

TimsChurch
HOSPITALITY Training

SESSION 1 Parking Lot Attendants, Greeters, Valets

- A great first impression covers a multitude of sins ... paraphrase of 1 Peter 4:8
- **PL Attendants**: Help find parking spaces for guests and members alike
 - Consider the attire ... Safety combined with class (white gloves?)
 - Team numbers depend on church size and multiple parking lots
 - Two minimum – one to point, one to park and direct
 - Youth & Adult mentoring project
 - May be needed both before AND after services
- **PL Greeters**: Welcome Guides
 - Identifying buttons, badges, or attire
 - Speak to everyone
 - Direct guests (and answer basic questions)
 - Help as needed (carrying packages, diaper bags, etc.)
 - Umbrellas Rain or Shine
 - Before and After services
- **Valets**
 - Useful especially with pull through drives and on-street parking
 - Adult teams: minimum three
 - Get insurance rider
 - Ask each participant when they are leaving service (some will stay for events)
 - Stage cars appropriately
 - Return cars early ... get 'em lined up