

eGiving Frequently Asked Questions

Which account do I choose?

When you give online, you'll see accounts for General Church Budget and Building Fund. For your tithe and any other gifts to the many ministries of Family Church, choose the General Church Budget account. For a gift towards our future building expansions, choose the Building Fund.

I clicked the "eGiving" button and nothing happens.

When you click eGiving, a new browser window is opened. If you're using a pop-up blocker, the window won't open. Most browsers will allow you to permit pop-ups from a specific web site. In order to use the eGiving area, you will need to allow pop-ups from www.familychurch.ws. You can also hold down the CTRL button while clicking the donation button.

Are there fees involved in giving online?

No, it costs you nothing extra to give online.

Can I schedule recurring donations?

Yes, you can specify whether you want your contribution made once, weekly, twice per month, monthly, quarterly or yearly. You can set up as many scheduled contributions as you would like, so it is possible to give your tithe as well as building fund.

Will I still receive a contribution statement?

Yes, we have your year-end giving statement ready to pick up at the information desk at a weekend service in January. If it is not picked up within two weeks, we will mail your year-end giving statement directly to your home address.

What if I change credit cards or want to adjust the date or amount of a contribution?

You can edit or delete a scheduled contribution at anytime.

Is online giving secure?

We've taken steps to ensure that the giving process is safe and secure from beginning to end. All of your giving data is secured by SSL encryption. SSL is an acronym for "Secure Socket Layer," a security protocol that provides communications privacy over the Internet. It is the same technology used by banks and e-commerce companies such as Amazon.com to keep your information safe and secure during transactions.

Who do I talk to if I have more questions?

Email us at info@familychurch.ws or call 870.247.3300 and we'll be glad to answer any other questions you may have.