



Welcome to Tithe.ly

Providing new options for giving to Christ United Methodist Church

Q. Why text and app giving?

A. When text and app giving are offered, churches receive more contributions. Many of us, especially younger generations, no longer carry a checkbook or cash. However, most of us have a personal device with us at all times. Providing these giving options allows parishioners to give anytime and anywhere in a matter of minutes. Also, you can set-up automatic recurrent giving and track your contributions on your mobile device.

Q. Why Tithe.ly?

A. Several companies were evaluated, and it was determined that Tithe.ly offered the giving options Christ UMC was looking for with the fewest fees.

Q. How do I text to give?

A. Send a text to 815.769.5180 and text the word Give. You will receive a reply with a link. Open the link and enter your contribution information. You will receive a text message acknowledging your contribution.

Q. How do I give using the app?

A. Get the Tithe.ly app. In the search option *Find the Church* – enter **Christ UMC**, or if you allow the app to discover your location, it will bring up **Christ UMC** as an option. Select Give. You will then be prompted to set up an account. Once you set up an account you will be directed to the give page.

Q. What information will I need to set up an account?

A. You will need to enter your e-mail and create a password and a 4-digit pin.

Q. What are the fees for credit card giving?

A. The fees are \$0.30 plus 2.9% per transaction.

Q. Are these fees new for the church?

A. No. The church has always incurred fees for credit card transactions. Each year part of the operating budget goes to cover these fees.

Q. Can these fees be avoided?

A. No. These fees are incurred whether you give via Tithe.ly, on-line, or have the Christ UMC Accounting Manager handle the transaction for you.

Q. Can I continue to help offset the transaction fees like I have done before?

A. Yes! By using Tithe.ly, you can simply turn on the **Cover Processing Fees** option. Tithe.ly will then automatically calculate and add this additional tax-deductible contribution to your total gift to the church.

Q. I already give via Credit Card through the Christ UMC Accounting Manager, can I continue to give using this method?

A. Yes, indicate your desire to have your giving handled this way on your 2019 Pledge Card. In addition, on the 2019 Pledge Card you can elect to allow the Accounting Manager to **cover the fees** per transaction, or give a one-time lump sum to help offset these fees.

Q. I already give via my bank account (EFT) through the Christ UMC Accounting Manager, can I continue to give using this method?

A. Yes, indicate your desire to have your giving handled this way on your 2019 Pledge Card. If you elect to have the church Accounting Manager set up an EFT transaction through Rockford Bank & Trust for you, there is **no** fee incurred by the church.

Q. Can I give using my bank account (EFT) through Tithe.ly?

A. Yes. Be aware that the church **will incur fees** of 1% for each EFT transaction processed through Tithe.ly. However, you can simply turn on the **Cover Processing Fees** option. Tithe.ly will then automatically calculate and add this additional tax-deductible contribution to your total gift to the church.

Q. Can I give on-line?

A. Yes, you can go to our website, christumc.cc/give, and select the GIVE button. You will be directed to the Tithe.ly giving page.

Still have questions? Please contact the CUMC Accounting Manager, Robin Roegner, at 815.399.5910 or e-mail rroegner@christumc.cc Additional information provided by Tithe.ly may be accessed by visiting our website, christumc.cc/give