

# 2021



## Utilize Microsoft 365 effectively to save up to 60 minutes a day Tracy van der Schyff

Microsoft Coach & Catalyst Business Applications & Office Apps & Services MVP The Guid Stuff, South Africa @tracyvds https://tracyvanderschyff.com https://www.youtube.com/c/tracyvanderschyff



Intro

**Office** 

Teamwork



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Contact me for Microsoft | Office 365 consulting, mentorship & coaching, Intranets, prototype incubation, training, change management & user adoption.

SA	ST			IST		U	ГС	EDT/EST		PDT/PST	
Start	End	Time	Торіс	Start	End	Start	End	Start	End	Start	End
16:00	16:15	00:15	Opening / Speaker Intro / Outline	19:30	19:45	14:00	14:15	10:00	10:15	07:00	07:15
16:15	16:30	00:15	Attendees Meet & Greet / Survey	19:45	20:00	14:15	14:30	10:15	10:30	07:15	07:30
16:30	17:00	00:30	Microsoft 365 Intro	20:00	20:30	14:30	15:00	10:30	11:00	07:30	08:00
17:00	17:20	00:20	New Habits / Habitual Usage	20:30	20:50	15:00	15:20	11:00	11:20	08:00	08:20
17:20	17:35	00:15	Tea / Coffee Break	20:50	21:05	15:20	15:35	11:20	11:35	08:20	08:35
17:35	17:55	00:20	Operating System Hacks	21:05	21:25	15:35	15:55	11:35	11:55	08:35	08:55
17:55	18:40	00:45	Microsoft 365 Apps for Enterprise	21:25	22:10	15:55	16:40	11:55	12:40	08:55	09:40
18:40	19:10	00:30	Lunch Break	22:10	22:40	16:40	17:10	12:40	13:10	09:40	10:10
19:10	19:40	00:30	OneDrive & Microsoft Teams	22:40	23:10	17:10	17:40	13:10	13:40	10:10	10:40
19:40	20:25	00:45	Office 365 Time-saving Apps	23:10	23:55	17:40	18:25	13:40	14:25	10:40	11:25
20:25	20:40	00:15	Tea / Coffee Break	23:55	00:10	18:25	18:40	14:25	14:40	11:25	11:40
20:40	21:00	00:20	Recap, Sharing of Resources / QnA	00:10	00:30	18:40	19:00	14:40	15:00	11:40	12:00



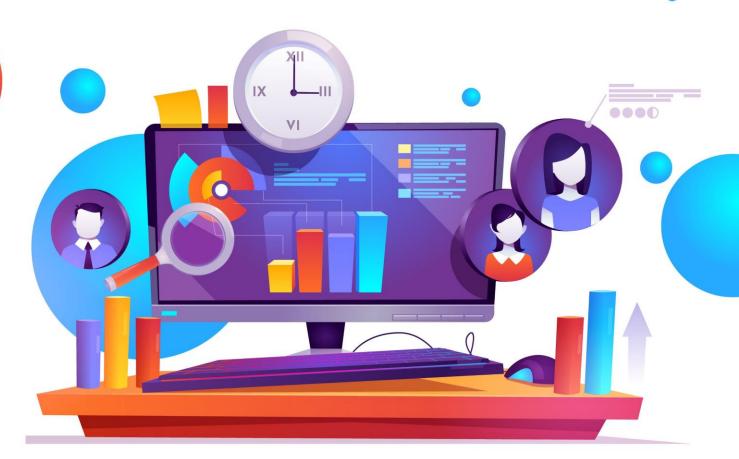
Intro

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- Habits
- Windows
- **Office**
- Teamwork

Microsoft | Office 365 Intro

- New Habits
- **Operating System Hacks**
- Microsoft 365 Apps for Enterprise
- **OneDrive & Microsoft Teams**
- Microsoft | Office 365 Time-saving Apps





@collab365 | @tracyvds

Closing QnA

Habits

Windows

Office

# Disclaimer

The treadmill doesn't make you lose weight. Consistently using it does...



Teamwork

Invest in your greatest asset – YOU. For every hour spent in training / workshops, spend two going through the content, making notes / making sense of it all. Then repeat, repeat, repeat until it becomes a natural "way of doing". Tracy





## Microsoft | Office 365 Introduction

- Licenses
- Apps & Purposes
- Web, Desktop & Mobile Access
- MyAnalytics Dashboard, Digests, Insights Outlook Add-In, & Inline Suggestions
- Measurement & Reports





Home

Intro

Habits

Windows



## Microsoft 365 Business Basic

Best for businesses that need easy remote solutions, with Microsoft Teams, secure cloud storage, and Office Online (desktop versions not included).

## Microsoft 365 Apps for enterprise

The enterprise edition of the Office apps plus cloud-based file storage and sharing. Business email not included<sup>1</sup>.

## Microsoft 365 Business Standard

Best for businesses that need full remote work and collaboration tools including Microsoft Teams, secure cloud storage, business email, and premium Office applications across devices.

## Office 365 E1

Business services such as email, file storage and sharing, Office for the web, meetings and IM, and more. Office apps not included<sup>1</sup>.

## Microsoft 365 Business Premium

Best for businesses that require secure, remote work solutions with everything included in Business Standard, plus advanced cyberthreat protection and device management.

## Office 365 E3

All the features included in Microsoft 365 Apps for enterprise and Office 365 E1 plus security and compliance<sup>1</sup>.

## Microsoft 365 Apps

Best for businesses that need Office apps across devices and cloud file storage. Business email and Microsoft Teams not included.

## Office 365 E5

All the features of Office 365 E3 plus advanced security, analytics, and voice capabilities<sup>1</sup>.

## Microsoft 365 E3

Get best-in-class productivity apps combined with core security and compliance capabilities for your enterprise.

## Microsoft 365 E5

Get best-in-class productivity apps and advanced security, compliance, voice and analytical capabilities for your enterprise.

## Microsoft 365 F3

Formerly Microsoft 365 F1 Empower your Firstline workforce with productivity apps and cloud services that allow them to do their best work.

Intro

Closing OnA

A	Admin	Your admin web portal for subscription management
	Azure *	The Azure cloud platform is more than 200 products and cloud services designed to help you bring new solutions to life - to solve today's challenges and create the future.
5	Bookings	Simplify how you schedule and manage appointments both inside and outside your organization
	Calendar	Schedule and share meetings and event times, and automatically get reminders.
D	Delve	Get personal insights and relevant information based on who you work with and the content you work on.
$\triangleright$	Dynamics 365*	Break down the silos between your business processes and applications with Microsoft Dynamics 365.
x	Excel	Discover and connect to data, model and analyze it, and visualize insights.
-	Forms	Create surveys, quizzes, and polls and easily see results in real time.
$\mathbf{\overline{v}}$	Kaizala	A simple and secure mobile chat app for work.
	Lists	Allow users to create, share, and track data inside lists.
٢	MyAnalytics	Create better work habits with insights into your meetings, email, and focus hours.
	OneDrive	Store, access, and share your files in one place.
N	OneNote	Capture and organize your notes across all your devices.
0	Outlook	Business-classemail through rich and familiar Outlook experience.
ننؤ	People	Organize your contact info for all your friends, family, colleagues, and acquaintances.
	Planner	Create plans, organize and assign tasks, share files, and get progress updates.

Intro

۲	Power Apps	Build mobile and web apps with the data your organization already uses.
	Power Automate	Create workflow between your apps, files, and data to automate time-consuming tasks.
4	Power Bl	Create actionable, dynamic, and engaging data dashboards you can share with others.
P	PowerPoint	Design professional presentations.
•	Project	Develop project plans, assign tasks, track progress, and manage budgets.
0	Security & Compliance	Meet your organization's legal, regulatory, and technical standards for content security and data use.
5	SharePoint	Share and manage content, knowledge, and applications to empower teamwork.
	Stream	Store and share videos of classes, meetings, presentations, and training sessions.
s	Sway	Create and share interactive reports, presentations, and personal stories.
đji	Teams	The customizable, chat-based team workplace in Microsoft 365.
<	To Do	Keep track of your tasks in one place with intelligence that helps you collect, prioritize, and get more done together.
~	Whiteboard	Ideate and collaborate on freeform canvas designed for pen, touch, and keyboard.
w	Word	Bring out your best in writing.
Y	Yammer	Connect with coworkers and classmates, share information, and organize around projects.

\* Separate from Microsoft 365 Subscriptions

Office

Intro

Habits

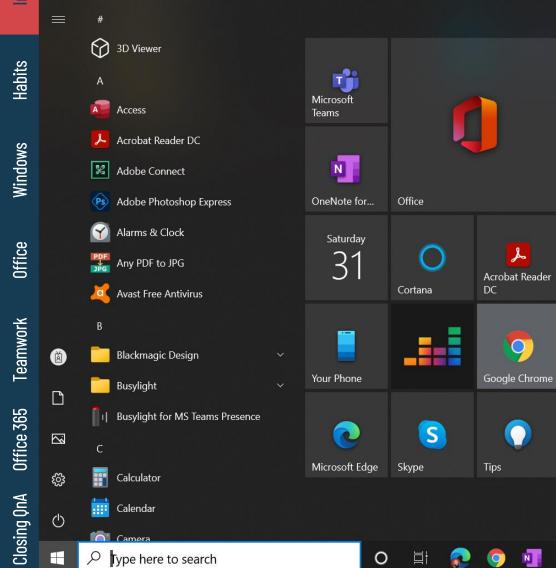
Windows

Office

Teamwork

Office 365

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∩ ⊕	Microsoft 365 Business Apps All apps	Tips and Tricks	$Add-Ins \rightarrow$
	A S Admin Your admin web portal for subscription mana	Bookings Simplify how you schedule and manage appo Calendar Schedule and share m	neeting and event times, Compliance Meet your organization's legal, regulatory, an
×	Delve Get personal insights and relevant informatio	Excel Discover and connect to data, model and anal Forms Create surveys, quizze	es, and polls and easily s Kaizala A simple and secure mobile chat app for work
	Lists Allows users to create, share, and track data i	MyAnalytics Create better work habits with insights into y OneDrive Store, access, and sha	re your files in one place. OneNote Capture and organize your notes across all yo
<b>a</b>	Outlook Business-class email through a rich and famili	People Organize your contact info for all your friends Planner Create plans, organize	e and assign tasks, share Power Apps Build mobile and web apps with the data you
<b>\$</b>	Power Automate Create workflows between your apps, files, an	Power BI Create actionable, dynamic, and engaging dat PowerPoint Design professional p	resentations. Project Develop project plans, assign tasks, track pro
2	Go to Security	SharePoint Share and manage content, knowledge, and a Share videos of classe	es, meetings, presentatio Sway Create and share interactive reports, presenta
¤∳ ≫	Teams The customizable, chat-based team workspac	To Do Keep track of your tasks in one place with int Whiteboard Ideate and collaborate	e on a freeform canvas Word Bring out your best writing.
	Yammer Connect with coworkers and classmates, shar		
s <b>a</b>	Business Apps		Feedback <b>O</b> Need help?





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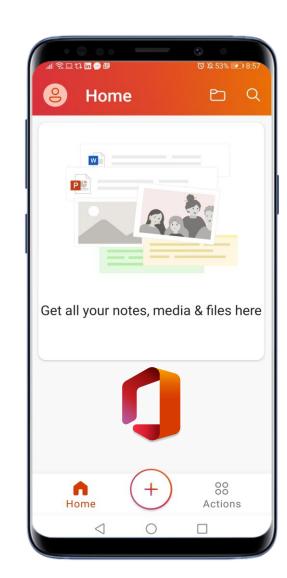


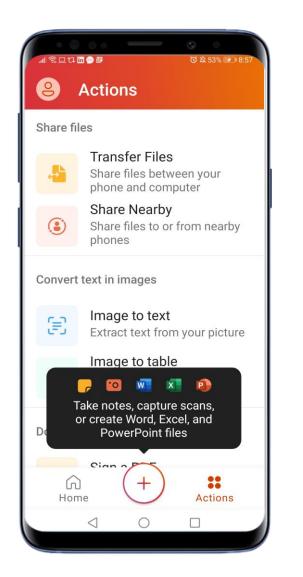






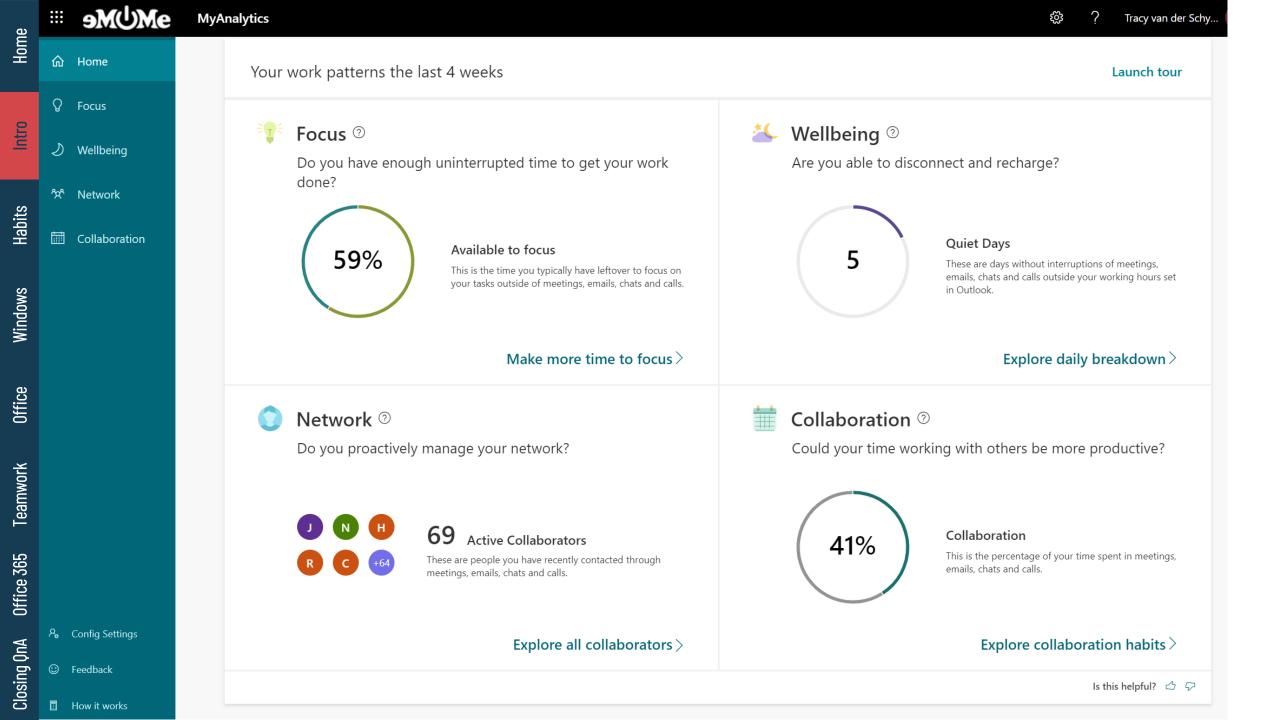








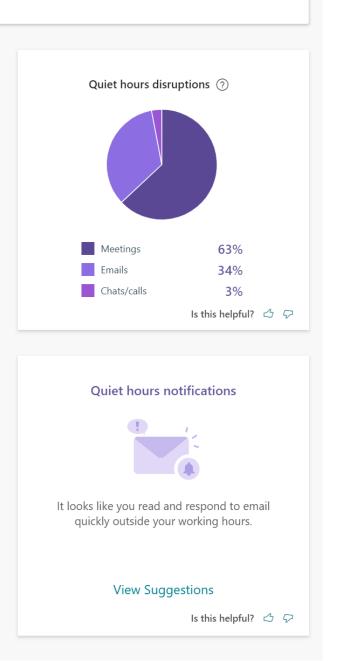




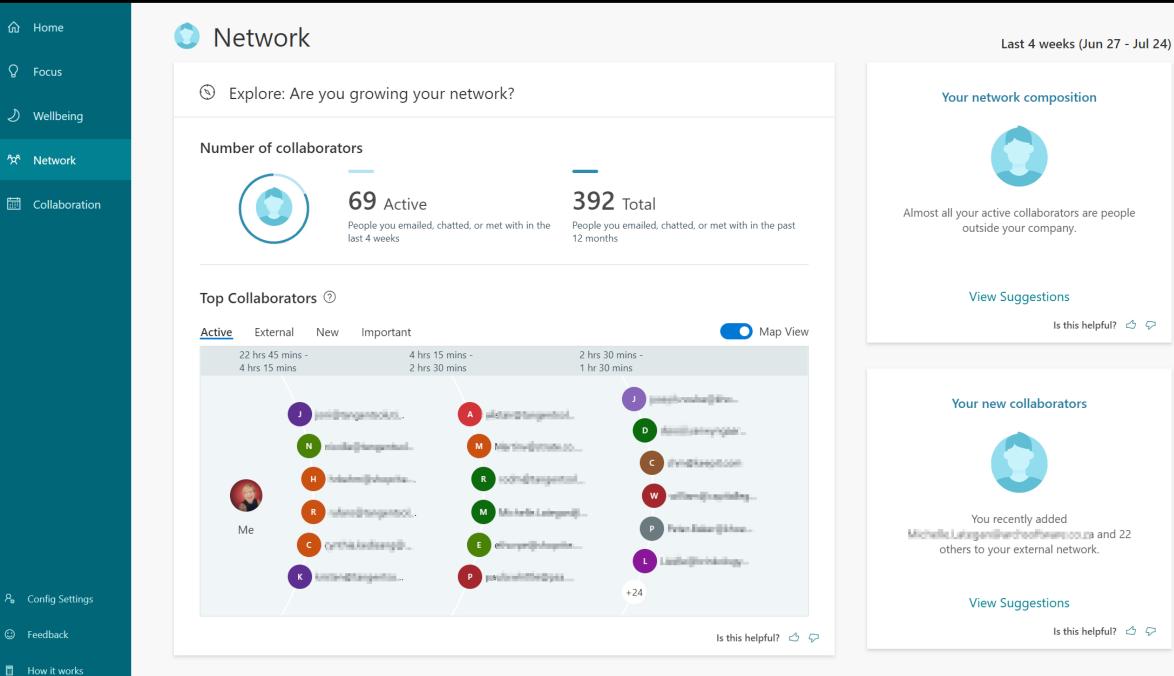
e		эМUMe	MyAnalytics	口。 ? Tracy van der Schy…
Home	ଜ	Home	🚏 Focus	Last 4 weeks (Jul 4 - Jul 31)
0	Ŷ	Focus		
Intro	Ŋ	Wellbeing	Your focus plan Track your progress and plan ahead.Learn more	Plan configuration
its	ጵ	Network		
Habits		Collaboration	Plan the next 2 weeks ⑦	Last week
Windows			Focus time booked 8 of 10 days This week	
Office			Needs review 1 of 10 days	<b>0</b> of 5 days
Teamwork			Meeting conflicts or no focus time available Weekends, past days, and days marked as "Out of office" on your calendar	Focus time booked
Office 365			Is this helpful? 🖒 🖓	
	ዶ, (	Config Settings	S Explore: Do you have enough uninterrupted time to get your work done?	Plan your week
Closing QnA		Feedback	Weekly average	
Cld		How it works		

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Home	ŵ	Home											
0	Ŷ	Focus											
Intro	Ð	Wellbeing	C	) Expl	ore: A	Are yo	ou ab	le to	disco	nnect a	nd recharge?		
S	የድ	Network		uiet days are	-	thout sig	gnificant	activity o	outside y	our working	hours of 8:00 AM to 5:00 PM.	Configure working hours	
Habits		Collaboration											
S							*(				Quiet hours kept on	Quiet hours lost on	
Windows											<b>5</b> days	<b>23</b> days	
Office			Wee	week ti ekends are i uiet day:	ncluded	because			inities to	recharge fro	om work for a full day. <b>Configu</b>	<del>re weekends</del> Did you know?	
			Wee	ekends are i	ncluded	because			Fri	recharge fro Sat		<b>Did you know?</b> Longest streak of Quiet	2
Teamwork Office			Wee	ekends are i uiet day: Sun	ncluded s kept Mon	because in Jun Tue	-Jul 20 Wed	21	Fri	Sat		Did you know?	2
Teamwork			Wee	ekends are i uiet day: Sun 27	Mon 28	because in Jun Tue 29	-Jul 20 Wed	7 <b>21</b> Thu 1	Fri 2	Sat 3		<b>Did you know?</b> Longest streak of Quiet	2
ce 365 Teamwork			Wee	ekends are i uiet day: Sun 27 4	Mon 28	because in Jun Tue 29 6	-Jul 20 Wed 30 7	21 Thu 1	Fri 2 9	Sat 3 10		<b>Did you know?</b> Longest streak of Quiet days kept Average Quiet days kept	-
Office 365 Teamwork	٩.	Config Settings	Wee	ekends are i uiet day: Sun 27 4 11 18	Mon           28           5           12           19	because in Jun Tue 29 6 13 20	-Jul 20 Wed 30 7 14	21 Thu 1 8 15 22	Fri 2 9 16 23	Sat 3 10 17 24		<b>Did you know?</b> Longest streak of Quiet days kept Average Quiet days kept	-
ce 365 Teamwork		Config Settings Feedback	Wee	ekends are i uiet day: Sun 27 4 11 18	Mon 28 5 12	because in Jun Tue 29 6 13 20	-Jul 20 Wed 30 7 14	21 Thu 1 8 15 22	Fri 2 9 16	Sat 3 10 17 24		<b>Did you know?</b> Longest streak of Quiet days kept Average Quiet days kept	1



MyAnalytics



ŝ 2 Tracy van der Schy... #

Focus

Wellbeing

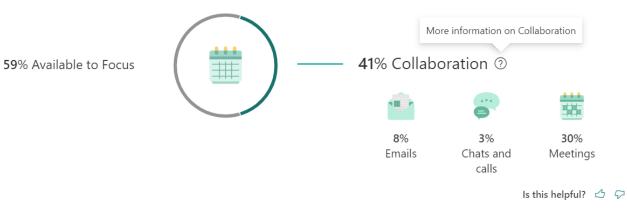
#### Last 4 weeks (Jun 27 - Jul 24)

#### Explore: Could your time working with others be more productive? $\bigcirc$

#### Weekly average

Collaboration

Collaboration is the % of time in the last 4 weeks during your working hours. Breakout of your time outside working hours can be found in the Wellbeing section.



#### Meeting habits ⑦

Out of 66 meetings you organized or attended in the last 4 weeks, here are the most common types:

Invitations sent with at least a day's notice	659
High attendance	719
During working hours	799
No emails or chats during the meeting	809

#### Time in meetings



You typically have 40% of your week spent in meetings. That's about 17 hours each week. 5% of your weekly meetings are recurring.

#### **View Suggestions**

Is this helpful? 🖒 🖓

#### Respond to meetings on time



You did not respond to 13% of your meeting requests last month.

#### **View Suggestions**

Is this helpful? 🖒 🖓

Closing OnA

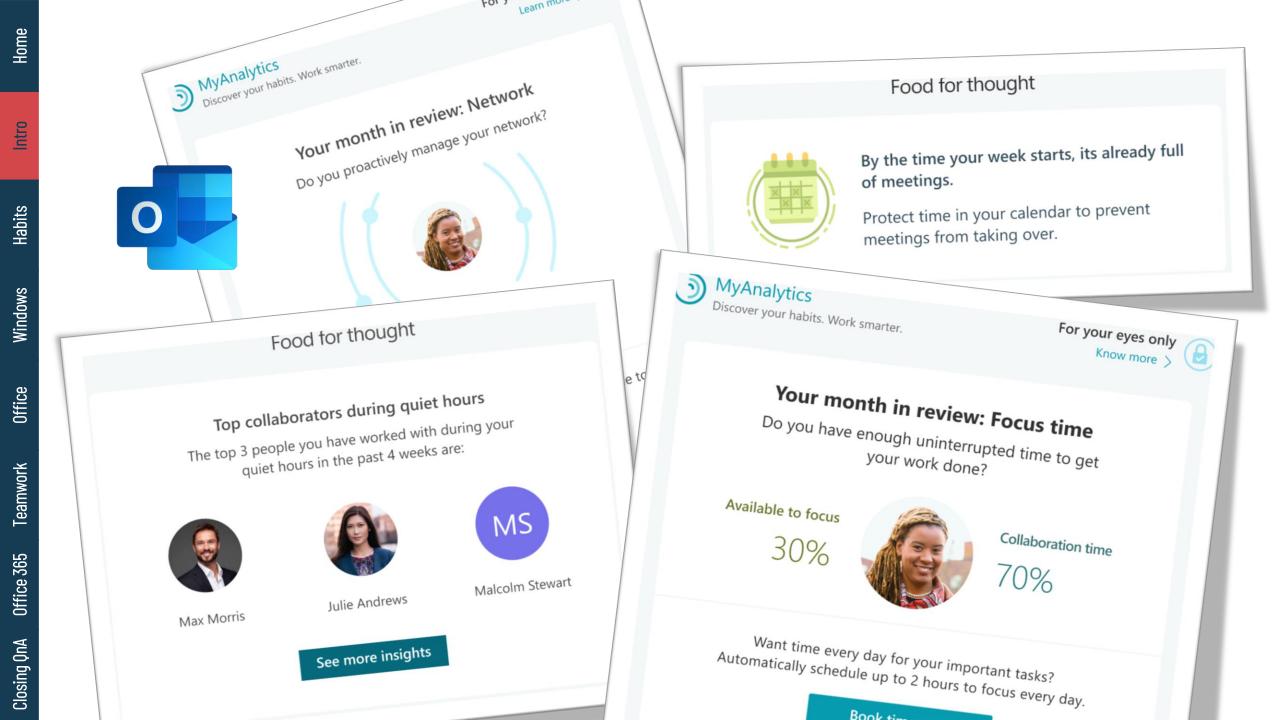
₽ Config Settings

③ Feedback

How it works

Windows

Office



Intro

Habits

Windows

**Office** 

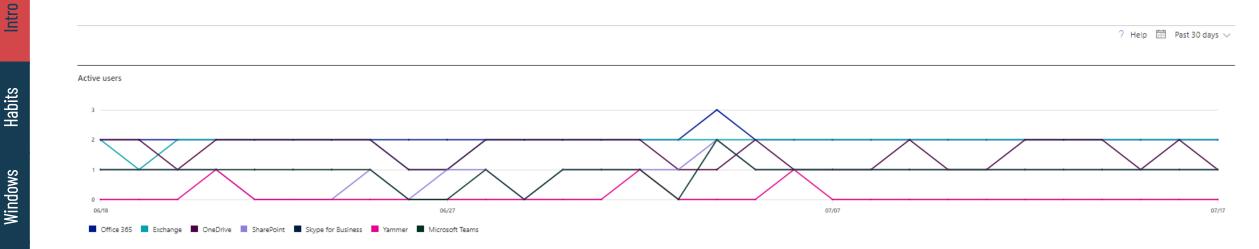
Teamwork

Outlook add-in provides actionable insights to help you 不 stay on top of your tasks and get more done. 🕅 Coming Soon 💿 🖤 Search People ) Open Insights by selecting its  $\mathbb{H}$ icon on the Home ribbon. 요 Address Book Book time to focus Insights Get ✓ Filter Email ~ Add-ins Reserve time in your calendar to Book focus time get your big work items done. Find  $\sim$ Protect your calendar by reserving focus time before meetings take over. Insights -12 X Times found today and 6 others. **Ⅲ** ⊙ ☆ View outstanding tasks Task reminders Check after-hours impact 30 Check in on 4 suggested tasks from Make sure nothing falls through the cracks with After-hours impact 3 people responded to your aftervour email. reminders of tasks that you promised to complete Help your team achieve work-life balance by hours emails. for coworkers over email. reviewing the impact of your after-hours emails. Lidia Holloway + 2 others Lidiah + 2 others Catch up on documents = Catch up on documents Catch up on email Here are 2 documents you Select this card to see a list of shared Unread email You have 5 unread emails from haven't read yet. OneDrive and SharePoint documents Cut through the clutter with a summary of unread important people. in email that you need to catch up on emails from your most important contacts. Lidia Holloway + 2 others Pattif + 4 others Exchange + 100%Types of inline suggestions The following are a few of the suggestions you Add important people might see in Outlook: Add important people Get reminded of tasks and unread •Delay delivery Manage the list of your important contacts. emails for your important people. •Suggested outstanding tasks You'll see reminders when you have tasks to •Get more time to focus do for these people or unread emails from them. Miriam Graham + 3 others •Plan vour time away

- •Protect your focus time
- <u>Shorten a meeting</u>
- •<u>Track email open rate</u>
- Track email

### Usage

Microsoft 365 usage reports show how people in your business are using Microsoft 365 services. Reports are available for the last 7 days, 30 days, 90 days, and 180 days. Data won't exist for all reporting periods right away. The reports become available within 48 hours. Learn more about Microsoft 365 usage reports



#### Microsoft browser usage

#### 2 people need to upgrade their browsers A 100.0%

Your organization had 2 users working in Microsoft 365 online services on Microsoft Edge Legacy (unsupported) and Internet Explorer. We recommend you contact those users and ask them to use the latest version of Microsoft Edge.

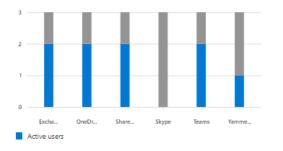
View browser usage

4 —			
3 —			
2 —			
1 —			
0 —			

Active users - Microsoft 365 Services

#### 3 active users

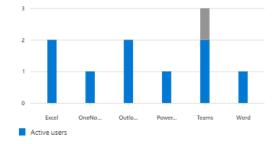
Total number of unique active users per Microsoft 365 Service



Active users - Microsoft 365 Apps

#### 3 active users

Total number of unique active users per Microsoft 365 App



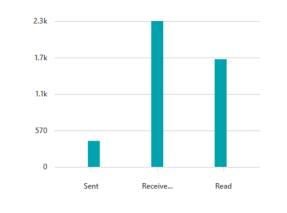
View more

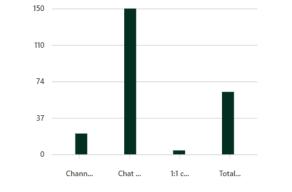
View more

Teamwork

## 2.7K activities • 1.4%

Number of send and receive actions over the selected time period



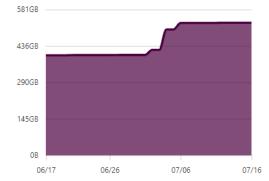


Total number of Teams activities over the selected time period

#### **OneDrive files**

## 66.1K files stored A 25.3%

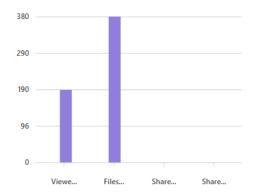
Latest number of files in OneDrive



#### SharePoint files

## 27.5K files stored

Latest number of files in SharePoint



View more

Microsoft Teams activity

235 activities **v** 17.5%



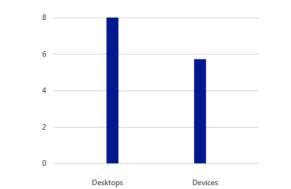
View more

Office activations

View more

## 12 activations

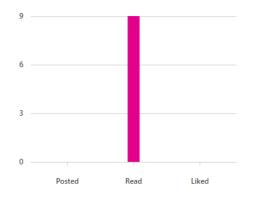
Total number of Office activations over the selected time period



#### Yammer activity

## 9 activities v 92.0%

Total Yammer activity over the selected time period

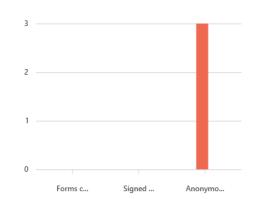


Forms activity

View more

## 3 activities • 88.9%

Total forms created and responses submitted over the selected time period



#### Skype for Business activity

Total Skype for Business activity over the selected time period

#### Looks like no one is using this product yet

View more

Home

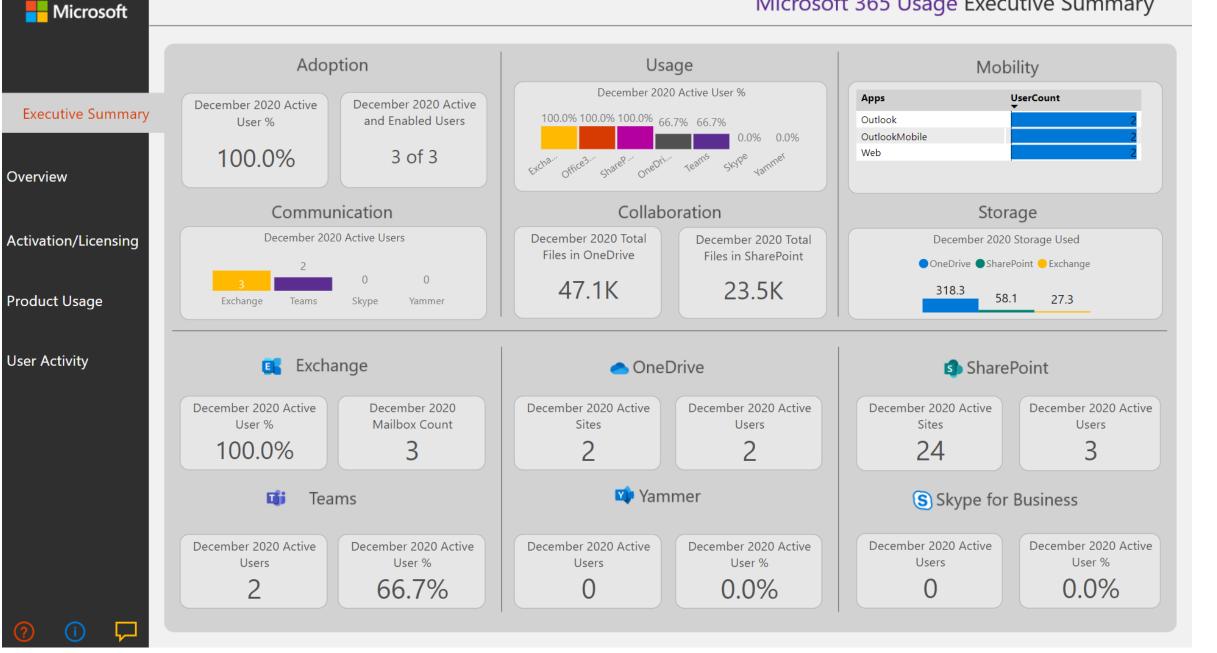
Intro

Teamwork

Overview

Teamwork

Office 365 Closing QnA



## Microsoft 365 Usage Executive Summary

ŵ	Dashboard
<del>ເ</del> ດີອິ	Teams
٨	Devices
٢	Locations
දීර	Users
Ē	Meetings
Ę	Messaging policies
B	Teams apps
ල	Voice
8	Policy packages
	Analytics & reports
	Usage reports
ঞ	Org-wide settings
Ĵ	Planning
Ĵ	Notifications & alerts

Ξ

	Report	What's measured?	Report	What's measured?
Analytics & reports		Active users		Time stamp
•		Active users in teams and channels		User name
Analytics and reports will help you create differe	it ty	Active channels		Phone number
reports will help you better understand usage pa	tter	Messages		Call type
		Privacy setting of teams		Called to
	Teams usage report			To country or region
	· · · · · · · · · · · · · · · · · · ·	Messages a user posted in a team chat		Called from
View reports Downloads		Messages a user posted in a private chat		From country or region
		1:1 calls a user participated in		Charge
		Number of meeting user organized		Currency
		number of meeting user participated it		Duration
Report Date r	ang _	Meetings Audio, Video and Screen sharing time		Domestic/International
	- Teams user activity	Last activity date of a user		Call ID
Select report V Select	report t da	Windows users		Number type
		Mac users		
		:05		Country or region
Apps usage	Teams device usage		Teams PSTN usage	Conference ID
	report	Android phone users	report - Calling Plans	
PSTN blocked users		Total views		Time stamp
		Start time		Display name
PSTN minute and SMS (pre		Event status		SIP address
		Organizer		Phone number
PSTN and SMS (preview) u		Presenter		Call type
· - · · · · · · · · · · · · · · · · · ·		Producer		Called to
Teams device usage	Teams live event	Recording setting		Start time
learns device asage	usage report	Production type		Invite time
Teams live event usage		Display name		Failure time
leans live event usage		Phone number		End time
Termenter		Reason		Duration
Teams usage	Teams PSTN blocke	d Action type		Number type
	users report	Action date and time		Media bypass
Teams user activity		Country or region		SBC FQDN
		Capability (license)		Azure region
Information protection lice		Total minutes		Event type
	Teams PSTN minute	Minutes used		Final SIP code
	pools report	Minutes available	Teams PSTN usage	Final Microsoft subcode
			report - Direct	Final SIP phrase
			Routing	Correlation ID
				Whether users have valid licenses to push their
				messages via change notifications
				Total number of change notification events
			Teams information	trigerred by a user
			protection license	What apps are listening to org-wide change
			report - Direct	notification events
			Routing	nouncation events

Home

Teamwork

©

People experiences

Jan 1

Teamwork

100%

096

Jan 14

Mar 14

When people share information and collaborate in a shared

50% of people in your org are contributing to shared workspaces.

workspace, they can save up to 4 hours a week.

Mar 14

Your organization Peer benchmark

Your organization 🖉 Peer benchmark

May 14

May 14

Jul 12

Jul 12

#### **Productivity Score**

Productivity Score provides insights into your organization's digital transformation journey through its use of Microsoft 365 and the technology experiences that support it. Your organization's score reflects people and technology experience measurements and can be compared to benchmarks from organizations similar to yours.

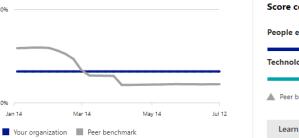
#### Content collaboration Communication Meetings When people collaborate with online files, they can save up to 100 Organizations that use a variety of ways to communicate support When people use online meeting tools effectively, they can save up different work styles, needs, and preferences. to 104 minutes a week. minutes a week. 33% of the people in your org use two or more modes to 100% of meetings in your org follow one or more meeting best files. communicate. practices. 100% 100%



Your organization Peer Benchmark



33% of the people in your org collaborate with online Microsoft 365



## Total score: 446/700 points W Your org 🔺 Peer benchmark Your organization's Productivity Score is the total of its people experiences and technology experiences scores, which are each comprised of several categories of data. Scores are not provided at the individual user level. Score components 446/700 points People experiences:299/500 Technology experiences:147/200 Peer benchmark

Your organization's score: 64%

Learn about how your org's score is calculated

#### Your organization's score history



#### More information

Learn more about Productivity Score Learn more about privacy in Productivity Score

#### Mobility

100%

Access to email and files, and communication with teammates on any device help people get work done on their schedule.

67% of the people in your org use apps across multiple platforms.





## Communication

We measure how frequently people use email, chat, and community posts to communicate so you understand how people in your organization find and share information. Research shows that using real-time communication tools creates a more unified organization and builds employee morale, regardless of location. See the evidence

#### 33% of the people in your org use more than one mode to communicate

Collaboration improves when people have choices in the way they communicate, using the right mode to fit their needs. Microsoft 365 offers flexibility in communications, with email, messages, and community posts. How we calculate your organization's score

People using more than one mode to communicate						
Peer benchmark						
View communication resources						

#### Number of people using more than one mode to communicate over time



#### Explore how your org communicates

#### Breakdown of how people in your org use different modes to communicate

Encourage people to use email, messages, or community posts to share knowledge and access resources, when and where they need.

#### People communicating, by modes ①

Sending emails	<b>2</b> /3
Sending messages in Microsoft Teams	1/3
Posting in communities	<b>0</b> /3

#### New email threads with @mentions have a 80% higher response rate in your org

Using @mentions in email improves email response rates and helps focus attention in a crowded inbox. In your org, 50% of people use @mentions in emails.

New email threads receiving a response, by type  $\bigcirc$ Responses to emails with @mentions 1/1

Responses to emails without @mentions	<b>24</b> /120

#### View related content

#### 100% of people use Teams channels to communicate

Teams channels help people organize their work by project or topic, keeping conversations, files, and meeting notes all in one place.

#### People messaging in Microsoft Teams, by message type ①

Chat messages	1/1
Channel conversations	1/1

#### View related content

#### No people are using questions and answers on Yammer

Using the guestion format in Yammer helps community members tune out the noise and find posts with the answers they need.

(i) This insight cannot be shown. To view this insight, users in your org need to be using question-andanswer feature in Yammer. Learn more about Communication for Productivity Score

Questions in Yammer, by answer type ①

Questions with answers	<b>0</b> /0
------------------------	-------------

Questions with best answers

#### View related content

#### View related content

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Teamwork

## Meetings

Home

Research shows that when people use online meeting tools effectively, they improve the quality of their meetings and can save up to 104 minutes per week. To determine your Meetings score, we measure the use of meeting best practices, including using video, screen-sharing, and app and file-sharing. We're continually adding best practices to this report. See the evidence

#### 100% of meetings in your org include one or more meeting best practices

Meetings where people understand the goal, are able to attend no matter where they are, and have clear next steps help build an inclusive culture and more efficient decision-making. How we calculate your organization's score

Meetings with best practices	54/5 T	54
Peer benchmark		
View resources about meetings		

#### Number of meetings organized and conducted with best practices over time



#### Explore more about meetings in your org

#### 94% of meetings had someone with video on

Turning on the video during meetings makes people feel more included and the sessions more engaging.

Meetings with best practices in Microsoft Teams, by type  $\bigcirc$ 

Video	<b>51</b> /54
Screensharing	<b>45</b> /54

View related actions

## 100% of people spend over 10 hours a week in meetings

Help ensure that people make good use of the time they spend in meetings with tools that help them feel engaged and productive.

## Meeting attendees, broken out by total hours in meetings per week $\, \mathbb{O} \,$



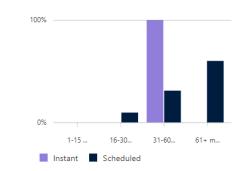
Attendees in meetings with video

Attendees in meetings with screen-sharing

## Less than 1% of instant meetings are less than 30 minutes long

Instant meetings can help people quickly resolve issues and make decisions.

Percent of instant and scheduled meetings, broken out by meeting length  $\bigcirc$ 



## Less than 1%% of people participate in instant meetings from Microsoft Teams channels

Holding instant meetings from a Microsoft Teams channel creates transparency and helps with decision making. Encourage people to record these sessions to help keep coworkers informed.

#### Meeting attendees, across meeting types $\bigcirc$

Instant group calls	0/
Instant Meet now in channel	0/
Scheduled one-off meetings	1/

#### View related actions

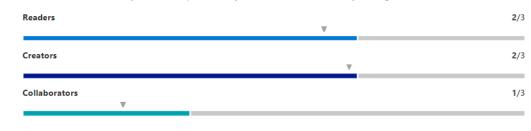
#### View related actions

### **Content collaboration**

We measure the number of people who create, read, and collaborate (edit and share) online for this part of your score. When people collaborate with online files, each person saves an average of 100 minutes, or almost 2 hours, per week. See the evidence

#### 33% of people in your org collaborate with online Office files

When people create and read files online, they are more likely to collaborate online as well. We define content collaboration as one person creating and sharing an Office file, and then at least one other person reading it. This data contributes to your overall productivity score. How we calculate your organization's score





1/3

0/3

Number of readers, creators, and collaborators over time

#### 🔺 Peer benchmark



#### Explore how your org collaborates

## 100% of people who use Office create files in OneDrive or SharePoint

Creating files in OneDrive or SharePoint means they're backed up, available from other devices, and set up for real-time collaboration.

#### People creating files, by location $\square$

View related content

OneDrive	<b>2</b> /2
SharePoint	1/2

## 100% of people share files as an email attachment

Sharing a link to a file in the cloud instead of attaching a copy in email makes sharing more secure and allows users to collaborate in real time.

#### People sharing files in email, by type ① Attach physical files

View related content

 Attach physical files
 2/2

 Link to online files
 0/2

#### 33% of people share content externally

Customize SharePoint's external sharing settings to help people collaborate with external partners or people in your organization who have different licenses.

#### People sharing content 🛈

Share externally	
Only share internally	

#### View related content

## 33% of people collaborate on 4 or more Office files

Invite people to learn about saving and sharing files in the cloud, co-authoring in real time, and collaborating with @mentions.

## People collaborating, by number of shared files

11 or more files	1/3	
4-10 files	0/3	
1-3 files	0/3	

Intro

Teamwork

### Teamwork

Home

## Habits

Research shows that when people share information and collaborate in a shared workspace, they can save up to 4 hours a week. To determine your Teamwork score, we measure how members communicate and collaborate within these shared workspaces—such as Microsoft Teams and Microsoft 365 groups—and how regular the communication is. See the evidence

#### 50% of people in your org are contributing to shared workspaces

Top-performing teams consider diverse perspectives and engage each member on a consistent basis. They also regularly encourage collaboration, such as the creation of shared files and participation in conversations in email and Microsoft Teams message threads. How we calculate your organization's score

People engaged in shared workspaces T	1/2				
Peer benchmark					
View resources about teamwork		0 Jan 14	Mar 14	May 14	Ju
		People engaged in	shared workspaces 📕 People commur	icating or collaborating on content	

#### Explore more about teamwork in your org

#### Breakdown of how people in your organization engage in shared workspaces

If users aren't yet contributing to a shared workspace, encourage them to start. Team dynamics improve and teams are more efficient when members create content in a collaborative way.

#### People in shared workspaces, by activity type ①

Sending email	1/2	N
Sending messages	1/1	
Creating or reading content	1/2	1
View related content		11

#### 5% of shared workspaces have some degree of engagement

Help ensure that people can focus more easily by archiving or deleting Microsoft Teams channels that are no longer active.

#### Shared workspaces with activity, comparing workspace size and months of activity ①

#### Number of people

All	5%	0%	0%	5%
> 100	0%	0%	0%	0%
11-100	0%	0%	0%	0%
2-10	5%	0%	0%	5%
	< 3	4-12	> 12	All
	0-20%	21-40%	41-60%	Age in months 2 more

#### 0% of shared workspaces have over 3 days of engagement per week

Number of people who engage in shared workspaces over time

People are better connected when they collaborate frequently. Teams can stay informed and organized with channels and searchable conversations in Microsoft Teams, and emails to group mailboxes.

#### Shared workspaces, broken out by activity type and days of activity per week ①

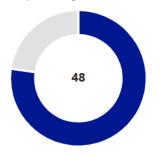


#### 77% of shared workspaces use Microsoft Teams for better collaboration

12

Having a shared workspace in Microsoft Teams helps groups to guickly and easily collaborate on content, communicate over channels, and share and make decisions in meetings.

#### Shared workspaces using Microsoft Teams ①



## Pilot - Baseline Survey

Use this survey to gather baseline data about your pilot end users' knowledge of Office 365.

Thank you for participating in this survey. We appreciate your time.

This survey is being conducted by <insert your organization name here>. It can be completed in 15 to 20 minutes.

We would like to discover how you are collaborating with others as well as how you would prefer to learn to integrate Microsoft Office 365 into your everyday work activities. Your answers will help us tune the pilot to support your needs.

Please be assured that the answers you provide will be kept confidential and you will not be individually identified.

Thank you again for your participation.

#### A. **Profile Questions**

1. Please enter the name of the organization you work for:

#### 2. Indicate how useful each communications service is in helping you be effective in your role.

	Extremely Useful	Somewhat Useful	Not Very Useful	Not Useful At All	Don't Know	N/A
Desk Phone	1	2	3	4	Don't Know	N/A
Skype for Business phone	1	2	3	4	Don't Know	N/A
Presence Status and Availalability	1	2	3	4	Don't Know	N/A
Instant Messaging	1	2	3	4	Don't Know	N/A
Audio conferencing	1	2	3	4	Don't Know	N/A
Video conferencing	1	2	3	4	Don't Know	N/A
Content/Desktop sharing	1	2	3	4	Don't Know	N/A
Online or Web conferencing	1	2	3	4	Don't Know	N/A

#### <sup>7</sup> 3. Indicate how many times per day you use the following communications services:

Desk Phone	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Skype for Business phone	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Presence Status and Availalability	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Instant Messaging	1 or Fewer	Over 1	Over 5	Over 10	Don't Know	N/A
Pilot - Baseline Survey Pilot - Midpoint Survey	Pilot - Final Survey Rollout - Ba	seline Survey 🛛 🖡	Rollout - Midpoint Survey	Rollout - Final Survey	+	

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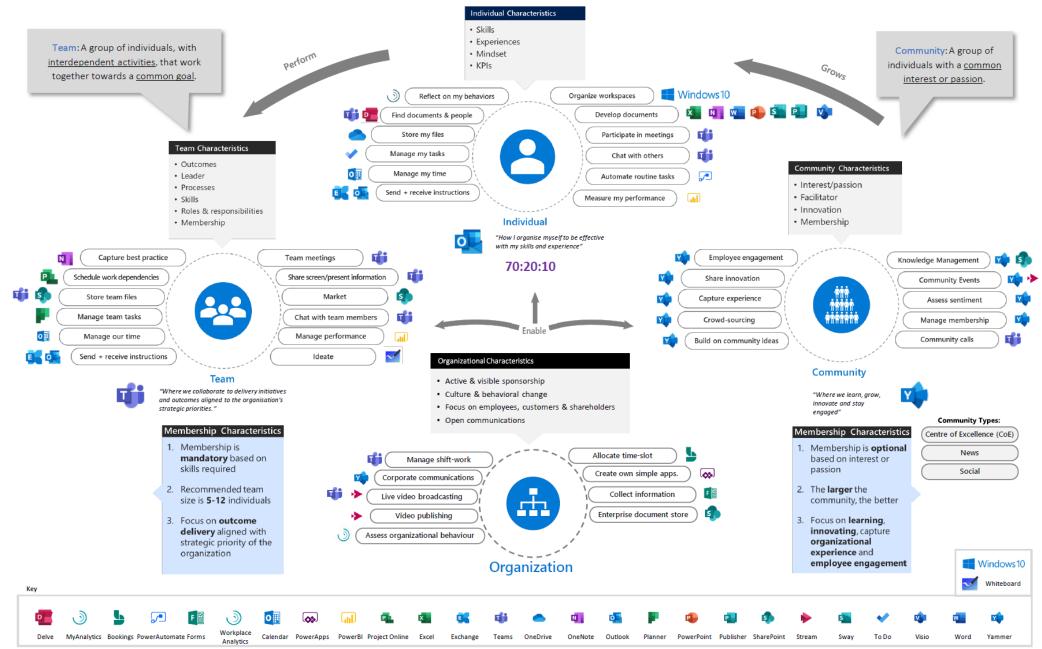
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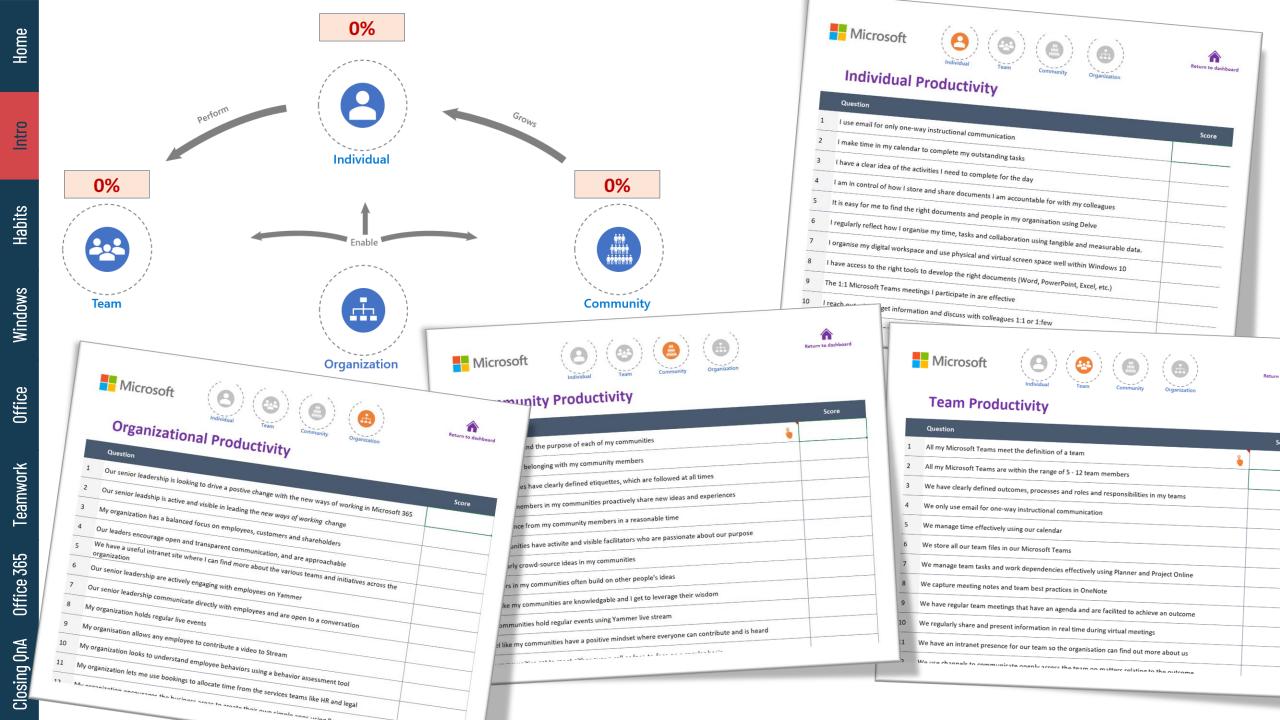
Teamwork

Office 365 Closing QnA

## Modern Collaboration Architecture (MOCA)



© Microsoft 2020



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- To Learn New Things, We Have To Unlearn Old Habits
- Why We Do Things The Way We Do?
- The Psychology Behind The Fear Of Tech
- Determining Roi On Time-Saving





@collab365 | @tracyvds



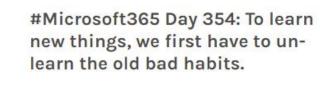


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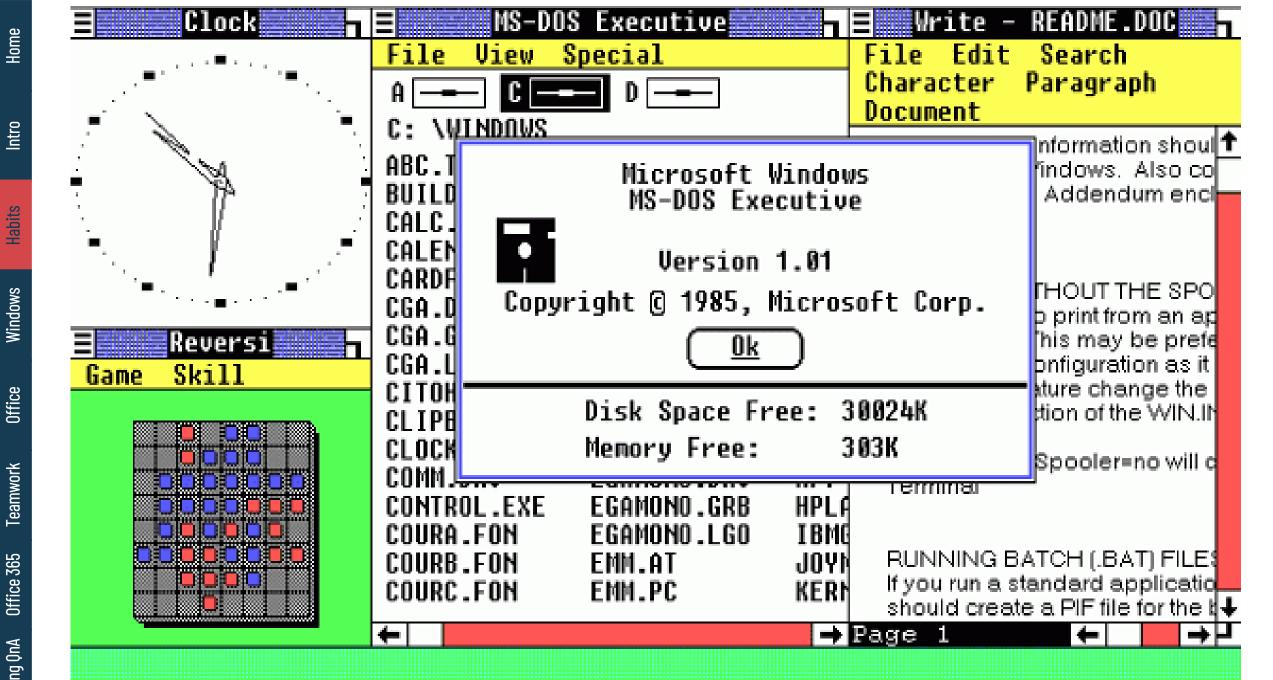
Windows

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Office 365 Closing ()nA



To learn new things, we first have to un-learn the old bad habits



Office



Home

Habits

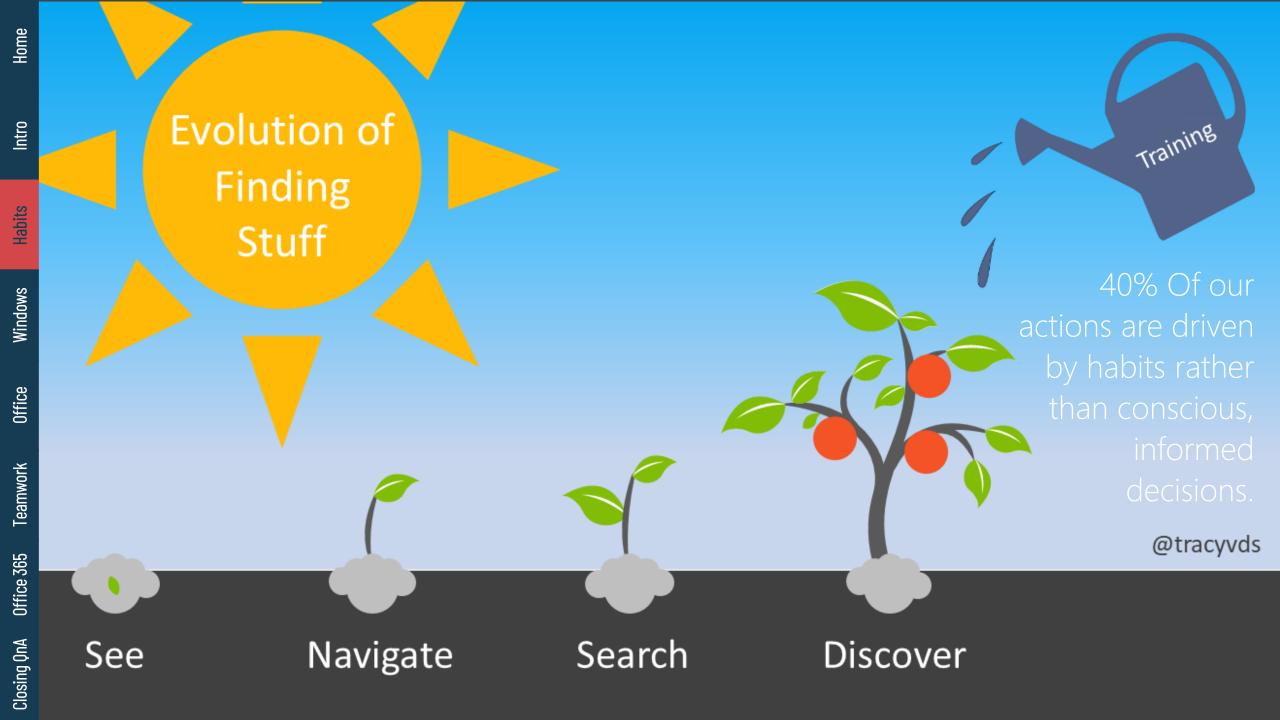
Windows

**IT** Support needs a

facelift

J. Jahler Lander

#Microsoft365 Day 73: How we deliver IT Support should change



The act of a user consuming a service that's made available to them (ad-hoc consumption; people see new features but don't know what to do with them)



No Change Management

With Change Management

	C	)	G	T/	۱L	(	P(		) L	IT	EF	RA	ACY
100 %												•	Level 3 Strong
75%												•	Level 2 Medium
50%												•	Level 1 Poor
25%												•	Below 1 Terrible
0%												•	Can't use computers
	Average	NSA	N	Australia	Germanv		Canada	Netherlands	Scandinavia	Singapore	Japan		

Statistics tell us that only 5% of our employees are power users. Approximately 70% are not considered PC (digitally) Literate. Employees can gain up to 33 productive minutes per day after receiving PC Literacy Training.

Intro

Teamwork

"Moving everyone

to Teams elevates

*—Manager, technology* 

collaboration."

**Qualitative Benefits & Additional Impact** 

## 4 hrs/wk

are saved by information workers through improved collaboration and information sharing

## 150 trips

average number of overnight trips replaced with online meetings by Year 3

### 45 minutes

per week are saved by firstline workers

## 17.7%

improvement of time-to-decision made by decision makers

## 88%

of survey respondents felt "having all of our solutions in one place saves time"

## **18.9%**

reduction in meetings each week

## **Teams reduces the total number of meetings and their duration.** Online meetings conducted over Teams are reliable and of very high audio-

video quality. As a result, employees spend less time addressing setup and call quality issues, and more time interacting. The total time savings equal \$6.9 million.

**Information workers save four hours per week from improved collaboration and information sharing.** With Teams features like coauthoring, integrated file storage, and internal directory, information workers can effectively and efficiently collaborate in real-time. The potential savings equal more than \$14.3 million.

Information workers save more than one hour per week by not having to switch between applications. Access to third-party and line-of-business apps inside Teams from any device benefits all workers, especially remote workers. This creates better employee cohesion and a common corporate culture across locations. The total savings are nearly \$4.8 million. Having resources available online in Teams reduces downtime by 14.6

**percent.** When resources are available in one cloud-based location, downtime is reduced and complexity is lowered, making security and compliance easier. Compared to on-premises solutions, the time savings are worth \$258,000 across information and Firstline Workers.

#### Average Employee Salaries for a company of 3000 employees (example salaries)

<u> </u>		R	per Year per	R per Month per		Т	Total Cost per						
Number	Role		Person	Person			Month		Per Day		Per Hour		Per Minute
50	Receptionist / PA / Ad	R	270 000	R	22 500	R	1 125 000	R	53 571	R	6 696	R	112
1 700	Junior	R	390 000	R	32 500	R	55 250 000	R	2 630 952	R	328 <mark>8</mark> 69	R	5 481
250	Senior	R	570 000	R	47 500	R	11 875 000	R	565 476	R	70 685	R	1 178
450	Junior Manager	R	750 000	R	62 500	R	28 125 000	R	1 339 286	R	167 411	R	2 790
400	Senior Manager	R	960 000	R	80 000	R	32 000 000	R	1 523 810	R	190 476	R	3 175
130	Senior Manager 2	R	1 140 000	R	95 000	R	12 350 000	R	588 095	R	73 512	R	1 225
20	Director / Executives	R	1 740 000	R	145 000	R	2 900 000	R	138 095	R	17 262	R	288
3 000	Totals					R	143 625 000	R	6 839 286	R	854 911	R	14 249

Salaries per year R 1 723 500 000.00

4 hrs/wk saving on productivity per year R 172 350 000.00





Office

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- Windows 10 / 11 Productivity Tips
- macOS Shortcuts & Tips
- Shortcuts / Multitasking
- Supercharged Search
- Training Resources

# Operating System Hacks



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Teamwork







#### Obey these steps:

- 1. Close Word and any other Office programs. ...
- 2. Press the Win+X keyboard shortcut. ...
- 3. Choose Control Panel.
- 4. Below the Programs heading, click the Uninstall a Program link. ...
- 5. Select Microsoft Office from the list of programs. ...
- 6. Click the Change button. ...
- 7. Choose Quick Repair. ...
- 8. Click the Repair button.

#### More items...

https://www.dummies.com > software > microsoft-office Run the Office Repair Utility to Fix Word 2016 - dummies

est match		
Add or remove programs System settings		र्ेंडे
ettings		Add or remove programs
E Apps & features	>	System settings
Run programs made for previous versions of Windows	>	□ <sup>2</sup> Open
Turn Windows features on or off	>	
Windows Insider Program settings	>	Get quick help from web
🗄 Default apps	>	Changing startup apps
Choose a default app for each type of file	>	Installing web apps from Micr Windows 10 Uninstalling apps
earch work and web		Updating apps
O program - See work and web results	>	
.pps (1)		
ocuments - This PC (11+)		
olders (3+)		Q W E B T
⊃ program	Cape Lock	
	Capit Lock	A S D F G H J
Ctri	No.	

- Use your Windows button to search for programs, files and settings on your machine – press the button, start typing – enter to open.
- Windows + Left and Right Arrow will split your screens (on current screen)
- Windows + Shift + left and right arrow will move screens to other physical screens
- Windows + D goes to Desktop
- Windows + E opens File Explorer
- Windows + L locks your machine (do not do this if you do not have a password on your machine)
- Use the Windows button to search for programs, right click on search result – add to task bar. This will now appear on task bar at bottom of your screen.
- Search better with Boolean operators etc. see my <u>video</u> which shows how to bring your search results down dramatically using "+" and "-".
- To open search results in multiple screens (tabs) keep CTRL in while clicking on link
- CTRL + Shift + T reopens a tab you accidentally closed in the browser.
- Pin to Quick Access in Explorer

A minimalist approach to computing with #Office365 and #Windows



#Microsoft365 Day 152: PC Literacy basics everyone should know



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Closing QnA

Habits





Closing OnA

Habits

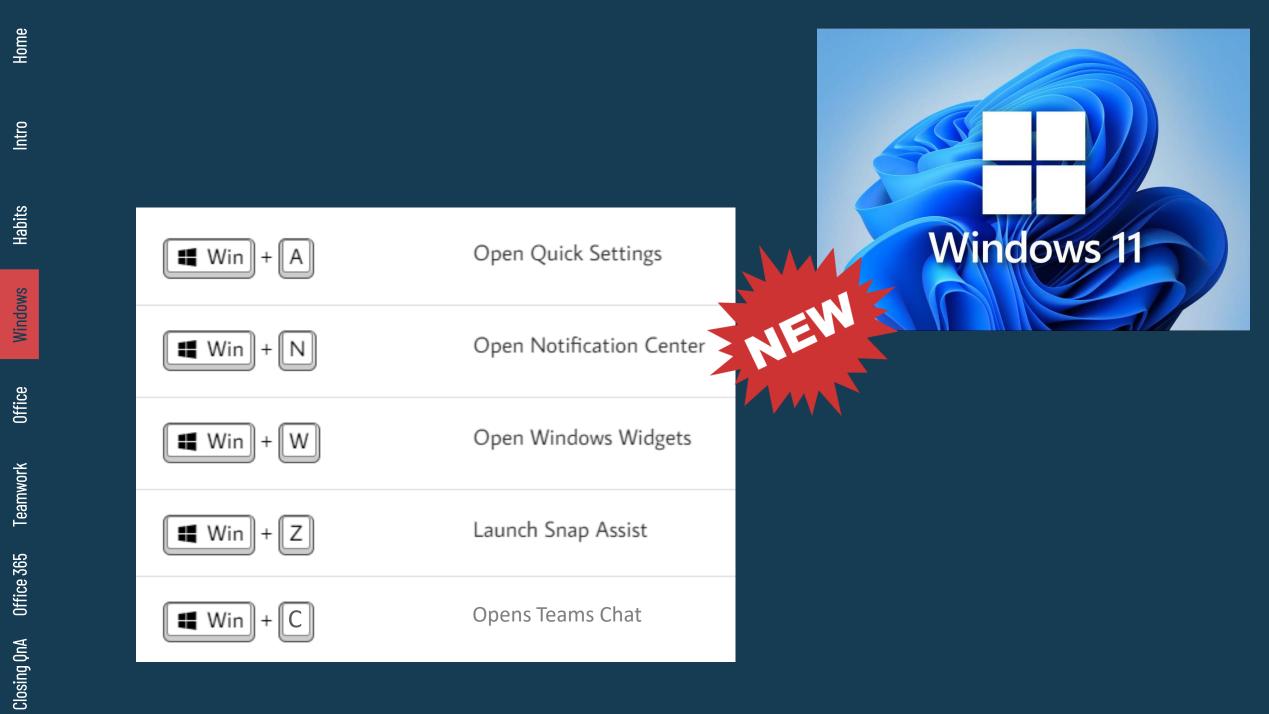
Windows

Office

- Quit many apps in a row: Cmd + Tab •
  - To completely delete a file: Option + Cmd + Delete •
  - To copy-paste a screenshot: Shift + Control + Cmd + 4 •
  - To remove window overload: Cmd + F3 •
  - To launch Spotlight search: Cmd + Space bar •
  - To invert colors on screen: Cmd + Option + F5 •
  - To restore a closed tab: Cmd + Shift + T •
  - To quickly shut down a Mac: Control + Option + Command + Eject
  - To launch Siri: Cmd + Space bar
  - Cmd + Shift + A (for Applications) • Cmd + Shift + U (for Utilities)
    - Cmd + Shift + D (for Desktop)
  - To close a current tab in Chrome: Cmd + W To close a Chrome window: Cmd + Shift + W To open a new Chrome tab: Cmd + T
  - To paste text without formatting: Hold down Shift + Option + Cmd and hit V •
  - To paste emojis in the text: Press Control + Command + Space •
  - To apply strikethrough formatting: Cmd + Shift + X •
  - To select folder contents: Cmd + A • To delete a group of files after selection: Cmd + Delete To empty the Trash: Cmd + Shift + Delete





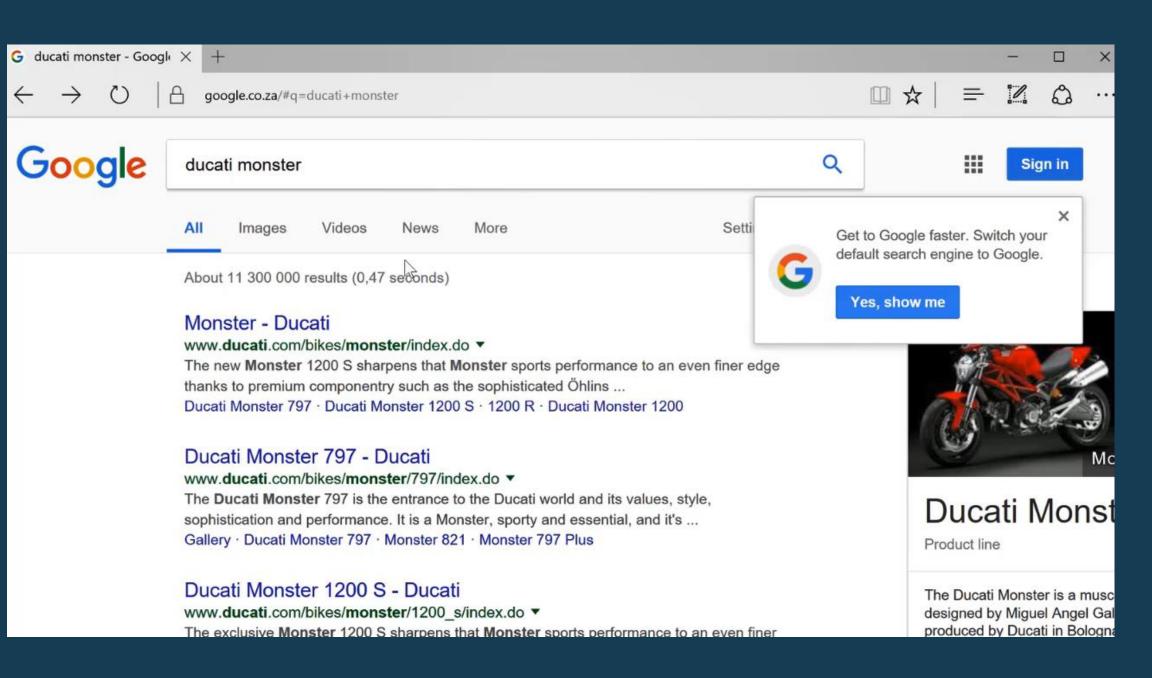


According to a McKinsey report, employees spend 1.8 hours every day searching and gathering information. On average, that's 9.3 hours per week!

The most powerful applications of social technologies in the global economy are largely untapped. By using social technologies, companies can raise the productivity of knowledge workers by **20 to 25 percent**.

The social economy: Unlocking value and productivity through social technologies McKinsey Global Institute





# Microsoft 365 Apps for Enterprise

- Explore AI-Powered Intelligent Features In Office
- Latest Features & Staying Up To Date
- Training Resources

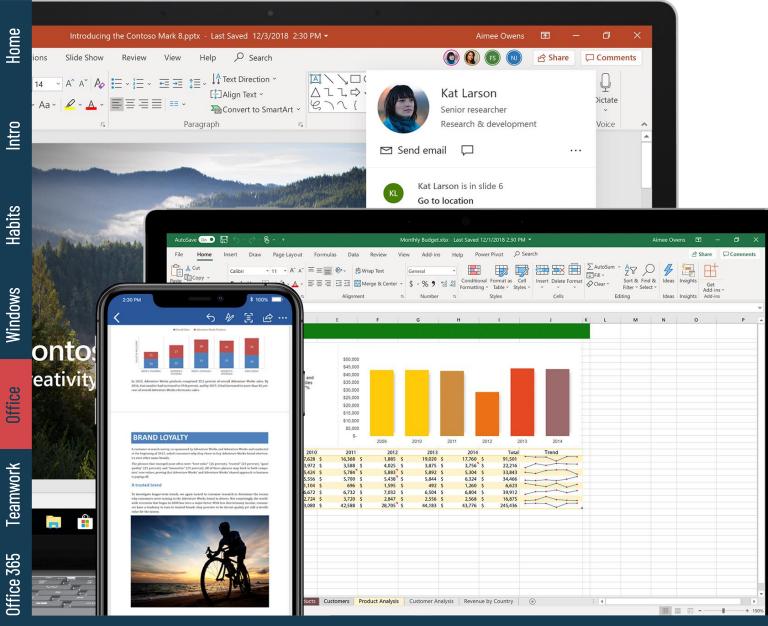




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Closing OnA







Most used **business-critical** apps in your organization



Reply faster using suggested replies in Outlook When you receive a message that can be answered with a few words, Outlook suggests responses that you can use to reply with just a couple of clicks	Get relevant file suggestions when you search When you type in the Search box, the most relevant files related to your search will be included in your suggestions.	<b>Dictation is available in more languages</b> Dictation now supports 7 new languages: Hindi, Russian, Polish, Portuguese (Portugal), Korean, Thai, Chinese (Taiwan).
<b>Draft documents with your voice</b> Use the new dictation toolbar, voice commands and auto-punctuation to draft documents.	<b>Share to Teams</b> Share messages from Outlook with a person or channel in Teams.	<b>Set online meeting options</b> Update your calendar settings to make every meeting you create a Teams Meeting by default, so you no longer need to remember to click the Teams Meeting option
<b>Search for it the way you'd say it</b> Select the Search box at the top of Outlook and use your own naturally formed queries when you search in Outlook.	<b>Quick Steps</b> Quick Steps apply multiple actions at the same time to email messages. This helps you quickly manage your mailbox	Find Time / Scheduler in Cortana Easy scheduling of meetings with external parties
<b>Immersive Reader &amp; Read Aloud</b> Immersive Reader in Outlook for the web and Read Aloud in Outlook desktop allow you to hear the text of an email read out loud while following along.	<b>End meetings early or start late</b> Check the Shorten appointments and meetings checkbox and select End early or Start late depending on what you want.	Natural language search in Outlook With Natural Language in search, you simply type the way you would ask a question/statement, no fancy syntax needed We take the guess work out of choosing the right words and understand your intents expressed naturally.

0





<b>One-click writing suggestions</b> Apply writing suggestions with a single click. The updated Editor pane makes it easy to navigate between suggestions.	Draft documents with your voice Use the new dictation toolbar, voice commands and auto- punctuation to draft documents.	New images to bring your documents to life Thousands of royalty-free stock images, icons, and stickers you can use in your documents. Go to Insert > Pictures > Stock Images to get started.	<b>Save shapes as pictures</b> In just a few clicks, save a shape, icon, or other object as a picture file so you can reuse it elsewhere.	
<b>Save to your pinned folder</b> Pinned folders stay near the top of your Save locations so you can quickly access the folder you need.	<b>Know who's in your document</b> See who else is working along with you, and where they are in the document. You'd find this experience across other Office apps.	<b>Up-level your writing</b> Go to Home > Editor to see everything from clarity to conciseness suggestions for your document.	<b>Convert files to improve</b> <b>accessibility</b> Upgrade your files to the modern format to make them more accessible for everyone.	
<b>Say it another way</b> When you want to say it differently, Rewrite is there to help. Rewrite offers alternatives for finessing your phrases.	Take your doc from static to stunning Transform your document into an interactive, easy-to-share web page that looks great on any device.	<b>Create more accessible PDFs</b> Create a PDF and the accessibility checker will point out accessibility issues to fix before you save.	Annotate your private copy Create handwritten notes for your eyes by making a private copy of a shared document. Go to View > Create a Private Copy to get started.	
<b>Smart Lookup / Researcher</b> Select a word or phrase, right- click it, and choose Smart Lookup for web results, or use research to find articles and cite references.	Better collaboration with modern comments Have control of when you send comments to your co-authors, easily @mention notifications.	Dictation is available in more languages Dictation now supports 7 new languages: Hindi, Russian, Polish, Portuguese (Portugal), Korean, Thai, Chinese (Taiwan).	No more bouncing to the browser You decide how links to Office documents open: in the browser or in the app. See Link Handling under File > Options > Advanced.	

W

Closing OnA Office 365



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<b>Linked data types: Real data for real life</b> New linked data types bring you facts and data on hundreds of subjects to help you accomplish your goals right in Excel.	<b>Improved Conditional Formatting dialogs</b> Conditional Formatting dialogs are now resizable, and now you can duplicate the rule with a single click.	Unhide many sheets at the same time No need to unhide one sheet at a time anymore unhide multiple hidden sheets at once.
<b>Insert data from picture</b> Take a picture of printed data and convert to text / table	Make polished Visio diagrams in Excel Create data-driven diagrams like flowcharts or organizational charts from data in a worksheet.	Save to your pinned folder Pinned folders stay near the top of your Sav locations so you can quickly access the folde you need.
Have a question about your data? Ask Excel: Excel Ideas allows you to ask questions about your data - no need to spend time writing formulas.	<b>Tame your big workbook</b> Cells, formulas, charts, tables get a snapshot of your workbook with Workbook Statistics.	Automatically use new data types When you type a data value that resembles stock or a geographic location, Excel offers to convert it to the right connected data type - Stocks or Geography.
<b>Chat with co-authors while you edit</b> Collaborate more effectively by chatting with your co-authors without leaving the app.	<b>More insight from your data</b> Get a deeper understanding of your data using the new data profiling views in Power Query Editor.	<b>Customize Ribbons</b> Build your own customized ribbon with all your favorite functions
Make quick edits using the Excel pen With the action pen, you can directly handwrite in the cells, jot down data with ink that gets automatically converted to Excel data.	<b>Filter and sort without disrupting others</b> Sort and filter your Excel file while collaborating with others with Sheet View. The view prevents you from being impacted by other user's sorts and filters while coauthoring the document.	<b>3D or World Maps</b> Click Insert > 3D Map > Open 3D Maps. The Launch 3D Maps window appears, showing your new tour. Select any cell in the Excel table or range of cells that has your data.

X



No need for a clicker: your Surface earbuds have you covered Use your Surface Earbuds to control PowerPoint presentations. Once paired, you'll need to enable the feature in PowerPoint to use it.	<b>Design Ideas for great graphics</b> Create professional slide layouts with PowerPoint Designer Get design ideas. Ask for design ideas any time by choosing Design > Design Ideas on the ribbon	New images to bring your documents to life Thousands of royalty-free stock images, icons, and stickers you can use in your documents. Go to Insert > Pictures > Stock Images to get started.
<b>Save to your pinned folder</b> Pinned folders stay near the top of your Save locations so you can quickly access the folder you need.	<b>Save time by going straight to new</b> Do not show the start screen when application starts	<b>Zoom for dynamic slides</b> When you're presenting, you can use the zoom to go from one place in your presentation to another in any order you like.
More icons to match your mood We've added over 300 new icons. Find them at Insert > Icons.	<b>Recording</b> Use PowerPoint to record your slides or record videos of other apps for training etc.	<b>PowerPoint Live</b> PowerPoint Live transforms your presenting experience - only in Microsoft Teams
<b>Save as PNG, Video and GIFS</b> Use PowerPoint to create graphics for other applications.	<b>Morph Transitions</b> The Morph transition in PowerPoint allows you to animate smooth movement from one slide to the next.	<b>GIFs in a jiffy</b> One slide, one frame. Easily create looping GIFs in PowerPoint.
<b>Sharpen your lines with SVG</b> For crisper, clearer images, save a chart, shape, or other illustration as a scalable vector graphic. Save your slides as SVGs too!	Rehearse your presentation with Presenter Coach Get feedback on the things that help keep an audience engaged — like pacing, pitch, filler words, sensitive phrases, and more.	<b>Contextual mini toolbar</b> PowerPoint now includes three additional buttons at the end of the Mini Toolbar, which are personalized for you based on your most recent actions in the app.

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Intro

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no Th no pro na dis	asily navigate and organize your otebooks the OneNote for Windows 10 app window ow offers more note-taking space by oviding an easier way to control the avigation interface. You can choose to splay the notebook, section, and page avigation panes only when you need them.	Mark your notes with custom tags Using tags in your notes is a great way to visually call out and categorize important notes for follow-up (for example, to track action items after a meeting). To create your own custom tags, click the Tags menu dropdown on the Home tab and then click Create New Tag.	<b>Go easy on your eyes with Dark Mode</b> This new optional mode switches OneNote's interface elements from light to dark — either as a color preference or as a functional benefit. Dark Mode can improve readability of your notes in low light environments, increase the legibility of the user interface, provide better contrast, and reduce eye strain.
Th tha dif	<b>ew a feed of all your notes</b> the OneNote feed displays a chronological list at combines all the notes you've taken in fferent apps, including OneNote, Sticky potes, and Samsung Notes.	<b>Search for text phrases, not just keywords</b> In addition to searching your notes for specific keywords, you can now enclose any search phrase in quotation marks to find those exact words anywhere in your notes.	<b>Improved printouts of Office files</b> Insert Word documents, Excel spreadsheets, or PowerPoint presentations as a virtual printout to include their pages as images in your notes.
Ins	<b>sert File Printouts</b> sert files for easy search, for example perating manuals, recipes, procedures etc.	<b>CTRL + E</b> Search across all notebooks, sections & pages.	<b>Brainstorming &amp; handwritten Notes</b> Use OneNote to take notes and draw for brainstorming.
	otect your OneNote pages dd passwords on specific sections.	<b>Research</b> Copy text from websites with automatic URL references.	<b>Team Sharing</b> Easily share OneNote with others for collaboration.
ln yo	<b>proved Print to OneNote</b> Windows 10 Settings, select "OneNote" as our default printer and then print files from by app or browser on your PC.	<b>Video and Audio Recording</b> Use OneNote to record your in-person meeting audio / video.	<b>Search for tagged notes</b> Searching for tags in your notes now displays matching tags in a separate search results pane.

Teamwork

Closing OnA Office 365



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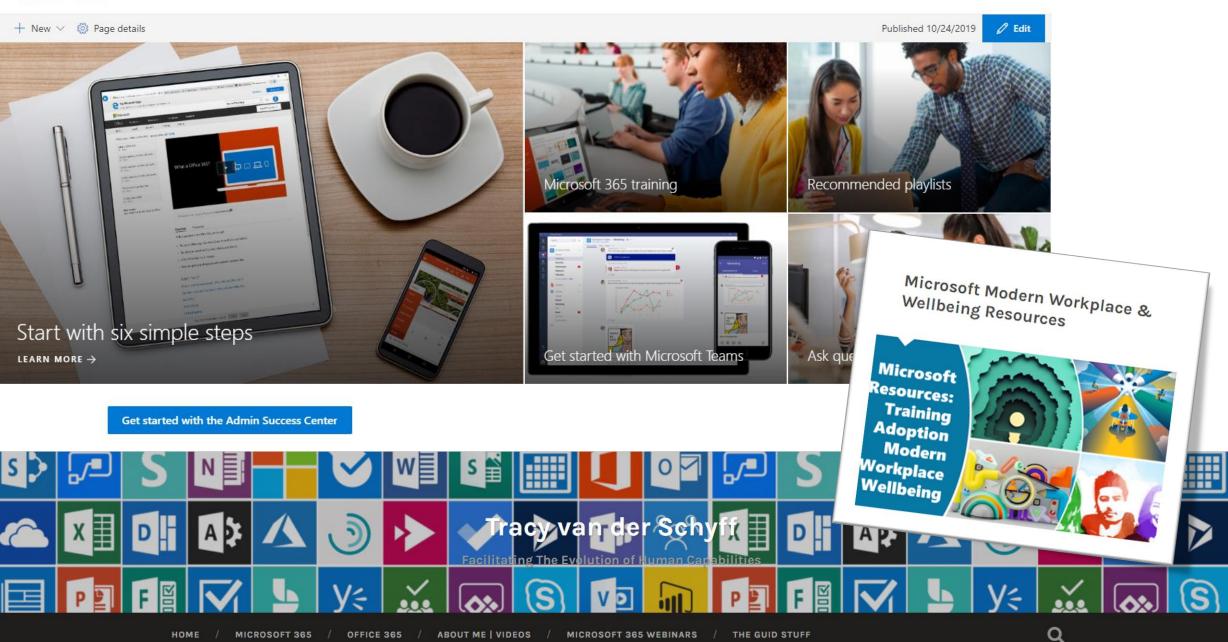
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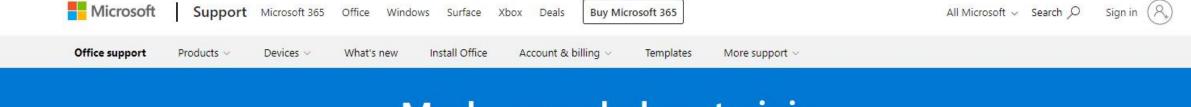
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Closing OnA



Habits



# Modern workplace training

How can we help you?

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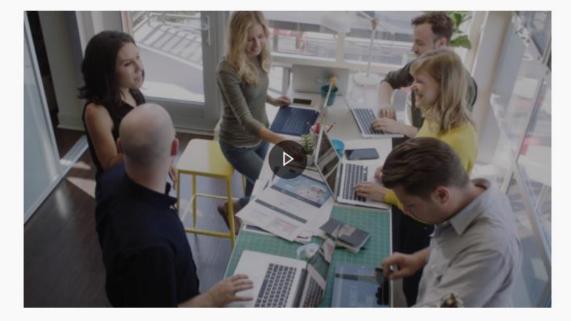
### Discover what's possible with Microsoft 365

A new culture of work is here. It's open and collaborative, letting you work together securely, from anywhere in the world on any device. Learn how to enable the modern workplace with Microsoft 365 solutions.

GET MY WORK DONE >

GET WORK DONE WITH MY TEAM >

GET WORK DONE WITH MY ORG >



Microsoft Support Microsoft 365 Office Buy Microsoft 365 All Microsoft ~ More ~ Office support What's new Install Office Products Devices ~ Account & billing > Templates More suppo

## Hybrid workplace guides

Many organizations are deciding to adopt a hybrid way of working - one that allows employees to work from home or from the office depending on the job function and the needs of the business. As we re-enter the workplace, Microsoft research insights illustrate the need to learn new hybrid workplace skills and habits around core areas of work such as meetings and productivity.



#### Meetings and collaboration

Learn how to make the most of meetings and asynchronous collaboration methods:

- ⇒ Run effective meetings
- ⇒ Reduce or replace meetings using other methods
- ⇒ Create inclusive meeting environments
- ⇒ Collaborate and co-author shared content

#### Wellness and productivity

Learn how to establish work-life boundaries while sustaining productivity:

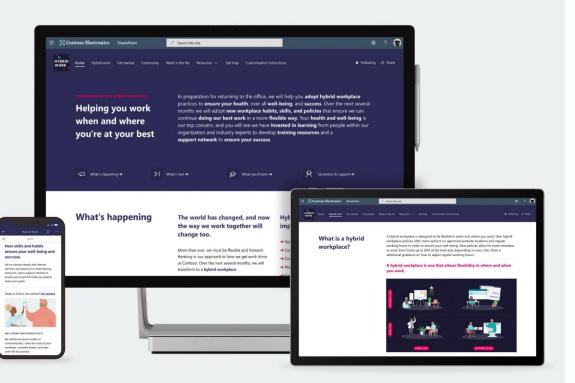
- ⇒ Take breaks and schedule personal time
- ⇒ Sustain personal productivity
- ⇒ Plan and respect boundaries
- ⇒ Stay connected in the hybrid workplace

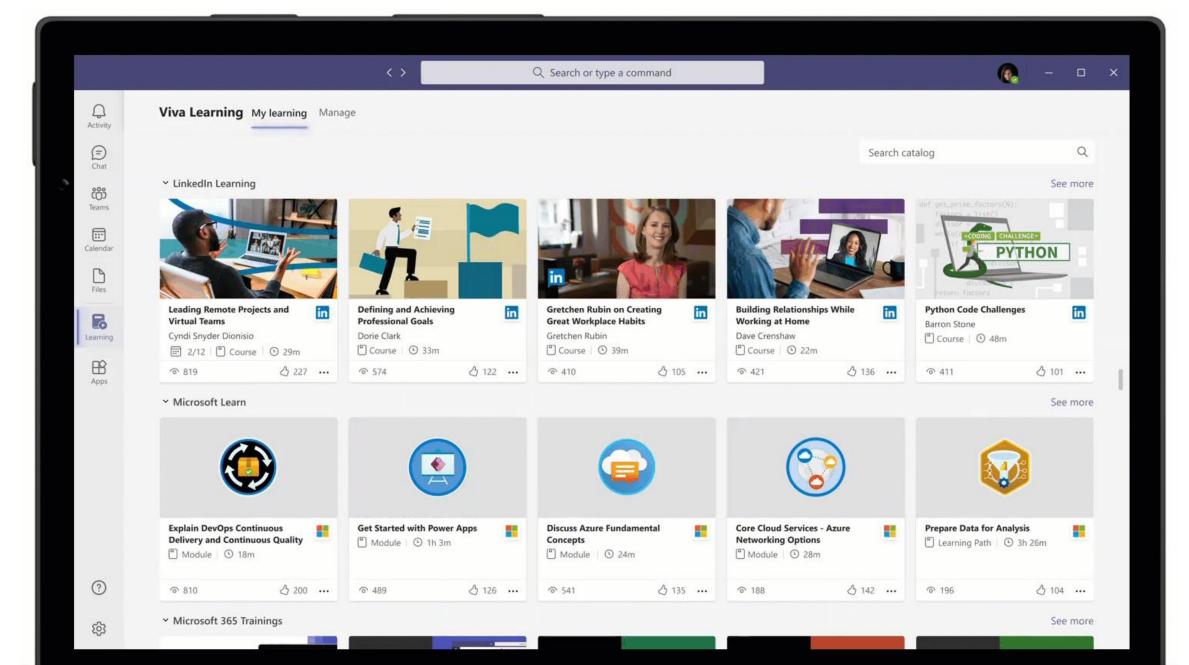


#### Security and data protection

Learn how to protect sensitive personal, customer, and company data:

- ⇒ Top tips for working securely from home
- ⇒ Use multifactor authentication
- $\Rightarrow$  Keep your PC up to date
- ⇒ Use wireless connections safely





Habits

Microsoft Support Microsoft 365 Office Windows Surface Xbox Deals

What's new

Buy Microsoft 365

All Microsoft ~ Search  $\mathcal{O}$ 

Sign in

Office support

Devices ~

Install Office Account & billing ~

More support  $\sim$ Templates

What's new

What's new in Office?

For Office 2019 users

Products ~

For Microsoft 365 subscribers

For non-subscribers

For Office for the web users

When do I get new features?

Microsoft 365 or Office 2019?

What's new in Microsoft 365
Excel for Microsoft 365, Outlook for Microsoft 365, PowerPoint for Microsoft 365, More
As a Microsoft 365 subscriber, you regularly get new and improved Office features. Take a look below to see what's available to you today.

Vindows Desktop	Mac	iOS	Android	Windows Mobile
Here's what's new in Ve	ersion <b>16.0</b> .	14131.20	278, the June re	lease. Find your Office version
Here's what's new in ve	ersion 16.0.	14151.20	<b>276</b> , the June re	lease. Find your Office version

Note: If you use Office at work, the availability of the features above may vary based on your company's update policies.

#### What's new in your favorite Office app









A subscription to make the most of your time

Try one month free

Windows

New: Share your roadmap experience using the feedback icon in the lower right corner of the page.

Closing QnA

## Microsoft 365 Roadmap

Get the latest updates on our best-in-class productivity apps and intelligent cloud services. Rethink productivity, streamline business processes, and protect your business with Microsoft 365.

Microsoft 365 Products v Resources v Support

#### Take a quick tour

Microsoft

Filters

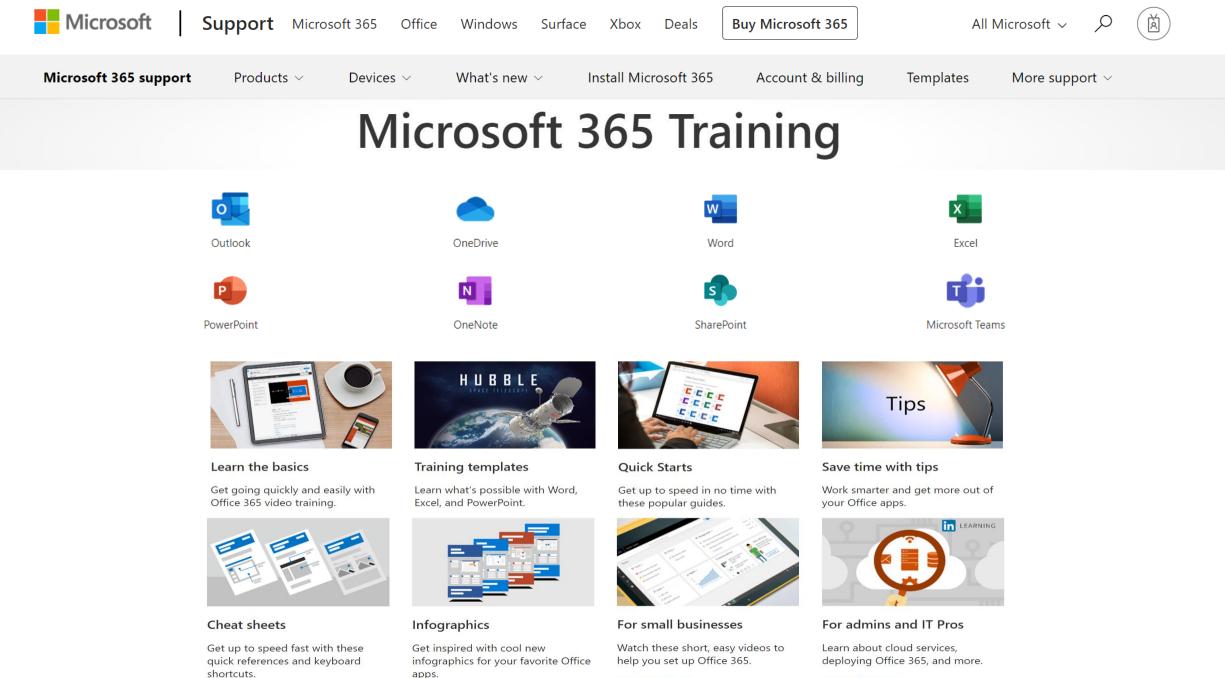
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#### Download Share RSS

Products Enterprise Mobility + Security	- +	In development	Rolling out 149		Launched 374	
<ul><li>Office 365</li><li>Windows 10</li></ul>	+ +	Description		Status $\diamond$	Tags	Release
Release Phase	+	Risky IP for Active Directory Federation Serv protection   Public Preview	rices (ADFS) extranet lockout	Rolling out	Azure Active Directory	Q2 CY2019
Platform	+	Improvements in reporting of 'bad items' du	uring mailbox migrations	In development	Exchange	Q3 CY2019
Cloud Instance	+					
New & Updated Features	+	Microsoft Information Protection API on Gra	aph	In development	Azure Information Protection	Q4 CY2019



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Teamwork

Office 365

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apps.

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Habits

Windows

Office

Teamwork

### The human side of working remotely

Take a #HumansFirst approach to productivity, collaboration and communication as we navigate the now, plan our future and build what's next. Bring people together with Microsoft Teams.

Partner Solution Gallery





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The right resource, quickly. | Find what you're looking for.

Type here

Search

## Envision, Onboard and Drive Value with Microsoft 365 Adoption Tools

Use our resources to go from inspiration to execution and accelerate your time to value with our productivity cloud. We know your time is important, so we've created guides and resources using the best practices we've gathered from Microsoft and industry experts and you, our customers. Get started, experiment with our services and onboard employees at scale while being confident that you are improving the employee experience.











Closing QnA

Understanding The New Information Architecture

- Creating Office Documents From Your Preferred
  Workplace
- Co-Authoring & Collaboration
- Seamless Integration With Other Apps & Services
- Teams: Inspections | Bulletins | Idea Management
- Supercharged Search in Teams (+ Tags)

# OneDrive | Microsoft Teams | SharePoint





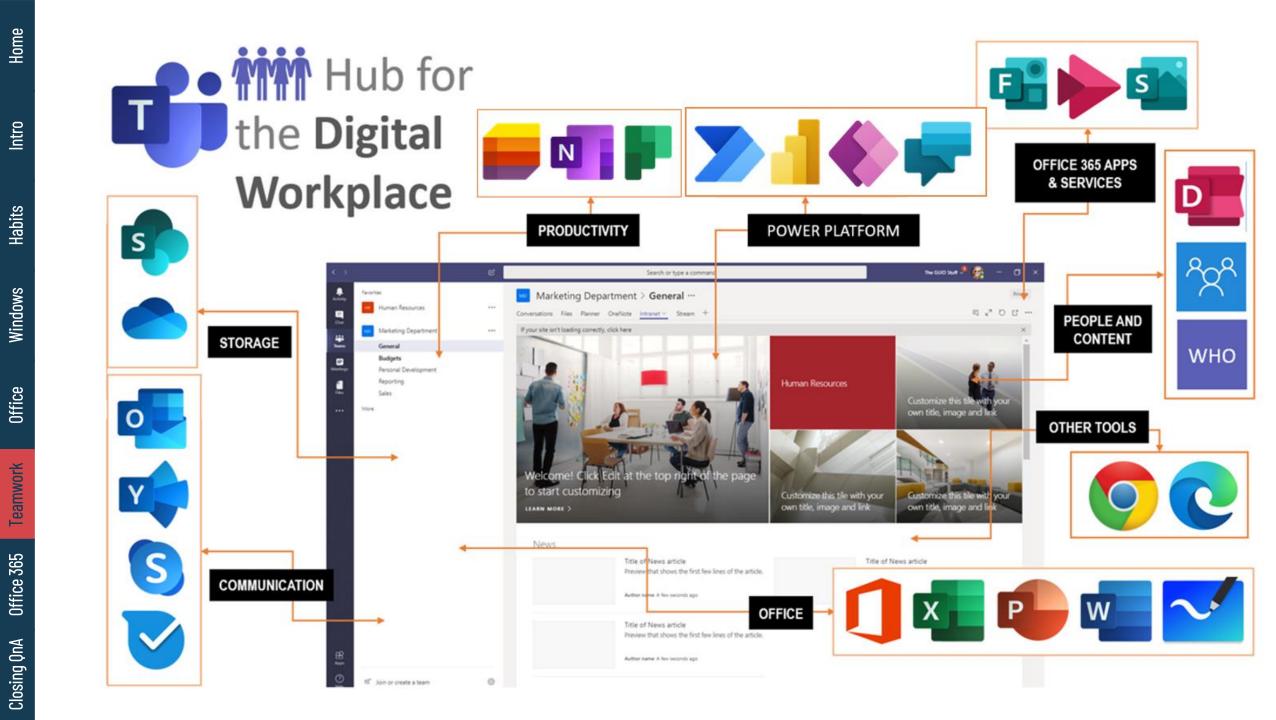
Home



Human brain has the capability to hold only limited information at a time.

**G** The Magic Number 7, plus or minus 2, describes that number of ideas, facts, or issues that an average individual can hold in his working memory is 7  $\pm$  2. This is called the Rule of 7 "

-George Miller Experimental psychologist



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Intro						
Habits	Personal Files	Work Drafts	Shared Externally	Shared Internally	Shared Departmental or	Shai
Windows				(Ad Hoc)	Team Level	
Office				Files stored on	Files stored in	
Teamwork			Files stored on OneDrive (Web or synced to my PC Explorer	OneDrive (Web or synced to my PC Explorer / Finder) and	Teams (SharePoint) in structured channels /	File
Office 365	Files stored on OneDrive (Web or synced to my PC Explorer	Files stored on OneDrive (Web or synced to my PC Explorer	/ Finder) and then shared with external parties through	then shared with employees through Teams Chat / Group	folders, allowing coauthoring and	en Sm co larg
Closing QnA	/ Finder)	/ Finder)	link via email	Chat	collaboration.	cc

Files stored in SharePoint Intranet environment. Small group of contributors, large group of

consumers.

Shared Internally

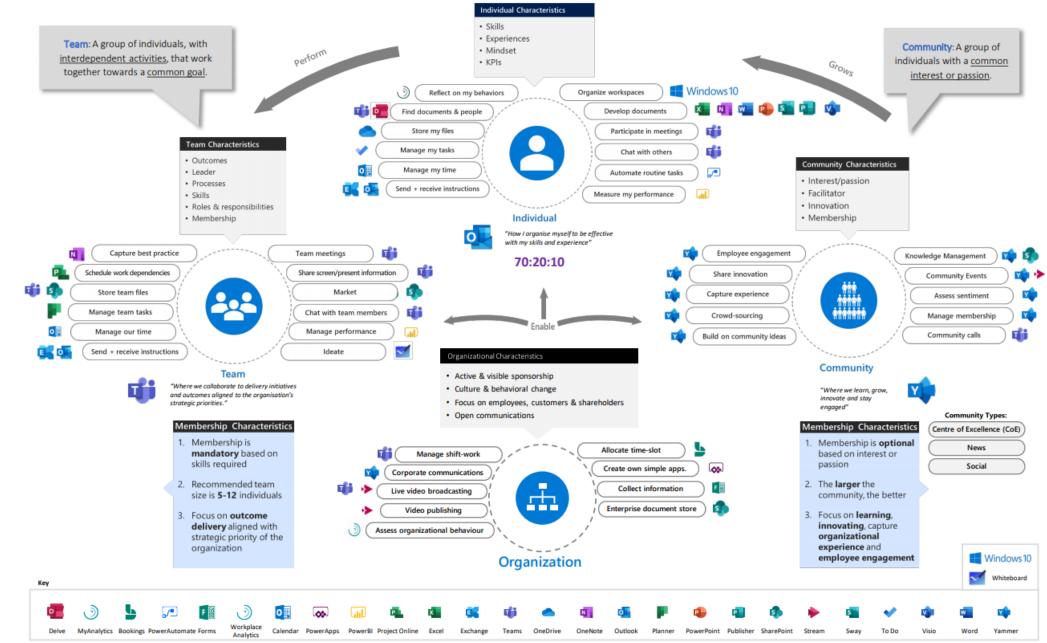
with Large Audience

**Office** 

Teamwork

Microsoft

# Modern Collaboration Architecture (MOCA)



# collaborative WORK management

#### Spend less time managing work and more time working with Microsoft 365

If your team is constantly managing work, then they're not actually working. Microsoft 365 streamlines work management through a set of purpose-built apps that add structure to all the unseen piecestasks, status updates, documentation, etc.—that go into delivering quality business results. With a more efficient approach to the process of work, your team has more time to collaborate on the work itself.

#### apps for work MANAGEMENT

Delivering quality work on time starts with an efficient process for managing that work. The four work management apps available in Microsoft 365 were each designed for a specific kind of work. Choose the best one for the job at hand, or a combination of apps for larger efforts.



#### Microsoft Microsoft **ONEDRIVE + SHAREPOINT**

for securely sharing your files. OneDrive and SharePoint enable secure sharing from whatever app you're in, whether that's Teams, any of the work management apps, or Office. The experience is always consistent across apps too, so there's no guesswork in how to protect your files when you're sharing them from different apps.

🥶 🕀 🗌

#### Microsoft OFFICE

for working together on word documents, spreadsheets, and presentations. You can attach Word, Excel, and PowerPoint files to any of your work management apps, and built-in features like coauthoring, threaded comments, and @mentions ensure the full team is involved in the final deliverable.

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### Microsoft TEAMS

Microsoft Teams is your hub for teamworkand it's your hub for collaborative work management. All your apps are connected through Teams, so you can manage and collaborate on your work in one place. That's the beauty of Teams: you can organize your tasks, track your lists of information, share files. and coauthor documents — without switching apps.

If you're a Microsoft 365 business or enterprise subscriber, all the apps in this pamphlet are already available to you. Once you've got a sense of what each does, flip this over to learn how you can use them for your team's work efforts.

Microsoft

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Available on 🐠 Teams as a tab 🕞 the Tasks app 😩 the web 🕠 mobile app 💬 desktop | Pamphlet current as of April 2021

collab365.

Intro

Teamwork



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ORGANIZE your work Get to the resources you need fast to manage work more efficiently	TRACK your work	Use the right tools for the job to stay on top of your work and meet deadlines	WORK with your team	Share and collaborate in real time with your team to deliver quality results
Does your team Manage the same work effort in multiple places? Struggle to find context needed for their work? Look for resources in the wrong spots? Spend a lot of time searching for files? A single workstream might involve several email threads, multiple cloud repositories, different status calls, and countless apps. Instead, spin up a <b>TEAMS</b> team for all work tasks, files, and comms. The right resources help your team deliver the right results. Attach files and other information directly to <b>PLANNER</b> and <b>TO DO</b> tasks and <b>LISTS</b> items to pair useful context with the work itself. Spend less time searching and more time working. Whether you need to find a specific chat, colleague, or piece of info, unified search in <b>MICROSOFT 365</b> surfaces content across apps.	<ul> <li>Miss deadlines withd</li> <li>Host frequent meeti</li> <li>Struggle to prioritize</li> <li>Teamwork delivers the sync. Manage team task own priorities from that use the TASKS APP to</li> <li>Longer projects can be as the amount of inform track ongoing work and customizable app tied to</li> <li>Every WORK MANAGE</li> </ul>	best work if everyone is in ks in <b>PLANNER</b> and your t team effort in <b>TO DO</b> —or do both in one place. harder to manage, especially nation piles up. Use <b>LISTS</b> to d all its resources in a highly to the flow of your business. <b>EMENT APP</b> has intelligent, atic reminders and visual	<ul> <li>Iterate over email to</li> <li>Connect your team commensures. Each TEAMS chat thread, so you can dedicated to that work of the oneDRIVE + SHAREP consistent, and secure fi all apps, with built-in action Skip the back-and-forth files and WORK MANA</li> </ul>	ments? wer who can access files? finalize documents? munications with your work channel comes with its own talk about work in the place effort. ed to have a lot of steps. <b>OINT</b> offer a simple, le sharing experience across cess permissions. and collaborate on <b>OFFICE</b> <b>IGEMENT APPS</b> directly pring, @mentions, and more
<ul> <li>Try these apps for</li> <li>Providing your team one place for all your work</li> <li>Attaching relevant resources to the task itself</li> <li>Implementing better document management</li> <li>Finding the right resources fast</li> </ul> The apps here are available or and platforms, enabling strong from anywhere. No matter what work, or on the go – collaboration of the top – collaboration of top – collaboration of the top – collaboration of top – collaboration	g, consistent work practices ere your office is – at home,	corporate event ily to-do list	<ul> <li>Simple sharing and p</li> <li>Raising awareness of</li> <li>Quickly grabbing a c</li> </ul>	ct

Learn about TEAMS at aka.ms/microsoftteams TO DO at aka.ms/microsofttodo PLANNER at aka.ms/planner TASKS APP at aka.ms/tasksapp LISTS at aka.ms/microsoftlists

Home

Office 365



Teams Meeting & Calling recordings stored in OneDrive and SharePoint Teams meeting and call recordings will now be stored in your OneDrive for Business	<b>OCR on Photos</b> Take photos with mobile and within seconds, the text on the photos are searchable	<b>Version History</b> 500 Versions available of previous edits on files
<b>Immersive reader in OneDrive &amp; SharePoint</b> Users can now open documents directly in the <u>Immersive Reader</u> from inside OneDrive and SharePoint.	Link settings to the quick permissions A more intuitive and discoverable drop-down menu to help you easily select a permission levels ( Can edit or Can view )	Expiring access for external users SharePoint site administrators and OneDrive owners will have the authority to extend or remove access for the selected users
<b>Exclude specific files from sync on macOS</b> Functionality in OneDrive for macOS that allows IT admins to prevent the OneDrive sync app from uploading certain files to OneDrive or SharePoint.	<b>Jump to Page for PDF viewing</b> Users of OneDrive for iOS and Android will be able to navigate quickly to specific pages in PDFs	Outline for PDF viewing Outline creates a clickable table of contents to help people who use OneDrive on iOS and Android to quickly navigate PDFs
<b>Bookmarks for PDF viewing on Android</b> Getting back to your important PDFs in your mobile devices just got easier. Use the new bookmark option in OneDrive for Android to add bookmarks to your important content so you can pick up where you left off.	Page rotation for PDF viewing on iOS and Android You can now leverage the page rotation tool to rotate one page or multiple pages, so you don't have to switch your device's screen orientation when reading a document in OneDrive.	<b>Dark mode for web</b> Dark Mode for OneDrive web, for both commercial and personal accounts. In addition to its aesthetic appeal, Dark Mode also reduces eye strain and improves the battery life of your devices.
"At a glance" summaries in sharing emails When users share Word files, the sharing e- mail will now include new information like estimated time to read as well as key points in the document.	<b>Create shared library in OneDrive web</b> The new streamlined experience backed by an Office 365 group, allowing you to specify the people you want to share with – and the new shared library appears immediately as a new content collaboration space for your team files.	<b>Known Folder Move</b> Moving your important folders to OneDrive allows you to have the power of cloud in your most productive folders on Windows.





<b>Find a meeting recording based on what</b> <b>was said with Microsoft Search</b> You can now find meeting recordings in Microsoft Search based on the meeting transcript	Lock a meeting from additional joins Organizers can now choose to lock their meetings to prevent subsequent join attempts.	<b>Slide translate in PowerPoint Live in Teams</b> Make your slides more inclusive with slide translate in PowerPoint Live in Teams. This private setting allows you to see a personalized view of the slide where text is translated in your chosen language.
<b>Teams Meetings Auto Recording</b> Meeting organizers are now able to set a single meeting occurrence or series to auto- record by enabling the "Record automatically" setting from Meeting Options.	<b>Paging on Video Gallery</b> When you are in gallery view mode, and there are more videos than what can be shown at once on the meeting stage, navigation controls < and > now appears below the Video Gallery.	Organization-wide background You can now tailor your Teams meetings background to your organization. Approvals in Teams Create, manage, and share approvals directly from your hub for teamwork
<b>Transfer Calls between desktop and mobile</b> The capability allows you to seamlessly move your calls between different devices, such as from your laptop to mobile phone.	<b>Live transcription with speaker attribution</b> Live transcription allows you to follow and review conversations (in English-US) alongside the meeting video or audio in real time.	<b>Meeting recap</b> Meeting recap helps teams stay on track and keep their work moving forward after the meeting is over.
<b>Meet Now in Outlook client for Windows</b> You can now start an instant Teams meeting from the Calendar tab in Outlook for Windows by clicking Meet Now.	History Menu The History Menu for Teams desktop clients displays your recently visited locations when hovering over the backward and forward navigation options.	<b>Polls in Teams meeting</b> Attendees and guest attendees on mobile devices can now participate in Polls in Teams meetings.
<b>Preconfigured website tab in Team</b> <b>Templates</b> As an admin you can now add a URL of their choice to the website tab in a team template.	<b>Presenter mode</b> Presenter mode empowers presenters to customize how their video feed and content appear to the audience with powerful professional layouts	<b>Custom attendee registration</b> Add a custom attendee registration page to your meetings or webinars to better manage attendance before your virtual event starts.



T

Closing QnA

<b>Microsoft Viva Connections for Microsoft</b> <b>Teams</b> This enables people to discover and search intranet content, sites, and news from across the organization right in Microsoft Teams	Modern pages are getting collapsible sections You can show page sections in an accordion view (collapsed or expanded).	<b>Boost SharePoint news</b> The SharePoint news service delivers an intelligent view of news, meaning it's targeted to you based on factors like your role or location, and further personalized based on signals in Microsoft Graph about where, how, and with whom you work.
<b>SharePoint Pages in Teams</b> Edit a page or news post in Microsoft Teams after you've added it as a tab in a Teams channel.	<b>Microsoft Lists: Custom list templates</b> Today, we have several ready-made List templates designed to make it easy to get started tracking and managing information – like events, issues, and requests.	SharePoint Auto News Digest updates Time to up your game when keeping everyond informed.
<b>SharePoint admin center</b> New information columns on Active sites page	SharePoint admin center New homepage insights dashboard	Immersive Reader Available in OneDrive and SharePoint for documents
Audience Targeting capability for Events Web Part This provides the ability to target specific audiences per event within the SharePoint Events Web Part.	<b>Focus mode for modern SharePoint pages</b> Focus on a greater amount of page content by hiding the site header, site navigation, and global navigation bar with one click.	SharePoint Events web part will display event images SharePoint page authors who use the Events web part can enable an image to show per event.
<b>SharePoint Page Analytics updates</b> Introducing analytics for SharePoint pages and news articles.	<b>Version History</b> 500 Versions available of previous edits on files. Can change to 50,000	Alerts Ability to setup alerts on Item / Folder level



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Teamwork

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Home

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Ankita Kirti on Jun 15 2021 09:08 AM

experience for Yammer...

OneDrive Roadmap Roundup - May 2021

Here are the latest functionalities that rolled out to

production last month. Updated file picking

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#### Featured Blog

Scott Manchester in Windows IT Pro Blog on Aug 02 2021 09:11 AM

# Announcing the general availability of Windows 365

Find the resources that will help you get started with this new cloud service and the Cloud PC.

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Read more  $\rightarrow$ 



SharePoint Roadmap Pitstop: July 2021

Mark Kashman on Aug 02 2021 09:16 AM

July 2021 brought some great new offerings: SharePoint news boost, collapsible page sections, edit pages and news articl...



What's New in Microsoft Teams | July 2021

### What's New in Microsoft Teams | July 2021

Microsoft Teams team on Jul 30 2021 06:43 AM

Welcome to What's New in Teams for July! The Teams product team has been busy delivering several new ite (43 Ar features in July to ...



# Office 365 Time-saving Apps

- Bookings
- Microsoft Forms
- Microsoft Lists
- Sway
- To Do & Planner



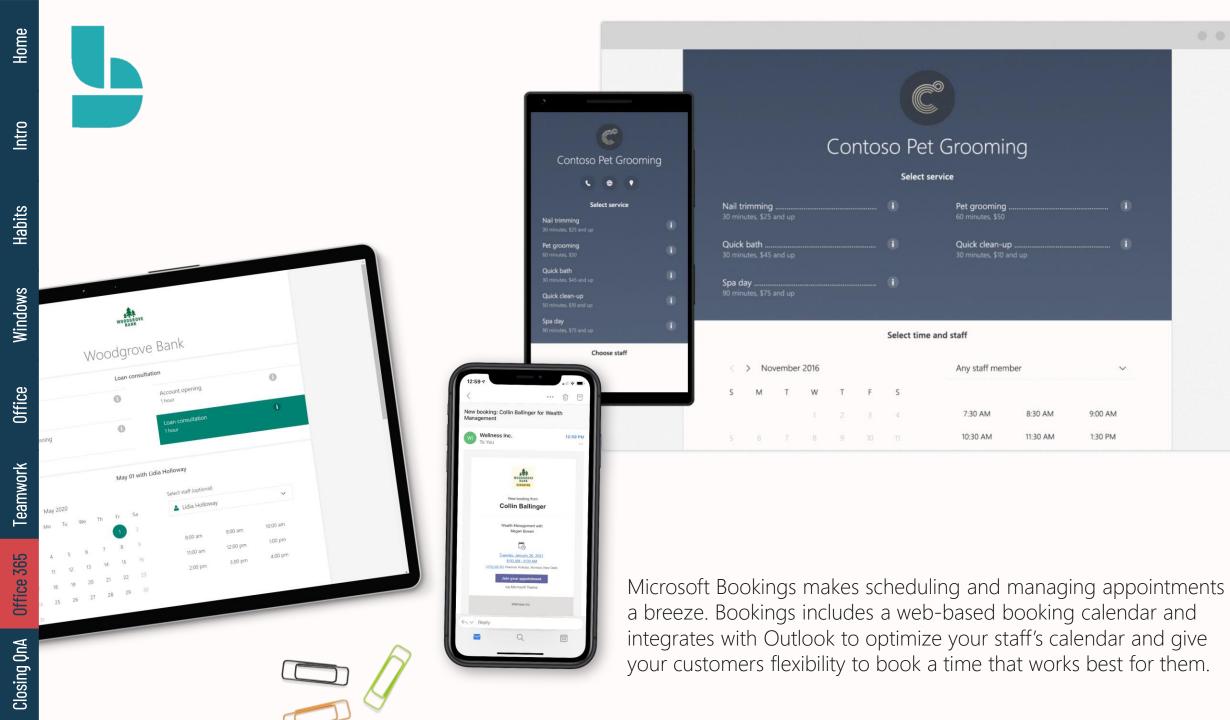
Intro

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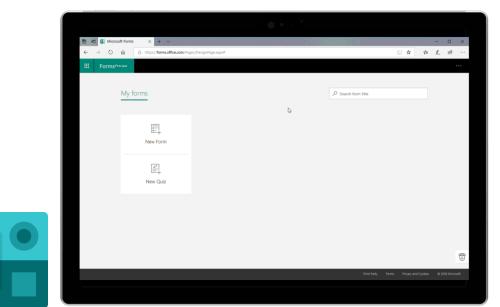




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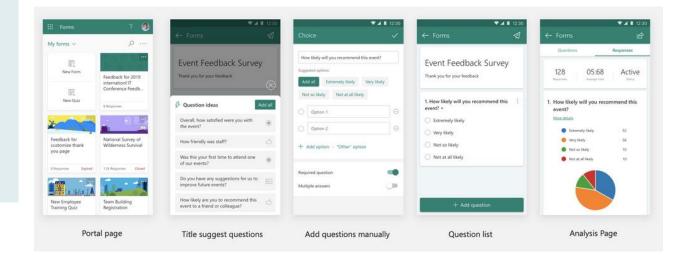


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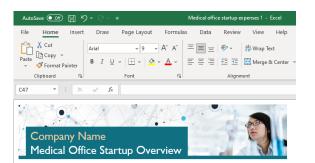
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$x \equiv -6$ $x \equiv -1$	
2. Solve the quadratic equation	
$x^2 + 3x + 2 \equiv 0$	
$x \equiv -2  x \equiv -1$	
3. Solve the linear equation	
4x + 3 = 0	

Microsoft Forms is a basic, lightweight app intended to quickly collect information via surveys and quizzes.



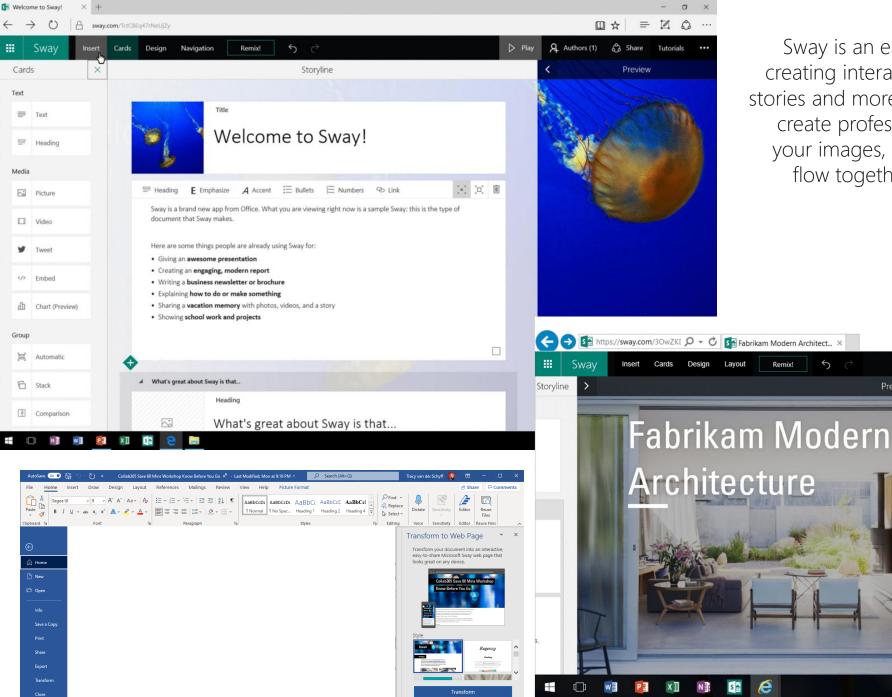
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This is a sample test						



	Budget	Actual			(Under) / Over		
Total Expenses	\$ 583,910.00	\$	582,860.00	\$	(1,050.00)		
Administrative / General	\$ 10,200.00	s	9,150.00	\$	(1,050.00)		
Location / Office	\$ 354,910.00	s	354,910.00	\$	-		
Marketing	\$ 13,300.00	s	13,300.00	\$			
Labor	\$ 205,000.00	s	205,000.00	\$	-		
Other	\$ 500.00	s	500.00	\$	-		
Total Funding	\$ 600,000.00	\$	620,000.00	\$	20,000.00		
Investors	\$ 80,000.00	s	80,000.00	\$	-		
Loans	\$ 500,000.00	s	495,000.00	\$	(5,000.00)		
Additional Funding	\$ 20,000.00	s	45,000.00	\$	25,000.00		
Funding Less Expenses	\$ 16,090.00	\$	37,140.00	\$	21,050.00		

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Office		Social and Facebook Tools and Resources Training and Support Viva Learning		1/25/2021	Project AI Discovery	Standard Bank	Green	Assist Standard Bank on investigating the value of Al discovery on platform.	11/11/2020	4/16/2021	R75,000.00	R
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Sway is an easy-to-use digital storytelling app for creating interactive reports, presentations, personal stories and more. Its built-in design engine helps you create professional designs in minutes. With Sway, your images, text, videos, and other multimedia all flow together in a way that enhances your story.

Preview



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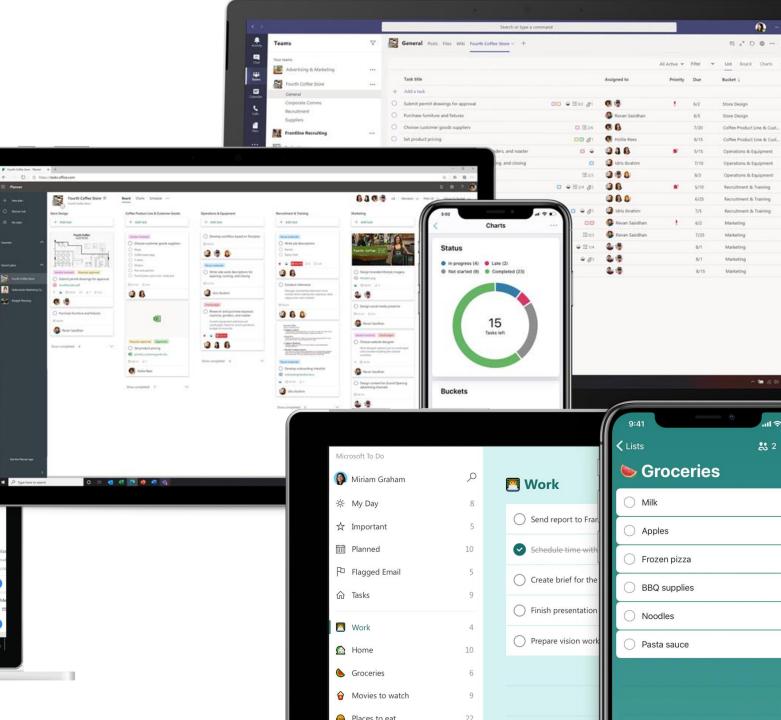
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Microsoft Planner is a Kanban solution that simplifies task management for teams and is integrated across Microsoft 365 apps. With Microsoft To Do you can easily create and sync your task lists across multiple devices, so you have your to do list available whether you are on your desktop, phone, or tablet.

Assigned to Me Product Launch Event 🖄 티 🖻 🛅 Order merchandise \* My Day • Product Law Marketing / ad collatera Schedule luncheon Finalize Launch PR ivent + 🗇 Sun 16 Jun Invite list for product launch event Keynote Presentation Planning EB 22/06 🛄 Set due date O VIP Meet-and-Greet Product Launch Event · D Thu 22 Aug Lidia Halloway R, Assign Choose Venue for Keynote t Launch Event 🔸 🗇 Mon 10 Jur Day of Event Setup Proc Order merchandise vent • 🗇 Fri 28 Jur Enrico Cattaneo EC Invitation design Schedule luncheor Invitation design 2.do 11 23/07 # 2 LH Lidia Hallowa (H) (EC) Type here to search H 🤮 🚍 🏦 💙 ^ 🛎 🛍 🌈 💠

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Office 365

Foster innovation everywhere across your organisation with the Microsoft Power Platformanalyse data, build solutions, automate processes, and create virtual agents.

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**Power Apps Capture Data** 

Build apps in hours-not months-that easily connect to data, use Excel-like expressions to add logic, and run on the web, iOS, and Android devices.

# **Virtual Agents** Engage Conversationally

Easily build chatbots to engage conversationally with your customers and employees-no coding required.

@tracyvds https://powerplatform.microsoft.com/

Unify data from many sources to create interactive, immersive dashboards and reports that provide actionable insights and drive business results.

Power Bl

**Get Insights** 

# **Power Automate**

# **Manage Process**

Include powerful workflow automation directly in your apps with a no-code approach that connects to hundreds of popular apps and services.

The Microsoft Power Platform is more than the sum of its parts. Connect them together-and to Office 365, Dynamics 365, Azure, and hundreds of other apps-and build end-to-end business solutions









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"Most geniuses—especially those who lead others—prosper not by deconstructing intricate complexities but by exploiting unrecognized simplicities." Andy Benoit

Power

Platform



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Windows



features



Quick Steps
Dictation
Read Aloud
Insights
Suggestions
Find Time
Scheduler



Sections and pages
Meeting minutes
Operating Manuals
Buying preferences
Recording
Search
Tags





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Tabs for coauthoring
Integration with other apps
Mail a channel
Who Bot

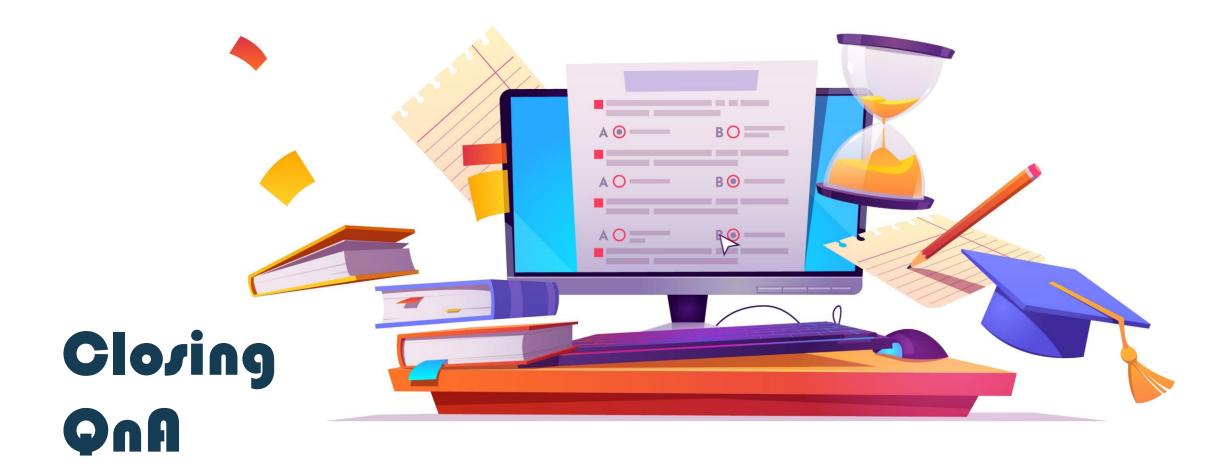
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Office 365





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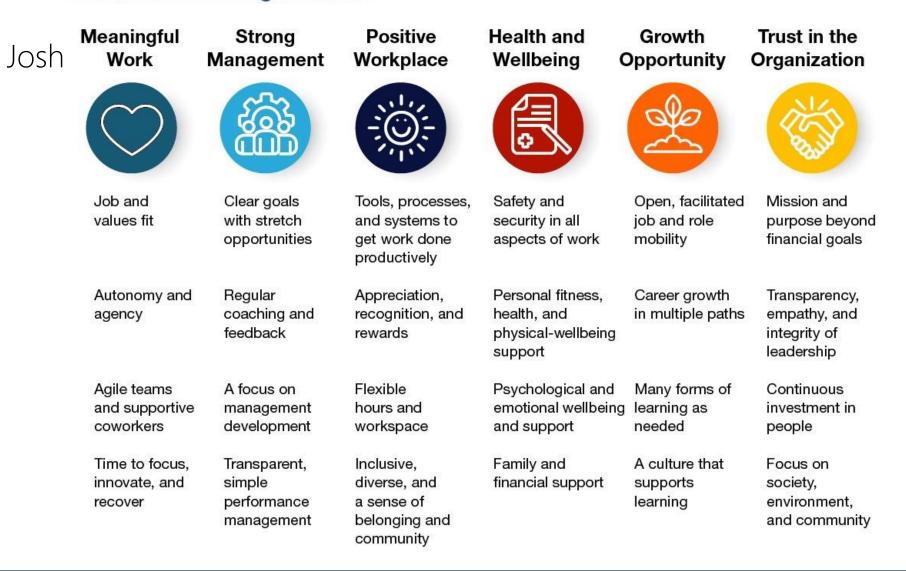
# The Definitive Guide Employee Experience – Josh Bersin

Do the right thing, for the right reasons.

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# The Irresistible Organization







# Thank You !

# Tracy van der Schyff

Microsoft Coach & Catalyst Business Applications & Office Apps & Services MVP The Guid Stuff, South Africa @tracyvds https://tracyvanderschyff.com https://www.youtube.com/c/tracyvanderschyff



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## A 5-HOUR WORKSHOP BY TRACY VAN DER SCHYFF MVP ...

# Streamline your team's collaboration & comms with Microsoft 365

It's effortless to do the basics with Microsoft Teams, OneNote and Planner, but it's NOT easy to create systems and processes that become the "digital brain" of your Projects and Teams. This Workshop will change how you approach and think about Team collaboration and communications.

#### WHAT WILL I LEARN?

- Define your new way of working (strategy) to understand Microsoft 365 apps (Teams, OneNote, Planner & OneDrive) and their purpose better.
- Learn the necessary modern workplace skills to be able to work within that strategy.
- Evolve your digital | hybrid workplace & team into a more productive, efficient, lean machine.



<del>\$247</del> \$79

## RESERVE MY SEAT With Access To Recordings After The Event

Hi! We're here to answer any questions you may have

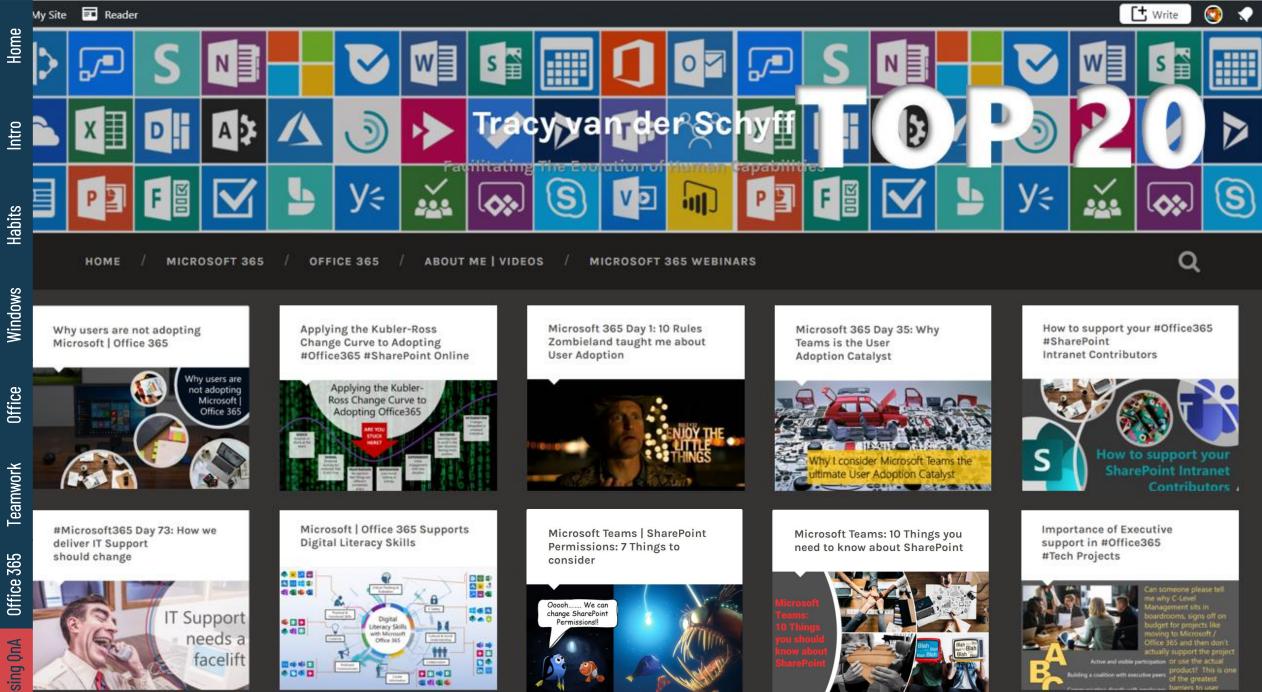
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@Microsoft @Windows @Microsoft365 @Office365 @Azure @Office @MicrosoftTeams @OneDrive @SharePoint @MSPowerBl @MSPowerAutomate @PowerApps @MSTCommunity @tracyvds







Microsoft   Office 365 Introduction
Microsoft 365 for Business   Microsoft 365
Compare Office 365 Enterprise   Microsoft
Compare Microsoft 365 Enterprise plans
MyAnalytics dashboard - Workplace Intelligence   Microsoft Docs
Activity Reports in the Microsoft 365 admin center - Microsoft 365 admin   Microsoft Docs
Microsoft Productivity Score - Microsoft 365 admin   Microsoft Docs
Microsoft Teams usage report - Microsoft Teams   Microsoft Docs
Inline suggestions in Outlook - Workplace Intelligence   Microsoft Docs
Productivity insights in Outlook - Workplace Intelligence   Microsoft Docs
Microsoft 365 Adoption   Get Started
Enabling Modern Collaboration – Microsoft Adoption
#Microsoft365 Day 354: To learn new things, we first have to un-learn the old bad habits
Tracy van der Schyff
#Microsoft365 Day 73: How we deliver IT Support should change – Tracy van der Schyff
#Microsoft365 Day 86 – The Evolution of Finding Stuff – Tracy van der Schyff
#Microsoft365 Day 129: ROI on Training, transform your business! – Tracy van der Schyff
(PDF) CTRL ALT DELETE Lost productivity due to IT problems and inadequate computer skills
Quantifying the value of collaboration with Microsoft Teams
Operating System Hacks
Windows 11 Keyboard Shortcuts - All Things How
Windows 11 (developing) keyboard shortcuts
A minimalist approach to computing with #Office365 and #Windows - Tracy van der Schyff
#Microsoft365 Day 152: PC Literacy basics everyone should know – Tracy van der Schyff
The State of Data Discovery & Cataloging.pdf (alteryx.com)
MGI_The_social_economy_Full_report.ashx (mckinsey.com)
The High Cost of Not Finding Information
Reality Check: Still Spending More Time Gathering Instead Of Analyzing (forbes.com)
OneDrive   Microsoft Teams   SharePoint
Enabling Modern Collaboration – Microsoft Adoption
Collaborative work management on the Microsoft Virtual Hub – Microsoft Adoption
OneDrive release notes - Office Support (microsoft.com)
Microsoft OneDrive Blog - Microsoft Tech Community
What's new in Microsoft Teams - Office Support
Microsoft Teams Blog - Microsoft Tech Community
Microsoft SharePoint Blog - Microsoft Tech Community

#### **Microsoft 365 Apps for Enterprise**

What's new in Outlook for Microsoft 365 - Office Support Inbox Zero with Microsoft 365 Quick Steps in Outlook - Tracy van der Schyff What's new in Word for Microsoft 365 - Office Support What's new in Excel for Microsoft 365 - Office Support What's new in PowerPoint for Microsoft 365 - Office Support What's new in OneNote for Windows 10 - Office Support (microsoft.com) 5 steps to get you collaborating more effectively in Office 365 Word, Excel, and PowerPoint Microsoft 365 learning pathways – Microsoft Adoption Tracy van der Schyff – Facilitating The Evolution of Human Capabilities Modern Workplace Training Hybrid workplace guides Workplace Transformation Site Employee Learning | Microsoft Viva Learning What's new in Microsoft 365 - Office Support Microsoft 365 Roadmap | Microsoft 365 Microsoft 365 Training Microsoft 365 Adoption | Get Started Office 365 Time-saving Apps Microsoft Bookings | Microsoft Docs Introduction to Microsoft Forms - Office Support What is Microsoft Forms - Microsoft Tech Community Microsoft Lists | Microsoft 365 Microsoft Lists - Microsoft Tech Community Resource Center Create a new form or guiz - Office Support (microsoft.com) Create a list from the Lists app - SharePoint (microsoft.com) Microsoft Planner video training - Office Support Sign in to Sway - Sway (microsoft.com) Create and share lists - Office Support (microsoft.com) Closing The Definitive Guide Employee Experience Josh Bersin Microsoft Modern Workplace & Wellbeing Resources - Tracy van der Schyff

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Intro



Thought leadership: Culture / Future of work / Resilience / Wellbeing

## Microsoft Modern Workplace & Wellbeing Resources - Tracy van der Schyff

#### •The future of work •Navigating the complexities of hybrid work together •Embracing a flexible workplace •Learn how resilience can help your organization thrive •Growing your business in a changing world •New research reveals future work trends for South African organisations (Work Reworked) •Unblocking teamwork: 4 tools and strategies to improve collaboration •New tools can help boost wellbeing and soothe unexpected stresses of working from home •Happy and productive at work: Predicting opportune moments to switch tasks and take breaks •A pulse on employees' wellbeing, six months into the pandemic •Seven ways we're empowering every person and every organization to thrive in a new world of work •Doing what matters – prioritizing wellbeing at work •Microsoft Workplace Insights

- •Microsoft 365 Adoption Whitepaper

- •Quantifying the value of collaboration with Microsoft Teams •Strategies for Onboarding in a Hybrid World

#### Staying up to date •Microsoft 365 Roadmap | Microsoft 365 •What's new in Microsoft 365 – Office Support •What's new in Office 365 (latest features released) Tech Community Blogs Adoption Microsoft Adoption Microsoft Service Adoption Specialist | edX •Microsoft 365 Learning Pathways •App templates for Microsoft Teams **Product Training** •Teams Basics Microsoft Teams Adoption Guide •Microsoft Lists Look Book •SharePoint Look Book •Yammer Look Book •Microsoft 365 Training – Microsoft Support •Office for the web training •Manage your life with Microsoft 365 •Save Time Tips •Office Quick Starts •Windows 10 keyboard shortcuts – Microsoft Support •Keyboard shortcuts in Office Office Templates •Office 365 on LinkedIn Docs.Microsoft.Com •Microsoft Learn •Microsoft Learn TV •Build Fundamental Business Skills •Crash Course in Microsoft Teams

#### Modern | Hybrid Workplace Training

•Workplace Transformation Site •Hybrid workplace guides •Modern Workplace Training •Make meetings work for everyone no matter where they are •Collaborate on files •Collaborate with Office 365 •Collaborate with Office •M365 Collaboration infographic •Productivity Library •Best practices for collaborating with Microsoft 365 •Guide to collaborative work management in Microsoft 365 •Streamline end-user training Collaborative Work Management CWM Organizing with Tasks & Lists Guided Demo Managing & Sharing Files in Teams Guided Demo Tracking Tasks on Mobile **Guided Demo** •The Art of Teamwork •Measurement & Insights •How Microsoft Productivity Score can help you build a more resilient business •The definitive guide to Productivity Score •Microsoft Productivity Score Microsoft MyAnalytics •Outlook Insights •Introducing insights in Teams to power wellbeing and productivity •Office 365 Satisfaction Surveys •Microsoft 365 Reports in the admin center