

# Welcome to the Host Team!

Welcome to The Journey Online Host Team! We're so excited that you're stepping up to help us lead people to become fully devoted followers of Christ. This training guide will give you all the info you need to begin serving on the team and impacting lives all over the world. 🙌



The Host Team is the difference between passively watching a video online and a life changing encounter with Jesus! No matter how they are tuning in and where they are from, you help people experience the big C Church! 🏰

## Online Host "Big 3" 💪

Your role is to focus on 3 easy things: welcome, discuss, and pray. Let's unpack each of those.

### 1. 🙌 Welcome:

First, welcome each new guest into the chat area. You can use @ tagging like on social media to welcome each guest by name. A friendly welcome can be made even friendlier by using exclamation marks, emojis, and a follow-up question to get to know them.

Example: Hi @chucknorris, welcome to The Journey! 🎉 We're so happy you're here today. How's your day going so far?

## 2. 🗣️ Discuss:

Next, spark discussion in the chat area. You can do this by asking icebreaker questions, recapping key points from the message, or posting relevant links to the message or announcements. Open-ended questions—questions beginning with who, what, when, where, why, or how—are always great conversation starters.

Example: I love that Chad just mentioned \_\_\_\_\_. That's so powerful! How do you think we can apply this into our everyday lives?

## 3. 🙏 Pray:

Finally, offer prayer to guests in the chat area. Encourage them to click the Live Prayer button to talk and pray with a volunteer privately. It's amazing to see how loved people feel when someone reaches out to pray with them!

Example: Hi @martha75, I'm so sorry to hear that you lost your grandfather this week. If you'd like to pray together, click the Live Prayer Button to chat privately.

In private chat: Let's pray: God, we lift up Martha and pray that you would be with her and her entire family today. We ask that you would bring them your perfect peace and comfort, and that you would surround them with people who can encourage them in this season. Thank you for loving us and being with us in every difficult moment. In Jesus' name we pray, amen.

Be sure to end your private chats when finished.

Finally: Be sure to show up 15 minutes early to your service so you can connect and pray with your team! 🙏