



## **TCC Children's Ministry Frequently Asked Questions**

### **Where do I go (Early Elementary Ministry)?**

Upon arriving at TCC, head to the Main Entrance, located in the middle of the building. Upon entering the building, head left and follow the "Early Elementary Check-In" signs.

### **Where do I go (Elementary & Pre-Teen Ministry)?**

Upon arriving at TCC, head to the Main Entrance, located in the middle of the building. Upon entering the building, head right and follow the "Elementary & Pre-Teen Check-In" signs.

### **Do I need to register my child?**

It is not necessary to pre-register your child, but we do advise that you arrive 15 minutes prior to the service time so that you have ample time to get your child checked into class the first time.

### **What security measures are in place?**

Upon check-in each week, you will receive a Parent Security tag. You must bring this Parent tag back at the end of the service to pick up your child where someone from our Children's Ministry Team will check to make sure each child is released to the correct parent. The TCC Children's area is a secure environment. Only people with Parent tags or volunteer tags are allowed to enter. All volunteers are screened and background checks are conducted.

### **What if my child needs me?**

We can call you out of service by texting your cell phone.

### **What do you do to provide a clean environment?**

Our toys in the Nursery and Early Childhood areas are disinfected after each service. Additionally, toys that have been mouthed are removed from reach of other children throughout the service hour.

### **How do you know what my child needs?**

When you check-in, please give the nursery/children's staff any special instructions related to the care of your child. All bottles, cups, and pacifiers should be labeled with the child's name or initials.

### **What if I have a question that's not covered here?**

Just email Zach Crowley at [zach.crowley@taylorvillechristian.com](mailto:zach.crowley@taylorvillechristian.com), and he'll be very happy to answer any questions you might have!