Title: Hillcrest Volunteer Cashier

Key Responsibilities
- Promote and support the mission of Hillcrest Transitional Housing in our interactions with shoppers and donors
- Oversee cash register operations
- Provide superior customer service to maximize sales and profits
- Help Store Manager and Assistant Store Manager with volunteer management

Initial Impact
- Customers and donors receive care and hospitality from a helpful staff of volunteers
- Funding is provided for Hillcrest Transitional Housing programs, benefitting those in need
- Quality merchandise is available at greatly discounted pricing

Sustained Outcome
- Financial and material support is provided for Hillcrest Transitional Housing in moving individuals, youth and families from homelessness to self-sufficiency

Training & Support
- New Volunteer Orientation
- Initial training with volunteer buddy or staff member on cashier responsibilities and cash management procedures
- Ongoing support from site management staff regarding policies and procedures

Commitment
- Preferred commitment is for a recurring 4-hour shift one day per week.
- Available shifts include;
  - Mon-Fri 10 am to 2 pm
  - Mon-Fri 2 pm to 6 pm
  - Sat 10 am to 2 pm
  - Sat 2 pm to 5 pm

Qualifications/ Skills
- This role requires the volunteer to have compassion towards all people
- Must be mission focused and willing to serve others
- Basic math and people skills
- Previous point of sale experience is helpful but not required
- Must be at least 18 years of age and able to pass a background check

Benefits
- Build relationships within a community of like-minded volunteers
- 25% discount at thrift stores
- Gain opportunities to improve the lives of those in need