How does Text Giving work?

Text Giving Number: 901-295-2008

First Time Donors

The first time your donor texts an amount to 901-295-2008 they will receive a link they can follow to provide their name, address, and credit or debit card number they wish to use with Text Giving. Once this is completed they will receive another text message stating, "Your giving was successful."



Texting a Donation Amount

Donors can text an amount to give to the church's default fund – which is Tithes/Offering. For example, they can text: \$250 or 250 to give \$250.00 to Tithes/Offering:



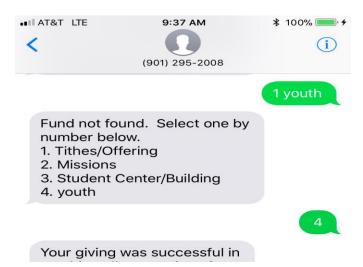
Texting a Donation Amount to a Specific Fund

Donors who want to text a gift to a specific Fund can request a list of your available Funds by sending the word "**Funds**" to your Text Giving number 901-295-2008. A list of your active Funds will be returned:



To give to a specific Fund the donor will text the donation amount along with the Fund name. For example someone wanting to give \$250 to your Tithes/Offering might send: "250 tithes" to your Text Giving number -901-295-2008. However, if you don't have a fund called "Youth" a message will be returned to the donor which outlines your available Funds. These are provided in a numbered list so the donor can review your Funds and simply reply with the number of the Fund they intended to give towards.

In the illustration below the donor sent "250 Youth" in an attempts to give \$250.00 to the Youth Fund. The church didn't have a fund called "youth" so a list of the available Funds was returned. The last Fund listed is what they were trying to give toward (Youth) so they replied with the number "4" to finalize their gift to the correct Fund.



Updating Their Payment Method

In the event that a donor needs to change their payment method stored for Text Giving, they came simply text the word "**Reset**". This will remove their stored card from their account. The next time they submit a text donation they will be provided with a link to store their new payment information (as shown in the first item in this list).