

Maximo Product Roadmap Overview

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Please note

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion.

Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision.

The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code or functionality. Information about potential future products may not be incorporated into any contract.

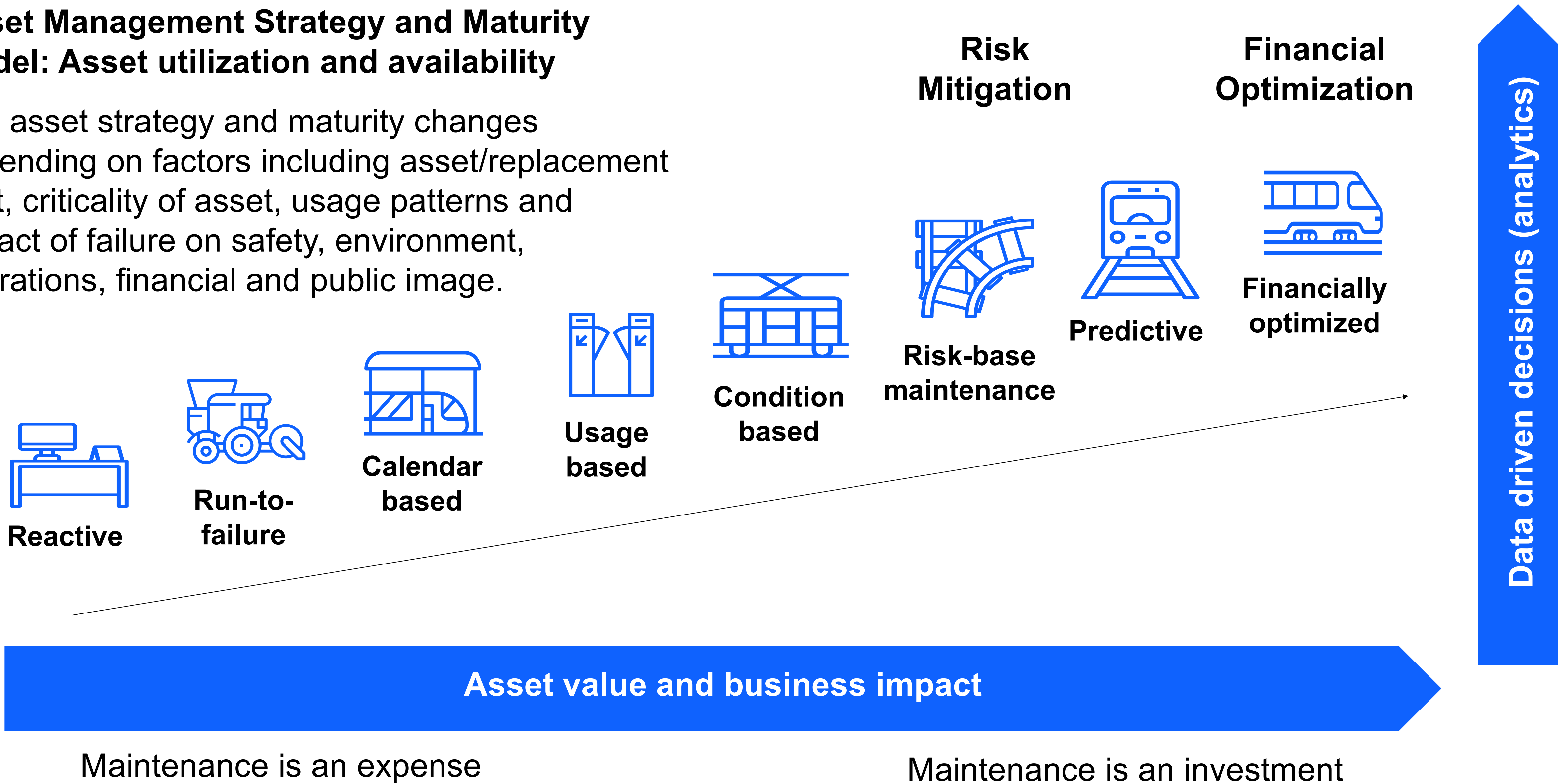
The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.



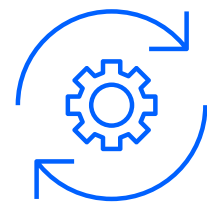
Maintenance strategies differ by asset class

Asset Management Strategy and Maturity Model: Asset utilization and availability

The asset strategy and maturity changes depending on factors including asset/replacement cost, criticality of asset, usage patterns and impact of failure on safety, environment, operations, financial and public image.

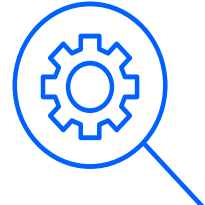


Maximo Application Suite...



Manage

Intelligent Asset
Management



Monitor

Monitor and Detect
Anomalies



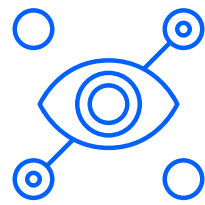
Health

360 View of Assets



Predict

Predictive Failures



Visual Inspection

AI-Powered Insights



Schedule

Schedule Work
and Resources



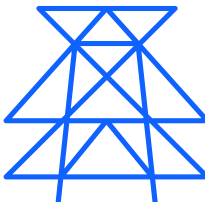
Mobile

Technician Work
Execution



Assist

Prescriptive Assistance



Industry Solutions

Accelerate Time to Value

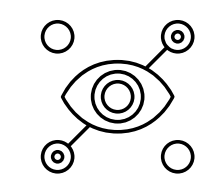
Intelligent Enterprise Asset Management solution to help organizations:

- 1 Manage assets, infrastructure, and resources
- 2 Monitor and measure operations
- 3 Improve product and service quality

Personas

- Technicians
- Technician Supervisor
- Asset Maintenance Manager
- Plant Manager
- Fleet Manager
- Operations Manager
- Reliability Engineer
- Quality Manager
- Planners / Schedulers
- Dispatchers
- Purchasing Managers

Our Focus: Fundamental actions and roles for Assets



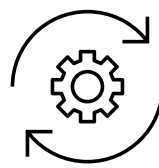
Inspections

Reduce the cost of your inspections up to 75%, while increasing frequency by 50%



Maintenance

Achieve first-time fix rates >90%, improve productivity 44%* and reduce truck rolls 25%



Reliability

Extend asset life 20%+, reduce downtime up to 43%*, and reduce cost 20%



Accelerators

Integrations, Industries

20% increase in customer lifetime value by meeting a diverse set of customer needs through ecosystem offerings

Mobile, MVI →

← Manage, Health →
← Mobile, Scheduling →

← Health, Predict, Monitor

Technicians (Inspections, Work Execution, Service Requests, Incidents)

Technicians (Work Execution, Service Requests, Inventory, Incidents)

Supervisor

Managers (Maintenance, Asset, Operations, Fleet, Quality, Purchasing)

Planner, Scheduler, Dispatcher

Reliability Engineer

Implementors

Subject Matter Experts
(Managers, Reliability Engineers)

What we have invested in: Establish and Solidify MAS

Inspections	Maintenance	Reliability
Reduce the cost of your inspections up to 75%, while increasing frequency by 50%	Achieve first-time fix rates >90%, improve productivity 44%* and reduce truck rolls 25%	Extend asset life 20%+, reduce downtime up to 43%*, and reduce cost 20%
Maximo Visual Inspections (MVI)	Legacy Maximo EAM → Maximo Manage	Maximo Health (Health Scores, Formulas, Asset Investment Planning, Asset Investment Optimization)
Maximo Mobile Inspections	Maximo Mobile (work, approvals, service requests, inventory, Maximo Assist)	Monitor (Ingesting operational data, anomaly detection, scale and performance)
Maximo Mobile Inspections integration with MVI	Maximo Health	Predict (Tooling and Templates)
	Modernized Scheduling and Optimization	
	MAS Dashboards	
	GIS/Spatial integration	
	COGNOS entitlement	

Accelerators and Integrations: 20% increase in customer lifetime value by meeting a diverse set of customer needs through ecosystem offerings

Maximo Industry Solutions, Asset Health Models (via HPU), Integrations (ERP’s, Envizi), Integration Frameworks (MIF, AppConnect)

Delivery, Install, Upgrade, Manage: Provide MAS via the environment of choice and optimize the migration plus management for that environment.

Migration tooling and training, Installation improvements and management via OpenShift, Managed Service, SaaS, Hyperscalers (AWS, Azure)

How we Build and Deliver MAS (continuous delivery best practices)

What we are investing in: Integrate and Expand MAS

Notable callout
Unify MAS through utilization of the right function at the right time via cross-product user experiences

Inspections	Maintenance	Reliability
Reduce the cost of your inspections up to 75%, while increasing frequency by 50%	Achieve first-time fix rates >90%, improve productivity 44%* and reduce truck rolls 25%	Extend asset life 20%+, reduce downtime up to 43%*, and reduce cost 20%
Improve scalability and stability of MVI while easing the training of base models.	Legacy Maximo EAM → Maximo Manage	Single focused Maximo Health product.
Support deployments through introduction of MVI In A Box packaged hardware and software solution	Improve stability and provide Maximo Mobile support for remaining Inventory and Calibration capabilities.	Extend utilization of operational conditions to Operations Managers and Asset Managers via refactoring and modularizing the Operator user experience.
Improve stability of Maximo Mobile Inspections and address customer Ideas	Extend MAS Dashboard through usage of asset health and risk, investment scenarios, schedule awareness, operational data flow.	Expand reliability engineer effectiveness through introduction of Mean Time Between Failure (MTBF) modeling, and comparison of active and future asset investment trends
	Extend field service management through a modernized and optimization driven dispatching solution.	Increase the operational data available to reliability engineers via Omnio connectors
	Expand usage of location data for work planning and execution.	
	Leverage AI to support decision making	

Accelerators and Integrations: 20% increase in customer lifetime value by meeting a diverse set of customer needs through ecosystem offerings

Bring an Accelerator Catalog as a marketplace for offerings and content that accelerates TTV for MAS, Seed catalog Accelerator content from IBM within the catalog: Extend Maximo Civil Infrastructure, Introduce Maximo IT within MAS

Delivery, Install, Upgrade, Manage: Provide MAS via the environment of choice and optimize the migration plus management for that environment.

Improved development and delivery of MAS through integrated CI/CD pipeline for continuous build, test, integration and deployment, Improve product upgrades in support of continuous delivery to our customers, Improve install and management via Operator and SRE Maturity, Federal Readiness.

... for Sustainable Asset Management, Maintenance and Reliability Optimization

Enable creation of resilient and sustainable infrastructure and operations to [extend the life](#) of equipment, buildings, bridges, fleets, water lines and more to reach sustainability targets.

Asset Management & Maintenance

Optimize maintenance scheduling, logistics and fleet operations to achieve efficient, safe and sustainable work practices

Asset Reliability and Optimization

Extending asset life decreases waste & embodied carbon, and improves energy efficiency

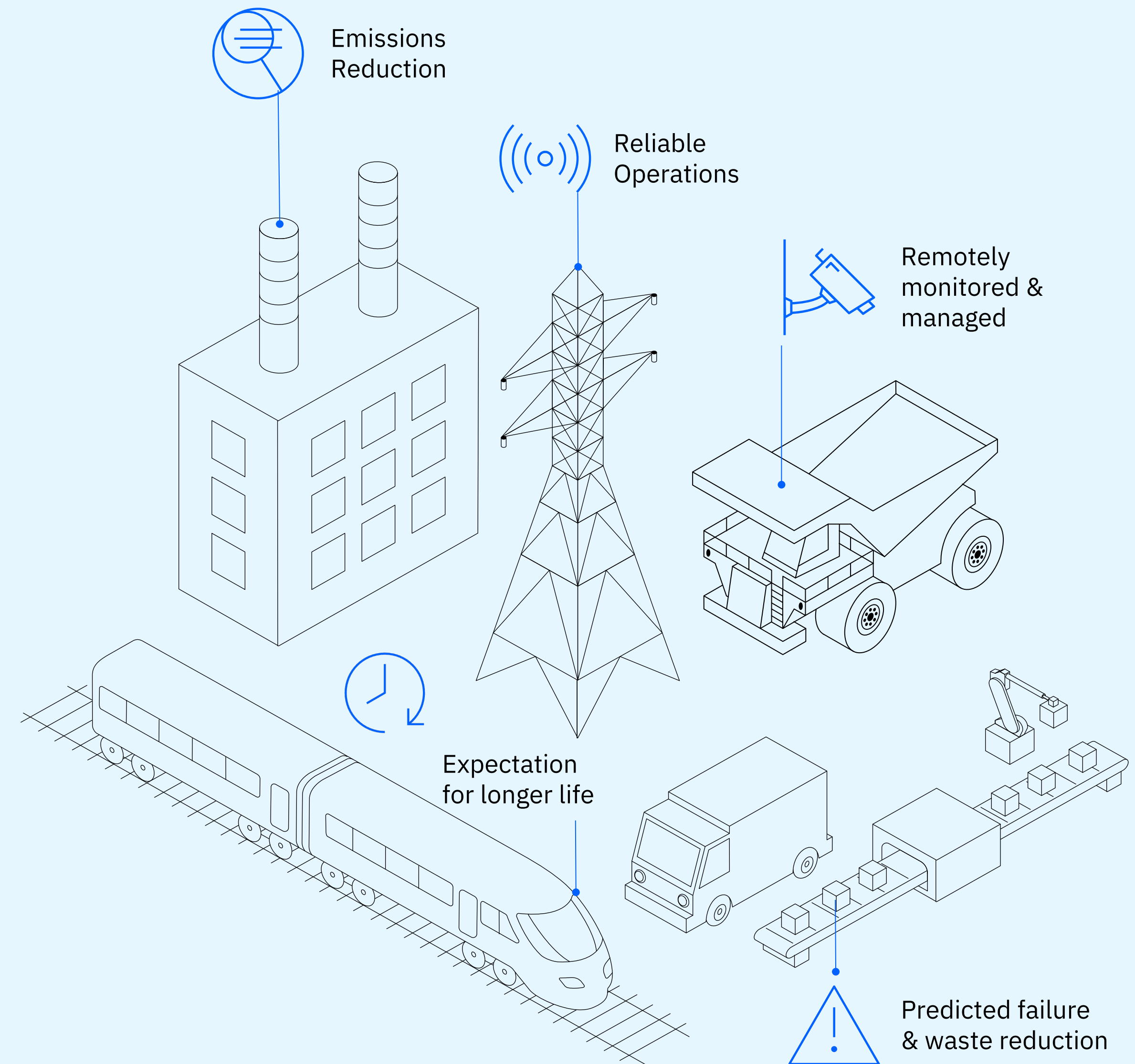
Asset Monitoring and Fault Detection

Increased energy efficiency, reduced fugitive emissions, and optimized equipment performance and reliability



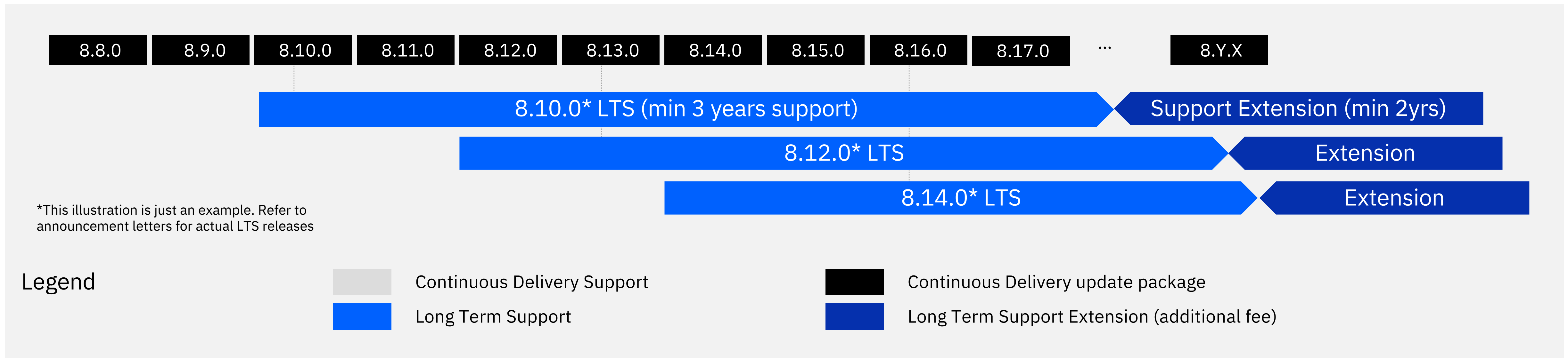
Maximo + Envizi

Monitor, measure & reduce the environmental impact of your asset operations to reduce waste, energy, and emissions, while optimizing uptime.



IBM Maximo Application Suite

Continuous Delivery support lifecycle



- MAS v8.7 signifies a change of lifecycle support policy from ‘IBM Standard’ to ‘IBM Continuous Delivery’
- CD update packages (v8.x) incrementally deliver new capability.
- Regular maintenance releases (v8.x.y) deliver defect fixes for the most recent two updates.
- A CD update package may be declared a Long Term Support (LTS) release, which is supported for a minimum of 3 years.
 - LTS releases just receive security and defect fixes with no incremental functional enhancements.
- If a CD update package is no longer eligible for defect fixes, update to a package that is eligible, and if the defect can be recreated, a fix will be provided.

MAS Support Lifecycle Policy statement: <https://www.ibm.com/support/pages/ibm-maximo-application-suite-software-support-lifecycle-policy>
Red Hat OCP Support Lifecycle statement: <https://access.redhat.com/support/policy/updates/openshift>
IBM Support Policy definitions: <https://www.ibm.com/support/pages/node/718165>

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