

Natural Disaster Response

HEART FAQ'S

Q. What is HEART?

A. HEART, the **H**osanna! **E**mergency **A**ction **R**esponse **T**eam, was created in 2012, as a formalized congregational response to the significant increase of natural disasters.

In 2014, this was expanded to include all types of emergencies. This includes community disaster assistance, individual and family emergencies (veterans, seniors, and serious illnesses), and specialized prayer ministry for off-site needs.

Q. How does the HEART team decide when to respond to an individual or family emergency? Do you provide financial support?

A. We provide labor. We typically don't provide materials (unless we have donated items available.) We never provide money. We also ensure that it's an emergency situation, not just a desire. Once that is certain, we need to determine if HEART is equipped and available to handle the need. Finally, we try to determine if we are the best group to respond, or if there are other local options better suited to handle the situation. We partner with the Hosanna! Care Ministries in many of these situations. We will do all that we can to see that the individual or family is provided care, one way or another.

Q. What does a typical HEART response look like for a natural disaster?

A. Immediate Response – Through strategic partnerships, we help provide relief by meeting immediate practical needs, coupled with prayer ministry.

Long-Term Recovery – We are committed to providing spiritual and emotional care, as well as physical restoration, through partnerships with local churches and ministries.

Q. Why should I give or respond through HEART?

A. HEART consistently provides responses that reflect Hosanna's mission, with fully vetted partners. Our teams are continually monitoring the needs around the world. HEART is a 100% volunteer ministry! Your giving will go directly to efforts to support individuals, families, and communities impacted by crisis and disaster.

Q. I have no experience. I'm not sure if I can get time off. Can I still be involved?

A. HEART is a ministry for EVERYONE regardless of experience. We will train you! You do not need to attend Hosanna! to be involved.

HEART has three main teams - Construction (skilled and non-skilled workers), Prayer, and Operations (behind-the-scenes prep worker.) Physical labor and travel are not required to participate. HEART also needs more good leaders.

Q. How can I get involved?

A. Start by signing up to volunteer. Links for the three teams can be found on the HEART website. Let us know how you would like to help. Once you notify us that you are interested, you will begin to receive monthly email updates to alert you to upcoming trips, opportunities, events, and volunteer needs. We also encourage you to check out the HEART Facebook page for additional information and photos from previous teams. You decide when, where, and how you want to participate.