IBM Watson IoT

Maximo Scheduler and **Maximo Scheduler Plus**

Overview

Vikul Banta Sr. Offering Manager, IBM vbanta@us.ibm.com

Lori Pilgrim pilgrim@ca.ibm.com

Design Architect, IBM



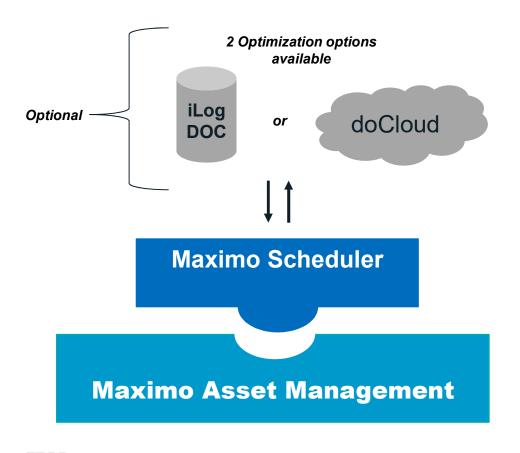
DISCLAIMER

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision.

The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.

© Copyright IBM Corporation 2019. All rights reserved.

Maximo Scheduler: Work Mgmt Tool Embedded in Core Maximo



DOC 3.9

 Optional: if clients choose to use the optimization capability, DOC server (included w/ Scheduler license) installation OR subscription to doCloud is required

Scheduler 7.6.7.1

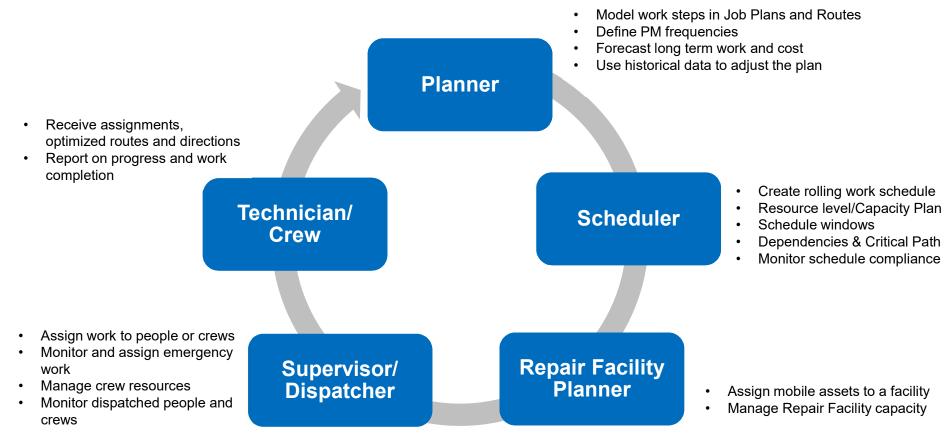
- Add-on product to Maximo EAM, code embedded in core Maximo therefore a single install
- Requires a separate license purchase
- Includes integration adapter and optimization engine and models

Maximo

7.6.1 fix pack level

ibm

Maximo Scheduler: Roles We Cater To



IBM

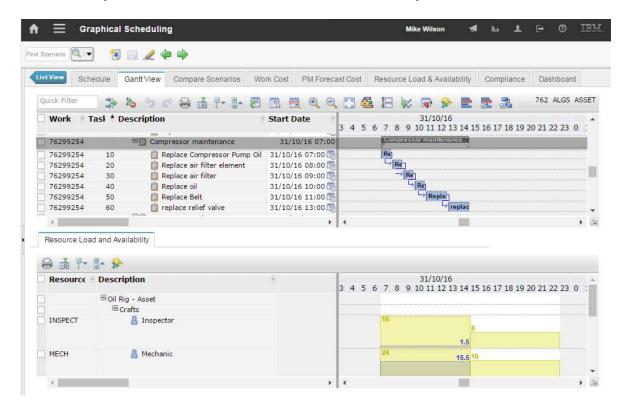
IBM Watson IoT

Role Based Applications in Maximo Scheduler

| Application | Roles |
|--|-----------------------------------|
| Graphical Scheduling | Planners and Schedulers |
| Graphical Assignment | Supervisors and Dispatchers |
| Graphical Assignment - Repair Facility | Repair Facility Managers |
| Graphical Crew Management | Supervisors |
| Everyplace Mobile Templates | Supervisors and Field Technicians |

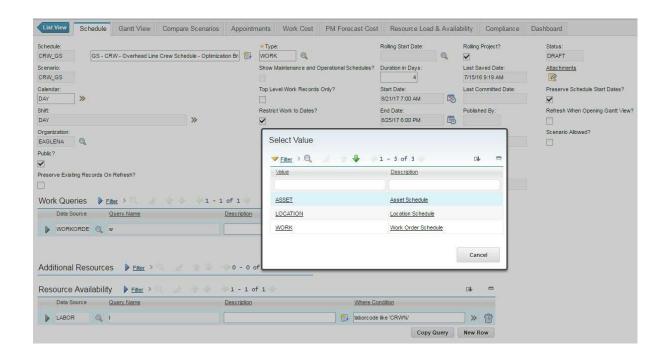
Graphical Scheduling (GS)

- New graphical technology no dependency on Java applet / JRE
- Drag and drop capability
- · New usability enhancements enable users to easily filter to a relevant sub-section



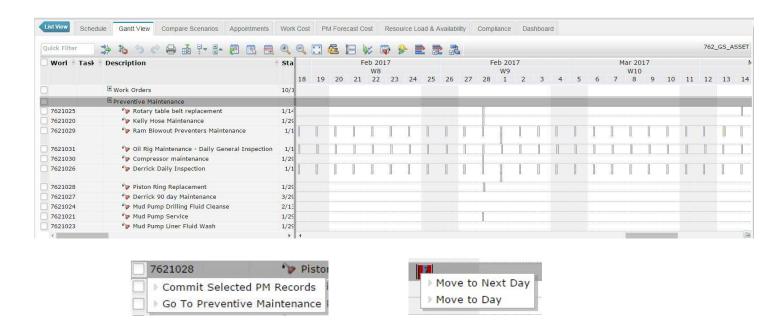
GS – Create Asset or Location or Work Based Schedules

Build Schedule by type, with powerful configuration options



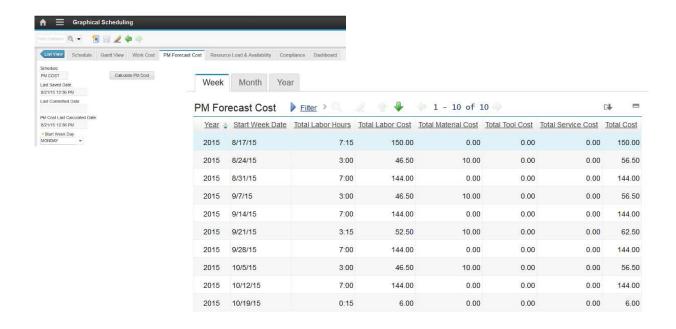


GS – PM Forecasting



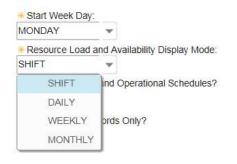
- Visualize future work
- Adjust forecasted dates graphically
- Initiate PM reforecast actions

GS - PM Forecast Cost

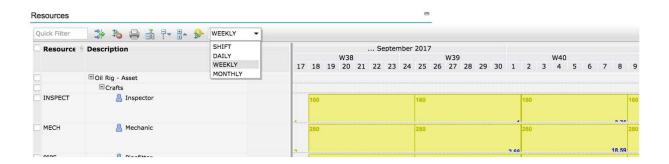


Calculate the planned hours and costs for all the Forecasted PMs in the Schedule including Routes, Sequences and Nested Job Plans

GS – Planning Buckets (Resource Mode)

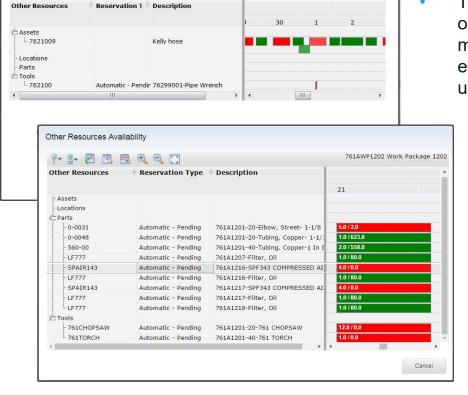


- Select from Shift, Daily, Weekly, or Monthly and save with your schedule
- Select on the fly within the graphical resource view



GS – View Other Constraining Resources

Other Resources Availability

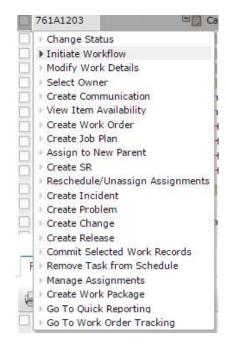


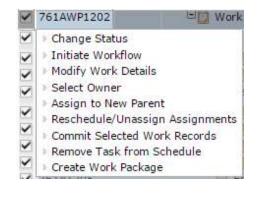
76299001 Kelly Hose Maintenance

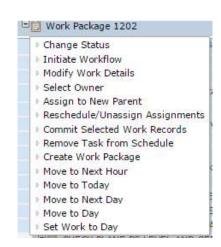
Tie to the asset / location operational and maintenance schedules to ensure efficient resource utilization

Graphically view required items and tools

GS – Right-click Actions for Power Users

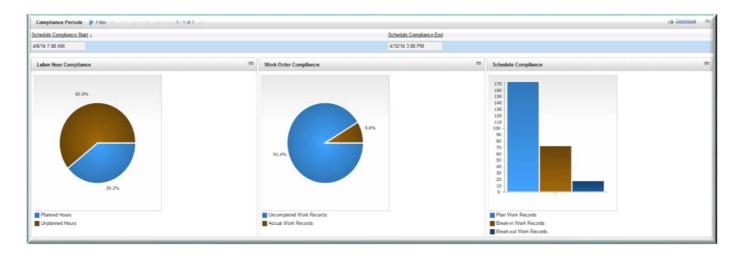






- Many of the actions within the Work Order Tracking application can be performed within the Gantt view
- Save time (and clicks)

GS – Compliance Dashboard



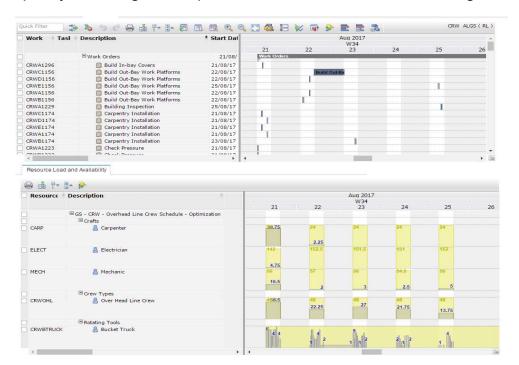
See how the schedule is performing against plan

- Compare planned vs unplanned hours
- Compare uncompleted to completed work records
- · See break-in and break-out counts

GS – Optimization

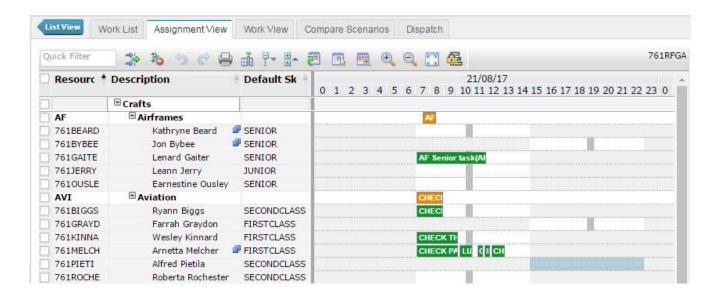
Transform manual and time consuming work management tasks into faster, automated processes with meaningful results

- The Resource Levelling model schedules within availability
- The Capacity Planning model provides a best fit within a date range





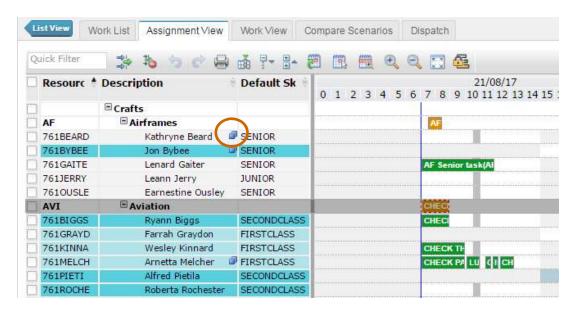
Graphical Assignment (GA)



Easily assign work manually or automatically -

- The Assignment View lists all the labor requirements as orange bars beside the craft/crew type to be assigned to available labor/crew
- Drag and drop to a labor/crew row; assigned is green

GA – Include Resources with Multiple Skills

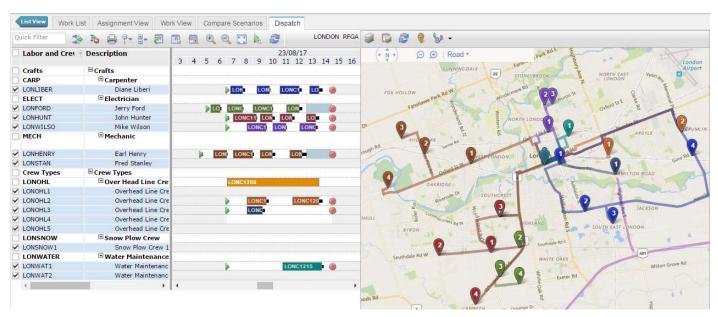


- Select an assignment bar, and the best matched labor/crew is highlighted in dark blue. Possible
 acceptable matches (by skill level ranking) are a lighter shade.
- Resources with secondary craft skill that match work requirements will be brought into the work list under their default craft/skill even if that default craft skill is not required by the work
- Note the multi-skilled labor indicator beside the labor description

GA - Dispatching

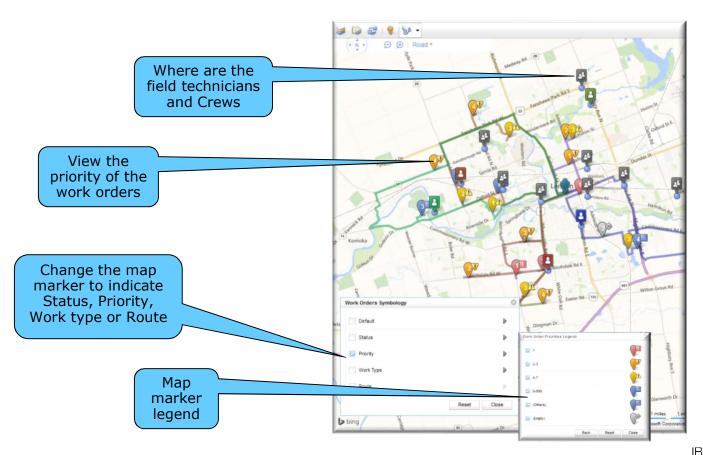
Dispatcher monitors and responds to on-going work out in the field:

- View Work Order assignments in a calendar and map view to understand the dynamic work day
- · Ability to match resources with incoming work orders, based on location and travel time
- · Automatically create optimized street routes for the crews

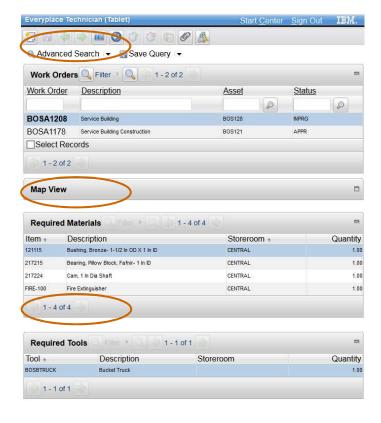




GA – Additional Information to Aid the Dispatcher

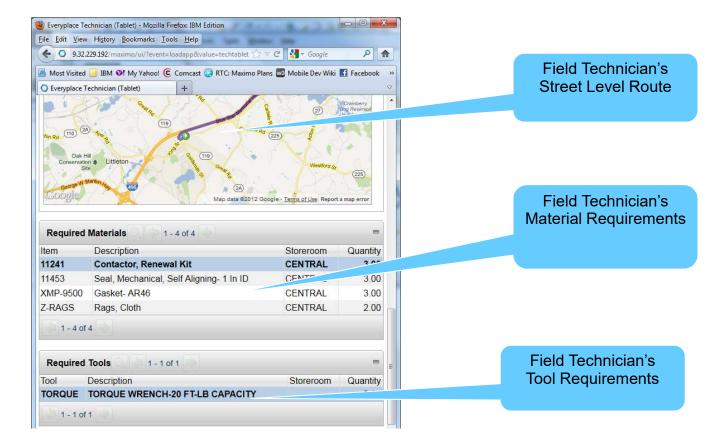


Technician's Template



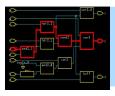
The technicians can access all pertinent work details from a single view, on their mobile device

Technician's Template



Scheduler Plus

Offers the following in addition to Maximo Scheduler



Managing large projects

- Model complex work order network dependencies
- Highlight critical path, % complete



Appointment booking

- Make customer appointments within a schedule window
- Customer notifications cancel / reschedule



Dynamic dispatching

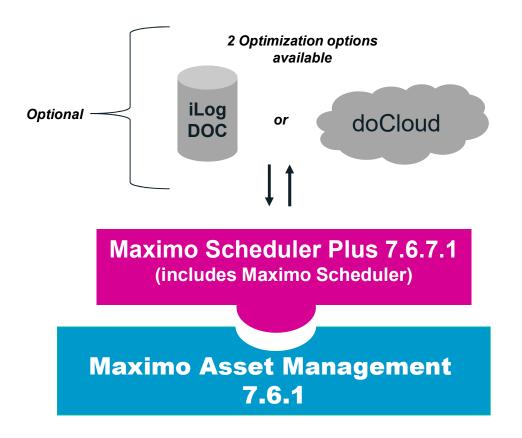
- Auto refresh, re-optimization based on real-time progress
- · Incorporate real-time traffic conditions



Weather integration

- Incorporate weather data into planning/scheduling and dispatching
- Weather alerts / notifications

Scheduler Plus - Also Embedded in Core Maximo



- Built on Maximo Scheduler
- Code embedded in core Maximo therefore a single install
- · Available On-prem and via SaaS
- Requires a separate license purchase (license includes Maximo Scheduler functionality)
- · Includes the optimization models
- Optional: if clients choose to use the optimization capability, DOC server (included w/ Scheduler Plus license) installation OR subscription to doCloud is required

22

Role Based Applications

Scheduler Plus further enhances the Scheduler applications as well as offers two new applications

| Application | Roles |
|--|-----------------------------------|
| Graphical Scheduling [^] | Planners and Schedulers |
| Graphical Assignment [^] | Supervisors and Dispatchers |
| Graphical Assignment - Repair Facility | Repair Facility Managers |
| Graphical Crew Management | Supervisors |
| Everyplace Mobile Templates | Supervisors and Field Technicians |
| Graphical Appointment Book | Customer Service Representatives |
| Graphical Scheduling – Large Projects | Planners and Schedulers |

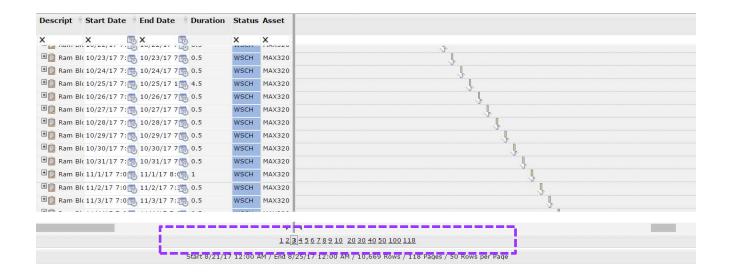
^enhanced by Scheduler Plus; available with Scheduler Plus only



Maximo Scheduler Plus Highlights

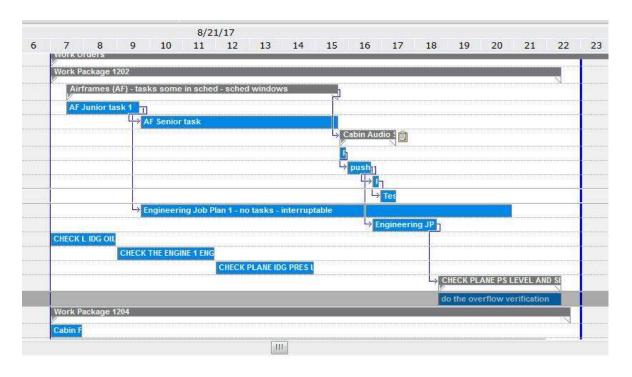
Graphical Scheduling – Large Projects

- Ability to bring in large numbers of records
- Introduces server side paging, sorting, filtering etcetera in order to accommodate large projects with a high record volume
- Similar to Graphical Scheduling, but a few changes to accommodate the same work on the server side



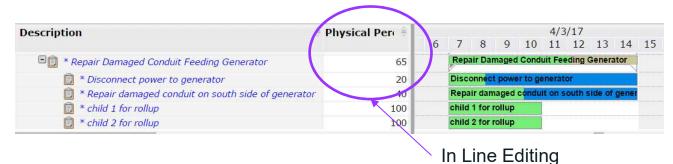
ibm

Managing Complex Network Dependencies



- Build linkages across work orders and tasks
- Minimize down time and maximize productivity by allowing work to be started as soon as its prerequisites are satisfied

Percent Complete

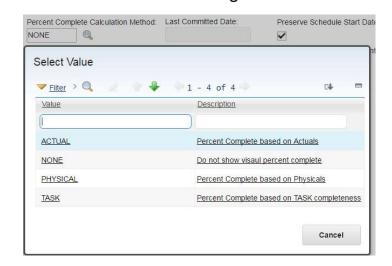


Enter – calculate – summarize – and review the completion status of work

- Enter the physical % complete directly into the activity table
- Calculate the actual labor % complete
- Calculate work order completion by tasks

Summarize by time, or by the average of the % completion in the roll-up

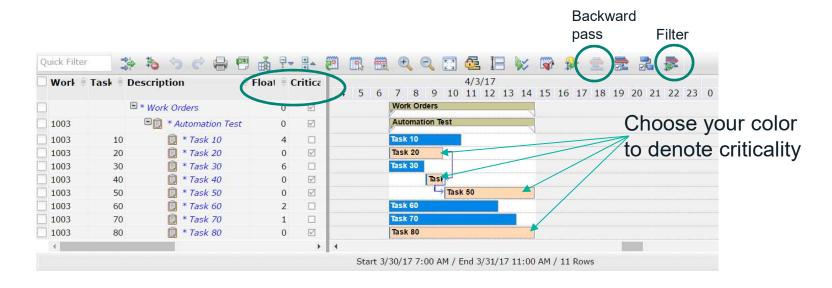
Visualize at a glance in the Gantt chart and activity table





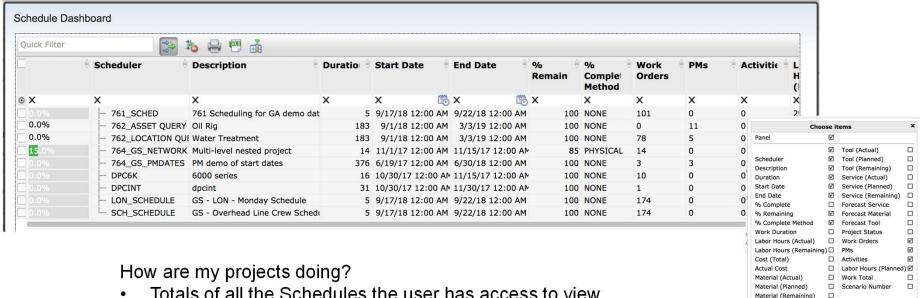
Note: available in GS and GS-LP

Highlight Critical Path



- Backward pass calculates the late dates and float to determine the critical path, allowing users to focus on the important tasks that drive the schedule finish date
- Filter to just the critical path at the push of a toolbar icon

Schedule Dashboard



- Totals of all the Schedules the user has access to view
 - · Cron to run calculations in off
- Quick Filter and Column Filtering
- Print
- Download to Excel
- User selected columns to display



Appointment Booking

- Book customer appointments within Maximo using a simple graphical interface
- Incorporate weather data for more efficient scheduling minimize cancellations / reschedules
- Automatically notify customers of appointment, cancellation, reschedule and ETA

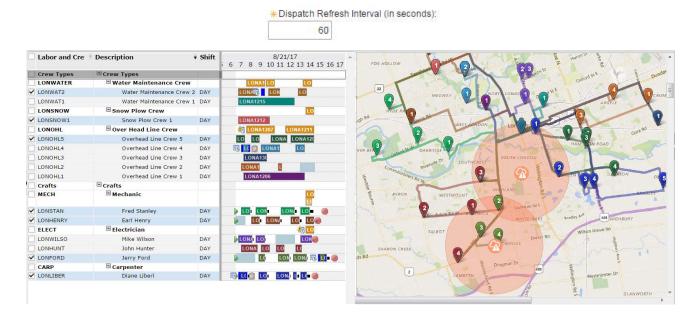




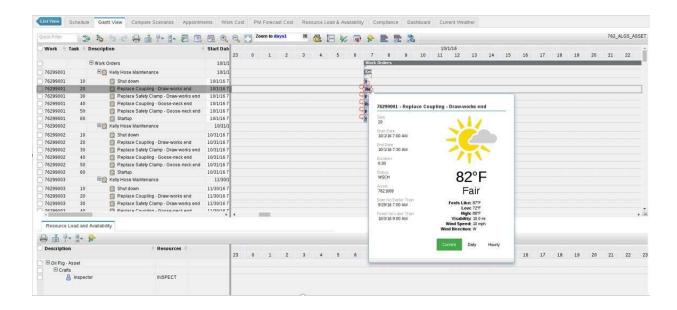
Dynamic Dispatching

Automatically refresh the dispatch view to show the latest progress and work details as they are posted.

Re-optimize the in-progress work list to reflect ongoing changes to the plan for optimal crew routing



Weather Integration (Graphical Scheduling)

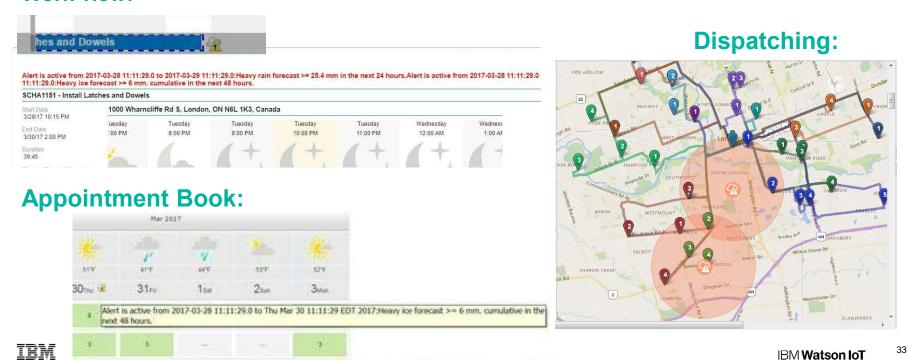


- Planners can assure that work is completed on time without an adverse weather impact
- Pick what you want displayed in the tool tip (both front and back), from over 50 weather data points
- Similar integration available for the Graphical Assignment application

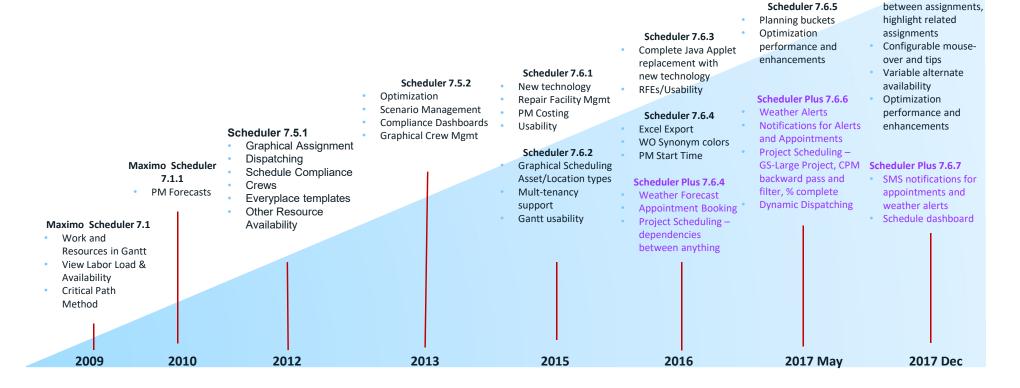
Weather Alerts

- See active weather perils on schedules, appointments, and maps
- Respond by adjusting the work schedule to ensure employee safety. Email notification to work owners and techs of weather events automatically

Work view:



Pedigree





Scheduler 7.6.7
• Graphical Assignment: show dependencies

Roadmap

Scheduler Plus

Scheduler

Graphical Scheduling & Graphical Assignment

- Heat map for resource load/availability view

Graphical Resource View

- Calendar w/ shift totals and bulk edit

Publish to 3rd party calendars

UX Enhancements

- WO/task creation from the Gantt
- Inline editing
- Gantt chart record grouping

Saved and conditional layouts

Schedule Data Manager

Milestones

- View within Gantt; status colors

Optimization

- Resource Leveling on a single craft, Large project optimization (buckets), performance, move to new scalable engine (also applies to Scheduler)

Appointment Booking

- Resource dependent windows



The information on the new product is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information on the new product is for informational purposes only and may not be incorporated into any contract. The information on the new product is not a commitment, promise, or legal obligation to deliver any material, code or functionality. The development, release, and timing of any features or functionality described for our products remains at our sole discretion.

Sold to over 700 clients

A Few Existing Maximo Scheduler / Scheduler Plus Clients

















































Resources

Maximo Scheduler Plus and Maximo Scheduler Wiki:

https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/IBM%20Maximo%20Asset%20Management/page/Maximo%20Scheduler

https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/IBM%20Maximo%20Asset%20Management/page/Maximo%20Scheduler%20Plus

Or simply Google/search for "Maximo Scheduler" or "Maximo Scheduler Plus" to find the wiki – sign in with your DeveloperWorks credentials

IoT Academy (self-guiding Scheduler 101 course):

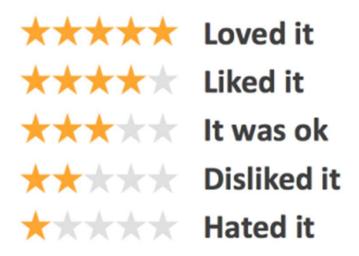
https://www.iot-academy.info/index.php/en-us/component/content/article/44-course-catalog/ibm-watson-iot/connected-operations/95-maximo-7-6-scheduler?highlight=WyJzY2hlZHVsZXliXQ==&Itemid=101

RFE Tool:

https://www.ibm.com/developerworks/rfe/?BRAND_ID=90



Please rate the sessions you attend by completing the Star Rating and be sure to complete the overall conference evaluation in Guidebook.



Questions



Capabilities included with Maximo Scheduler Plus (today)

- Manage complex projects
 - Dependencies across work orders and tasks
 - Highlighted critical path
 - Percent complete
 - Schedule dashboard
 - The 'Graphical Scheduling Large Projects' application to manage large record volumes
- Customer appointment booking
- Dynamic dispatching
 - Automatic refresh of the dispatch view
 - Re-optimize the in-progress work list
- Weather data integration
- All the Maximo Scheduler functionality