000 Active Distributors in all your Lines of Sponsorship in the SmartDelivery Month</td>
<td>• Same as Double Diamond Director&lt;br&gt;• $1,000,000 One-Time Bonus*****</td>
</tr>
<tr>
<td>CROWNE DIAMOND DIRECTOR</td>
<td>• Be Paid As a Diamond Director&lt;br&gt;• Have 10 Lines of Sponsorship, each with a Diamond* within 7 levels&lt;br&gt;• Accumulate 5,000,000 PGV in 1 calendar month with no more than 500,000 PGV coming from any single Line of Sponsorship&lt;br&gt;• Have 25,000 Active Distributors in all your Lines of Sponsorship in the SmartDelivery Month</td>
<td>• Same as Double Diamond Director&lt;br&gt;• $1,000,000 One-Time Bonus*****</td>
</tr>
</tbody>
</table>

*The required Paid As ranks in the Lines of Sponsorship must be “real” ranks, meaning that such ranks were earned by building an organization and accruing the required volume and not achieved by purchasing a product package.

**If one of the Diamonds has been recognised but never Paid As a Diamond, then if you otherwise meet all the requirements, you will be recognised but not Paid As a Double Diamond.

***One-time bonus paid at next major corporate event and presented on stage

****Paid over a 12-month period

*****Paid over a 24-month period
Glossary of Terms

ACTIVE: After achieving the rank of Distributor, you become Active in a SmartDelivery Month by accruing 60 PV through Retail Customer sales or personal purchases.* If you do not remain Active in your SmartDelivery Month, any accumulated points will be reset to zero when commissions are calculated. Such points cannot be restored. You may become Active again after meeting the requirements above.

ANNUAL RENEWAL: There is a small Annual Renewal fee of $19.95 to cover the cost of your virtual Business Management System. However, if you maintain 360 CV from personal SmartDelivery orders during the year and did not purchase a Starter Kit on a promotion, the Annual Renewal fee is waived. Otherwise, you must pay the Annual Renewal fee.

AUTOSHIP: See SmartDelivery.

COMMISSIONABLE VOLUME (CV): To ensure our products are competitively priced, each Jeunesse product is assigned a point value known as Commissionable Volume (sometimes referred to as "points"). Commissions you earn through the Financial Rewards Plan are based on the accumulation of these points. CV starts to accumulate at the time you advance from Associate to Distributor. CV continues to accumulate as long as you remain Active. See Figure 3.

CUSTOMERS: This includes Retail, Preferred, and Wholesale Customers.

ENROLLER TREE: Distributors in each of your Lines of Sponsorship are in your Enroller Tree. The PGV from their sales is used to calculate certain promotions. See Figure 3.

GROUP VOLUME (GV): Group Volume is the volume that is generated through sales in your two teams; it includes PV, PGV and Spillover volume. See Figure 3.

HIGHEST ACHIEVED RANK: The highest rank ever achieved.

JOFFICE: You receive a virtual business management system as part of your Starter Kit that provides you with everything you need to run your Jeunesse business online. Through this powerful system you can track your global business, set up SmartDelivery, generate management reports, purchase products, access commissions and much more.

LINE OF SPONSORSHIP: Each Distributor personally enrolled by you starts a new Line of Sponsorship in your Enroller Tree. The Line of Sponsorship grows as that Distributor enrolls other Distributors and those Distributors enrol others. This process continues through unlimited levels; there is no limit to how many Lines of Sponsorship you can create. See Figure 4.

PAID AS or PAID AT RANK: In order to be paid at a rank (e.g., be paid as a Ruby Director), you must be Active and meet the requirements for that rank.

PERSONAL GROUP VOLUME (PGV): Personal Group Volume is the CV that is generated throughout your Lines of Sponsorship and from sales to your Customers. It does not include Spillover volume. PGV from the sales in your Enrolment Tree are used to calculate certain promotions. See Figure 3.

PERSONAL VOLUME (PV): Personal volume is generated from the CV of product sales to your Customers through your replicated website or from your personal purchases. When the total PV from SmartDelivery orders made by your Retail and Preferred Customers exceeds 60 in a SmartDelivery Month, the PV will flow to the weak Team, which is the Team with the least GV at the end of the SmartDelivery Month, but only if the excess PV is from an unconditional SmartDelivery order that is in the queue (automatic and not placed manually in your backoffice). Additionally, excess PV from products purchased at events or from packages does not flow to the weak Team. Also note that the PV from the sale of a basic package to your newly enrolled Distributor may also count towards your Active requirement; however, the PV does not count when that newly enrolled Distributor sells a basic package to his/her newly enrolled Distributor in the same SmartDelivery Month.

Figure 3. Each product is assigned a CV value that is used for calculating PV, PGV, and GV. PV is required to be Active. PGV is generated in your Enroller Tree. GV includes all the PV, PGV and Spillover Volume from your Teams and is used for calculating Team Commissions.
PREFERRED CUSTOMER: A registered Customer who purchases from your replicated website at discounted prices. Preferred Customers must participate in SmartDelivery.

QUALIFY or QUALIFIED: When you have an Active Distributor on your right Team and left Team, you are Qualified. This permits you to advance to Executive if you are Active.

RETAIL CUSTOMER: A Customer who purchases at retail prices from your replicated website or directly from you.

SMARTDELIVERY (previously known as Autoship or Convenience Plan): If you prefer to receive a recurring order, you may register for SmartDelivery. Jeunesse will charge your credit card each month and ship the products you designate.

SMARTDELIVERY MONTH: This is the period of time during which you are responsible for meeting your PV and rank requirements. The period begins on the day of the month that you either purchase your initial package or advance to the rank of Distributor and ends at midnight EST the day prior of the following month. For example, if you advance to Distributor on May 20, your SmartDelivery Month begins on this day and ends on June 19 at midnight EST. Also, note that if your SmartDelivery Month starts on the 28th, 29th, 30th, or 31st of the month, we adjust the start date back a few days to accommodate the short months. Customer Service can inform you of the exact date. If you later upgrade by purchasing a larger package, the date of that purchase starts a new SmartDelivery Month.

SPILLOVER: Distributors placed in your Team Tree by your Upline are known as Spillover. Their sales are included in your GV.

TEAM AND TEAM TREE: Your Team Tree is your organisational structure that includes newly enrolled Distributors who are placed in the Team Tree at the bottom of your right or left Teams. New Distributors enrolled by your Upline are also placed at the bottom of one of your Teams, which is known as Spillover. The CV from product sales in the Team Tree are converted to GV for calculating Team Commissions. See Figure 4.

UPLINE: Includes the Distributor who originally enrolled you and everyone sponsored before you within that Line of Sponsorship.

WHOLESALE CUSTOMER: A Distributor who purchases products for personal consumption only is a Wholesale Customer.
EUROPEAN UNION
(excluding Italy)

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