

Annual notice of changes 2022

Erickson Advantage® Guardian (HMO-POS I-SNP)





www.myUHCMedicare.com

Do we have the right address for you?

If not, please let us know so we can keep you informed about your plan.

United Healthcare



Find updates to your plan for next year

This notice provides information about updates to your plan, but it doesn't include all of the details. Throughout this notice you will be directed to **www.myUHCMedicare.com** to review the details online. All of the below documents will be available online by **October 15, 2021.**

Provider Directory

Review the 2022 Provider Directory online to make sure your providers (primary care provider, specialists, hospitals, etc.) will be in the network next year.

Pharmacy Directory

Review the 2022 Pharmacy Directory online to see which pharmacies are in our network next year.

Drug List (Formulary)

You can look up which drugs will be covered by your plan next year and review any new restrictions on our website.

Evidence of Coverage (EOC)

Review your 2022 EOC for details about plan costs and benefits. The EOC is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. It also has information about the quality program, how medical coverage decisions are made and your Rights and Responsibilities as a member.

Would you rather get paper copies?

If you want a paper copy of what is listed above, please contact our Customer Service at 1-866-314-8188 (TTY users should call 711). Hours are 24 hours a day, 7 days a week.

Erickson Advantage® Guardian (HMO-POS I-SNP) offered by UnitedHealthcare

Annual notice of changes for 2022



You are currently enrolled as a member of Erickson Advantage® Guardian (HMO-POS I-SNP).

Next year, there will be some changes to the plan's costs and benefits. **This booklet tells about the changes.**

You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

What to do now

1. Ask: Which changes apply to you
☐ Check the changes to our benefits and costs to see if they affect you.
 □ It's important to review your coverage now to make sure it will meet your needs next year. □ Do the changes affect the services you use? □ Look in Section 1 for information about benefit and cost changes for our plan.
\square Check the changes in the booklet to our prescription drug coverage to see if they affect you
 Will your drugs be covered? Are your drugs in a different tier, with different cost sharing? Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
☐ Review the 2022 Drug List and look in Section 1.6 for information about changes to our drucoverage.
Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit go.medicare.gov/drugprices, and click the "dashboards" link in the middle of the second Note toward the bottom of the page. These dashboards highlight which manufacturers have been increasing their prices and also show other year-to-year drug price information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

□ C	Check to see if your doctors and other providers will be in our network next year.
□ V	Are your doctors, including specialists you see regularly, in our network? What about the hospitals or other providers you use? Look in Section 1.3 for information about our Provider Directory.
□ T	hink about your overall health care costs.
r 	How much will you spend out-of-pocket for the services and prescription drugs you use egularly? How much will you spend on your premium and deductibles? How do your total plan costs compare to other Medicare coverage options?
□ T	hink about whether you are happy with our plan.
2. C	ompare: Learn about other plan choices
□ C	Check coverage and costs of plans in your area.
_	Use the personalized search feature on the Medicare Plan Finder at www.medicare.gov/plancompare website. Review the list in the back of your Medicare & You 2022 handbook. Look in Section 2.2 to learn more about your choices.
	Once you narrow your choice to a preferred plan, confirm your costs and coverage on the lan's website.
3. C	hoose: Decide whether you want to change your plan
<i>P</i> □ T t	f you don't join another plan by December 7, 2021, you will be enrolled in Erickson Advantage® Guardian (HMO-POS I-SNP). To change to a different plan that may better meet your needs, you can switch plans or switch o Original Medicare (either with or without a separate Medicare prescription drug plan) at any ime.
4. Eı	nroll: To change plans, join a plan between October 15 and December 7, 2021
_	f you don't join another plan by December 7, 2021 , you will be enrolled in Erickson Advantage® Guardian (HMO-POS I-SNP). If you join another plan by December 7, 2021 , your new coverage will start on January 1, 2022. You will be automatically disenrolled from your current plan.
Add	litional Resources
_ L	UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities. UnitedHealthcare provides free services to help you communicate with us such as letters in other languages, Braille, large print, audio, or you can ask for an interpreter. Please contact our

	Customer Service number at 1-866-314-8188 for additional information (TTY users should call 711). Hours are 24 hours a day, 7 days a week. UnitedHealthcare ofrece servicios gratuitos para ayudarle a que se comunique con nosotros. Por ejemplo, cartas en otros idiomas, braille, letra grande, audio o bien, usted puede pedir un intérprete. Comuníquese con nuestro número de Servicio al Cliente al 1-866-314-8188, para obtener información adicional (los usuarios de TTY deben comunicarse al 711). Los horarios de atención son de 24 horas del día, los 7 días de la semana. Coverage under this Plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.
ΑĿ	oout Erickson Advantage® Guardian (HMO-POS I-SNP)
	Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare. When this booklet says "we," "us," or "our," it means UnitedHealthcare Insurance Company or one of its affiliates. When it says "plan" or "our plan," it means Erickson Advantage® Guardian (HMO-POS I-SNP).

Summary of important costs for 2022

The table below compares the 2021 costs and 2022 costs for Erickson Advantage® Guardian (HMO-POS I-SNP) in several important areas. **Please note this is only a summary of changes.** A copy of the Evidence of Coverage is located on our website at www.myUHCMedicare.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Cost	2021 (this year)	2022 (next year)
Monthly Plan Premium* *Your premium may be higher or lower than this amount. (See Section 1.1 for details.)	\$28.80	\$32.30
Maximum out-of-pocket amounts This is the most you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	From network providers: \$500 From out-of-network providers: Unlimited	From network providers: \$500 From out-of-network providers: Unlimited
Doctor office visits	Primary care visits: You pay a \$0 copayment per visit (in-network). You pay 30% coinsurance per visit (out-of-network). Specialist visits: You pay a \$0 copayment per visit (in-network). You pay 30% coinsurance per visit (out-of-network).	Primary care visits: You pay a \$0 copayment per visit (in-network). You pay 30% coinsurance per visit (out-of-network). Specialist visits: You pay a \$0 copayment per visit (in-network). You pay 30% coinsurance per visit (out-of-network).
Inpatient hospital stays Includes inpatient acute, inpatient rehabilitation, long-term care hospitals, and other types of inpatient hospital services. Inpatient hospital care starts	You pay a \$0 copayment for each Medicare-covered hospital stay for unlimited days (innetwork).	You pay a \$0 copayment for each Medicare-covered hospital stay for unlimited days (innetwork).

Cost	2021 (this year)	2022 (next year)
the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day.	You pay 30% of the total cost for each Medicare-covered hospital stay for unlimited days (out-of-network).	You pay 30% of the total cost for each Medicare-covered hospital stay for unlimited days (out-of-network).
Part D prescription drug coverage (See Section 1.6 for details.) To find out which drugs are Select Insulin Drugs, review the most recent	Deductible: Because we have no deductible, this payment stage does not apply to you.	Deductible: Because we have no deductible, this payment stage does not apply to you.
Drug List we provided electronically. If you have questions about the Drug List, you can also call Customer Service.	Copays/Coinsurance for a one-month (30-day) supply during the Initial Coverage Stage:	Copays/Coinsurance for a one-month (30-day) supply during the Initial Coverage Stage:
	□ Drug Tier 1: Standard retail cost-sharing (innetwork) \$0 copayment	☐ Drug Tier 1: Standard retail cost-sharing (in-network) \$0 copayment
	□ Drug Tier 2: Standard retail cost-sharing (innetwork) \$0 copayment	□ Drug Tier 2: Standard retail cost-sharing (in-network) \$0 copayment
	□ Drug Tier 3: Standard retail cost-sharing (in- network) \$28 copayment	□ Drug Tier 3: Standard retail cost-sharing (in- network) \$28 copayment
	☐ Select Insulin Drugs ¹ : Standard retail cost- sharing (in-network) \$28 copayment	☐ Select Insulin Drugs ¹ : Standard retail cost- sharing (in-network) \$28 copayment
	□ Drug Tier 4: Standard retail cost-sharing (in-	□ Drug Tier 4: Standard retail cost-sharing (in-

Cost	2021 (this year)	2022 (next year)
	network) \$70 copayment	network) \$70 copayment
	□ Drug Tier 5: Standard retail cost-sharing (in-network) 33% of the total cost	□ Drug Tier 5: Standard retail cost-sharing (in-network) 33% of the total cost

¹ For 2022, this plan participates in the Part D Senior Savings Model which offers lower, stable, and predictable out of pocket costs for covered insulin through the different Part D benefit coverage stages. You will pay a maximum of \$28 for a 1-month supply of Part D select insulin drugs during the deductible, initial coverage and coverage gap or "donut hole" stages of your benefit. You will pay 5% of the cost of your insulin in the catastrophic stage. This cost-sharing only applies to members who do not qualify for a program that helps pay for your drugs ("Extra Help").

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Section 1 Changes to Benefits and Costs for Next Year

Section 1.1 Changes to the Monthly Premium

Cost	2021 (this year)	2022 (next year)
Monthly Premium (You must also continue to pay your Medicare Part B premium.)	\$28.80	\$32.30

- ☐ Your monthly plan premium will be more if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- ☐ If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- ☐ Your monthly premium will be less if you are receiving "Extra Help" with your prescription drug costs. Please see Section 5 regarding "Extra Help" from Medicare.

Section 1.2 Changes to Your Maximum Out-of-Pocket Amounts

To protect you, Medicare requires all health plans to limit how much you pay "out-of-pocket" during the year. These limits are called the "maximum out-of-pocket amounts." Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2021 (this year)	2022 (next plan year)
In-network maximum out-of-pocket amount	\$500	\$500
Your costs for covered medical services (such as copays) from network providers count toward your in-network maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	Once you have paid \$500 out-of-pocket for covered Part A and Part B services from network providers, you will pay nothing for your covered Part A and Part B services from network providers for the rest of the calendar year.	Once you have paid \$500 out-of-pocket for covered Part A and Part B services from network providers, you will pay nothing for your covered Part A and Part B services from network providers for the rest of the calendar year.

Cost	2021 (this year)	2022 (next plan year)
Out-of-network maximum out-of-pocket amount Your costs for covered medical services (such as copays) from out-of-network providers count toward your maximum out-of-pocket amount. Your plan premium and costs for prescription drugs do not count toward your maximum out-of-pocket amount for medical services.	You have an unlimited out-of-network out-of-pocket maximum.	You have an unlimited out-of-network out-of-pocket maximum.

Section 1.3 Changes to the Provider Network

There are changes to our network of providers for next year. An updated Provider Directory is located on our website at www.myUHCMedicare.com. You may also call Customer Service for updated provider information or to ask us to mail you a Provider Directory. Please review the 2022 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan, you have certain rights and protections summarized below:

	n though our network of providers may change during the year, we must furnish you with terrupted access to qualified doctors and specialists.
	will make a good faith effort to provide you with at least 30 days' notice that your provider is ing our plan so that you have time to select a new provider.
□ We nee	will assist you in selecting a new qualified provider to continue managing your health care ds.
•	u are undergoing medical treatment you have the right to request, and we will work with to ensure, that the medically necessary treatment you are receiving is not interrupted.
pro	u believe we have not furnished you with a qualified provider to replace your previous rider or that your care is not being appropriately managed, you have the right to file an eal of our decision.
☐ If yo	u find out your doctor or specialist is leaving your plan, please contact us so we can assist in finding a new provider to manage your care.

Section 1.4 Changes to the Pharmacy Network

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered **only** if they are filled at one of our network pharmacies.

There are changes to our network of pharmacies for next year. An updated Pharmacy Directory is located on our website at www.myUHCMedicare.com. You may also call Customer Service for updated pharmacy information or to ask us to mail you a Pharmacy Directory. **Please review the 2022 Pharmacy Directory to see which pharmacies are in our network.**

Section 1.5 Changes to Benefits and Costs for Medical Services

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, **Medical Benefits Chart (what is covered and what you pay),** in your **2022 Evidence of Coverage.** A copy of the Evidence of Coverage is located on our website at www.myUHCMedicare.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Opioid treatment program services

Members of our plan with opioid use disorder (OUD) can receive coverage of services to treat OUD through an Opioid Treatment Program (OTP) which includes the following services:

	Drug Administration (FDA)-approved opioid agonist and antagonist medication- ent (MAT) medications.
☐ Dispensing and	administration of MAT medications (if applicable)
□ Substance use	counseling
☐ Individual and g	group therapy
☐ Toxicology testi	ing
☐ Intake activities	
☐ Periodic assess	sments

Cost	2021 (this year)	2022 (next year)
Hearing Services Hearing Aids	You pay a \$375 - \$2,075 copayment for each hearing aid; limited to 2 hearing aids every 2 years (select products only). You pay a \$375 copayment per hearing aid for home-delivered hearing aids, available nationwide (select products only).	You pay a \$375 - \$1,425 copayment for each hearing aid; limited to 2 hearing aids every year (select products only). You pay a \$375 copayment per hearing aid for home-delivered hearing aids, available nationwide (select products only).
Medicare Part B Prescription Drugs	You pay 30% of the total cost (out-of-network).	You pay a \$0 copayment for Medicare-covered Part B allergy antigens (out-of-network). You pay 30% of the total cost otherwise (out-of-network).

Cost	2021 (this year)	
Opioid treatment program services	You pay a \$0 copayment for the following Medicare-covered services from programs that treat opioid use disorder (OUD): FDA-approved medications to treat OUD, and the dispensing and administration of these medications Substance use counseling Individual and group therapy Drug tests	You pay a \$0 copayment for the following Medicare-covered services from programs that treat opioid use disorder (OUD): FDA-approved medications to treat OUD, and the dispensing and administration of these medications Substance use counseling Individual and group therapy Drug tests Intake activities Assessments to review your progress and treatment plan
Physician/Practitioner Services, Medicare-covered Remote Monitoring Services	Your cost share depends on the service you receive. You may pay the amount for non-radiological diagnostic services, primary care services, or specialist physician services (innetwork).	You pay a \$0 copayment (in-network).
Virtual Medical Visits	You pay a \$0 copayment.	You pay a \$0 copayment. The list of services covered by your plan has changed, please see your Evidence of Coverage for a full list of covered services.

Cost	2021 (this year)	2022 (next year)
Virtual Mental Health Visits	Not Covered.	You pay a \$0 copayment.
Vision Care Additional Routine Eyewear	You pay a \$0 copayment for standard lenses; receive up to \$100 toward your purchase of frames or contact lenses through a UnitedHealthcare Vision provider every 2 years. Home-delivered eyewear available nationwide through UnitedHealthcare Vision network providers (select products only). You are responsible for all costs for eyewear not purchased from a UnitedHealthcare Vision network provider.	You pay a \$0 copayment for standard lenses; receive up to \$100 toward your purchase of frames or contact lenses through a UnitedHealthcare Vision provider each year. Home-delivered eyewear available nationwide through UnitedHealthcare Vision network providers (select products only). You are responsible for all costs for eyewear not purchased from a UnitedHealthcare Vision network provider.

Section 1.6

Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." **You can get the complete Drug List** by calling Customer Service (see the back cover) or visiting our website (www.myUHCMedicare.com).

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.

If you are affected by a change in drug coverage, you can:

Work with your doctor (or other prescriber) and ask the plan to make an exception to cover the
drug. We encourage current members to ask for an exception before next year.
☐ To learn what you must do to ask for an exception, see Chapter 9 of your Evidence of
Coverage (What to do if you have a problem or complaint (coverage decisions, appeals
complaints)) or call Customer Service.

□ Work with your doctor (or other prescriber) to find a different drug that we cover. You can call Customer Service to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a drug that is not on the Drug List (Formulary) or when it is restricted in some way in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy. (To learn more about when you can get a temporary supply and how to ask for one, see Chapter 5, Section 5.2 of the **Evidence of Coverage.**) During the time when you are getting a temporary supply of a drug, you should talk with your doctor to decide what to do when your temporary supply runs out. You can either switch to a different drug covered by the plan or ask the plan to make an exception for you and cover your current drug.

If you have obtained approval for a Drug List (Formulary) exception this year, please refer to the approved through date provided on your approval letter to determine when your approval expires. After the date of expiration on your approval letter, you may need to obtain a new approval in order for the plan to continue to cover the drug, if the drug still requires an exception and you and your doctor feel it is needed. To learn what you must do to ask for an exception, see Chapter 9 of your Evidence of Coverage or call Customer Service.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about the changes we may make to the Drug List, see Chapter 5, Section 6 of the Evidence of Coverage.)

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), the information about costs for Part D prescription drugs may not apply to you. We sent you a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" you will receive a "LIS Rider" by September 30, 2021. If you don't receive it, please call Customer Service and ask for the "LIS Rider" to be sent to you.

There are four "drug payment stages." How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your **Evidence of Coverage** for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the **Evidence of Coverage**, which is located on our website at www.myUHCMedicare.com. You may also call Customer Service to ask us to mail you an **Evidence of Coverage**.)

Changes to the Deductible Stage

Stage	2021 (this year)	2022 (next year)
Stage 1: Yearly (Part D) Deductible Stage	Because we have no deductible, this payment stage does not apply to you.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost-sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, **Types of out-of-pocket costs you may pay for covered drugs** in your **Evidence of Coverage**.

Stage	2021 (this year)	2022 (next year)	
Stage 2: Initial Coverage Stage During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.	Your cost for a one-month supply filled at a network pharmacy with standard cost-sharing:	Your cost for a one-month supply filled at a network pharmacy with standard cost-sharing:	
The costs in this row are for a one- month (30-day) supply when you fill	Tier 1 – Preferred Generic Drugs:	Tier 1 – Preferred Generic:	
your prescription at a network pharmacy that provides standard cost-sharing.	You pay \$0 per prescription.	You pay \$0 per prescription.	
For information about the costs for a	Tier 2 - Generic Drugs:	Tier 2 - Generic:	
long-term supply or for mail-order prescriptions, look in Chapter 6, Section 5 of your Evidence of	You pay \$0 per prescription.	You pay \$0 per prescription.	
Coverage.	Tier 3 - Preferred Brand	Tier 3 - Preferred Brand:	
We changed the tier for some of the	Drugs:	You pay \$28 per	
drugs on our Drug List. To see if your	You pay \$28 per	prescription.	
drugs will be in a different tier, look them up on the Drug List.	prescription.	Select Insulin Drugs ¹ :	
	Select Insulin Drugs ¹ :	You pay \$28 for Select	
	You pay \$28 for Select Insulins.	Insulins.	

Stage	2021 (this year)	2022 (next year)
	Tier 4 - Non-Preferred Drugs:	Tier 4 - Non-Preferred Drug:
	You pay \$70 per prescription.	You pay \$70 per prescription.
	Tier 5 - Specialty Tier Drugs: You pay 33% of the total cost.	Tier 5 - Specialty Tier: You pay 33% of the total cost.
	Once your total drug costs have reached \$4,130, you will move to the next stage (the Coverage Gap Stage).	Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).

¹ For 2022, this plan participates in the Part D Senior Savings Model which offers lower, stable, and predictable out of pocket costs for covered insulin through the different Part D benefit coverage stages. You will pay a maximum of \$28 for a 1-month supply of Part D select insulin drugs during the deductible, initial coverage and coverage gap or "donut hole" stages of your benefit. You will pay 5% of the cost of your insulin in the catastrophic stage. This cost-sharing only applies to members who do not qualify for a program that helps pay for your drugs ("Extra Help").

Changes to the Coverage Gap and Catastrophic Coverage Stages

Our plan offers additional gap coverage for select insulins. During the Coverage Gap stage, your out-of-pocket costs for Select Insulin Drugs will be \$28 for a one month retail supply.

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage.** For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your **Evidence of Coverage.**

Section 2	Deciding Which Plan to Choose	
Section 2.1	If You Want to Stay in Erickson Advantage® Guardian (HMO-POS I-SNP)	

To stay in our plan you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our Erickson Advantage® Guardian (HMO-POS I-SNP).

Section 2.2 If You Want to Change Plans

We hope to keep you as a member next year but if you want to change for 2022 follow these steps:

Step 1: Learn about and compare your choices

☐ You can	join a	different	Medicare	health plan,

□ - OR- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read **Medicare & You 2022 handbook**, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to www.medicare.gov/plan-compare. Here, you can find information about costs, coverage, and quality ratings for Medicare plans.

As a reminder, UnitedHealthcare Insurance Company or one of its affiliates offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

\square To change to a different Medicare health plan, enroll in the new plan. You will automatically
be disenrolled from Erickson Advantage® Guardian (HMO-POS I-SNP).
☐ To change to Original Medicare with a prescription drug plan , enroll in the new drug plan.
You will automatically be disenrolled from Erickson Advantage® Guardian (HMO-POS I-SNP).
□ To change to Original Medicare without a prescription drug plan, you must either:
☐ Send us a written request to disenroll. Contact Customer Service if you need more
information on how to do this (phone numbers are in Section 6.1 of this booklet).
□ - or - Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a
week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

Section 3 Deadline for Changing Plans

You can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Section 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state.

State Health Insurance Assistance Program is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. State Health Insurance Assistance Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can find your SHIP number and address in Chapter 2, Section 3 of the **Evidence of Coverage.**

Section 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help: "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don't even know it. To see if you qualify, call: 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/days a week; The Social Security Office at 1-800-772-1213 between 8 a.m. and 7 p.m., Monday through Friday. TTY users should call 1-800-325-0778 (applications); or
☐ Your State Medicaid Office (applications).
☐ Help from your state's pharmaceutical assistance program. State Pharmaceutical
Assistance Program helps people pay for prescription drugs based on their financial need, ago or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Chapter 2, Section 3 of your Evidence of Coverage).
☐ Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS Drug Assistance
Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State

residence and HIV status, low income as defined by the State, and uninsured/under-insured

status. Medicare Part D prescription drugs that are also covered by ADAP qualify for

prescription cost-sharing assistance through the ADAP in your State. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call the ADAP in your State. You can find your State's ADAP contact information in Chapter 2 of the **Evidence of Coverage.**

Section 6 Questions?

Section 6.1 Getting Help from Erickson Advantage® Guardian (HMO-POS I-SNP)

Questions? We're here to help. Please call Customer Service at 1-866-314-8188. (TTY only, call 711.) We are available for phone calls 24 hours a day, 7 days a week. Calls to these numbers are free.

Read your 2022 Evidence of Coverage (it has details about next year's benefits and costs)

This **Annual Notice of Changes** gives you a summary of changes in your benefits and costs for 2022. For details, look in the 2022 **Evidence of Coverage** for Erickson Advantage® Guardian (HMO-POS I-SNP). The **Evidence of Coverage** is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at www.myUHCMedicare.com. You may also call Customer Service to ask us to mail you an Evidence of Coverage.

Visit our Website

You can also visit our website at www.myUHCMedicare.com. As a reminder, our website has the most up-to-date information about our provider network (Provider Directory) and our list of covered drugs (Formulary).

Section 6.2 Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

You can visit the Medicare website (www.medicare.gov). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to www.medicare.gov/plan-compare).

Read Medicare & You 2022

You can read the **Medicare & You 2022** Handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (www.medicare.gov) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

For more information, please call customer service at:

Erickson Advantage® Guardian (HMO-POS I-SNP) **Customer Service:**



Call 1-866-314-8188

Calls to this number are free. 24 hours a day, 7 days a week. Customer Service also has free language interpreter services available for non-English speakers.

TTY **711**

Calls to this number are free. 24 hours a day, 7 days a week.

Write: **P.O. Box 30770**

Salt Lake City, UT 84130-0770

www.myUHCMedicare.com