Bring-Your-Own-Device FAQ's

1. **What device should we get?**
   Our school process supports any operating system (windows, apple, or android). We also support both laptops and tablets. However, tablets must be full-size (i.e. no mini's; at least 9.5 inches or larger). Anything on the market today works fine. If you're concerned with the best specifications, our primary campus function is wireless processing.

2. **How are devices stored?**
   Our school takes no official responsibility for any lost, stolen, or damaged devices. Students take devices home from school each night, and carry them from class to class during the day depending on their schedule. During lunch, PE, and other such activities, teachers keep student devices locked up in their rooms and no student is allowed in any classroom without adult supervision as a school-wide policy.

3. **Is there anything I need to have loaded on our device?**
   Our learning management system is 100% online. However, for classroom interactions, we use a program called "Splashtop" which operates either through a Chrome browser extension or a free app for apple/android tablets, so one of the two will need to be set up on your device. Secondly, all students need to decide for themselves how they will create/manage documents and word processing. Popular forms are MS Word, Google Drive, and Pages. Documents can be stored on devices, or in the cloud, but external USB/disk drives are not acceptable means of submitting work. Additionally, in spring, information will be disseminated regarding our standardized testing platform program. Otherwise, we have no universal program requirements. Teachers will communicate additions as needed. Parents are still urged to consider: 1. Having no gaming or entertainment functions on their child's device as these typically cause problems with proxy settings and viruses; 2. For laptops, Installing some form of simple (and free) virus (ex. AVG) and malware (ex. Malwarebytes) protection programs; and 3. Utilizing any and all parental controls for monitoring/controlling the use of any 3G/4G functions (calls, texts, messaging, etc.), which are not permitted at school without express permission.

4. **Does the school provide power supply?**
   Every classroom is equipped with accessible outlets. However, it is the student's responsibility to ensure their device battery is fully charged each morning. We also do not have chargers/adapters available for every kind of device, so students MUST bring their own chords with them each day to plug in if/when needed.

5. **What do I do if our device breaks or has functional problems?**
   Our day-to-day process demands that students have their own functional device available for use all day, every day. We do attempt to offer a limited amount of support when problems are encountered, but parents should help ensure, on a regular basis throughout the year, that student devices are being properly maintained (scans, updates, settings, etc.). In the case of a complication that cannot be fixed without either taking the computer into a professional service or purchasing a new one, please notify the office immediately to arrange plans for your child's academic functioning in the interim.

6. **What happens when my child forgets their device or it isn't working for a day?**
   We do not stock every kind of device, though we do have a very small supply of back-up loaner PC laptops available. Whenever a student is found wanting a device, one will be issued by the office for a fee of $25, with additional disciplinary consequences issued for recurring instances. This helps offset the cost of maintaining that supply, as well as deterring abuse. Thank you for your diligence and understanding in this matter.