



## FIRST IMPRESSIONS TEAM

### Usher

Creates a welcoming atmosphere, encouraging connectivity and conversation that leaves a positive and lasting impression.

First time guests often decide whether they'll attend a second time within the first ten minutes of arriving. Long before a word is preached or a song is sung, guests have formed an opinion of our church. Ushers help shape that first impression by being a face of our church for those coming to worship on Sunday morning.

#### **Mission:**

Helping people become FULLY DEVOTED followers of JESUS CHRIST

#### **Why be a Usher?**

Ushers provide hospitality to both members as well as visitors. Hospitality embraces people with God's heart of love, creating a warm and welcoming space where people feel home, where strangers becomes friends and family. Who wouldn't want to be a part of that?! This role gives you the opportunity to connect with new faces and old. If you want to help create a safe, comfortable, and orderly service; being an Usher is for you!

#### **Your role as Usher:**

- Providing order and direction to those coming in the worship center and helping them find a seat
- Be available to assist and maintain order in case an emergency may arise
- Work to insure a flawless Sunday morning service by doing last-minute room preparations
- Assist with offering and communion
- Talk with guests and answer any questions they may have

#### **Expectations:**

- Be friendly and have a positive attitude
- Serve every week or every other week for 90 days
- Find your own replacement, when needed, via approved contact list
- Engage in team huddle at 8:30/10:00
- Receive Usher assignment from Head Usher
- Review names of new people you previously met and connect with them on following Sunday's

#### **Next steps:**

- Discuss your interest with the Volunteer Coordinator, Bridget Lamb by emailing her at [bridget@theriver.cc](mailto:bridget@theriver.cc) or filling out a communication card
- If this seems like a good ministry fit, you will shadow a volunteer for at least one Sunday before serving a shift on your own.
- Receive training on procedures from the Head Ushers, Jim Stoller and Micheal Mills

#### **Notes:**

We only get one chance at a FIRST impression. Our goal is to show the love of Jesus as they walk in our doors; the accepting, graceful love of Jesus. To reach the 12,500 we have to invite people to do life with us and experience the light of Jesus through us.

Besides Ushers, the First Impression Team consists of Guest Service Hosts, Ushers, Coffee Bar Attendants, New Family Check In, Response Team, and Parking Team.

Serving is a major part of your spiritual growth and health. We can't wait for you to JUMP IN and be a part of helping people become fully