

"The ultimate aim
of the art of Karate
lies not in victory or defeat,
but in the perfection
of the character
of its participants."

Gichen Funakoshi

Northwell Health* Foundation

Introduction



- The ten stages highlight a typical path.
- Throughout each stage I will:
 - Discuss actions and lessons learned
 - Explore gift scenarios
 - Share real donor stories
 - Uncover training opportunities



2



Stage 1: *Ichi*

"Spirit first, technique second."

Gichen Funakoshi







Stage 1: Ichi

Action

Know & embrace your organization's *mission*.

Develop good relationships with your colleagues.



5



Stage 1: Ichi

Gift scenario

Gifts in wills and trusts.

- -Identify key bequests
- -Profile living donors

Northwell Health Foundation



Stage 1: Ichi

Start the conversation:

"Thanks for being a donor for xx years. What motivated you to make your first gift?"

Listen! (Don't just hear)



-



Stage 1: Ichi

According to Giving USA:

- In 2014, charitable giving exceeded \$358 billion.
- Charitable bequests = 8% of total giving.

Spend at least 50% of your time on bequests.







Stage 1: Ichi

Donor story Dentist's unique gift to his dad

> Training idea Join PPP





Stage 2: Ni

"Someone is enjoying shade today because someone planted a tree a long time ago."

Warren Buffet





Stage 2: Ni

Recap Stage 1:

Be enthusiastic. Build key relationships. Get involved with PPP.

Action

Discover your donors.

- legacy society members
- consistent/annual donors



1



Stage 2: Ni



Visit a prospect with just your smile.

Goal: get to the "Why?"

Interaction

What do you bring to a meeting?





Stage 2: Ni

<u>Donor story</u> Wife of a hospital founder

Training idea

Join your local planned giving council

- Training
- Networking
- Inspiration



1



Stage 3: San

"A good head and a good heart are always a formidable combination."

Nelson Mandela





Stage 3: San

Recap stages 1-2:

<u>Stage 1</u>: Be enthusiastic; build key relationships; get involved with PPP.

<u>Stage 2</u>: Reach out to donors; ask "Why"; join your local planned giving council.



1



Stage 3: San

Action

Form your own network

Success is a mix of hard and soft skills.





Stage 3: San

Hard skills

#1: Technical expertise.

#2: Precision and detail-oriented work.#3: Background in legal or finance fields.

Soft skills

#1: Being a good listener.

#2: Patience.

#3: Collegiality.

#4: Responsiveness.



1



Stage 3: San

Interaction

What are other hard and soft skills?

Gift scenario

Beneficiary designations





Stage 4: Shi

"People don't care how much you know until they know how much you care."

Mike McNight



10



Stage 4: Shi

Recap stages 1-3:

<u>Stage 1</u>: Be enthusiastic; build key relationships; get involved with PPP.

Stage 2: Reach out to donors; ask "Why"; join your local planned giving council.

Stage 3: Hone both hard and soft skills; create a network; attend a conference.





Stage 4: Shi

Action Read, read, READ!

Take your donors as you find them.



2



Stage 4: Shi

Charitable Gift Annuities

- Tangible goals
- Intangible goals







Stage 4: Shi

<u>Trend</u> Fewer CGAs at higher amounts

<u>Donor story</u> Flexible CGAs for younger donors

Training idea
A Webinar



2:



Stage 5: Go

"The things which are <u>not</u> measurable are more important than those which <u>are</u> measurable."

Alexis Carrel





Stage 5: Go

Recap stages 1-4:

Stage 1: Be enthusiastic; build key relationships; get involved with PPP.

<u>Stage 2</u>: Reach out to donors; ask "Why"; join your local planned giving council.

<u>Stage 3</u>: Hone both hard and soft skills; create a network; attend a conference.

<u>Stage 4</u>: Read; find common interests; pursue "win-win" gifts.



21



Stage 5: Go

Action Know your metrics.

Some common metrics:

- 1. Increase in legacy society members.
- 2. Increase in gift commitments.
- 3. Dollars raised.
- 4. Substantive contacts.





Stage 5: Go

Review your goals

- Did you achieve the goals you set?
 - Do you have a strategic plan?



2



Stage 5: Go

Donor-centered fundraising works.

<u>Training idea</u>
Seek teachable moments.

<u>Tools</u> Trainings/tips/ads





Stage 5: Go

Gift scenario/Donor story
Charitable Remainder Trusts

Husband with a pension created an income stream for his wife.



20

There is no substitute for time in the trenches.





Stage 6: Roku

"A shepherd has the duty of taking his cattle to the river very day, but it's up to the animal to drink the water."

Oyama-sosai





Stage 6: Roku

Recap stages 1-5:

Stage 1: Be enthusiastic; build key relationships; get involved with PPP.

Stage 2: Reach out to donors; ask "Why";

join your local planned giving council.

Stage 3: Hone both hard and soft skills;

create a network; attend a conference.

Stage 4: Read; find common interests;

pursue "win-win" gifts.

<u>Stage 5</u>: Pursue your goals; know your metrics;

be donor-centered.





Stage 6: Roku

Action

Actively seek relationships with allied professionals.

I cannot guarantee an advisor a client. An advisor cannot guarantee me a gift.





🗪 Stage 6: *Roku*

Gift scenario/Donor story Gift of real estate

NJ vacation property into a CRT

Training idea Invite an advisor to make a presentation



Stage 7: Shichi

"The purpose of **knowledge**is not to have it.
It's to share it.

That's when it turns to wisdom."

Jesse Encamp



35



Stage 7: Shichi

Recap stages 1-6:

- <u>Stage 1</u>: Be enthusiastic; build key relationships; get involved with PPP.
- <u>Stage 2</u>: Reach out to donors; ask "Why"; join your local planned giving council.
- <u>Stage 3</u>: Hone both hard and soft skills; create a network; attend a conference.



Stage 7: Shichi

Recap stages 1-6 (cont.):

Stage 4: Read; find common interests; pursue "win-win" gifts.

<u>Stage 5</u>: Pursue your goals; know your metrics; be donorcentered.

<u>Stage 6</u>: Build relationships with allied professionals; seek teachable moments.



3

Stage 7: Shichi

Action Be proactive!

- Do not wait for your **colleagues** to come to you.
 - Do not wait for your **donors** to call you.
 - Do not wait for your **boss** to thank you.



Stage 7: Shichi

Step out of your comfort zone!

Gift scenario/Donor story
Blended gift: outright pledge + bequest

<u>Training idea</u> Mentor a colleague



39

> Stage 8: Hachi

"What we do today, right now, will have an accumulated effect on all our tomorrows."

Alexandra Stoddard





Stage 8: Hachi

Recap stages 1-7:

Stage 1: Be enthusiastic; build key relationships; get involved with PPP.

Stage 2: Reach out to donors; ask "Why"; join your local planned giving council.

Stage 3: Hone both hard and soft skills; create a network; attend a conference.

Stage 4: Read; find common interests; pursue "win-win" gifts.





>>< Stage 8: Hachi

Recap stages 1-7 (cont.):

Stage 5: Pursue your goals; know your metrics; be donor-centered.

Stage 6: Build relationships with allied professionals; seek teachable moments.

Stage 7: Step outside of your comfort zone; be proactive; serve as a mentor.





Stage 8: Hachi

Action

Be a leader!

There is a network of colleagues across the US who are willing & able to help you.



4



Stage 8: Hachi

<u>Gift scenario/Donor story</u> Blended gift: **outright + CGA**

<u>Training idea</u> Ask your *colleague* to present a

blended gift success story



TT Stage 9: Kyu

"Heart, instinct, principles."

Blaise Pascal



4

TT Stage 9: Kyu

Recap stages 1-8:

- Stage 1: Be enthusiastic; build key relationships; get involved with PPP.
- <u>Stage 2</u>: Reach out to donors; ask "Why"; join your local planned giving council.
- <u>Stage 3</u>: Hone both hard and soft skills; create a network; attend a conference.
- <u>Stage 4</u>: Read; find common interests; pursue "win-win" gifts.



TT Stage 9: Kyu

Recap stages 1-8 (cont.):

<u>Stage 5</u>: Pursue your goals; know your metrics; be donor-centered.

<u>Stage 6</u>: Build relationships with allied professionals; seek teachable moments.

<u>Stage 7</u>: Step outside of your comfort zone; be proactive; serve as a mentor.

Stage 8: Be a leader; embrace colleagues as the key to success.



4

TT Stage 9: Kyu

Action

Apply to PPP's Leadership Institute

Forge your own path!



TT Stage 9: Kyu

Gift scenario/Donor story

Blended gift: bequest + retirement plan

Training idea

A scenario where the gift did *not* happen



40



Stage 10: Jyu

"From white belt to black belt you shape the tool, at black belt you start to learn how to use it."

Unknown





Stage 10: Jyu

Recap stages 1-9:

Stage 1: Be enthusiastic; build key relationships; get involved with PPP.

Stage 2: Reach out to donors; ask "Why"; join your local planned giving council.

Stage 3: Hone both hard and soft skills; create a network; attend a conference.

Stage 4: Read; find common interests; pursue "win-win" gifts.



51



Stage 10: Jyu

Recap stages 1-9 (cont.):

Stage 5: Pursue your goals; know your metrics; be donor-centered.

Stage 6: Build relationships with allied professionals; seek teachable moments.

Stage 7: Step outside of your comfort zone; be proactive; serve as a mentor.

Stage 8: Be a leader; embrace colleagues as the key to success.

Stage 9: Follow your instincts; pursue blended gifts.





Stage 10: Jyu

What I learned

I am now ready to begin learning!

Gift scenario

Anything that comes your way!



5

Conclusion

Recap stages 1-10:

- <u>Stage 1</u>: Be enthusiastic; build key relationships; get involved with PPP.
- Stage 2: Reach out to donors; ask "Why"; join your local planned giving council.
- <u>Stage 3</u>: Hone both hard and soft skills; create a network; attend a conference.
- <u>Stage 4</u>: Read; find common interests; pursue "win-win" gifts.
- <u>Stage 5</u>: Pursue your goals; know your metrics; be donor-centered.



Conclusion

Recap stages 1-10 (cont.):

<u>Stage 5</u>: Pursue your goals; know your metrics; be donor-centered.

<u>Stage 6</u>: Build relationships with allied professionals; seek teachable moments.

<u>Stage 7</u>: Step outside of your comfort zone; be proactive; serve as a mentor.

Stage 8: Be a leader; embrace colleagues as the key to success.

Stage 9: Follow your instincts; pursue blended gifts.

Stage 10: Keep learning; be open to whatever comes your way.



55

"When nothing seems to help
I go and look at the stonecutter
hammering away at his rock perhaps a hundred times
without so much as a crack showing in it.

Yet at the hundred and first blow it will split in two, and I know it was not that blow that did it but all that had gone before."

Milo Schultz



