

ONLINE GIVING INFORMATION

To get started, go to our website: www.thesimplechurch.tv and click on **GIVE** then scroll down to online giving. Online giving is a safe and easy way to support the ministries of The Simple Church. This system enables you to support the church by making a one-time contribution or establishing a recurring contribution.

3 SIMPLE STEPS:

1. Create a user ID (your email address) and password.
2. Provide contact and bank (ACH) or credit card information.
3. Indicate the amount, frequency (one-time or recurring) and designation for your gift.

BENEFITS TO ONLINE GIVING:

There are several benefits to online giving for both you and the church.

- **First Fruits** - In Proverbs 3:9 we are taught to honor the Lord with the “first fruits” of our labor. By setting up a recurring contribution that is scheduled to come out of your account on the day you specify, you can ensure that your first fruits are given back to God.
- **Simplicity** - You will not need to remember if you gave this month or send in your offering checks when you are out of town.
- **Security** - Online giving is more secure than giving with a check in that an electronic gift can't be lost or stolen.
- **No Distractions** - Instead of needing to worry about writing your contribution check during the service, you can be fully engaged with the worship service, knowing that you have already given your offering.
- **Helping The Simple Church** - Online contributions require less processing from our administrative staff since the information is logged and deposited automatically.

FREQUENTLY ASKED QUESTIONS:

Q: Is it safe to give online?

Yes. An electronic gift cannot be lost or stolen. The security of the system is continually managed by the Fellowship One Go team. (see “security” for full info)

Q: What types of bank accounts can I give from?

You can give online from your checking account via an ACH transaction or with MasterCard, Visa, American Express or Discover. Debit cards may also be used.

Q: Are there any fees involved with giving online?

Not to you. You will not pay any fees with an online gift.

Q: Can I make a one-time contribution?

Yes. The system allows you the option of either making a one-time contribution or setting up a recurring one. For a one-time gift, the contribution will be made immediately. For recurring contributions, you can schedule the contributions to be made on the date(s) specified by you.

Q: If I want to set-up a recurring gift, what are my options for frequency of my gift?

For recurring gifts, you have the option of giving weekly, twice a month, every two weeks, or once a month.

Q: Can I change my personal information or the amount or the frequency of my gift once I have set it up?

Yes. You can change or cancel your contribution at any time before the date of your next contribution. Simply log in to the system using your user name and password to make the changes in the system.

turn over for more online giving information...

**Thank you for your willingness to support The Simple Church
so we can continue loving God and loving people.**

 thesimplechurch.tv

FREQUENTLY ASKED QUESTIONS CONT.

Q: Will I be able to give to special Simple Church campaigns online?

During times when these campaigns are occurring, you will be able to give a one-time contribution to support the initiative or campaign.

Q: I have additional questions about online giving that have not been addressed. Who can I talk to?

For any questions, concerns, or comments about the online giving system, please contact John Haigler at john@thesimplechurch.tv or 752.2320.

Q: Can I designate my gift to a particular cause?

Yes, you can designate your gift to go toward tithes and offerings or our poor and needy fund. We may also add additional causes at specific times.

Q: How will I know that I set up my gift correctly?

Immediately after submitting your contribution, you will receive an email verifying your contribution.

Q: Does it matter which internet browser I use?

No. Any browser will work.

Q: Can I review my donation history online?

Yes. The site will allow you to view the complete history of your contributions, given either online or otherwise. Once you've created an account, you will be able to contribute immediately. However, for security purposes, before you can see any past contributions, we must manually connect your online account with your previous information. This is a one-time process when you initially create your account. After that, you can view your history at any time. For more information, see our security policy below.

Q: Will I still receive a contribution statement from the church?

Yes. The church will continue to send year-end contribution statements to your address on file for tax purposes.

Q: When will contributions be taken from my account?

Contributions will be taken from your specified bank account within 48 business hours of the date you requested. This time frame allows time for the contribution to process through your bank and the church's bank. If the date of your contribution falls on a weekend or holiday, the transaction will be initiated on the next banking day.

SECURITY

At The Simple Church, we use an online database called Fellowship One Go. Their system allows us to provide you access to your contribution records and allow you to make donations online. They provide all of the security for the system. This system is used by churches throughout the country and has been fully tested by them.

There are two aspects of security related to the system. First, Fellowship One Go provides data security using the latest security technology. The following statement is from their security documentation: "[the system] utilizes the most current encryption technology to maintain the security of your data. Every parameter passed in the hyperlinks is fully encrypted. Additionally, the login module handles passwords using what is known in technical terms as salted hash. In laymen's terms, this means it would take 50 computers (running constantly) continuously presenting password combinations four years to discover the password."

The second aspect of security relates to account creation. When you first create a new account in the system you will be able to donate immediately, but you will not have access to any previous contribution information. Before that can happen, we must manually link your previous information to the account you created.

In order to verify the authenticity of the account request, we will ensure that all of your data matches our current records (e.g., address, phone number, and email address). If there is any question, we will contact you via email before creating the link. Since this is a manual process, we will perform these steps approx. once a week. If you'd like to speed up this process, please call Christi at 752.2320.

When you create your account, you will determine your own login ID and password. If you forget your login ID or password, you can have the system email it to you by entering the email address you used when you created your account. You can also change your password at any time.

Please help us keep your information safe by protecting your login information. Access to sensitive personal and financial information can be gained by letting someone else use your account or by leaving the information for someone else to see. The Simple Church will never call you to ask for your login information.

OUR POLICIES

Your information is held securely by the Fellowship One Go system. This information will remain private and will never be given away to third parties, other than to process your scheduled contributions.

You can schedule new contributions at any time and can modify or cancel those contributions at any time prior to the date they are scheduled. Once the contribution has been processed, however, it cannot be cancelled. If you have questions about this, email christi@thesimplechurch.tv.