

GDLC SJ/ GivePlus Instructions and FAQ

Gloria Dei Lutheran Church is pleased to offer the option of giving online through a secure website using **GivePlus**. This online tool is provided by VANCO, the same company we have been using for many years to process our existing EFT program (formerly called Simply Giving). With **GivePlus** you will now be able to use your bank account, debit or credit card.

Giving through **GivePlus** online is easy and allows you to:

- Make one-time donations
- Set up automatic recurring contributions
- View your complete online giving history

To take advantage of this option simply follow these easy steps:

1. Get online and go to our church website: <http://gdlsj.com/home>
2. Click on the **Giving** button at the top of the Home page, or the **GivePlus** button at the bottom of the Home page
3. Click on the **Sign in / Sign up** button on the secure giving page.
4. Click on **Create your GivePlus account** and follow the onscreen instructions to create an online profile.
5. Sign in to your account and make your one-time donation or schedule your recurring contributions. This is where you will select the funds and amount you want to give and enter your Checking Account info or Credit Card info for processing your donation.
6. In the future, simply go to the church website home page and click on the **Giving** button at the top, or the **GivePlus** button at the bottom to go directly to the secure giving page. Sign in and you're ready to go!

Frequently asked questions:

1. How secure is giving online? We have contracted with VANCO, a premier financial processing company that is used by thousands of churches and businesses nationwide, to provide our service. When you connect to VANCO through your sign-on you will be on a site as secure as doing business with your bank.
2. May I make recurring payments? You have the option of setting up a recurring payment – just select a frequency option. And of course, you can give just the one time.
3. May I pick the starting date of my recurring donation? You may set a date to start the recurring payment for whatever date you wish.
4. How do I cancel my recurring payment or change the amount or frequency? You simply enter a new recurring payment for the new amount (\$0 to cancel) and make the start date the day you make the changes. You are completely in control of your giving.

For more information and/or questions, please contact the Financial Secretary, Dan Rinerson, (408) 238-3541, or email to dan.rinerson@gmail.com