

# **Redeemer Lutheran Child Care Center Parent Handbook**

*In Effect*

**March 1, 2018**

Redeemer Lutheran Child Care Center  
1700 West Fair Avenue  
Marquette, MI 49855  
(906) 228-9883

## **Welcome...**

In the 19<sup>th</sup> chapter of Matthew, Jesus said, “Let the children come to me, and do not stop them, because the kingdom of God belongs to such as these.” Jesus then placed his hands on them and blessed them.

Children are God’s gifts to us. They are not only special in the eyes of parents, but also in the eyes of God. That is why Redeemer Lutheran opened a Child Care Center. We want to offer a safe, Christian setting to help your child have positive experiences while away from home.

We look forward to serving your family in any way possible during these exciting years of parenthood.

In His Name,

Pastor Chad Ott

## ***Redeemer Child Care Support Staff***

Rev. Chad Ott	Pastor
Anna Dauffenbach	Director of Christian Education
Larry Bruce	Director of Worship & Outreach
Carmen K. Albert	C.C. Administrator
Joan Hill	Office Assistant

## ***Child Care Board***

The Child Care is governed by a board of five congregation members who serve two year terms. Positions of the Child Care Board include President, Vice President, Secretary, Programs (2). These positions are selected in July. The Child Care Board meets on a monthly basis to develop, review and set policies and well as provide support to the Child Care Administrator and staff

Redeemer Lutheran Child Care Center is a non-profit organization governed by a Child Care Board under the authority of the Church Council of Redeemer Lutheran Church.

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## ***General information***

### ***Mission Statement***

The mission of Redeemer Lutheran Child Care Center (RLCCC) is to offer a service to families by providing quality child care with a caring, trained, Christian staff that promotes individual growth spiritually, emotionally, socially, physically and intellectually.

### ***Philosophy Statement***

Young children are naturally curious, creative and open to new learning experiences. At RLCCC, your child is provided with stimulating activities in the Christian faith, language arts, music, science, math, art, sensory experiences, large motor activities and more. The staff has a thorough understanding of how children learn and grow in order to provide for each child's individual needs through developmentally appropriate activities planned for the children.

RLCCC provides a stimulating environment that encourages each child to develop the spiritual, social, intellectual, emotional, physical and ethical skills needed to grow into productive Christian citizens. Children are given the freedom to choose from developmentally appropriate activities to achieve these goals.

While intellectual concepts comprise a significant component of early childhood education, the development of spiritual growth and social skills are, perhaps, of greater importance. At Redeemer Lutheran Child Care Center each child develops socially and spiritually while retaining his/her sense of identity and integrity.

Early education experiences set the basis for later learning. The goal of Redeemer Lutheran Child Care Center is to provide a well-rounded, quality program through which your child can feel good about him/herself while continuing to grow and develop spiritually, intellectually and physically.

The family unit is the most important influence in the life of a child. We respect parents as the most important provider of caring and nurturing. We also believe parents and child care staff are partners in each child's care and education. We encourage parents to visit the Center whenever possible and to let the staff know how we can best accommodate you and your child.

## ***Goals***

### ***For the child:***

1. To provide a safe, comfortable, nurturing atmosphere when away from the home environment.
2. To provide opportunities for socializing with other children in a Christian, developmentally appropriate setting.
3. To provide learning experiences and activities that help each child attain a healthy self-concept.
4. To provide each child with a setting and program that encourages growth in the intellectual, physical, emotional, social and spiritual areas.

### ***For the families:***

1. To provide families with the security of knowing their child is in a happy, nurturing environment.
2. To provide families with opportunities for their children to experience activities which prepare them as loving people in God's world.

## ***Licensing Information***

The Michigan Department of Human Services, Office of Children and Adult Licensing, serves as a consultant to Redeemer Lutheran Child Care Center. The main responsibility of the department is to see that all licensing requirements are met. Anne O'Neill, our consultant, can be reached at (906) 290-2131

Redeemer Early Childhood Programs are visited once a year to determine renewal.

### **Licensing Notebook**

- o The center maintains a licensing notebook of all licensing inspection reports, special investigation reports and all related corrective action plans.
- o The notebook will be available to parents for review during regular business hours, Monday through Friday 8:00 a.m. to 5:00 p.m.
- o Licensing inspection and special investigation reports from the past two years are available on the Bureau of Children and Adult Licensing website at [www.michigan.gov/michildcare](http://www.michigan.gov/michildcare).

## ***Non-Discrimination Policy***

RLCCC admits students of any race, color, nationality and ethnic origin to all the rights, privileges, programs, and activities generally accorded or made available to participating children. It does not discriminate on the basis of race, color, national and ethnic origin in administration of its educational policies, admissions policies, loan programs, athletic and other school administered programs.

## **Logistics**

### **Location**

Redeemer Lutheran Child Care Center is located at:

1700 West Fair Avenue

Marquette, MI 49855

906-228-9883

[www.redeemermqt.org](http://www.redeemermqt.org) (web site)

childcare@redeemermqt.org (e-mail address)

Fax # 228-8912

**Hours of operation:** 6 am – 6 pm, Monday-Friday, year round

**Holidays not open:** New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Friday after Thanksgiving, Christmas Eve, and Christmas Day.

\*\*\*R.L.C.C. reserves the right to close on additional days due to low census or for maintenance. Parents will be notified in advance on the decision to close.

**Redeemer Lutheran Child Care Center** reserves the right to make policy changes following written notification to parents. Changes will take effect 14 days after the date of notification.

**Snow Days:** RLCCC will remain open on school snow days or early dismissal days. Families will not be charged for snow days **if** they call their child in before **8:00 a.m.** This allows for RLCCC to adjust staffing concerns in a timely manner.

In the event of extreme weather conditions, announcement of closing will be given on local radio and TV stations.

### **Daily Schedule**

6:00 am	Center opens – free play time at centers
7:30 am	Breakfast
8:00 am	Developmentally appropriate activities including language arts, music, art, math, science, religion/Free Play.
9:30 am	Morning snack
10:00 am	Developmentally appropriate activities
10:45 am	Outside play (weather permitting)
11:15 am	Clean up for lunch
11:30 pm	Lunch
12:30 pm	Calming Story Time
12:40 pm	Rest, Nap, with Quiet Music
2:30 pm	Clean up for Snack
2:45 pm	Snack
3:00 pm	Developmentally appropriate activities
3:45 pm	Outside play time
4:15 pm	Developmentally appropriate activities/Quiet Free Play
6:00 pm	Center closes

### **Curriculum and Teaching Style**

Each day at RLCCC will feature a full day of developmentally appropriate and fun activities designed with the specific age and interests of your child in mind. Each day your child will have a wide variety of hands-on, sensory learning, and play experiences from which to choose. These experiences will be integrated into learning centers which will change on a regular basis.

The learning centers will be designed to be self-directed, interactive and theme-based, emphasizing pre-reading and reading skills, problem solving, and oral and written language. Cooperative learning and small group experiences will also be a part of each day helping to enhance your child's social skills. Art activities will focus on the process not the product.

Children at RLCCC will be learning by doing with every attempt being made to guarantee that your child's experience will be both fun and intellectually stimulating. We believe the positive feelings about learning created by such an approach will last a lifetime and provide your child with the necessary foundation upon which to build more advanced learning.

### **Admission/Contract**

#### ***Eligibility***

**Children may begin at 3 years of age and attend through kindergarten.**

Only those children registered in the program are eligible to use the program.

#### ***Admission and Enrollment***

Enrollment Forms will be accepted based on available slots with full time enrollment (at least 8 hours per day) given first priority.

An enrollment form and completed Financial Terms and Conditions must be signed and submitted.

An annual \$25 non-refundable Enrollment/Administration Fee is required for each Enrollment Form completed.

Parents will be contacted before their annual enrollment date to renew their enrollment.

### **Scholarships/DHS Assistance**

A limited number of scholarships are available for families requiring financial assistance. RLCCC will accept up to five children for scholarships with accompanied payment from DHS and a maximum co-pay of \$20 per week. This will be managed on a first come, first serve basis. Please contact the Administrator for further information.

Once all scholarships are granted, families using DHS assistance will still be accepted but full co-pay will be required.

**In addition to a completed enrollment form and signed Financial Terms and Conditions, the following Health and Emergency forms, as required by state licensing rules and regulations, must be completed and turned in before your child can be in attendance.**

1. Child Information Card (White Card completely filled out)
2. Certificate of Immunization/or Waiver

**As per State Licensing Regulations...All Waivers Must be Completed and Submitted before a child Can Attend Child Care. (No Exceptions)**

**\*\* Non-Medical Waivers:** (religious or philosophical (other) objections) will need to be obtained at the Marquette County Health Department, US 41 South, Negaunee (906) 475-7844. This will require an appointment to speak with a health educator. At the end of the visit, you need to request a non-medical waiver for your child. You will receive a copy of the current certified (stamped and signed) State of Michigan Nonmedical Waiver Form. Please note that the form may not be altered in any way.

3. Green Health Form, signed and dated by a doctor
4. Handbook & Licensing Declaration
5. Volunteer Supervision Policy
6. Photography Statement
7. If dual enrolled in preschool, a "Permission to Walk" your child to their room and back

### **Children with Special Needs**

Good child care programs get better when they include children with a wide range of interests, abilities, and experiences. RLCCC supports the right of children with disabilities to grow and learn alongside their typically developing peers. Integrating children with and without disabilities in the classroom increases the opportunities for all children to learn about and accept individual differences.

Children with special needs may include but is not limited to the following: learning disabilities, diabetes, asthma, food allergies, and physical disabilities. When requesting services for a child with special needs, the family will provide the Center with a written program plan (I.E.P) based on the determination of a qualified consultant if the child has one. A qualified consultant can include, but is not limited to, doctors, behaviorists, psychologists or early childhood teacher/program within a school district.

1. The written program plan or I.E.P should be given to the center before a child is enrolled. Without a written I.E.P. the child will not be able to attend until one is on file.
2. Upon determining if our center can meet the needs of the child, a consultation will be scheduled with appropriate service providers which shall include a parent/guardian, center staff, and qualified consultants within two weeks of acceptance into the program. This is needed to provide a consistent, stable, safe environment for the special needs child and other children enrolled in our program.
  - a. If a consultation does not occur within 30 days, the child may not attend until the consultation takes place.
  - b. It is the parent(s) responsibility to set up a consultation. The center will strive to meet at any time possible.
3. Children with medical issues will provide the center with a written plan on how the issue should be treated and fill out all required forms for medication. Parents may need to provide training for staff.

4. Together the family and the center will regularly evaluate whether the needs of the child are being satisfied. The first evaluation will be scheduled at the consultation and there after every two months.
5. For the well being of the child, decisions on admitting and retaining will be made on a case by case basis.

### **Discharge Policy**

RLCCC reserves the right to cancel the enrollment of a child for one of the following reasons:

1. A child has special needs which the staff members are unable to adequately meet,
2. Persistent, unresolved, inappropriate behavior on the part of the child,
3. Lack of parental cooperation,
4. Physical or verbal abuse of enrolled children or center staff by a parent,
5. Non-payment or consistently late payment of tuition.
6. Failure of the parent to complete and return all required forms.
7. Failure of the parent to observe the rules of RLCCC relating to the arrival and departure of the child.
8. Upon the discretion of the Administrator and after reasonable effort on the part of the staff to integrate a child into the program, a child's participation may be terminated if that child requires a disproportionate amount of one-to-one attention because of disruptive behavior. The Administrator, in will confer with the parent(s)/guardian(s) and give a two (2) week notification of termination on the part of the center.
9. **In extreme circumstances, no prior notice will be given on the part of the Child Care Center to have a child withdrawn from the program.**
10. A two week notice from the family is required to withdraw child/children; no penalty will be incurred.

### **Scheduling/Payment Policies**

1. The family will estimate hours at the time of admission.
2. The family will schedule hours on **Thursday by 6:00 pm** for the following week. Once hours are scheduled, the family is **responsible to pay for those hours** whether or not the child attends.

#### **Exceptions:**

1. The family may choose to use one of 5 allotted sick days, but must call in before **8:00 a.m.** After **8:00 a.m.** families will be responsible to pay for schedule hours.
2. Scheduled hours on snow days may be cancelled if families call in before **8:00 a.m.** After **8:00 a.m. families will be responsible to pay for scheduled hours.** This allows for RLCCC to adjust staffing concerns in a timely manner.
3. Extra scheduling forms can be found on the counter in the child care room (place in the blue folder) or in the child care office. Scheduling may be called in at 228-9883, faxed to 228-8912 or e-mailed to [childcare@redeemermqt.org](mailto:childcare@redeemermqt.org).
4. Families are billed at an hourly rate. The smallest billing increment is ¼ hour.

5. Billing invoices for the previous week will be available to families by Tuesday. Payments are due on Friday of the billing week.

**Please Note:** Payments may be brought to the child care office or put in the blue folder in the child care room.

6. A late fee of \$20 will be charged if payment is not received when due; the child will be subject to discharge after one (1) week if payment is not received.

7. Once a child is discharged due to non-payment, the account must be paid in full before the child will be readmitted to the program. Once the fees have been paid and the child is readmitted, parents are required to pay for the hours they schedule at the time they schedule them.

8. A \$25 cash fee will be charged for any check returned for non-sufficient funds (NSF); only cash will be accepted to cover the current payment and the following two payments.

**Rates (effective September 14, 2009)**

\$3.50 per hour for 30 hours or more per week

\$3.75 per hour for 29 hours or less per week

**\$6.00 per hour for Drop-In Care (Parent must call ahead to make sure that space and staffing ratios will permit)**

**Discounts** (only one discount will apply per family; discount does not apply for Drop-In care)

**Family Discount:** 5% discount for families with 2 or more children attending the Child Care program.

**Church Member Discount:** 5% for families with children attending the Child Care program who are members of Redeemer Lutheran Church.

**Vacation/Sick Days**

Families are granted 5 vacation/sick days per year based on a 12 month period from the child's enrollment date. The family may choose to use one of 5 allotted sick days, but must call in before **8:00 a.m.** After 8:00 a.m. families will be responsible to pay for scheduled hours. Parents may choose to use an allotted sick day if their child becomes sick at the center and need to be taken home.

Sick days must be called in to the Child Care office before 8:00 am to avoid being billed for that day.

**Early Arrival/Late Pick-Up**

Families should arrive no earlier than 10 minutes prior to scheduled time; if arrival is prior to 10 minutes before the designated time the drop-in rate (**\$6.00 per/hour**) will be applied. A child may stay **ONLY** if space and staffing ratios permit. Please call to see if openings exist.

**After Hours Fee** at the rate of \$1.00 per/minute per/child will be assessed if the child is picked up after the center closes at 6:00 p.m.

If a child is not picked up within 10 minutes of contracted pick up time, the following procedure will be followed:

1. After 10 minutes an attempt will be made to locate the parents.
2. After 20 minutes and if the parents can not be reached, an attempt will be made to locate the emergency call person(s). Emergency call person(s) must be listed on the White Information Card.
3. After 30 minutes have passed and neither the parents nor the emergency call person can be reached, the authorities will be contacted.

### Food

**Please note: We are a nut free facility due to children with severe allergies.**

1. Nutritious snacks will be provided by RLCCC at approximately 9:30 am and 2:45 pm. Snack offerings are posted daily.
2. Breakfast will be provided for children arriving by 7:30 am.
3. Each child will need to bring a sack lunch from home. Lunches should be cold lunch offerings. The Child Care Center is not licensed for heating up or preparing food brought from home. No soft drinks please. Lunches will be placed into the refrigerator.
6. Parents are welcome to join us for lunch anytime it is convenient. Please let us know by **9:00 am** if you will be joining us.

### Clothing

1. Please label each item your child brings to the center including boots, mittens, extra clothing, etc. Although staff members will do their best to keep track of personal items, RLCCC is not responsible for lost or misplaced items.
2. It is important to dress children appropriately for the weather since outside activities are planned daily.
3. Clothes should be worn that are comfortable for active and messy play.
4. All children **MUST** have a labeled change of clothes to be kept at RLCCC for emergencies. This includes underwear, pants, shirt and socks.
5. Each parent **MUST** supply a child's size blanket and pillow, with pillowcase, for rest time and be responsible for weekly laundering.
6. Each parent **MUST** supply diapers and disposal wipes for those children not yet toilet trained.

### Toilet Training

1. Toilet training shall be planned cooperatively between the child care staff and the parent so that the toilet routine established is consistent between the center and the child's home. These routine tasks are handled in a relaxed and positive manner on an individual basis. Vigorous attention will be given to proper sanitizing of diapering and toileting areas, as well as consistent hand washing (for both staff and children) to prevent the spread of infection.
2. The application of lotions, powder or salves to the child during diapering may be done only at the specific written direction of the parent. The directions shall be recorded and posted in the diapering area.
3. At RLCCC, children are praised for successes and not punished for "accidents". If, however the child has had three accidents during the day, the teacher will put him/her back into diapers for the remainder of the day so that the frustration level of the child does not increase. The parent must provide enough changes of clothing at the Center during this training period, 3 or more changes are recommended.

### Health and Safety

1. **WHITE INFORMATION CARD:** Permission from a parent is granted to Redeemer Lutheran Early Childhood Center to secure emergency medical and/or emergency surgical treatment for the minor child while in care. With this permission immediate medical care will be sought for your child. All attempts to reach parents will be employed. The White Card **MUST** be filled out completely (front and back) before a

child may attend Redeemer Lutheran Early Childhood Center. White Cards **MUST** be updated with any change of information.

2. State regulations require children with significant illness be excluded from child care center attendance. If a child will not be present, please notify RLCCC by **8:00 am by calling 228-9883.**
3. Please use the following information to make your decision regarding your child's attendance in child care:
  - a. Children should not return to the program until **24 hours** after the last incident of vomiting, diarrhea or fever
  - b. if medicine is required to reduce a fever the child should stay home,
  - c. rash
  - d. any cough or cold when the child is also lethargic, feverish, or producing sputum
  - e. limping or inability to move arm or leg
  - f. ear pain or drainage from ear
  - g. sore throat or problems swallowing
  - h. sharp or persistent pains in the abdomen or stomach
  - i. head lice: Please report all cases of head lice immediately by calling the child care office. When a child has head lice, they may not come back to child care for **a mandatory 3 full -24 hour days.** Upon returning they will not be remitted to child care until they are checked and free of all nits. Head checks will be done daily on **all** children once there is a reported case until deemed un-necessary. Children with confirmed cases will be checked every day before entering classrooms for two weeks. Doctor issued notes will not be accepted for re-admittance.
  - j. breathing trouble
  - k. not eating for more than a day.
  - l. pink eye/suspected pink eye (may return after a full 24 hours on antibiotics)



**If any of the above symptoms are present, your child should stay home.**

4. Children with a sore throat, a fever, rash, lice, vomiting, and inflammation of the eyes or any suspect communicable illness shall be isolated from the center and must be promptly picked up from the Center by his/her parent, guardian or emergency contact person upon request of the Center.
5. Children taking **antibiotics'** should not come back to the center until **24 hours after the first dose.**
6. Should a child require medication during the course of the day's activities, there must be a signed permission slip on file at the Center. Medicines must be labeled with the child's name and in original containers. It is the responsibility of parents to inform in writing the Center staff of special medical conditions, including allergies.
7. The child care staff will inform parents verbally and through a special written notice of any illness or infectious disease occurring within the Center. Parents **MUST** notify staff of any illness or infectious disease contracted by the child or family.
8. **If a child is excluded because of a suspected communicable disease such as, but not limited to: chicken pox, German measles, infectious hepatitis, measles, mumps, polio, scarlet fever, whooping cough, diphtheria, or meningitis, the local health officer will be notified.**
9. Suspected cases of child abuse or neglect will be reported to appropriate authorities as required by law.
10. No child will be released to any person who is suspected to be under the influence of alcohol or drugs. If the person insists on taking the child, the Child Care staff will call local police.
11. In accordance with state licensing regulations, regular practice of emergency procedures in the event of fire or tornado will be conducted. This practice involves both staff and children.
12. Written permission from a parent to call the family physician or to refer the child for medical care in case of accident or emergency shall be on file at the S.O.S. Camp office. This permission shall be used only

when the parent or guardian cannot be reached. With this permission immediate medical care will be sought for your child.

13. In accordance with state licensing regulations, regular practice of emergency procedures in the event of fire or tornado will be conducted. This practice involves both staff and children.

### **Evacuation of Premises:**

Marquette Public School Bus, Charter Bus or Marquette City Bus will be called to transport children. Parent/Guardians will be contacted by phone, text, email and local media outlets will be advised of designated pick-up site. Only names listed on the White Child Information Card will be allowed to pick-up a child and a driver's license will be required for proof.

### **Sanitation**

#### **Equipment is cleaned and sanitized as needed following a three step procedure that includes washing with soapy water, rinsing with clean water, spraying with a sanitizing agent and air drying.**

Conscious effort is used throughout the course of the year to maintain a clean and sanitary environment for the children on a daily basis. Each day the linoleum floor and bathroom is washed and disinfected, carpets are vacuumed, sinks and toilets are cleaned and sanitized. Tables are cleaned several times daily, as needed, following the three step approach. A regular cleaning schedule of toys is done throughout the year. When dealing with diaper changing area and bodily fluids (i.e.: spit, bathroom occurrences, drippy noses, sneezes etc...) the three step sanitation approach is used as needed.

### **Hand Washing**

Children and staff are required to wash hands before eating and after using the bathrooms by using soap and water for a minimum of 20 seconds, rinsing until the soap is gone and then drying hands with a disposable paper towel.

Children are encouraged to wash hands whenever they sneeze/cough into hands, blow their noses, put fingers into their mouths or as asked by staff when deemed necessary. Children are encouraged to sneeze and cough in the crook of their arms instead of into their hands to help prevent the spread of germs.

Staff is required to follow personal sanitary guidelines as needed (i.e. sneezing, coughing, blowing noses etc...).

Staff are provided with disposable gloves to use when handling bodily fluids.

### **Discipline**

1. The main purpose of the use of a disciplinary procedure at RLCCC would be to insure the comfort and safety of each child, respect for all property, and to discourage the disruption of the center which would hinder providing a positive Christian atmosphere for each child.
2. Staff shall use positive methods of discipline which encourage self-control, self-esteem, self-direction and cooperation.
3. When verbal correction and redirection do not work, the child will be removed from the group and placed in a time-out chair for a short time.
4. In extreme cases where disruptive behavior cannot be controlled, parents will be requested to take their child home for the remainder of the day.
5. No physical punishment will be used.

6. If consultation about a child is required, it will be done in a private setting.
7. Good rapport among the children themselves and between staff and children will be encouraged by setting up limits and rules and consistently adhering to them.
8. Children are treated with respect and dignity during any form of disciplinary action. Our objective is always to provide a positive, Christian care-giving environment.

### **Parental Opportunities and Responsibilities**

- \* Parents are welcome to address any problems, complaints, or concerns to the Child Care Administrator. We value your comments and patronage!
- \* Parents are encouraged to visit and observe RLCCC activities whenever they can.
- \* Communication is the key to success in any program. Please make it a point to **ALWAYS** speak with a staff member when picking up your child at the end of a day. We want to communicate with you about the experience your child had with us that day to keep you informed and aware of the events of the day.
- \* The Room Director is eager to meet with you to discuss your child's adjustment and progress. Parents are always welcome to request conferences. Please call ahead to the center to schedule an appointment.
- \* Children often have difficulties making the transition from home to child care and vice versa at the end of the day. Here are some strategies to help with that transition:
  - To help in their initial orientation, please consider bringing your child to the center for a short visit prior to their first day of enrollment.
  - During their first few days at the center, bring a "security" object, picture of the family, or favorite book to be read while at the center.  
**Toys: Children are allowed to bring a security item from home to use during rest time, (i.e.: a special blanket, small stuffed animal etc...) R.L.C.C. requests that all other toys and personal items remain at home to prevent squabbles and breakage.**
  - When arriving each day, be prepared to spend a few minutes getting your child settled in before saying good bye. A good-bye routine is helpful to establish to make your parting comfortable.
  - When your child is new at the Center, feel free to call RLCCC about an hour after leaving your child to check on their acclimation to the day. You may call to check on your child at anytime during scheduled hours.
  - At the end of the day, recognize that it may take a few minutes for your child to conclude the activity he/she is currently involved in, clean up a little, say good-bye to friends and then be ready to leave. Taking a little extra time here to help your child establish a "departure routine" will help with the transition back home.
  - We are happy to work with you to make these transition times smooth and happy.
- \* We at RLCCC feel that God is an important part of our lives. Part of our curriculum will acknowledge Christian values through songs, stories, discussions, holiday activities and prayers before meals.

**Redeemer Lutheran Child Care Center** reserves the right to make policy changes following written notification to parents. Changes will take effect 14 days after the date of notification.

We understand fully the trust you have placed in us to care for your most precious gift –  
your child!

Thank you for giving us the privilege of caring for him/her.