



## **KIDS KREEK**

### **Kids Guest Services Host**

Creates a welcoming atmosphere, encouraging connectivity and conversation that leaves a positive and lasting impression to everyone who walks into The River Church.

First time guests often decide whether they'll attend a second time within the first ten minutes of arriving. Long before a word is preached or a song is sung, guests have formed an opinion of our church. The Guest Service's host helps shape that first impression by offering guests a warm welcome, a gift, and answering any questions they may have.

#### **Mission:**

Sustaining an atmosphere that leaves people wanting to come back and therefore moving them towards being a FULLY DEVOTED followers of JESUS CHRIST.

#### **Why be a KIDS GUEST SERVICES HOST?**

The Kids Kreek Guest Services Host provides hospitality but most importantly is stationed to be available for Kids Kreek families and volunteers. They ensure safety and security in our children's department. If you can problem solve volunteer issues and any emergency situations that may arise, this is for you!

#### **Your role as a KIDS GUEST SERVICES HOST:**

- Welcoming those arriving or dropping off their children with a smile, positive attitude, and friendly hello
- Interacting with First Time families with an over-the-top welcome, getting their information by helping them fill out a New Family Information Sheet, getting them checked in and showing them to their classroom(s)
- Directing volunteer floaters or other volunteers where they are needed
- Closes security doors 10 minutes after service start time and checks bathrooms to make sure no adults are in them
- Checks in on classrooms to make sure they have enough volunteers after service has begun and troubleshoots when necessary
- Stays stationed at the desk to monitor Kids area and be available in case a parent is needed
- Makes sure everyone entering the Kids Kreek area has a Kids Kreek lanyard or is chaperoned by someone who does

#### **Expectations:**

- Serving commitment:  
*MARION CAMPUS:* Serve every week or every other week for 90 days. Serve an hour, worship the other.  
*CHESTERTON CAMPUS:* Serve 1-2 times monthly for 90 days.
- Find your own replacement, when needed, via the volunteer schedule on RiverConnect.
- Engage in team huddle prior to service(s).
- Be stationed 30 minutes prior to service time.
- Review names of new people you previously met and connect with them on following Sunday's.

#### **Next steps:**

- Complete the Children's Ministry Application including a background check on The River app or website under "Next Steps."
- Once we receive your application you will be contacted by the team leader or volunteer coordinator to review scheduling.
- If this seems like a good ministry fit, you will receive training and procedures from a team leader and shadow a volunteer for at least one Sunday before serving a shift on your own.
- Not sure where you want to serve? Check out the SAY YES form on The River app or website under "Next Steps" for all serving opportunities for your campus.

#### **Notes:**

We only get one chance at a FIRST impression. Our goal is to show the love of Jesus as they walk in our doors; the accepting, graceful love of Jesus. To reach the lost we have to invite people to do life with us and experience the light of Jesus through us.