



## Faith Annual Survey – Summary Results

December 16, 2017

Faith Lutheran Church is a place where all are invited in to discover who God is and the purpose He has for all of us in His story. The results of our survey have allowed the Council to focus on key areas of the church, to celebrate areas of strength, and to focus on important action items.

The survey took place beginning October 20, 2017 and concluded December 10, 2017. We received 45 responses. Of those that responded 76.7 % have attended Faith Lutheran Church more than 5 years and 93% are members at Faith Lutheran Church.

Respondents were represented from all 3 services (8:00am, 9:30am and 11:00am). Satisfaction with the services was 52.4% with a majority feeling satisfied with their respective services. Action items that will be addressed include integrating more traditional music in the 9:30am service, more online tools, and more consistency in the music program.

A majority of the respondents found that our *Worship services* and our church were fulfilling their needs. Comments also indicated that any and all participation in the church was in fact valued. Areas of growth and opportunity include making visitors feel more welcome, engaging younger families, and greeting people not just at the door but throughout the church. Communication and follow-up are also areas of opportunity for our church.

While mostly positive, feedback regarding our *Music* varied. Specific suggestions included the integration of more traditional music, consistency in the music program, and more variation in the types of music offered.

Regarding *inviting friends, neighbors and newcomers*: In the past 6 months only 41.9% had offered an invitation. Survey results focused on offering more evening events to invite new friends and neighbors, investigate advertising the church, and offering more activities for everyone.

*Children's Ministries'* were also addressed with suggestions to have children start in the service and then dismiss to Kid's Works and have more opportunities for parents and children to engage with each other. At the *Middle School/High School* level it was suggested that there be more social activities and offering the program weekly instead of twice a month.

*Adult Ministries* were reviewed overall as positive with suggestions of offering childcare during small groups and focus on younger couples both with and without children.

*Additional comments* included Faith Lutheran Church as a very welcoming place extremely conducive to developing friendships. Feedback included offering more Bible related classes, and following up with volunteers to help them stay connected.

Faith Lutheran Church's Council will be reviewing action items and making recommendations in the upcoming months to assist with our mission of inviting, growing and serving God. We appreciate all that responded. Please feel free to contact anyone on Council if you would like to offer additional input.