Title: Hillcrest Donation Attendant Volunteer

Key Responsibilities
- Promote and support the mission of Hillcrest Transitional Housing in our interactions with shoppers and donors
- Greet donors in a friendly manner, assist them with their donations, and provide them with a receipt
- Place donations in designated areas as instructed by management
- Sort and price donations as needed
- Empty trash as needed
- Help Store Manager and Assistant Store Manager with volunteer management

Initial Impact
- Donors receive care and hospitality from a helpful staff of volunteers
- Funding is provided for Hillcrest Transitional Housing programs, benefitting those in need
- Being good stewards of our donations

Sustained Outcome
- Financial and material support of Hillcrest Transitional Housing in moving individuals, youth and families from homelessness to self-sufficiency

Training & Support
- New Volunteer Orientation
- Initial training with volunteer buddy or staff member on donation processes
- Ongoing support from site management staff regarding policies and procedures

Commitment
- Preferred commitment is for a recurring 4-hour shift one day per week.
- Available shifts include:
  - Mon-Fri 10 am to 2 pm
  - Mon-Fri 2 pm to 6 pm
  - Sat 10 am to 2 pm
  - Sat 2 pm to 5 pm

Qualifications/ Skills
- This role requires the volunteer to have compassion toward all people
- Ability to move donations from the donor vehicle to the designated donation staging area
- Must be at least 18 years of age and pass a background check

Benefits
- Build relationships within a community of like-minded volunteers
- 25% discount at thrift stores
- Gain opportunities to improve the lives of those in need